

Making **Metro** Easier



Summary of Proposed Route and Fare Adjustments

Public transportation in Buffalo Niagara dates back to 1834. Staying relevant for more than 175 years means listening, learning, adapting and growing. Metro needed to look at how it is delivering its service through a fresh set of eyes, so it could learn what it needed to modify to ensure it is providing the most efficient and cost-effective service possible. This study took a hard look at our changing region, as well as advancements from other transit systems from around the globe, that when implemented, are designed to make Metro a more affordable and efficient system to use and operate.

“The service and fare analysis is one of the most significant projects Metro has undertaken. Our goal is to increase ridership and improve operational efficiency, resulting in a more economically sustainable Metro system.”

- *Henry M. Sloma, Acting Chairman,
Niagara Frontier Transportation Authority*

Provided here is a comprehensive list of Metro's routes and the changes we are considering for implementation on October 31. Taken as a whole, this plan creates the widest and most economical transit system possible with the resources available, while making it easier to understand and use.

Please, read through the proposal and let us know what you think. Written comments can be sent to:

Niagara Frontier Transportation Authority
Metro Service Planning Department
181 Ellicott St., Buffalo, NY 14203

Or e-mail comments to:
transitstudy@nfta.com.

We need to hear from you by May 31 for your views to be considered in the final analysis.

Fare Restructuring

On September 1 Metro makes fares easier to understand. No more zones. No more transfer fees. Metro will have one fare, one kind of Metro Monthly Pass and a Day Pass. People will be able to ride from downtown Buffalo to downtown Niagara Falls for just \$1.75, ride all day for \$4 or all month for \$66.

Metro will keep free transfers between Metro Rail and Metro Bus, wherever they connect. Metro will also continue free transfers to Metro Route 8 Main in downtown Buffalo. Please refer to the Proposed Fare Structure Adjustment page at the end of this report for a complete overview of the proposed changes.

Route Adjustments

Erie County/Local Routes

Metro Rail: Sunday service hours will be expanded to run from 7 a.m. to 10:30 p.m. at 20-minute intervals. There will be no change to weekday and Saturday service.

Route 1 William: This route will continue to run between Goethe Loop and downtown Buffalo, with some trips serving Appletree Business Park on weekdays. Midday service improves to 30-minute intervals on weekdays. Weekend service between downtown and Goethe Loop will be hourly.

Route 2 Clinton: Most service will run between downtown Buffalo and Fernwood Loop at 15-minute intervals. Hourly service will extend to the Bank of America Center via Indian Creek, Mineral Springs, Union, French and Transit Roads. There will be no service on Losson Road to Appletree Business Park. On weekdays midday service will improve to 30-minute intervals with hourly service to Transit Road. Weekends will see hourly service between downtown and Fernwood Loop only.

Route 3 Grant: There will be no changes to the current route. It will run at 10-minute intervals during peak hours, and 15-minute intervals midday. Weekends will see 30-minute intervals.

Route 4 Broadway: Most service will run between downtown and Bailey Avenue at 15-minute intervals, all day, on weekdays. Every 30 minutes trips will continue to the Thruway Mall. On weekends, this route will run at 30-minute intervals to the Thruway Mall. Some trips will continue to serve the Village of Sloan.

Route 5 Niagara: This route will be combined with the current Route 30 Kenmore and operate between Metro Rail's University Station and downtown via Niagara Street and Kenmore Avenue. Service north of Vulcan Street, and along Sheridan Drive, will be provided by Route 35 West Sheridan. This route will run at 15-minute intervals on weekdays and 30-minute intervals on weekends.

Route 6 Sycamore: This service will run between the Walden Galleria and downtown at 15-minute intervals on weekdays and 30-minute intervals on weekends. Service beyond the Walden Galleria, to Lancaster, will be provided by the new Route 46 Lancaster with 60-minute intervals, weekdays only.

Route 7 Baynes/Richmond: This route will run between Forest Avenue and downtown at 30-minute intervals during peak hours and at 60-minute intervals midday and weekdays only. There will be new downtown routing to the Ellicott Loop.

Route 8 Main: This route will continue to run the current 8A route, at 30-minute intervals. Current 8B service on Michigan Avenue will be discontinued.

Route 11 Colvin: This service will run over the current routing between the Tonawanda Industrial Park and downtown, at 30-minute intervals on weekdays and every 60 minutes midday and weekends.

Route 12 Utica: This service will run over the current route at 15-minute intervals on weekdays and 30-minute intervals on weekends. All trips will operate to Metro Rail's University Station.

Route 13 Kensington: This route will operate on Ferry and Grider Streets at 15-minute intervals on weekdays and 30-minute intervals on weekends. Current 13B service on Main and Kensington Streets will be discontinued.

