

GOWSHICK RAM R

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SUMMARY

Technically oriented and adaptable IT professional with 3 years of experience in Production Support in Data ETL and web application monitoring, Proficient in Linux , Python, Shell Scripting, CDN technologies and Search Indexing. Experienced in handling real-time incidents, analyzing logs, and resolving issues using tools like Dynatrace, Akamai, Jira and Service Now . Seeking a role to apply my expertise in innovative projects.

SKILLS

Programming Languages:

- Shell Scripting
- Python
- Sql
- Java

Cloud Platform:

- Azure

Tools And Technologies:

- Dynatrace
- Akamai (CDN)
- Hadoop Yarn UI
- Jira
- Service Now

Concepts: Data pipeline, ETL, Incident /Change management, Log analysis, Sanity testing.

EXPERIENCE

TATA CONSULTANCY SERVICES — *Assistant System Engineer*

April 2023 – Present

- Developed a Shell Scripts for Task Automation and log parsing.
- Monitor daily ETL workflows and ensure smooth execution of data pipelines.
- Investigated and resolved real-time job and service failures through log and root cause analysis.
- Collaborate with cross-function teams to report and fix issues in the Production environment.
- Utilized Dynatrace Tool for application performance monitoring and root cause analysis.
- Managed CDN configuration and caching using Akamai tools.
- Conducted Sanity test on web application after deployment of new releases to ensure Functionality of the application and performance.
- Created URL redirection and Application load balancing(ALB) using Akamai tools
- Provided support and deployed new changes in the production environment and performed release validation checks.

TATA CONSULTANCY SERVICES — *Graduate Trainee*

Nov 2022 – Mar 2023

- Gained Fundamental knowledge in modern web technology.
- Developed a python based Brand poster validation tool with team collaboration.

EDUCATION

Master Of Computer Application - MCA

Sastra University , Tanjavur

July 2023 - July 2025

Bachelor of Science in Computer Science - B.Sc. (CS)

Thiagarajar College, Madurai

July 2019 - June 2022