**GRANT NICHOLAS GLASER**

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**SUMMARY OF QUALIFICATIONS**

* Hardworking, punctual, optimistic individual with a proven record of responsibility.
* Accept challenges, meets goals and timelines while able to multi-task and set priorities.
* Dependable team member; contribute to the team effort with a wide variety of individuals.

**EDUCATION**

***Tiffin University***  Tiffin, Ohio

*Bachelor of Computer Science Software Development* Expected Graduation Date: May 2026

Minor: *Cyber Security*

G.P.A. — 3.9

**COMPLETED COURSEWORK**

Cyber Security **|** HTML Certification **|** Programming Python **|** Spreadsheet Analysis Techniques **|** Database I & II **|** Calculus I **|** Applied Statistics **|** Introduction to Operating Systems **|** Physics I and II **|** System Analysis and Design

**CERTIFICATIONS and RELATED SKILLS**

Python Certification **|** HTML and CSS Certification **|** Database Certification **|** SQL Certification

Java Script **|** Artificial Intelligence (AI) **|** Visual Basic **|** TryHackMe **|** Excel Spreadsheets

**WORK EXPERIENCE**

*Smoothie King Management Employee*  July 2021 - Present

* Supervise daily operations, ensuring the smooth execution of customer service, product quality, and cleanliness standards.
* Train, mentor, and motivate team members to achieve performance goals, enhance customer satisfaction, and maintain a positive work environment.
* Handle customer inquiries and resolve issues promptly, ensuring a high level of customer satisfaction and retention.

*Tiffin University Tutoring Service, Tiffin, Ohio*   November 2024 - Present

* Provide academic support to students in computer science and freshman-level courses, reinforcing key concepts and improving understanding.
* Foster a supportive learning environment by adapting tutoring strategies to individual student needs.

*Tiffin University Hemminger Center Help Desk Tiffin, Ohio*   November 2024 - Present

* Assist athletes, coaches, and visitors with facility-related needs, ensuring smooth daily operations within the Hemminger Center.
* Manage front desk responsibilities, including responding to inquiries and maintaining a welcoming environment.

*Digital Forensics Shadowing*   June 2025 - August 2025

* Overserved and assisted in the collection of digital forensics data for the Columbus Police Department.
* Gained exposure to different methods and techniques for combating cybersecurity principles.

**CAMPUS and COMMUNITY EXTRA-CURRICULAR ACTIVITIES**

*Tiffin University Football Team, Tiffin, Ohio* August 2023 - Present

* Balances a full academic course load with competition, practices, training sessions, and meetings
* Develops concentration, strong work ethics, and perseverance to meet personal and team goals
* G-MAC Academic Honor’s 2023, 2024