Route 14 Abbott: Most service will run from downtown to Ridge Road and The Shops, at 30-minute intervals on weekdays and weekends. Hourly service will continue south of Ridge Road to the McKinley Mall and Erie Community College. Service along Willet Road, and to the Orchard Park Commerce Center, will be discontinued.

Route 15 Seneca: This route will run between Southgate Plaza and downtown at 15-minute intervals weekdays during peak hours, 30-minute intervals midday, and 60-minute intervals on weekends. Service to East Aurora will be discontinued.

Route 16 South Park: Most service will run between the Lackawanna-Victory Transit Center and downtown Buffalo at 30-minute intervals. Service will extend to the McKinley Mall via South Park Avenue, Electric Avenue, and Milestrip Road, at 60-minute intervals.

Route 18 Jefferson: This route will run over its current routing between Delevan College Station and Miami Street, at 30-minute intervals on weekdays during peak hours, and 60-minute intervals midday and on weekends. Service south of Miami Street, and along Seneca and South Streets, will be discontinued.

Route 19 Bailey: This route will operate between Metro Rail's University Station and the Bailey-Abbott Loop at 15-minute intervals on weekdays and 30-minute intervals on weekends. 19 B service to the Lackawanna-Victory Transit Center and route deviations along Dingens Street (New Buffalo Industrial Park) will be discontinued.

Route 20 Elmwood: Most service will run between Kenmore Avenue and downtown at 15-minute intervals on weekdays and 30-minute intervals on weekends. Some service will extend to the Orchard Loop in Tonawanda at 30-minute intervals weekdays, and at 60-minute intervals on weekends. Trips to the Ensminger / Parkside area, and the Main-Niagara Transit Center (20 T), will be discontinued. Service for these areas will be provided by two new routes: Route 35 West Sheridan and 57 The Tonawandas.

Route 22 Porter/Best: This service will run over the current routing, at 30-minute intervals during peak hours, and 60-minute intervals midday and weekends.

Route 23 Filmore/Hertel: This route will operate at 15-minute intervals on weekdays and 30-minute intervals on weekends. To and from the Bailey-Abbott Loop, the route will operate via South Park Avenue. Service along Elk Street and Bailey Avenue will be discontinued.

Route 24 Genesee: Most service will run between the Andrews Loop and downtown at 15-minute intervals during peak hours and 30-minute intervals midday. Service will extend to the Buffalo Airport at 30-minute intervals weekdays and at 60-minute intervals on weekends. Service beyond the Airport, to Wende / Erie County Home, will be replaced by the new Route 27 Erie County Home. Service along Harlem Road to the Thruway Mall will be replaced by Route 26 Delavan extensions. Current 24P service to the Transitown Plaza, and the Cedargrove area, will be discontinued.

Route 25 Delaware: Most service will run between Kenmore Avenue and downtown at 15-minute intervals during peak hours, 20-minute intervals midday and 30-minute intervals on weekends. Service will extend to Main/Niagara Transit Center in Tonawanda at 30-minute intervals weekdays and at 60-minute intervals on weekends. 25D service north of the Main-Niagara Transit Center will be replaced by the new Route 57 The Tonawandas.

Route 26 Delavan: The current route will be extended to the Thruway Mall, via Genesee Street and Harlem Road, and run at 15-minute intervals during peak hours, 30-minute intervals midday and 60-minute intervals on weekends.

Route 27 Erie County Home: This new route runs between the Buffalo Airport and Wende / Erie County Home, replacing part of Route 24 Genesee and Metrolink Route 203. The schedule will include five round trips weekdays and four round trips on weekends. Passengers will need to transfer at the Airport.

Route 29 Wohlers: This service will operate over its current route, but only to Utica Street at the north end. Service will run at 60-minute intervals on weekdays.

Route 30 Kenmore: This route will be replaced by Route 5 Niagara and Route 47 Youngs Road, with improved service intervals along Kenmore Avenue.

Route 32 Amherst: Most service will run between Huntley Loop and Buffalo State College at 15-minute intervals during peak hours. Service will run between Niagara Street and the Thruway

Mall, via the Walden Galleria, at 30-minute intervals during weekday peak hours and 60-minute intervals on weekends.

Route 34 Niagara Falls Blvd: Most service will run between Metro Rail's University Station and Ridge Lee Road, North Bailey Avenue, via the Boulevard Mall, at 15-minute intervals during peak hours and 30-minute intervals on weekends. Service will extend to the Audubon Industrial Park at 30-minute intervals during weekday peak hours and 60-minute intervals on weekends. Current 34m service to Northtown Plaza will be discontinued.

