

- **Welcome to Customer Relationship Management Portal**
- Click on “Click here to view the list of Customer”

## 1. Insert new records into the table

The screenshot shows a web browser window with the address bar displaying `localhost:8080/CustomerRelationshipManagement/customer/list`. The page title is "Customer Relationship Management". Below the title, there is a blue button labeled "Add Customer" which is highlighted with a red rectangular border. Below the button is a table with the following structure:

First Name	Last Name	Email	Action
------------	-----------	-------	--------

The table is currently empty. The browser's taskbar at the bottom shows various open applications including "My Apps Dashboar...", "My files - OneDrive", "Mail - Gowdtham...", "router", "Liquiloans", "Karnataka - Bescom...", "Dashbord - Great...", "GitHub", "Google", "Landline | BSNL Por...", "YouTube", "90's Kids Favourites...", "കുടുംബ വെബ്...", "WhatsApp", and "YouTube MP3 Playli...".

- Click on **Add Customer** button.

Save Customer

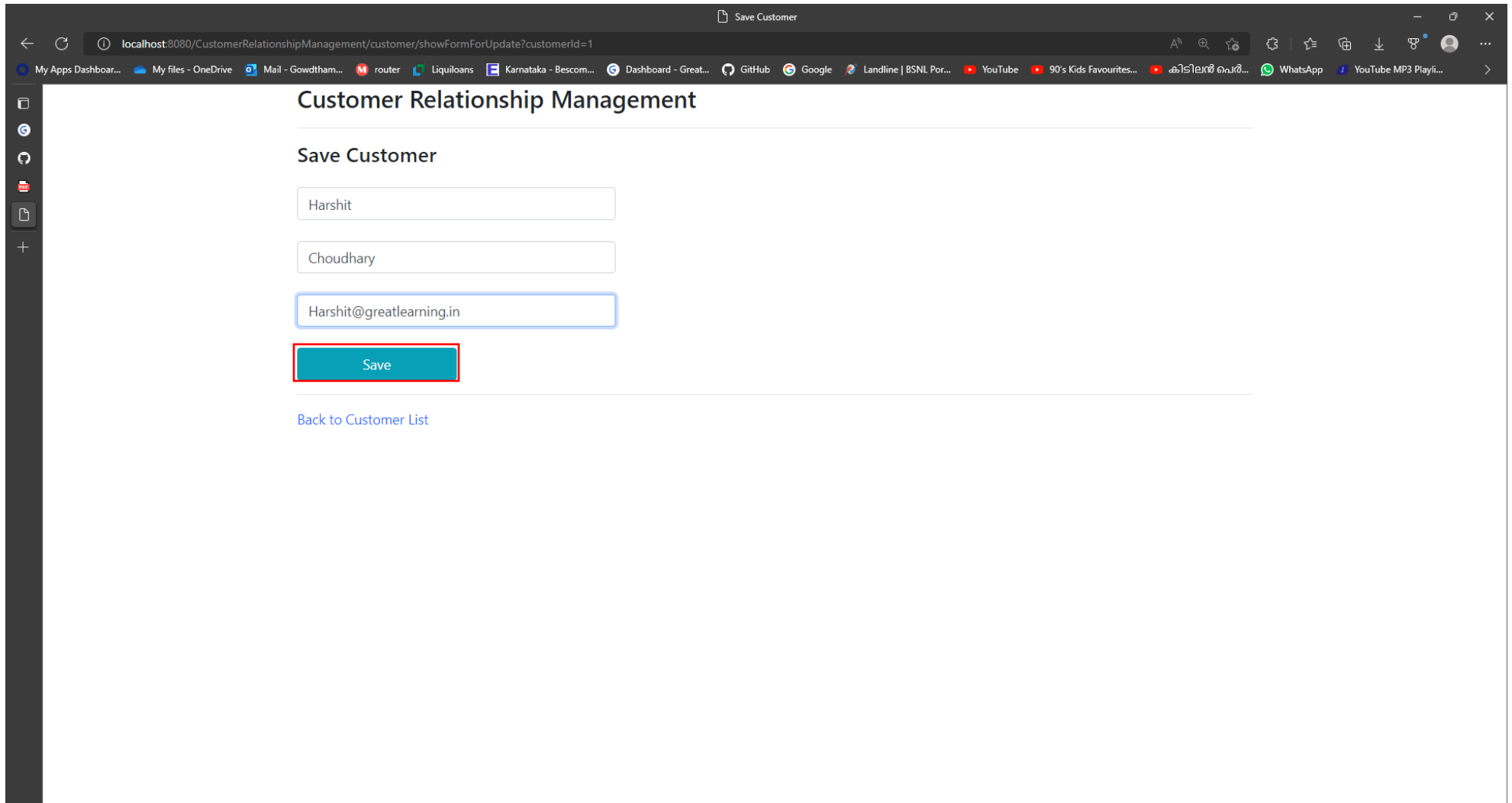
localhost:3080/CustomerRelationshipManagement/customer/showFormForAdd

