NLP Model For Twitter Sentiment Analysis on Google and Apple products

The goal of this project is to develop a Natural Language Processing (NLP) model that analyzes and rate sentiment in tweets depending on their content, related to Google and Apple products. The dataset sourced from Kaggle, contains tweets labeled as positive, negative and Neutral

Why Sentiment Analysis Matters

In today's digital landscape, sentiment analysis plays a vital role in understanding public perception. Companies use this method to gain insightful information form massive volumes of textual data such as social media comments, news stories and customer evaluations. We can improve decision-making and business intelligence by implementing NLP algorithms like Support Vector Machines(SVM) and Naive bayes.

The main objective of this project is to:

- 1. Preprocess Twitter data(tokenization, cleaning and vectorization)
- 2. Apply machine learning models for sentiment classification
- 3. Asses model performance using important metrics

Our goal is to create an effective sentiment analysis model by the project's conclusion that offers insightful information about consumer perception of Apple and Google products

Summary

Dataset Overview

This dataset contains information about tweets, including their date, classification, and other relevant features. For this task, I extracted only two columns:

- Feature Variable (Text/Tweets): The actual tweet content.
- Sentiment: The rating of each tweet, categorized as negative, positive, or neutral.

Data Preparation

The data preparation phase included data cleaning and data preprocessing using the pandas and NLTK libraries.

1. Data Cleaning (Using Pandas)

- The dataset had **no missing values**, so no imputation was required.
- Removed duplicate tweets—for instance, one tweet appeared 304 times.
- Dropped irrelevant sentiment labels, such as 'not_relevant', to retain only the core sentiments **(negative, positive, and neutral).
- · Converted sentiments to integer values to ensure compatibility with machine learning models.

2. Data Preprocessing (Using NLTK)

- Removed hyperlinks, usernames, single-character words, and hashtags (including their values) using regular expressions, as they do not meaningfully contribute to sentiment analysis.
- Eliminated stopwords and punctuation ** using the **NLTK corpus library for stopwords and the string library for punctuation, as these do not add significant meaning to sentences.
- Applied lemmatization ** using the **WordNet Lemmatizer, converting words to their root form (e.g., "running" → "run").

Data Visualization

To explore and understand the dataset, I used:

- · Seaborn's countplot to visualize the distribution of target sentiment classes.
- WordCloud to generate a visual representation of the most common words in the dataset.

Modeling

- Used Scikit-learn's model_selection library to split the dataset into training and testing sets.
- Implemented pipelines to streamline vectorization, SMOTE (Synthetic Minority Over-sampling Technique), and classification models.
- Applied TF-IDF Vectorizer to convert text data into numerical representations.

- Used SMOTE to address class imbalance, as one sentiment category comprised more than 50% of the dataset.
- Evaluated various machine learning algorithms for classification to determine the best-performing model.
- Created custom functions to automate repetitive processes such as model fitting and prediction.

Evaluation Metrics

To assess model performance, I used the following evaluation metrics:

- Accuracy Score: The proportion of correctly classified instances out of the total instances.
- Precision Score: The ratio of correctly predicted positive instances to total predicted positive instances.
- Recall Score: The ratio of correctly predicted positive instances to actual positive instances in the dataset.
- ROC Curve: A graphical representation of the true positive rate versus the false positive rate.

Model Evaluation & Predictions

- The test set obtained from train_test_split (X_test, y_test) was used for model evaluation and making predictions.
- · Additionally, I developed a custom function that allows classification of sentiment based on user input.

Step 1: Importing libraries

```
In [68]: ▼
               #Basic Python Libraries
            1
              import pandas as pd
            3 import numpy as np
            4 import seaborn as sns
            5 import matplotlib.pyplot as plt
            6 #Natural language processing libraries
            7 from nltk.corpus import stopwords
            8 import string
            9 from nltk.stem.wordnet import WordNetLemmatizer
           10 | from nltk.tokenize import RegexpTokenizer,word_tokenize
           11 import re
           12 from nltk import FreqDist
           13 from wordcloud import WordCloud
           14 #scikit-Learn
           15 from sklearn.model_selection import train_test_split,RandomizedSearchCV,GridSearchCV
           16 | from sklearn.feature_extraction.text import TfidfVectorizer
           17 | from sklearn.linear_model import LogisticRegression
           18 from sklearn.pipeline import Pipeline
           19 from sklearn.ensemble import RandomForestClassifier,GradientBoostingClassifier
           20 from xgboost import XGBClassifier
           21 from sklearn.tree import DecisionTreeClassifier
           22 from sklearn.naive_bayes import MultinomialNB
           23 from sklearn import svm
           24 | from sklearn.preprocessing import label_binarize
           25 #Evaluation metrics
           26 from sklearn.metrics import accuracy_score,recall_score,precision_score,f1_score,roc_curve,auc,r2_score,f1_sco
           27 #imbalanced-learn
           28 from imblearn.pipeline import Pipeline # Use imbalanced-learn's Pipeline
           29 from imblearn.over_sampling import SMOTE
```

