

Caradec Bisesar

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SKILLS

Experienced with C#, Java, Python, JavaScript, React, Eclipse, Visual Studio, SVN, Git

Extensive knowledge of image editing software such as Adobe Photoshop and Lightroom

Abundant experience solving computer issues both hardware and software related

Thorough understanding of the Software Development Life-Cycle and software development methods such as Agile

Work well with Microsoft Windows, Mac OS, Unix (Solaris), Linux (Ubuntu)

EXPERIENCE

CEM Benchmarking

Software Engineer, January 2019 - Present

- Migrated the existing Excel and PDF reports online using React to provide an updated experience and boost revenue
- Designed and implemented a full featured and user-friendly interface for both analysts and clients
- Engaged in design and architecture discussions with both internal and external parties
- Responsible for day to day IT support and networking, including regular maintenance of machines and servers
- Collaborated with the marketing team to design logos and videos to promote new offerings and help instruct new users

MARU/Matchbox

Survey Programmer, February 2015 – June 2017

Senior Survey Programmer, July 2017 – July 2018

Programming Team Lead, July 2018 - Present

- Effectively use C#/lua and HTML/CSS/JavaScript in combination with in-house applications to script complex logic into surveys
- Worked with Fortune 500 key accounts across time-zones to meet demanding timelines and deliver scalable solutions
- Coordinated discovery and strategic calls with both internal and external stakeholders which lead to beating the original turnaround time per country by 10% (1 week)
- Developed multiple efficiency protocols and tools, including one which is now used company wide and has reduced the average project programming time by 30%
- In charge of training both new and existing employees on how to most efficiently use various tools and software
- Integral contributor in multiple office wide events and social gatherings as the head of the social committee resulting in an increase of 20% CSAT despite a time of 25% churn

EDUCATION

Bachelor of Science

University of Toronto Scarborough

Graduated 2014