## Customer Relationship Management

### Save Customer

[Back to Customer List](#)

- Type a First Name, Last Name, E-mail of the Customer.



- After typing First Name, Last Name, E-mail.
- Click on **Save** button.

Customer Relationship Management

[Add Customer](#)

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>

- Then Customer Relationship Management page shows the saved Customer details.
- If need a add another Customer detail Click on **Add Customer**.

Save Customer

## Customer Relationship Management

### Save Customer

[Back to Customer List](#)

- After typing First Name, Last Name, E-mail.
- Then Click on **Save** button.

Customer Relationship Management

[Add Customer](#)

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Ankit	Garg	Ankith@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>

- Then Customer Relationship Management page shows the saved Customer details.
- If need a add another Customer detail Click on **Add Customer**.

Save Customer

## Customer Relationship Management

### Save Customer

Monica

Sharma

Monica@greatlearning.in

Save

[Back to Customer List](#)

- After typing First Name, Last Name, E-mail.
- Then Click on **Save** button.



Customer Relationship Management

[Add Customer](#)

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Ankit	Garg	Ankith@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Monica	Sharma	Monica@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>

- Then Customer Relationship Management page shows the saved Customer details.
- If need a add another Customer detail Click on **Add Customer**.

Save Customer

## Customer Relationship Management

### Save Customer

[Back to Customer List](#)

- After typing First Name, Last Name, E-mail.
- Then Click on **Save** button.

Customer Relationship Management

[Add Customer](#)

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Ankit	Garg	Ankith@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Monica	Sharma	Monica@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Bhavya	Shetty	Bhavya@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>

- Then Customer Relationship Management page shows the saved Customer details.
- If need a add another Customer detail Click on **Add Customer**.

Save Customer

## Customer Relationship Management

### Save Customer

Pranav

S

pranav@gmail.com

Save

[Back to Customer List](#)

- After typing First Name, Last Name, E-mail.
- Then Click on **Save** button.

Customer Relationship Management

localhost:8080/CustomerRelationshipManagement/customer/list

My Apps Dashboar... My files - OneDrive Mail - Gowdtham... router Liquiloans Karnataka - Bescom... Dashboard - Great... GitHub Google Landline | BSNL Por... YouTube 90's Kids Favourites... കിടിലൻ ഹെർ... WhatsApp YouTube MP3 Playli...