Step 2: Understanding the dataset

```
In [2]: v    1 #Read the data from the csv file as a dataframe and dispaly the first five rows
2 data = pd.read_csv('data/Apple-Twitter-Sentiment-DFE.csv',encoding='latin-1')
3 data.head()
```

Out[2]:

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:confidence	date	id	query	S
0	623495513	True	golden	10	NaN	3	0.6264	Mon Dec 01 19:30:03 +0000 2014	5.400000e+17	#AAPL OR @Apple	;
1	623495514	True	golden	12	NaN	3	0.8129	Mon Dec 01 19:43:51 +0000 2014	5.400000e+17	#AAPL OR @Apple	
2	623495515	True	golden	10	NaN	3	1.0000	Mon Dec 01 19:50:28 +0000 2014	5.400000e+17	#AAPL OR @Apple	
3	623495516	True	golden	17	NaN	3	0.5848	Mon Dec 01 20:26:34 +0000 2014	5.400000e+17	#AAPL OR @Apple	
4	623495517	False	finalized	3	12/12/14 12:14	3	0.6474	Mon Dec 01 20:29:33 +0000 2014	5.400000e+17	#AAPL OR @Apple	
4											•

For this project we will use the text column as the feature variable and sentiment column as the target variable

text sentiment

Out[3]:

0	#AAPL:The 10 best Steve Jobs emails everhtt	3
1	RT @JPDesloges: Why AAPL Stock Had a Mini-Flas	3
2	My cat only chews @apple cords. Such an #Apple	3
3	I agree with @jimcramer that the #IndividualIn	3
4	Nobody expects the Spanish Inquisition #AAPL	3

This dataset contains 3886 rows This dataset contains 2 columns

```
In [5]: v   1 #Access information about our dataset
2 data.info()
```

Both our columns have non-null values, there are no missing data points ensuring our dataset is ready for futher processing and model

```
1 # conforming that there are no null values
In [6]: ▼
           2 data.isna().sum()
Out[6]: text
                     a
        sentiment
        dtype: int64
          1 #get summary statistics of our data
           2 data.describe()
```

Out[7]:

	text	sentiment
count	3886	3886
unique	3219	4
top	RT @OneRepublic: Studio at 45,000 ft. One out	3
freq	304	2162

1 we see a tweet that appears 304 times we may need to drop duplicates 2 sentiment has 4 categories with 3 (Neutral) taking up 55.64% this created an imbalance in the dataset which we will need to handle. There is 4 sentiment values instead of the expected 3 we may need to check out the exra one

step 3: Data cleaning

```
In [8]: ▼ 1 # check for and remove duplicates
           2 data[data.duplicated()]
```

Out[8]:

	text	sentiment
32	RT @thehill: Justice Department cites 18th cen	3
34	RT @thehill: Justice Department cites 18th cen	3
38	RT @thehill: Justice Department cites 18th cen	3
42	RT @thehill: Justice Department cites 18th cen	3
45	RT @thehill: Justice Department cites 18th cen	3
3846	RT @TeamCavuto: Protesters stage #DieIn protes	3
3852	RT @TeamCavuto: Protesters stage #DieIn protes	3
3855	RT @Ecofantasy: Thinking of upgrading to #Yose	1
3878	RT @shannonmmiller: Love the @Apple is support	5
3885	RT @SwiftKey: We're so excited to be named to	5

```
643 rows × 2 columns
 In [9]: ▼
             1 #Drop the above duplicates
              2 data.drop_duplicates(inplace=True)
In [10]: ▼ 1 #check sentiment Labels
              2 data['sentiment'].value_counts()
Out[10]: 3
                            1681
                            1102
                             379
          not_relevant
                             81
          Name: sentiment, dtype: int64
In [11]: v    1 #drop the not_relevant label
             data = data.query('~(sentiment=="not_relevant")') #data = data.query('sentiment !="not_relevant"')
#confirm sentiment 'not_relevant' has been removed
             4 data['sentiment'].value_counts()
Out[11]: 3 1681
               1102
          1
               379
```

