

TIN WIN LETT MOE NAING (GRACE WIN LETT)

Professional Summary

Complex problem-solver with an analytical and driven mindset. Dedicate to achieving demanding development objectives on tight timelines while producing impeccable code. Diligent worker with 10 years of experience in software development for clients' needs and helped improve processes in team environments with solid communication and task prioritization skills.

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Work History

Sales Associate (Part Time) | Vessi Footwear Ltd.

Oct 2024 - Present

- Participate in customer engagement, services, retails day-to-day operations.

Application Consultant | NCS Pte Ltd

May 2021 - Dec 2023

- Involved in dealing with end users for web application systems under the Ministry of Healthcare Singapore, which are used by all the polyclinics and hospitals in Singapore.
- Participated in designing, planning, and updating technical documentation, product specifications, and technical training materials.
- Delivered support training to help customers learn critical features of applications.
- Provided software recommendations to assist clients in meeting business objectives.
- Prepared quotations and negotiates costs for new functionalities.
- Collaborated with management, internal and development partners regarding software application design status and project progress, project capabilities and limitations to deliver optimal functionality.

Senior Software Engineer | Raptech Pte Ltd

August 2019 - May 2021

- Promoted technical guidance to junior engineers in complex system environment.
- Led software development initiative as technical expert and primary point-of-contact for project management staff.
- Collaborated with clients to define solution requirements.
- Provided technical support using knowledge of complex technology to solve problems and support new projects.

Skills

- Project planning
- Customer handling
- Networking and negotiation skills
- Requirements gathering and analysis
- Team collaborating
- Problem solving skills
- Programming Languages - APS.Net, MS SQL, HTML5, CSS, JavaScript, MVC
- System architecture - Client/Server, AWS
- Source code control tool - SVN, GIT
- Project management tool - Bitbucket, Jira, Smartsheet
- Tableau

Education

Currently studying MBA at University Canada West (Anticipated Completion: June 2025)

Graduate Diploma in System Analysis

Institute of System Science, National University of Singapore

Master of Computer Sciences

University of Computer Studies, Yangon, Myanmar

Bachelor of Computer Sciences (Honours)

Software Engineer | NCS Pte Ltd

August 2018 - August 2019

- Provided solutions for the problems that related to the users' daily processes for different modules and users under Ministry of Healthcare Singapore
- Prepared user training for different groups of users.
- Coordinated with other engineers to evaluate and improve software and hardware interfaces.

University of Computer Studies,
Yangon, Myanmar

Software Engineer | Raptech Pte Ltd

January 2014 - July 2018

- Handled maintenance and enhancement for various websites and intranet systems.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability, and performance for the following agencies: Monetary Authority of Singapore (MAS), Singapore National Art Council, Casino Regulatory Authority, National Parks Board and Ministry of National Development, Singapore Parliament House, Singapore Customs, Temasek Holdings, Trinity Christian Centre.
- Analysed proposed technical solutions based on customer requirements.

Intern | Keppel Land International

February 2013 - July 2013

- Created a web portal Information Management System (PIMS) using SharePoint for the project members to backup information and collaborate among the members.
- Participated in requirement gathering, analysed the requirement and prepared documentation.
- Explored new technologies and approaches to streamline processes.
- Provided project progress updates and proposed solutions to issues.