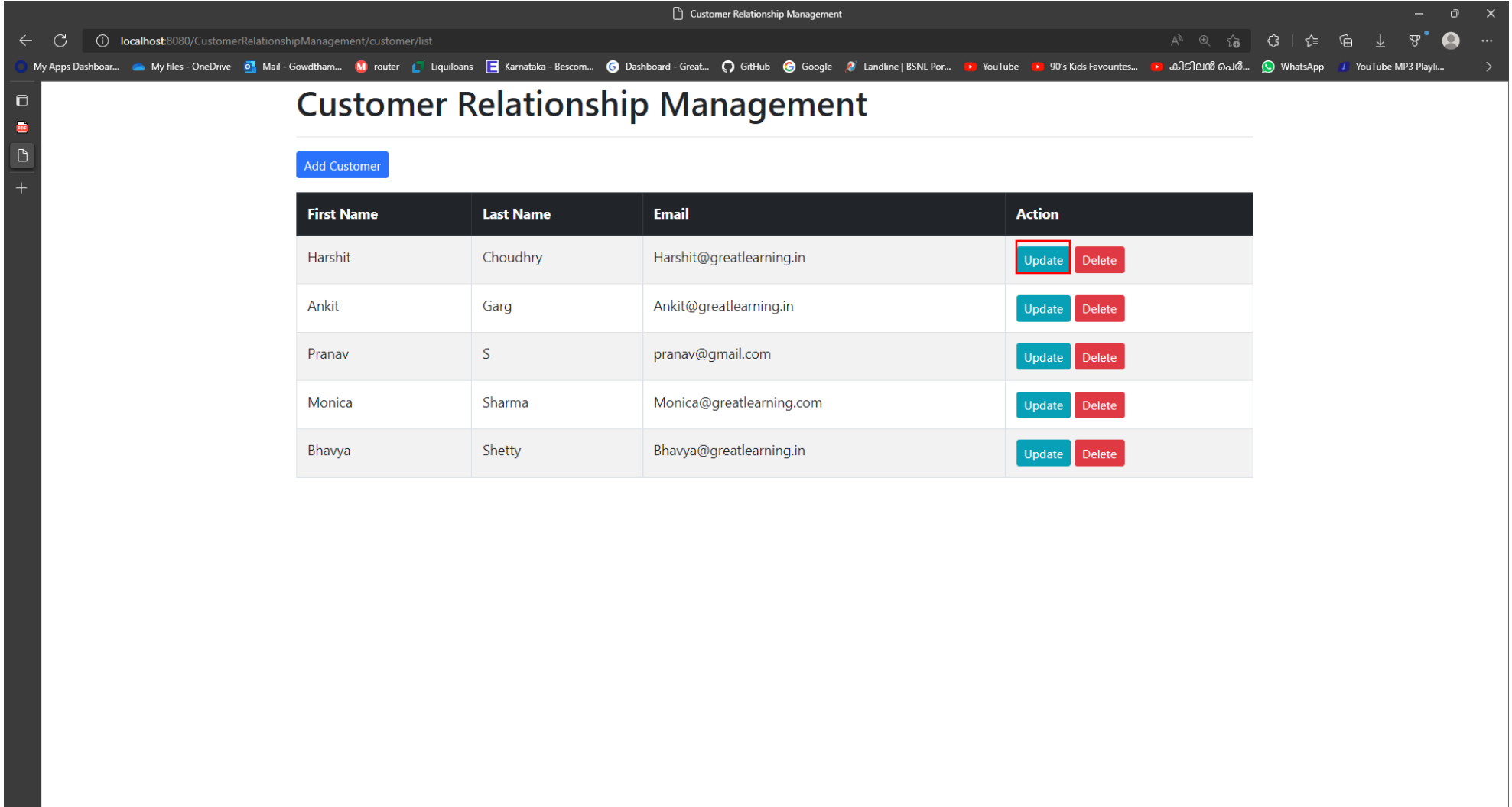
Customer Relationship Management

Add Customer

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Ankit	Garg	Ankith@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Monica	Sharma	Monica@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Bhavya	Shetty	Bhavya@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Pranav	S	pranav@gmail.com	<a href="#">Update</a> <a href="#">Delete</a>

- Then Customer Relationship Management page shows the saved Customer details.