Name: sentiment, dtype: int64

```
In [12]: ▼
           1 #convert sentiment column to int
            2 | data['sentiment'] = data['sentiment'].astype(int)
            3 #confirm removal using info method
            4 data.info()
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 3162 entries, 0 to 3884
         Data columns (total 2 columns):
                      Non-Null Count Dtype
          # Column
         0
             text
                        3162 non-null
                                        object
             sentiment 3162 non-null int32
         1
         dtypes: int32(1), object(1)
         memory usage: 61.8+ KB
```

Step 3:Preprocess text

```
In [13]: ▼
           1 def clean_text(text):
                   stopword_list = stopwords.words('english')
            3
                   stopword_list += string.punctuation
             4
                   lemmatizer = WordNetLemmatizer()
            5
                   #remove hyperlinks, usermames, words with 1 character, hashtags and their values
            7
                   text =re.sub(r"https?:[^\s]+|@[\S]+|\b\w\b|\#\w+|\.\.+", "", text)
            8
            9
                   # Tokenize the text
           10
                   text = word_tokenize(text)
           11
           12
                   # Lowercase the text and remove stopwords
           13
                   text = [word.lower() for word in text if word.lower() not in stopword_list]
           14
           15
                    #Lemmatize
           16
                   text = [lemmatizer.lemmatize(word)for word in text]
           17
                   # join processed text as a single string
           18
           19
                    text = ' '.join(text)
           20
                   return text
```

Here we are performing some pre-processing on the data befoee converting it into vectors and passing it to the machine learning model.

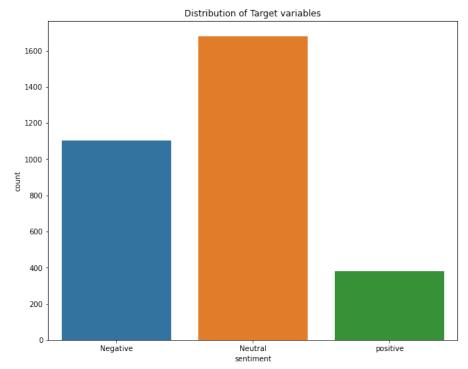
we create a function that iterates through each record, and does the following

- 1. using regular expression
 - · we get rid of hyperlinks in the data that was showing the link where the tweet came from,
 - we also remove '@username' since the username of the person who tweeted doesn't help in rating a sentiment
 - Remove twitter hashtags together with the value since they do not contribute to a sentiment meaningfully
 - Remove single character words
- 2. Remove stop words such as 'i','me' which do not add much value and convert them to lowercase so that eg word bad and BAd are treated as the same thing
- 3. Lemmatize words to reduce words to their base so that word like run and running are treated as the same thing

```
In [14]: ▼
               1 #Apply the function to the text column
               2 data['cleaned_text'] = data['text'].apply(clean_text)
In [15]: ▼
               1 ### confirm data procesed
               2 data[['text','cleaned_text']].head()
Out[15]:
                                                                                           cleaned text
                   #AAPL:The 10 best Steve Jobs emails ever...htt...
                                                                               10 best steve job email ever
                                                                     rt aapl stock mini-flash crash today aapl
            1 RT @JPDesloges: Why AAPL Stock Had a Mini-Flas...
                 My cat only chews @apple cords. Such an #Apple...
                     I agree with @jimcramer that the #IndividualIn... agree trade extended today pullback good see
                     Nobody expects the Spanish Inquisition #AAPL
                                                                         nobody expects spanish inquisition
```

Step5: EDA

Data Visualization of Target variables

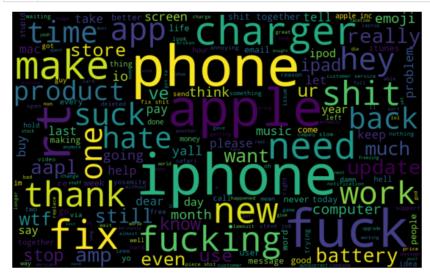


1 The label data looks imbalanced where neutral takes more than 50 % of the values and positive values very less(11%)

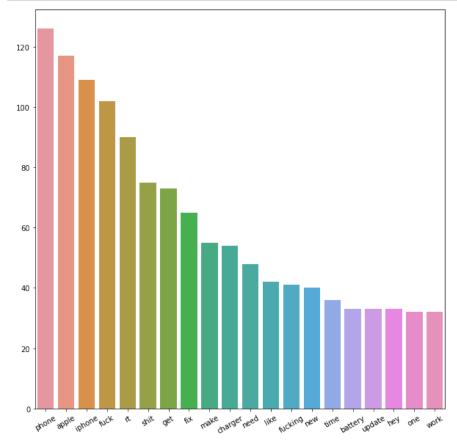
Check most common words in the dataset using word cloud

visualization where frequent words appear enlarged as compared to less frequent words

