

ANDRE' GRADY

Software Engineer

Puyallup, United States

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LINKS

[Portfolio](#), [LinkedIn](#)

PROFILE

I'm a dedicated junior developer who's extremely organized and a critical candidate who can successfully manage multiple tasks. Also, committed to working as a collaborative and positive team member, striving to utilize my knowledge and expertise for optimal results.

EMPLOYMENT HISTORY

❖ **Medical Assistant Lead, University of Washington** Nov 2021 — Present
Seattle

- Lead a team of medical assistants to perform quality and effective COVID-19 testing.
- Train new medical assistants to properly gather patient information, prepare and collect swab specimen from patients.
- Perform quality checks on every patient vial using Microsoft Excel.

❖ **Medical Assistant, University of Washington** Jul 2021 — Nov 2021
Seattle

- Register/Check-in patient for Covid-19 testing
- Engage with customers with highest customer service expectations.
- Collect specimen from patients while following proper PPE guidelines.
- Precisely enter patient information, and record patient information on testing vials

❖ **Customer Service Representative, City of Seattle** Jun 2020 — Jun 2021
Seattle

- Gather and input patient information into SOLV software.
- Check-in / Register patients for COVID-19 testing.
- Record patient information onto specimen.
- Maintain exceptional customer service with every patient.
- Follow PPE safety guidelines.

EDUCATION

❖ **University of Washington** Jun 2022 — Nov 2022
Full-Stack Web Development Certification
Seattle

❖ **Spokane Falls Community College** Aug 2018 — Aug 2019
Pullman

❖ **Pierce College at Puyallup** Aug 2017 — Aug 2018
Puyallup

❖ **Graham Kapowsin High School** Aug 2012 — Aug 2016
High School Diploma
Graham

SKILLS

MongoDB
Bootstrap
React
Git
Node.js

MySQL
jQuery
JavaScript
HTML5
CSS3