

# Caradec Bisesar

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## SKILLS

Experienced with C#, Java, Python, Eclipse, Visual Studio, SVN, Git

Extensive knowledge of image editing software such as Adobe Photoshop and Lightroom

Abundant experience solving computer issues both hardware and software related

Thorough understanding of the Software Development Life-Cycle and software development methods such as Agile

Work well with Microsoft Windows, Mac OS X, Unix (Solaris), Linux (Ubuntu)

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## EXPERIENCE

### MARU/Matchbox

*Senior Survey Programmer, February 2015 - Present*

- Effectively use C#/lua and HTML/CSS/JavaScript in combination with in-house applications to script complex logic into surveys
- Worked with Fortune 500 key accounts across time-zones to meet demanding timelines and deliver scalable solutions
- Coordinated discovery and strategic calls with both internal and external stakeholders which lead to beating the original turnaround time per country by 10% (1 week)
- Developed multiple efficiency protocols and tools, including one which is now used company wide and has reduced the average project programming time by 30%
- In charge of training both new and existing employees on how to most efficiently use various tools and software
- Integral contributor in multiple office wide events and social gatherings as the head of the social committee resulting in an increase of 20% CSAT despite a time of 25% churn

### Softchoice

*Cloud Development Associate, September 2012 – August 2013*

- Commended for being a quick learner, high quality of work, and dependability for any given task
- Successfully created new tools via integrating Software as a Service (SaaS) application API's and various authentication methods to enhance existing services
- Routinely maintained and updated the portal for accessing corporate applications (Okta) to ensure employees are able to easily access their tools
- Developed Proof of Concept tools utilizing SaaS applications and Cloud services which were presented to senior management
- Effectively resolved issues regarding SaaS applications and Cloud Services
- Created documentation and trained departments on adopting/utilizing new systems

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## EDUCATION

### Bachelor of Science

University of Toronto Scarborough

Graduated 2014