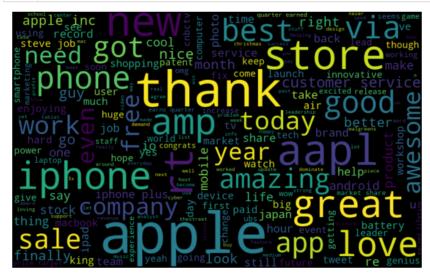
common words for the negative sentiments

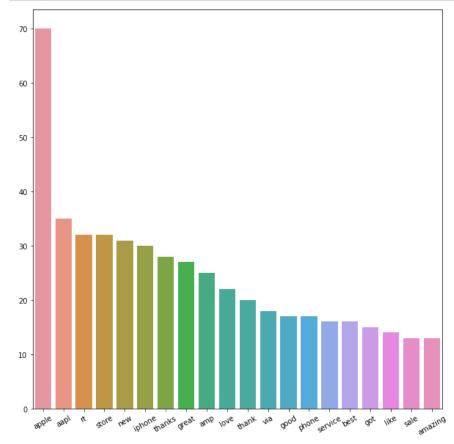


```
In [18]: ▼
            1 ## Creating FreqDist for whole BoW , keeping the 20 most common tokens
            2 negative_tokens = word_tokenize(negative_words) #tokenize data
            3
               all_fdist = FreqDist(negative_tokens).most_common(20)
               ## Conversion to Pandas series via Python Dictionary for easier plotting
               all_fdist = pd.Series(dict(all_fdist))
            7
            8
               ## Setting figure, ax into variables
              fig, ax = plt.subplots(figsize=(10,10))
           10
               ## Seaborn plotting using Pandas attributes + xtick rotation for ease of viewing
           11
           12 all_plot = sns.barplot(x=all_fdist.index, y=all_fdist.values, ax=ax)
           13 plt.xticks(rotation=30);
```



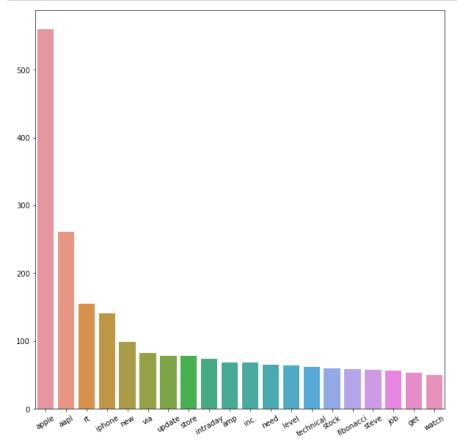
common words for the positive sentiments







```
In [22]: ▼
            1 ## Creating FreqDist for whole BoW , keeping the 20 most common tokens
              neutral_tokens = word_tokenize(neutral_words)
            3
               all_fdist = FreqDist(neutral_tokens).most_common(20)
               ## Conversion to Pandas series via Python Dictionary for easier plotting
               all_fdist = pd.Series(dict(all_fdist))
            7
            8
               ## Setting figure, ax into variables
            9
              fig, ax = plt.subplots(figsize=(10,10))
           10
           11
               ## Seaborn plotting using Pandas attributes + xtick rotation for ease of viewing
           12 all_plot = sns.barplot(x=all_fdist.index, y=all_fdist.values, ax=ax)
           13 plt.xticks(rotation=30);
```



step 6: Modelling

In this section i will conduct a train_test split for modelling then use pipelines to streamline vectorization, smote and modelling process. I will then evaluate the models using accuray_score, precision, recall, f1 score and roc_auc The idea behind choosing these models is that we want to run all the classifiers on the dataset ranging from simple ones to complex models, and then try to find the one which gives the best performance among them and tune it

