GRANT BALLANTYNE

BUSINESS COMPUTING GRADUATE

DETAILS

ADDRESS
Consett
County Durham
United Kingdom

PHONE
07940792972

EMAIL
grant13.gb@gmail.com

LINKS

Portfolio Website

SKILLS

Digital & Technical
Proficiency.

Coding & Development.

Web & UX Design.

Methodologies &
Frameworks.

Project Coordination &
Planning.

Analytical &
Problem-Solving Skills.

Communication &
Stakeholder
Engagement.

Adaptability & Learning
Agility.

PROFILE

Business Computing Graduate (First Class Honours) with 10 years' professional experience and hands-on digital project development skills. Skilled in combining technical expertise and business insight to deliver efficient, user-focused digital solutions. Experienced in using data and modern technologies to streamline processes and enhance engagement. Passionate about driving digital innovation and continuous improvement.

EMPLOYMENT HISTORY

Digital Project Development Placement, New College Durham
Durham

Jan 2025 — May 2025

- Managed full project lifecycle using Agile principles, from requirements through delivery and stakeholder coordination.
- Developed a full-stack business website (HTML, CSS, JavaScript, PHP, MySQL) with integrated APIs (Google Maps, YouTube).
- Facilitated client meetings, gathered requirements, and produced documentation including specifications, testing protocols, and user guides.
- Conducted risk assessments, tracked progress, and mitigated blockers to ensure on-time, on-scope delivery.
- Collaborated with team members to plan sprints, allocate tasks, and deliver iterative improvements.

Customer Assistant (Part time), Tesco
Consett

Sep 2024 — Present

- Supported daily operations and customer service while contributing to process and layout improvements.
- Collaborated with management to streamline workflows and enhance efficiency.

HTML, CSS, JavaScript.
● ● ● ○ ○

SQL, MySQL.
● ● ● ○ ○

Programming- Python,
C++, C# and SwiftUI.
● ● ○ ○ ○

SEO, UX Design, MS
Office.
● ● ● ○ ○

GitHub, Firebase, Google
Analytics.
● ● ● ○ ○

MS Project, Agile
● ● ○ ○ ○

Press Operator, Egger UK Ltd   Hexham

Sep 2013 — Sep 2022

- Optimised production processes using data insights, reducing inefficiencies by 15% while maintaining strict quality and KPI standards.
- Supported digital tracking and reporting of metrics, improving transparency and decision-making.
- Mentored new staff and led continuous improvement initiatives through root cause analysis and structured workflows.
- Collaborated across departments to coordinate operations, ensuring 99%+ on-time delivery rates in a fast-paced, tech-enabled environment.

EDUCATION

Business Computing (Bsc), Open University-   Durham
New College Durham

Sep 2022 — Jul 2025

Graduated with First Class Honours, July 2025.

Key Modules: Software Development Methods, Database Design, UX & Web Development, Advanced Mobile App Development, Business Intelligence, Project Management and SEO & Social Media.
Final Project: Developed a full-stack educational game. Focused on UI design, database integration, and accessibility for children aged 6–8.

GCSEs, Queen Elizabeth High School   Hexham

Sep 2004 — Jul 2007

GCSEs in Maths, English and Science.

ACCOMPLISHMENTS

Awarded Academic Student of the Year (2023–2025) for outstanding performance in Business Computing.

COURSES

Python for Beginners, Sololearn

Feb 2023

REFERENCES

References available upon request