

Andre' Grady
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Qualifications:

Customer Service. Professional, Impersonable, Problem solver, Attentive, Empathic, Energetic.

Computer Skills. Microsoft Word (word, Excel, PowerPoint), Database Software (Solv).

Computer Languages: JavaScript, and CSS.

Communication Skills. Strong Oral Communicator, written communicator, Friendly, Confident, Respectful, Clarity, Listener.

Experience:

Medical assistant lead, University of Washington, Shoreline, Washington. November 2021 - Present. Lead a team of medical assistants to perform quality and effective testing services to patients. Trained new medical assistants how to gather appropriately patient information, prepare for samples to be collected, as well as train how to swab correctly. On top of that I had to maintain a quality check on every sample that was collected.

Registration technician, University of Washington, Seattle, Washington. July 2021 - November 2021. Register Covid-19 drive-Thru and walk-up patients. Precisely enter patient data correctly. Write accurate patient information on test tubes. Actively engaging with patients using high customer service standards. Follow proper Safety protocol and PPE.

Registration technician, Seattle Fire Department, Seattle, Washington. June 2020-July 2021. Register Covid-19 drive-Thru and walk-up patients. Precisely enter patient data correctly. Write accurate patient information on test tubes. Actively engaging with patients using high customer service standards. Follow proper Safety protocol and PPE.

Detailer, Iden's Detail Shop, Puyallup, Washington. March 2018- August 2018. Paying extensive attention to detail. Physical labor. Excellent practice of individual and teamwork. Maintained consistent quality.

Sales Associate, Home Depot, Puyallup, Washington. Feb 2017- May 2017. Directing customers to products. Precisely cut product. Answering questions about products. Stocking, Organizing, and cleaning materials.

Sales Associate, Impact Concession, Puyallup, Washington. Sep 2016 and 2017. In charge of cooking funnel cakes. Accurately taking orders. Actively engaged with customers. Collecting payment from costumers.

Education:

University of Washington Coding Bootcamp, Seattle, Washington June 2022 - November 2022

University of Washington State, Pullman, Washington August 2019- Present

Spokane Falls Community college, Spokane, Washington August 2018-2019.

Pierce College, Puyallup, Washington. September 2017-August 2018.

Graham Kapowsin High School, Graham, Washington. September 2012-June 2016.