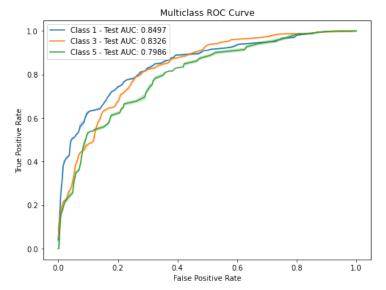
We select our feature variable as X and target variable as y. Then split our data into train and test data for modelling training and evaluation purposes. Shuffle and stratify ensures a well-balanced dataset split, which improves model performance and evaluation reliability

Pipeline that does text vectorization i.e converting raw text into numerical features using tfidfVectorizer, smote to balance the target class 'sentiment' and using Logistic regression to classify text

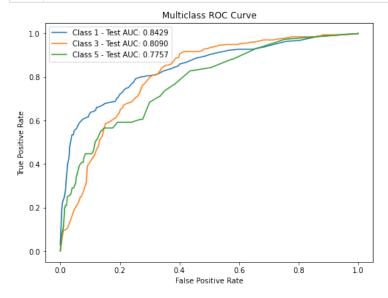
```
In [25]: ▼
            1 #Function to train the model ,make predictions and calculate evaluation metrics
             2
               def modelling(pipe):
            3
                   pipe.fit(X_train, y_train)
             4
             5
                   # Predict train and test data
             6
                   y_hat_train = pipe.predict(X_train)
             7
                   y_hat_test = pipe.predict(X_test)
             8
             9
                   # Get accuracy, precision, recall, and F1-score
            10
                   base train accuracy = accuracy score(y train, y hat train)
           11
                   base_test_accuracy = accuracy_score(y_test, y_hat_test)
            12
                   base_train_precision = precision_score(y_train, y_hat_train, average='weighted')
            13
                   base_test_precision = precision_score(y_test, y_hat_test, average='weighted')
           14
                   base_train_recall = recall_score(y_train, y_hat_train, average='weighted')
            15
                    base_test_recall = recall_score(y_test, y_hat_test, average='weighted')
            16
                   base_train_f1 = f1_score(y_train, y_hat_train, average='weighted')
            17
                    base_test_f1 = f1_score(y_test, y_hat_test, average='weighted')
           18
            19
                   # Binarize labels for multiclass ROC curve
            20
                   classes = sorted(set(y_train)) # Get unique classes
            21
                   y_train_bin = label_binarize(y_train, classes=classes)
            22
                   y_test_bin = label_binarize(y_test, classes=classes)
            23
            24
                    # Get prediction scores
            25
                   if hasattr(pipe, "decision_function"):
            26
                       y_score_train = pipe.decision_function(X_train)
                       y_score_test = pipe.decision_function(X_test)
            27
            28
            29
                       y_score_train = pipe.predict_proba(X_train)
            30
                       y_score_test = pipe.predict_proba(X_test)
            31
            32
                   # Compute ROC curve and AUC for each class
            33
                   train_auc_list, test_auc_list = [], []
            34
                   plt.figure(figsize=(8, 6))
            35
           36
                   for i in range(len(classes)):
            37
                       train_fpr, train_tpr, _ = roc_curve(y_train_bin[:, i], y_score_train[:, i])
            38
                       test_fpr, test_tpr, _ = roc_curve(y_test_bin[:, i], y_score_test[:, i])
            39
           40
                       train_auc = auc(train_fpr, train_tpr)
            41
                       test_auc = auc(test_fpr, test_tpr)
            42
            43
                        train_auc_list.append(train_auc)
           44
                        test_auc_list.append(test_auc)
            45
                        sns.lineplot(x=test_fpr, y=test_tpr, label=f'Class {classes[i]} - Test AUC: {test_auc:.4f}')
            46
            47
            48
                    # Average AUC
            49
                    avg train auc = sum(train auc list) / len(train auc list)
            50
                    avg_test_auc = sum(test_auc_list) / len(test_auc_list)
            51
            52
                    plt.xlabel("False Positive Rate")
                   plt.ylabel("True Positive Rate")
            53
                   plt.title("Multiclass ROC Curve")
            54
            55
                   plt.legend()
            56
                   plt.show()
            57
            58
                    return {
                        'Training Accuracy': base_train_accuracy,
            59
            60
                        'Test Accuracy': base_test_accuracy,
            61 #
                          'Training precision': base_train_precision,
           62
                        'Test precision': base_test_precision,
           63
               #
                          'Training recall': base_train_recall,
                        'Test recall': base_test_recall,
           64
            65
                          'Training f1_score': base_train_f1,
                        'Test f1_score': base_test_f1,
           66
                        'Average Train AUC': avg_train_auc,
            67
                        'Average Test AUC': avg_test_auc
            68
            69
                   }
            70
```

