SMI Computer Fault Reporting System Guide:
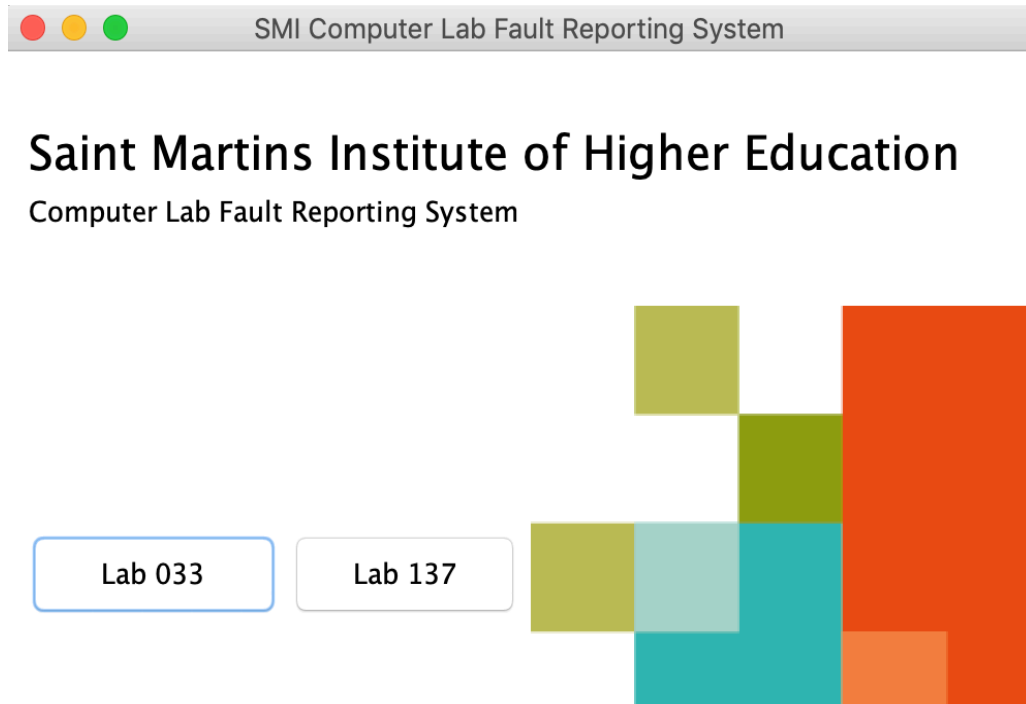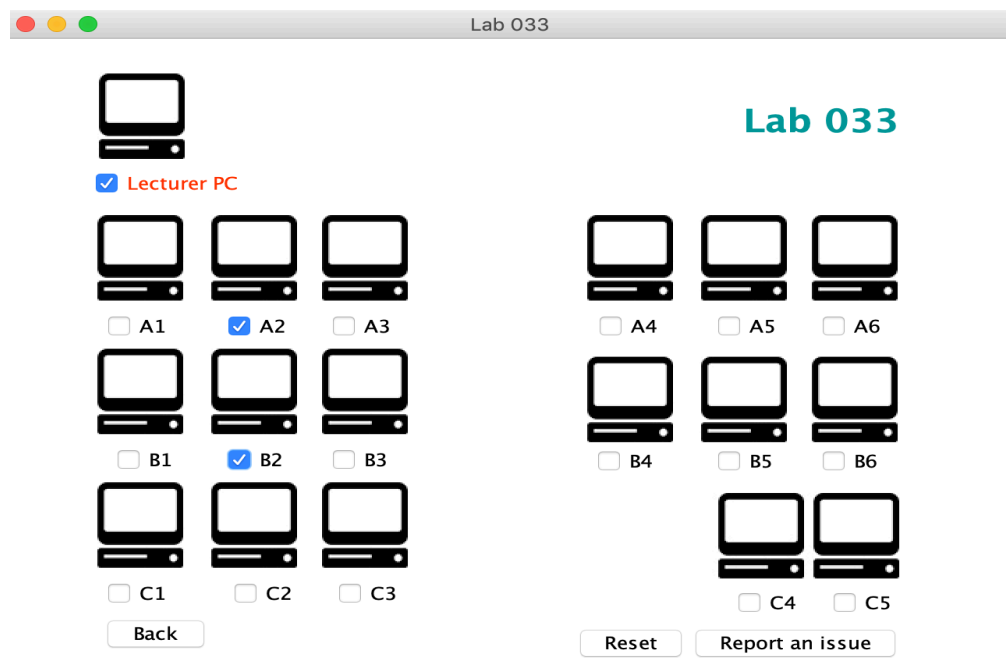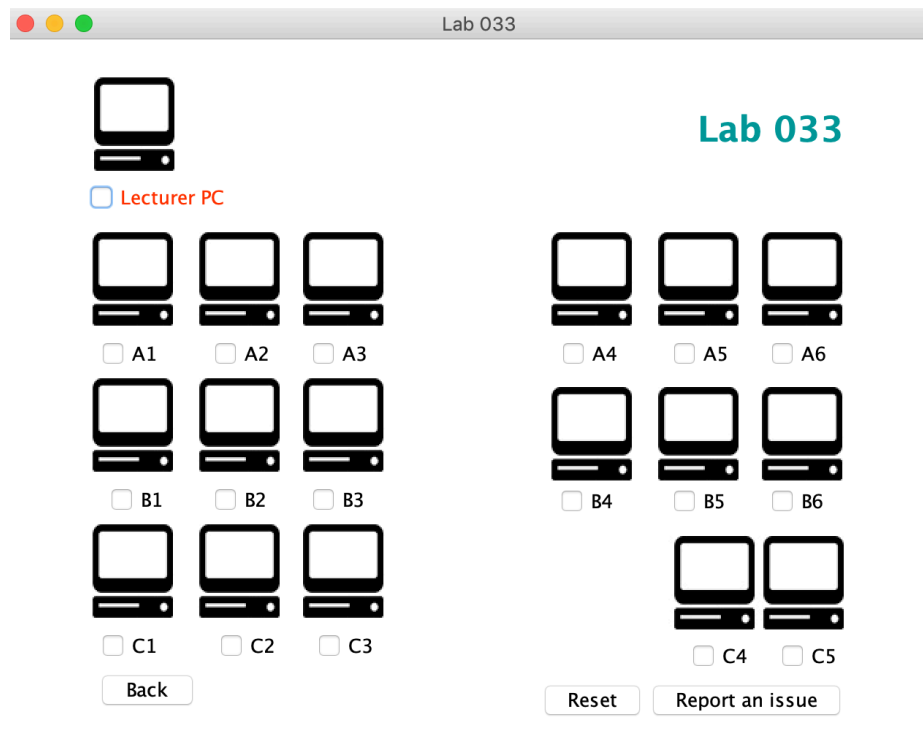
1) Upon running the program, you will be met with the main screen, where you can pick the lab that contains faulty computers.

2) Once the current lab has been selected, proceed to ticking the computer/s that has/have issues or faults, in order to prepare the report to be sent to the IT administrator of the institute.

3) You can choose to remove the checked computers by clicking on the reset button.

4) Finally, after proceeding to click the report an issue button, set the email address in the first text field. Then, proceed to edit the text to the computer faults within the body of the large text field seen below before pressing submit.

5) Once the report has been sent, you will be notified with a pop-up notification that it has been sent