Route 35 West Sheridan: This new route runs between the Vulcan Loop and UB's North Campus via Vulcan, Kenmore, Two Mile Creek Road, Ensminger Road, Sheridan Drive, Alberta Drive and Maple Road. It will operate at 30-minute intervals during weekday peak hours and 60-minute intervals midday and on weekends. This route replaces portions of Route 5 Niagara and Route 20 Elmwood.

Route 36 Hamburg: This route will continue between Hamburg and downtown Buffalo via the McKinley Mall and will run at 60-minute intervals weekdays and weekends. Service deviations to Electric Avenue, Autumnview Manor and Clark/McKinley Parkway will be discontinued.

Route 40 Grand Island: This route will continue run between the Portage Road Transit Center and downtown Buffalo at 60-minute intervals weekdays and weekends, but with routing changes. The route will serve Riverside via Vulcan Street, Tonawanda Street and Hertel Avenue, and use the I-190 to and from downtown Buffalo. Service along Niagara Street will be discontinued. In Niagara Falls, service will run on the Robert Moses Parkway instead of Buffalo Avenue.

Route 42 Lackawanna: This route will run between Route 5/Odell Street and the Walden Galleria, via Ridge Road, the Lackawanna-Victory Transit Center, The Shops on Ridge Road, Southgate Plaza, and Union Road, at 60-minute intervals. Service to Orchard Park will be discontinued.

Route 44 Lockport: Most of this service will run between Metro Rail's University Station and the CrossPoint Business Park at 30-minute intervals during weekday peak hours and 60-minute intervals midday and on weekends. Service will continue to Lockport every two hours, on weekdays.

Route 46 Lancaster: This new route will run between the Walden Galleria and Lancaster on weekdays, at 60-minute intervals. It replaces the existing Route 6 Walden. Service will run along Walden Avenue, Central and Broadway. Route deviations to Olmstead Avenue, Transit Road and Como Park Boulevard will be discontinued.

Route 47 Youngs Road: This new route will replace Route 30 Kenmore service. It will run between Metro Rail's University Station and the Buffalo Airport, via Main Street and Erie Community College North campus, at 30-minute intervals during weekday peak hours. It will run at 60-minute intervals midday and on weekends.

Route 48 Williamsville: This route will run between Metro Rail's University Station and the East Hills Mall, via Erie Community College North campus, at 30-minute intervals during weekday peak hours. It will run at 60-minute intervals midday and on weekends. Service to the Transitown Plaza will be discontinued.

NOTE: Between Route 47 Youngs Road and Route 48 Williamsville, service on Main Street to Metro Rail's University Station will run at 15-minute intervals during peak hours, 30-minute intervals midday and 60-minute intervals on weekends.

Route 49 Hopkins: This route will run between Metro Rail's University Station and Millard Fillmore Suburban Hospital via Millersport Highway, Sheridan Drive, Hopkins Road and Maple Road at 30-minute intervals on weekdays. There will be no weekend service.

Route 56 River Road: This route will be discontinued.

Route 57 The Tonawandas: This new route will run between the Main-Niagara Transit Center and Ward Road and Niagara Falls Boulevard via

Payne Avenue, Nash Road, in North Tonawanda, and along Broad Street, Hinds Street and Main Street in Tonawanda running at 60-minute intervals on weekdays. This route will replace portions of the current Route 25D Delaware and Route 20T Elmwood.

Niagara County Routes

Route 51 Military Summit: This route will be discontinued.

Routes 50 University, 52 Hyde Park, 54 Military, 55 Pine Avenue: No Changes.

Metrolink Routes

Route 200 North Tonawanda: This route will stay the same, with some scheduling adjustments.

Route 201 Lockport: This route will stay the same, with some scheduling adjustments.

Route 203 Erie County Home Express: This route will be replaced with the new Route 27 Erie County Home

Route 204 Airport/Downtown Express: This route will stay the same except for some downtown routing adjustments.

Route 206 Buffalo State Circulator: This route will run between Buffalo State Campus, Tops and Wegmans at 20-minute intervals on weekdays and weekend afternoons.

Route 207 Elmwood Circulator: This route will be discontinued.

Route 209 Medaille College Circulator: This route will run at 20-minute intervals.

Route 210 Airport/Niagara Falls Express: This route will operate April through September at two-hour intervals.

Route 216 Gowanda/McKinley Mall: This route will stay the same, with some scheduling adjustments.

Express Routes

Route 60 Niagara Falls: This route will run between the Portage Road Transit Center and downtown Buffalo utilizing Niagara Falls Boulevard. There will be two trips during peak hours in the morning and in the late afternoon.

Route 61 Delaware: This route will run between the Main-Niagara Transit Center and downtown. There will be two trips during peak hours in the morning and in the late afternoon. Service to North Tonawanda will be replaced with Route 57 The Tonawandas. Schedules will be coordinated for convenient transferring at the Main-Niagara Transit Center.