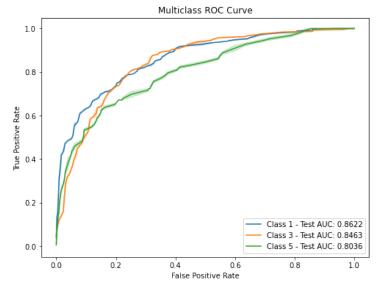
To avoid repetition for various models that we will be creating, we've defined a function that fits, predicts and calculates the accuracy_score

```
In [26]: v    1 #logistic Regression evaluation
    2 logreg = modelling(pipeline)
    3 logreg
```

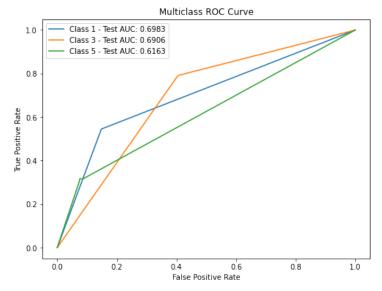


```
In [27]: v    1  #randomForest
    pipeline.set_params(model=RandomForestClassifier(random_state=42))
    rdf = modelling(pipeline)
    rdf
```

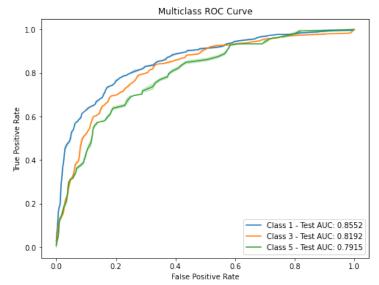


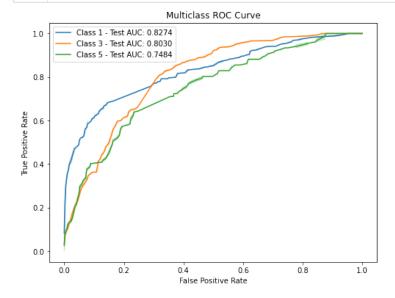


```
In [29]: v    1  #Decision tree
    pipeline.set_params(model = DecisionTreeClassifier(random_state=42))
    dt = modelling(pipeline)
    dt
```



```
In [30]: v    1  #svc
2  pipeline.set_params(model = svm.SVC())
3  svm = modelling(pipeline)
4  svm
```





```
In [32]: ▼
            1 # Dictionary of model results
            2 model_results = {
                    "Logistic Regression": logreg,
            3
            4
                    "Random Forest": rdf,
                   "Naïve Bayes":nb,
            5
                   "Decision Tree": dt,
            6
            7
                    "SVM": svm,
            8
                    "XGBoost": xgb,
            9 }
           10
           11 # Convert dictionary to DataFrame
           12 df_results = pd.DataFrame.from_dict(model_results, orient='index')
           13
           14 # Display the DataFrame
           15 df_results
           16
```

Out[32]:

	Training Accuracy	Test Accuracy	Test precision	Test recall	Test f1_score	Average Train AUC	Average Test AUC
Logistic Regression	0.963622	0.707741	0.703716	0.707741	0.705475	0.993268	0.826946
Random Forest	0.990510	0.704581	0.719630	0.704581	0.681571	0.999546	0.809192
Naïve Bayes	0.941874	0.682464	0.713306	0.682464	0.691371	0.988934	0.837347
Decision Tree	0.990510	0.647709	0.639782	0.647709	0.639702	0.999876	0.668403
SVM	0.980625	0.706161	0.693318	0.706161	0.685062	0.995330	0.821985
XGBoost	0.891261	0.691943	0.702068	0.691943	0.672825	0.973329	0.792919

Random Forest 0.285929
Naïve Bayes 0.259410
Decision Tree 0.342801
SVM 0.274464
XGBoost 0.199318
dtype: float64

```
From the models tested we see varying degrees of overfitting and generalization ability across different models.Decision trees and random Forest performance might fail in real word due to overfitting

Higher AUC is seen in the models indicating models performs well in separating the classes

XGBoost has the best generalization as it has the smallest gap between the train and test accuracy

on simple models logistic regression performs well with a good balance between precision and recall

I will compare XGBoost and Logistic regression by tuning to determine the best model
```