## 2. Update existing records into the table.

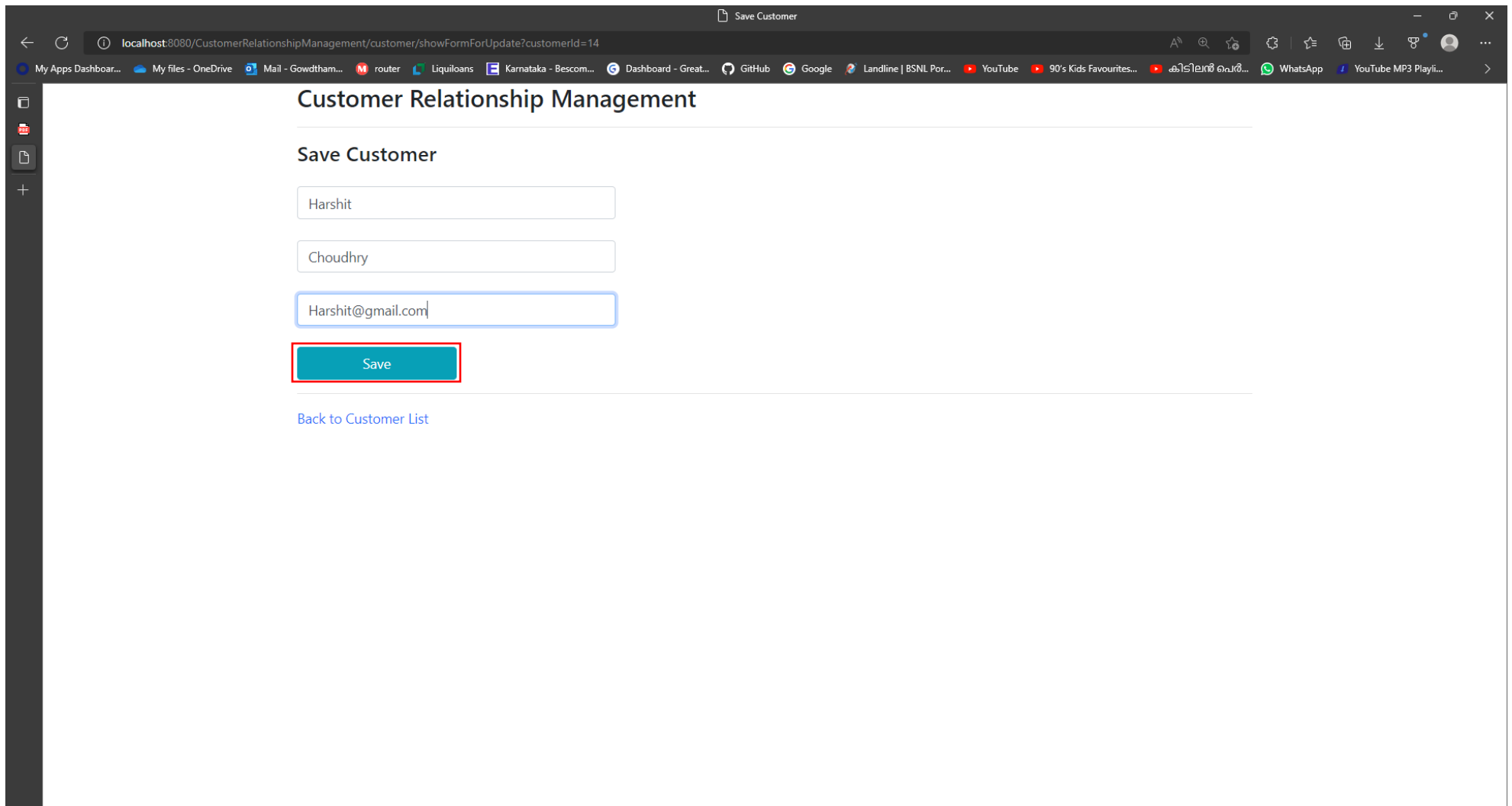


Customer Relationship Management

[Add Customer](#)

First Name	Last Name	Email	Action
Harshit	Choudhry	Harshit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Ankit	Garg	Ankit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Pranav	S	pranav@gmail.com	<a href="#">Update</a> <a href="#">Delete</a>
Monica	Sharma	Monica@greatlearning.com	<a href="#">Update</a> <a href="#">Delete</a>
Bhavya	Shetty	Bhavya@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>

- Then Customer Relationship Management need some Customer need update a detail.
- So, need Click on **Update** button.



- This Customer need to update a detail in E-mail.
- Then need Click on **Save** button.

Customer Relationship Management

[Add Customer](#)

