## **Project Design Phase Proposed Solution Template**

| Date          | 26-06-2025                                   |
|---------------|--|
| Team ID       | LTVIP2025TMID58987                           |
| Project Name  | <b>DocSpot:</b> Seamless Appointment Booking |
|               | for Health                                   |
| Maximum Marks | 2 Marks                                      |

## **Proposed Solution for DocSpot App:**

| S. No. | Parameter                                      | Description  |
|--------|--|--|
| 1      | Problem Statement (Problem to be solved)       | Patients often face long wait times, inconvenient appointment scheduling, and poor communication with healthcare providers. On the provider side, managing slots, follow-ups, and patient data remains inefficient.  |
| 2      | Idea /<br>Solution<br>Description              | DocSpot is a full-stack healthcare appointment booking platform that connects patients with healthcare providers. It features real-time availability, secure appointment scheduling, digital payments, and reminders. Admin tools help manage users and service quality. |
| 3      | Novelty /<br>Uniqueness                        | <ul> <li>Real-time appointment availability</li> <li>Role-based access for patients/doctors/admins</li> <li>Secure payment integration</li> <li>SMS/email reminders</li> <li>Option for teleconsultation (video call integration)</li> </ul>                             |
| 4      | Social<br>Impact /<br>Customer<br>Satisfaction | <ul> <li>Reduces patient wait times and no-shows</li> <li>Empowers rural or remote access to care via telehealth</li> <li>Enhances patient-provider communication</li> <li>Digitally transforms outdated booking systems</li> </ul>                                      |
| 5      | Business<br>Model<br>(Revenue<br>Model)        | -Freemium model for clinics with basic features - Subscription for advanced features (analytics, teleconsultation, branded portal)   |

|   |                                   | - Transaction fee on payments (optional) - White-label B2B partnerships with hospitals  |
|---|-----------------------------------|---|
| 6 | Scalability<br>of the<br>Solution | Designed for clinics, hospitals, and telehealth startups - Global-ready with multi-language, multi-timezone, and multi-currency support |
|   |                                   | - Mobile-first UX with future React Native or Flutter app - Modular microservices-based backend for flexibility                         |