Step:7 Hyperparameter tuning

We'll tune the following parameters: selecting optimal parameters for the model

- n_estimators: Number of boosting rounds
- max_depth: maximum tree depth (higher=more complex model)
- learning_rate: Step size to prevent overfitting
- **subsmaple**: Fraction of samples used per tree(lower=more regularizationO
- colsample_bytree: fraction of features used per tree
- gamma: minimum loss reduction reqquired for further splitting

```
In [34]: ▼
           1 #Define parameter grid
            2
               param_grid = {
                    'model n estimators': [100, 300, 500],
            4
                   'model__max_depth': [3, 5, 7],
            5
                    'model__learning_rate': [ 0.1, 0.2,0.4],
                    'model__subsample': [0.7, 0.8, 1.0],
            6
            7
                    'model__colsample_bytree': [0.7, 0.8, 1.0],
            8
                   'model__gamma': [0, 0.1, 0.2]
            9 }
```

```
In [35]: ▼
             1 #check pipeline
             2 pipeline
Out[35]:
                 Pipeline
            ▶ TfidfVectorizer
                 ► SMOTE
             ▶ XGBClassifier
In [36]: ▼
            1 grid_search = GridSearchCV(
                                              estimator = pipeline,
             3
                                              param_grid = param_grid,
             4
                                              scoring = 'accuracy',
             5
                                              verbose=2,
             6
                                             cv = 5,
             7
                                              n_{jobs=-1}
             8
             9
                grid_search.fit(X_train, y_train)
            10
            11 #Get Best parameters
            12 grid_search.best_params_
          Fitting 5 folds for each of 729 candidates, totalling 3645 fits
Out[36]: {'model__colsample_bytree': 0.7,
           'model__gamma': 0,
'model__learning_rate': 0.2,
           'model__max_depth': 3,
           'model__n_estimators': 500,
           'model__subsample': 1.0}
```

Retraining the model with the best parameters

```
In [51]: ▼
            pipeline.set_params(model=XGBClassifier(
                                            learning_rate= 0.2,
             3
                                            max_depth= 3,
                                            n_estimators= 500,
             4
             5
                                            colsample_bytree = 0.7,
             6
                                            subsample = 1.0
             7
               ))
Out[51]:
                Pipeline
           ▶ TfidfVectorizer
                ► SMOTE
            ▶ XGBClassifier
```

```
In [52]: v   1 #Evaluate the model with the best parameters
2     xgb_tuned = modelling(pipeline)
3     xgb_tuned
```

```
Multiclass ROC Curve
                Class 1 - Test AUC: 0.8290
   1.0
                Class 3 - Test AUC: 0.8092
              - Class 5 - Test AUC: 0.7419
   0.8
True Positive Rate
   0.6
   0.4
   0.2
   0.0
                            0.2
                                                                                 0.8
                                                                                                  1.0
           0.0
                                                               0.6
                                              False Positive Rate
```

In [53]: v 1 #comparing with the results before the tuning
2 df_results

Out[53]:

	Training Accuracy	Test Accuracy	Test precision	Test recall	Test f1_score	Average Train AUC	Average Test AUC
Logistic Regression	0.963622	0.707741	0.703716	0.707741	0.705475	0.993268	0.826946
Random Forest	0.990510	0.704581	0.719630	0.704581	0.681571	0.999546	0.809192
Naïve Bayes	0.941874	0.682464	0.713306	0.682464	0.691371	0.988934	0.837347
Decision Tree	0.990510	0.647709	0.639782	0.647709	0.639702	0.999876	0.668403
SVM	0.980625	0.706161	0.693318	0.706161	0.685062	0.995330	0.821985
XGBoost	0.891261	0.691943	0.702068	0.691943	0.672825	0.973329	0.792919

```
In [54]: 1 xgb_tuned['Average Test AUC'] - df_results['Average Test AUC']
```

Out[54]: Logistic Regression -0.033592
Random Forest -0.015838
Naïve Bayes -0.043993
Decision Tree 0.124951
SVM -0.028631
XGBoost 0.000435
Name: Average Test AUC, dtype: float64

```
No major improvement in accuracy - The test accuracy and F1 score increased by 1% or less AUC improved slightly - The Test AUC actually increased by just 0.0004
```