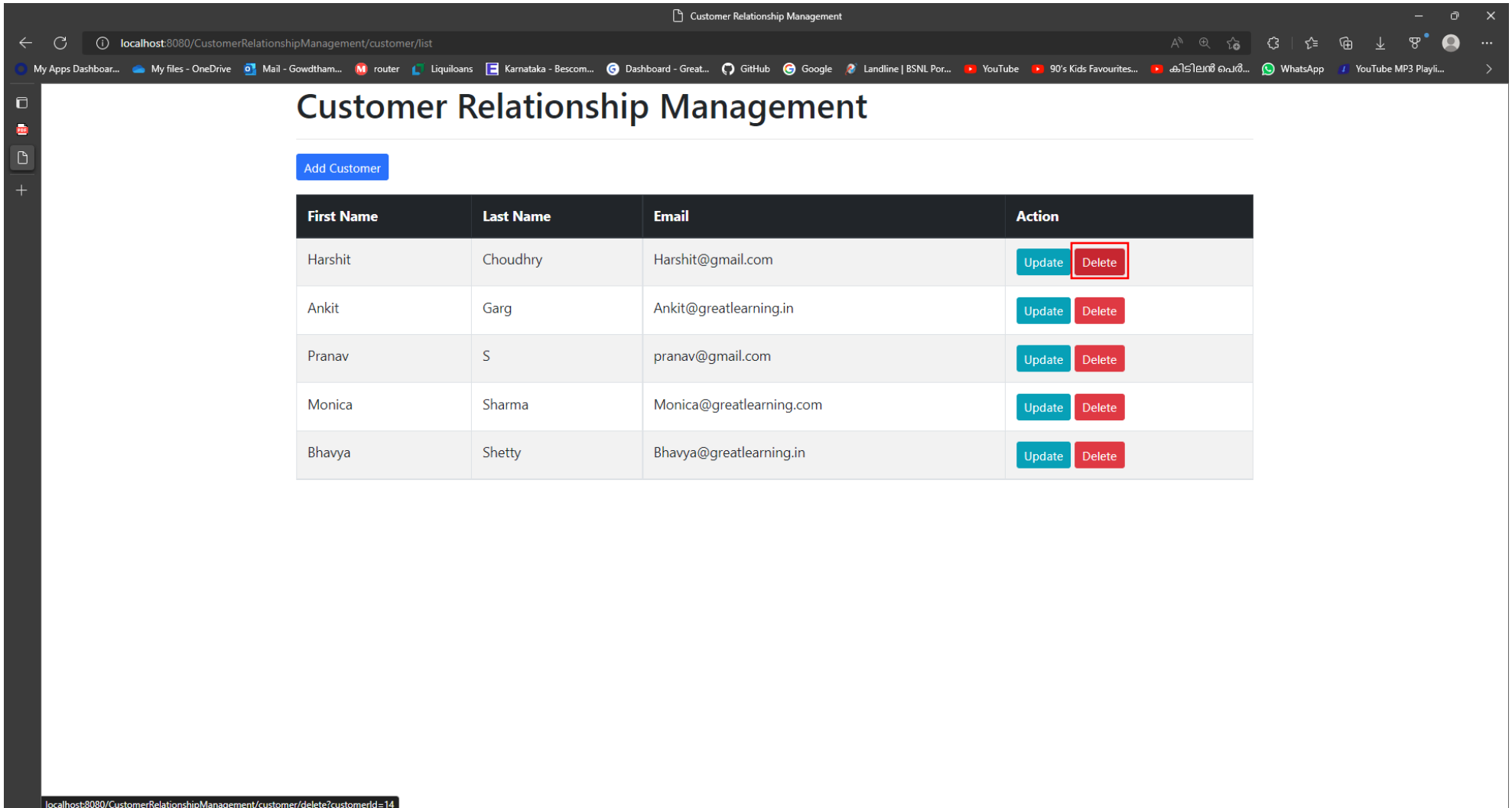
First Name	Last Name	Email	Action
Harshit	Choudhry	Harshit@gmail.com	<a href="#">Update</a> <a href="#">Delete</a>
Ankit	Garg	Ankit@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>
Pranav	S	pranav@gmail.com	<a href="#">Update</a> <a href="#">Delete</a>
Monica	Sharma	Monica@greatlearning.com	<a href="#">Update</a> <a href="#">Delete</a>
Bhavya	Shetty	Bhavya@greatlearning.in	<a href="#">Update</a> <a href="#">Delete</a>

localhost8080/CustomerRelationshipManagement/customer/delete?customerId=14

- Then Customer Relationship Management page shows this page after updating the E-mail.



