

Graham Williamson

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To whom it may concern:

A brief background of myself, currently I am working as a van driver for Clare Distribution Service since October 2022, providing house to house deliveries, previously I worked for Dunnes Stores in their Online Fulfillment Center at Charlestown Shopping Center, Dublin 11 and I was there from May 2022 until October 2022, since joining Dunnes I have gained a good understanding of the retail environment, my managers have been very eager to teach, and I have been just as eager to learn. I have grown to enjoy the retail environment for its constant challenges and the knowing that every day is different. Before that position I was a stay-at-home parent due to situations caused by the pandemic. Early in 2020, my wife, who is a medical Doctor, cut short her maternity leave to return to work. Early on, on her return to work, we were placed in quarantine several times due to a close contact she had in work and because of this uncertainty I decided to stay home, for hopefully a short period.

Before the pandemic I had a 21-year career in healthcare covering multiple posts from Security to Clerical Officer and I gain a lot of experience along the way such as front of house/Reception experience, IT, problem solving, patient claim investigations, complaint handling and many others. During this time, I believe I have experienced most issues/problems that a clerical office will incur and with that, I have the experience on how to handle them both from my successes and failures, which I have learned from.

I look forward to hearing for you in this regard.

Graham Williamson