3 Tuning reduced slight overfitting - meaning the model is generalizing slightly better.

Tune Logistic Regression

```
In [56]:
                 pipeline.set_params(model = LogisticRegression())
              1
              2
                 param_grid = {
                      'model__C': [0.01, 0.1, 1, 10, 100], # Regularization strength
              3
                      'model__penalty': ['l1', 'l2'], # Type of regularization
'model__solver': ['liblinear'] # Required for L1 penalty
              4
              5
              6
                }
              7
              8 grid = GridSearchCV(pipeline, param_grid, cv=5, scoring='accuracy',n_jobs=-1)
                grid.fit(X_train, y_train)
              9
             10
             11 print("Best Parameters:", grid.best_params_)
             12 print("Best accuracy Score:", grid.best_score_)
          Best Parameters: {'model_C': 10, 'model_penalty': '12', 'model_solver': 'liblinear'}
          Best accuracy Score: 0.7018667084099715
In [57]: ▼
             pipeline.set_params(model = LogisticRegression(
              2
                                                                     C = 10,
              3
                                                                    penalty = '12',
                                                                    solver = 'liblinear'
              4
              5
                 ))
              6
                logistic_tuned= modelling(pipeline)
                 logistic_tuned
                                        Multiclass ROC Curve
             1.0
             0.8
           True Positive Rate
             0.6
             0.4
             0.2
                                                             Class 1 - Test AUC: 0.8596
                                                             Class 3 - Test AUC: 0.8349
             0.0
                                                             Class 5 - Test AUC: 0.7989
                   0.0
                              0.2
                                          0.4
                                                      0.6
                                                                  0.8
                                                                              1.0
                                           False Positive Rate
Out[57]: {'Training Accuracy': 0.9837880585211546,
            'Test Accuracy': 0.7251184834123223,
            'Test precision': 0.7219159277378586,
            'Test recall': 0.7251184834123223,
            'Test f1_score': 0.7233076101045702,
            'Average Train AUC': 0.9985778434373468,
            'Average Test AUC': 0.8311354483998646}
             1 #compare with previous results
In [58]: ▼
              2 df_results
Out[58]:
```

946
192
347
403
985
919
1

¹ There is an increase by 2% in accuracy, precision, recall and F1 score.

2 lets compare XG Boost and logistic regression

Out[61]:

	Training Accuracy	Test Accuracy	Test precision	Test recall	Test f1_score	Average Train AUC	Average Test AUC
Logistic Regression_tuned	0.983788	0.725118	0.721916	0.725118	0.723308	0.998578	0.831135
XGBoost_tuned	0.916172	0.701422	0.703179	0.701422	0.682656	0.985801	0.793354

1 Logistic regression performs much better than XG Boost.We will logistic regression model to make our predictions

Step8: Make predictions

```
In [63]: ▼
            1 #create function to predict sentiment
              pipeline.set params(model = LogisticRegression(
                                                              C=10,
                                                             penalty = '12',
            4
                                                             solver = 'liblinear'))
               pipeline.fit(X_train,y_train)
            6
            7
               def sentiment_check(tweet):
            8
                   tweet_processed = clean_text(tweet)
            9
                   print(f'tweet:{tweet_processed}')
           10
                   prediction = pipeline.predict([tweet_processed])
           11
                   return "Negative Statement" if prediction[0] == 1 else "Neutral Statemnet" if prediction[0]==3 else "Position"
           12
              print(sentiment_check('this phones suck,its not what is marketed'))
         tweet:phone suck marketed
         Negative Statement
In [64]:
            1 print(sentiment_check("I bought a new phone and it's so good"))
         tweet:bought new phone good
         Positive statement
In [65]:
            1 print(sentiment_check("great item, good job"))
         tweet:great item good job
         Positive statement
In [66]:
            1 print(sentiment_check("what a stupid cover"))
         tweet:stupid cover
         Negative Statement
```

Our model performs relatively well

we can look into using deep learning and other vectorization techniques to see if we can improve our models performance

Step 9: Conclusions and recommendations

Conclusion

- Logistic Regression outperformed XGBoost, achieving better accuracy and F1 score, making it the preferred model for sentiment classification.
- Hyperparameter tuning for XGBoost led to only marginal improvements (accuracy & F1 score increased by ≤1%, AUC by 0.0004).
- Tuning helped reduce overfitting slightly, meaning XGBoost generalized better than before, but still did not surpass Logistic Regression.

Recommendations

- Use Logistic Regression for final predictions since it performs better than XGBoost.
- · Consider feature engineering (e.g., word embeddings like Word2Vec or BERT) to improve model performance further.
- Explore deep learning models (e.g., LSTMs or Transformers) if higher accuracy is required.
- Continue tuning XGBoost or test alternative ensemble methods if needed for comparison.

In []: 1