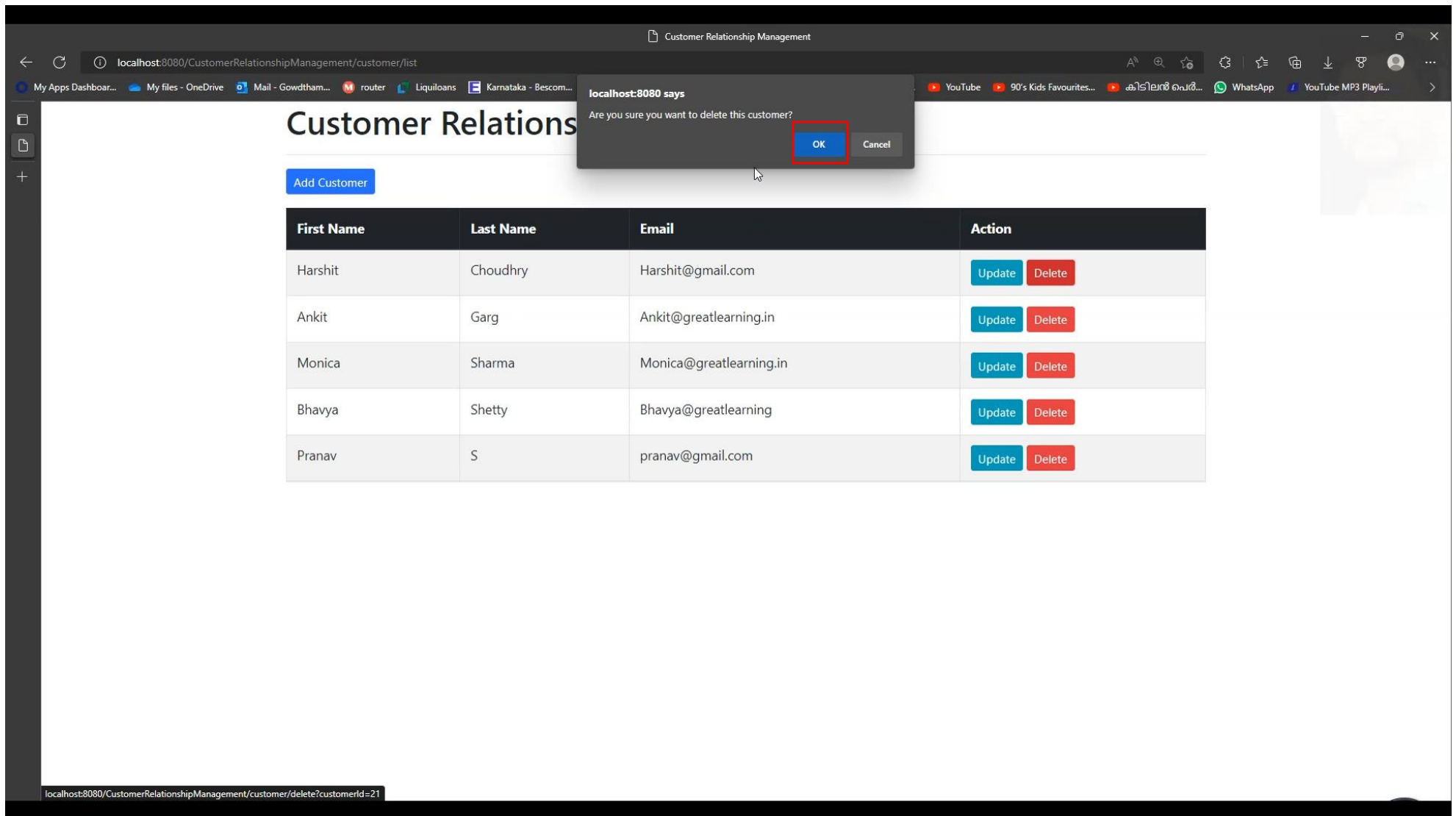
### 3. Delete existing records from the table.



