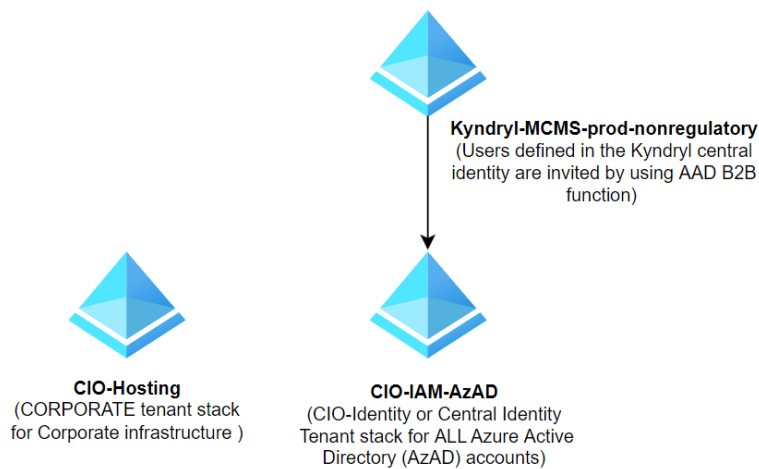


Identity and Access Management (IAM)



CIO-Hosting is the Kyndryl CORPORATE tenant stack (Dev/Qa/Prod) where corporate infrastructure (IaaS) is deployed and managed in order to facilitate the requirements for application deployment.

CIO-IAM-AzAD (CIO-Identity or Central Identity – Is the Kyndryl corporate tenant stack (Dev/Qa/Prod) where ALL Azure Active Directory (AzAD) accounts are managed at a GLOBAL level for the entire company. As per policy, unless a specific written bypass is provided, anyone accessing a platform owned or licensed by Kyndryl must utilize an APPROVED Account provisioned by the CIO-IAM Central Identity AzAD Tenant.

There are (2) types of accounts issued to users.

1. A standard User ID that has collaboration capabilities (email / Teams / SharePoint / Office)
2. A PRIVILEGED or OPERATIONS (OpsID) Identity may also be issued to individuals that have IT platform responsibilities and are approved by their management chain to have that level of access into a platform. Global Tenant ID Provisioning, Azure Subscriptions and m365 SaaS licensing are managed by CIO-IAM.

CIO-IAM team provision OpsIDs, like john.doe@kyndryl.onmicrosoft.com, or Kyndryl employee needing access to Azure Portal. CIO-IAM team enforces MFA for such IDs. Once OpsIDs are created and operational, users can be invited by their OpsIDs as “guests” (“AAD B2B” option) from MCMS Production tenant.