



SRI SHANMUGHA COLLEGE OF PHARMACY

Approved by Government of Tamilnadu & All India Council for Technical Education, New Delhi

Recognized by Pharmacy Council of India, New Delhi

Affiliated to The Tamilnadu Dr. M.G.R Medical University, Chennai

Sankari, Tiruchengode Main Road, Pullipalayam, Morur (Po), Sankari (Tl), Salem (Dt), Tamilnadu, Pin - 637304

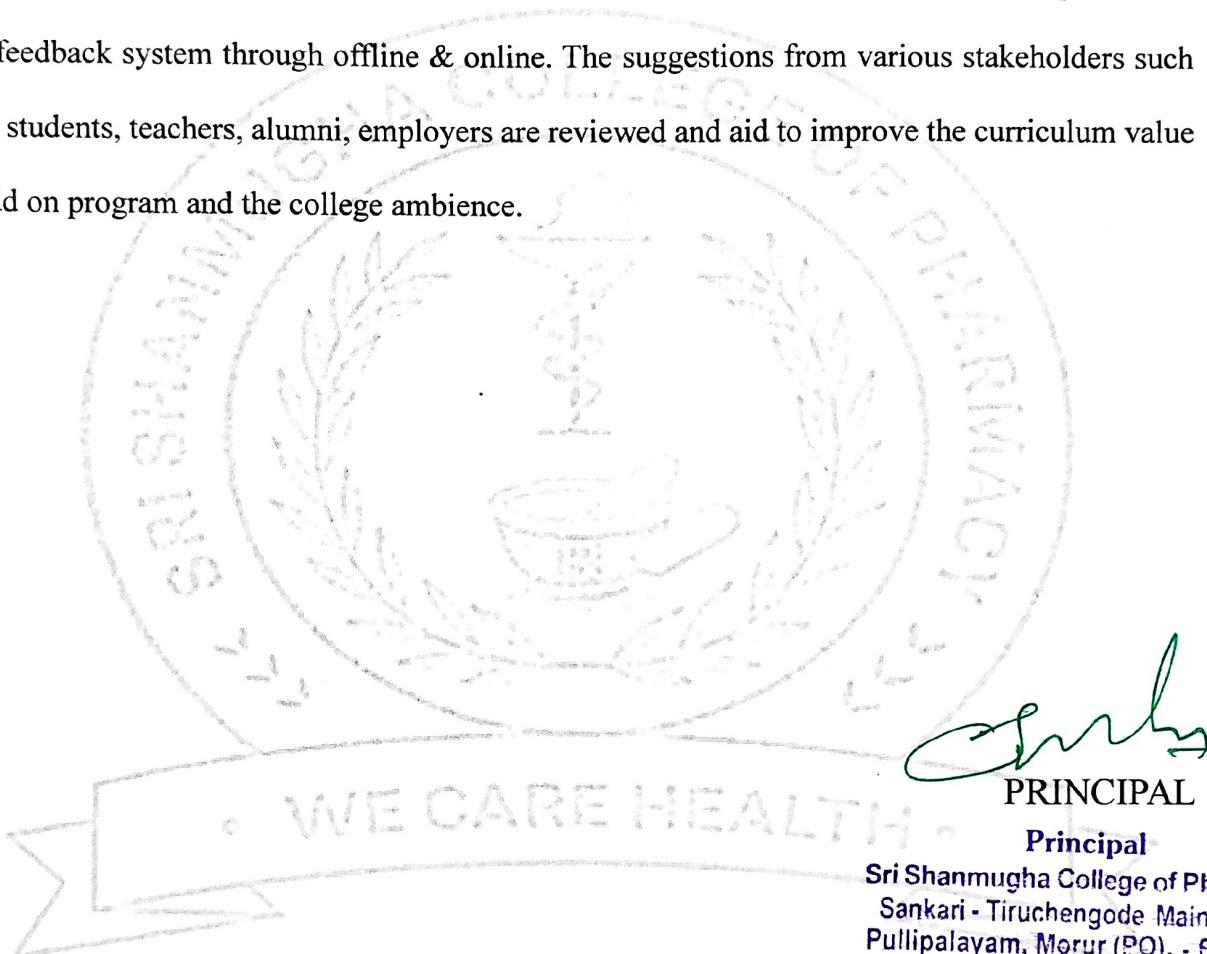
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www.shanmughapharmacy.edu.in | Phone: 04283-261558



TO WHOMSOEVER IT MAY CONCERN

This is to certify that **SRI SHANMUGHA COLLEGE OF PHARMACY** has implemented a feedback system through offline & online. The suggestions from various stakeholders such as students, teachers, alumni, employers are reviewed and aid to improve the curriculum value add on program and the college ambience.



PRINCIPAL

Principal

Sri Shanmuga College of Pharmacy
Sankari - Tiruchengode Main Road,
Pullipalayam, Morur (PO). - 637 304.
Sankari-(Tk), Salem-(Dt), Tamil-Nadu.



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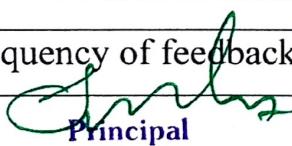
FEEDBACK POLICY

SRI SHANMUGHA COLLEGE OF PHARMACY, a constitute institute of the Sri Shanmuga Educational Institutional, is crucial to establish an atmosphere and culture that encourage student participation across the board at the institution. Additionally, it comprehends the process of teaching and learning for ongoing improvement. To capitate this process of continuous refinement, our institution developed a feedback mechanism that considers suggestions from various stakeholders like students, teachers, alumni, employers of each programme for every academic year. Our institute follows the mechanism for collection of feedback described below for like students, teachers, alumni, employers on curriculum aspects and courses. Once the feedback is collected, analyses the feedback, valuable suggestions given were considered and necessary action was taken and submit the action taken report to the appropriate bodies.

PROCESS OF COLLECTING FEEDBACK

- Complete curriculum-based questionnaires were created for both online and offline feedback forms (google form).
- A specified timeframe has been set aside for the procedure, and feedback forms are distributed to different stakeholders in order to get their input.
- In feedback questionnaires generally ten questions are asked and they are required to give the remark like Excellent, Good, Satisfactory, Fair. For each question, target has been set like 80% which are consider in excellent and very good.

PROCESS	REMARK
Feedback collection	Applicable to B. Pharm courses and collected through feedback form and google form
Feedback Receiver	Head of Institution
Frequency of feedback collection	Once in a year


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Metrics used for calculation	Excellent (4), Good (3), Satisfactory (2), Fair (1)
Target	80%- excellent and very good.
Action taken	Below 75%

FEEDBACK ANALYSIS PROCESS

- The feedback given by the stakeholders will be consolidated and analyzed. Stakeholders- wise analysis will be carried - out and will be discussed in the IQAC coordinator meeting and come out with necessary actions.
- For each question, goal was established prior to gathering the feedback form. In the analyses report the stakeholders' suggestions and opinions must be taken into consideration in order to include problem-solving and real-time abilities into the curriculum and syllabus, allowing students to fulfill their requirements.

CONSOLIDATION AND ACTION TAKEN/ACTION PERFORMANCE

- The IQAC committee will review all the feedback.
- After analysis of the feedback, the required steps to improve the quality of education will be taken.
- Skill development program is organized for students.
- More events and training are conducted for higher studies.
- Faculties are motivated to do NPTEL /SWAYAM Courses, FDP's programme.
- Each action will be documented.
- At the end of the academic year analysis report and action taken report are made available in website.

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