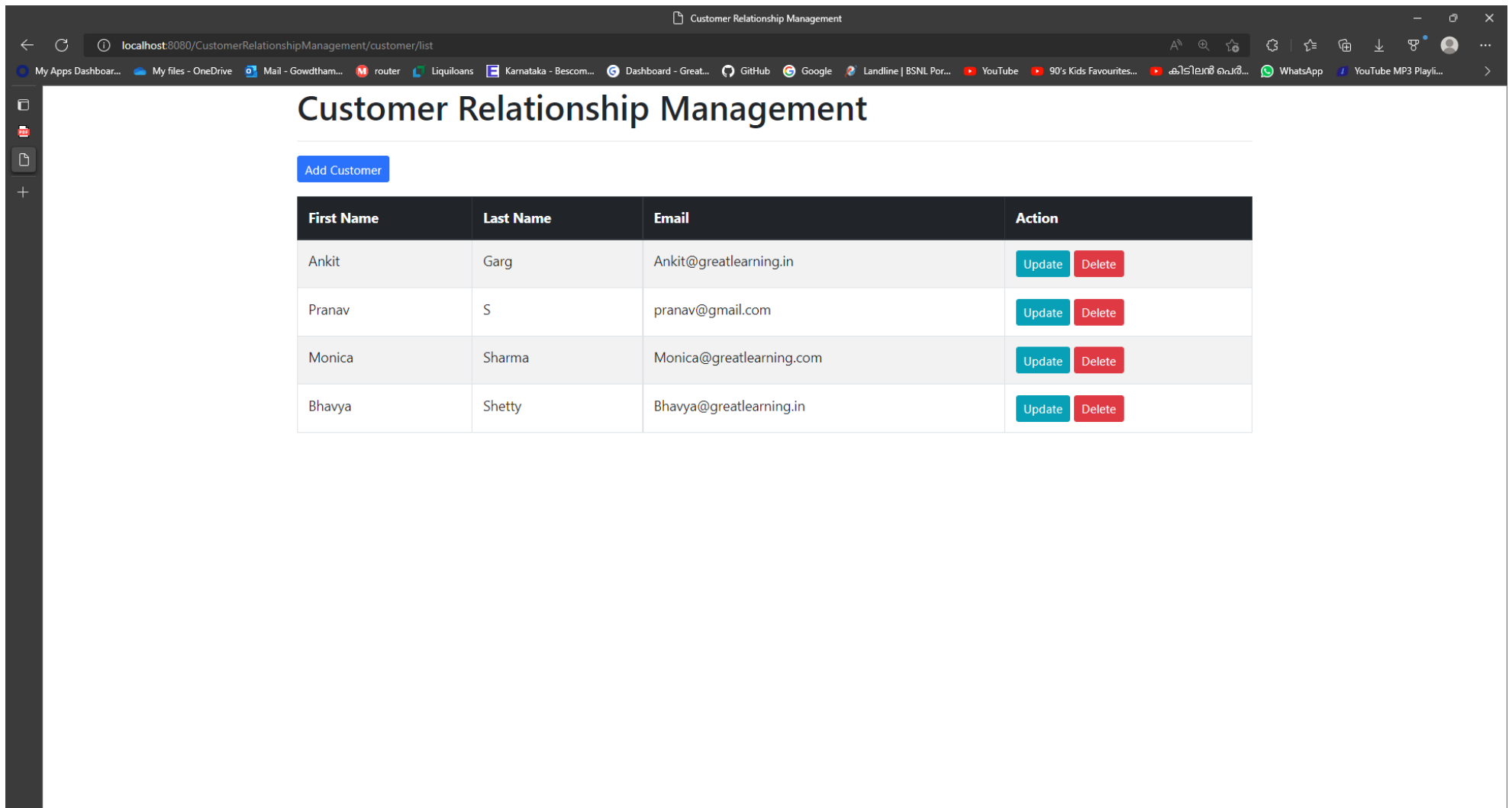
The screenshot shows a web browser window with the URL `localhost:8080/CustomerRelationshipManagement/customer/list`. The page title is "Customer Relationship Management". Below the title is a blue button labeled "Add Customer". A table displays a list of customers with columns for First Name, Last Name, Email, and Action. The Action column contains "Update" and "Delete" buttons for each customer. The "Delete" button for the first customer, Harshit Choudhry, is highlighted with a red box. The browser's address bar at the bottom shows the URL `localhost:8080/CustomerRelationshipManagement/customer/delete?customerId=14`.

First Name	Last Name	Email	Action
Harshit	Choudhry	Harshit@gmail.com	<button>Update</button> <button>Delete</button>
Ankit	Garg	Ankit@greatlearning.in	<button>Update</button> <button>Delete</button>
Pranav	S	pranav@gmail.com	<button>Update</button> <button>Delete</button>
Monica	Sharma	Monica@greatlearning.com	<button>Update</button> <button>Delete</button>
Bhavya	Shetty	Bhavya@greatlearning.in	<button>Update</button> <button>Delete</button>

- Then Customer Relationship Management, some Customer need to remove in your Log details.
- So, need Click on **Delete** button.



- When Click on Delete button.
- Ask for re-conformation.
- Click on **Ok** button.



- Then Customer Relationship Management page shows after deleting the one of the Customers.