Route 62 Parker: No change, except this route will run one trip in the morning and one in the late afternoon.

Route 63 Riverside: No change, except this route will run one trip in the morning and one in the late afternoon.

Route 64 Lockport: No change, except this route will run two trips during peak hours in the morning and in the late afternoon.

Route 65 Amherst: No change, except this route will run one trip in the morning and one in the late afternoon.

Route 66 Williamsville: This route will run between the Eastern Hills Mall and downtown via Main Street, I-90 and the Kensington Expressway. Service to the Transitown Plaza will be discontinued. This route will run four trips during peak hours in the morning and in the late afternoon.

Route 67 Cleveland Hill: No change except this route will run two trips during peak hours in the morning and one in the late afternoon.

Route 68 Lancaster: This route will be combined with the current Route 69 Alden and will run between Lancaster and downtown Buffalo via Broadway, Transit Road, George Urban Boulevard, Union Road, Appletree Business Park and the I-190. This route will run two trips during peak hours in the morning and in the late afternoon. One trip each peak will extend to Alden.

Route 69 Alden: This route will be combined with Route 68 Lancaster.

Route 70 East Aurora: This route will run between East Aurora and downtown, with two trips during peak hours in the morning and in the late afternoon. One trip each peak will use the 400 expressway for faster service. Service to Holland will be discontinued.

Route 72 Orchard Park: This route will operate between Orchard Park and downtown Buffalo, running two trips during peak hours in the morning and in the late afternoon. One trip will utilize Orchard Park Road, the other will utilize the 219 expressway.

Route 74 Hamburg: This route will run between the Athol Springs Park & Ride or Herman Hill Road / Hamburg, and downtown Buffalo, running six trips during peak hours in the morning and in the late afternoon. One trip will utilize the current 75H route and the other will use Transit Road, Seneca Street and Center Road. Service to Boston will be discontinued.

Route 75 West Seneca: This route will operate between West Seneca and downtown Buffalo, running two trips during peak hours in the morning and in the late afternoon. One round trip will utilize the current 75 H route and the other will use Transit Road, Seneca Street and Center Road. Service to East Aurora will be discontinued.

Route 76 Lotus Bay: This route will operate between Lotus Bay and downtown Buffalo, running two trips during peak hours in the morning and in the late afternoon. In addition, this route will run one midday round trip and an early evening trip to Buffalo.

Route 79 Tonawanda: This route will operate between the Main-Niagara Transit Center and downtown Buffalo, with one trip in the morning and one in the late afternoon. Service north of the Transit Center will be discontinued. This area will be served by Route 57 The Tonawandas.

Route 81 Eastside: This route will operate between the Main Bailey Loop and downtown, running two trips during peak hours in the morning and in the late afternoon. Service on Utica Street and Grider Street will be discontinued.

Proposed Local Route Frequencies

Route	Weekday				Saturday		Sunday		
	Peak	Midday	Evening	Late	Afternoon	Evening	Afternoon	Evening	
1 William	15	30	60	-	60	60	60	-	
2 Clinton	15	30	60	-	60	60	60	-	
3 Grant	10	15	30	60	30	60	30	60	
4 Broadway	15	15	30	60	30	60	30	60	
5 Niagara Kenmore	15	15	30	60	30	60	30	60	
6 Sycamore	15	15	30	60	30	60	30	60	
7 Baynes	30	60	-	-	-	-	-	-	
8 Main	30	30	60	-	60	60	60	60	
11 Colvin	30	60	60	-	60	-	60	-	
12 Utica	15	15	30	60	30	60	30	60	
13 Kensington	15	15	30	60	30	60	30	60	
14 Abbott	30	30	60	60	60	60	60	60	
15 Seneca	15	30	30	60	60	60	60	60	
16 South Park	30	30	60	60	60	60	60	60	
18 Jefferson	30	60	60	-	60	-	60	-	
19 Bailey	15	15	30	60	30	60	30	60	
20 Elmwood	15	15	30	60	30	60	30	60	
22 Porter-Best	30	60	60	-	60	-	60	-	
23 Hertel-Fillmore	15	15	30	60	30	60	30	60	
24 Genessee	15	30	60	60	30	60	30	60	
25 Delaware	15	20	60	60	30	60	30	60	
26 Delavan	15	30	60	-	60	-	60	-	
27 Erie County Home		5 Trips Daily			4 Trips Daily		4 Trips Daily		
29 Wohlers	60	60	-	-	-	-	-	-	
32 Amherst	15	30	60	60	60	60	60	-	
34 Niagara Falls Blvd	15	30	60	-	30	60	30	60	
35 West Sheridan	30	60	60	-	60	-	60	-	
36 Hamburg	60	60	-	-	-	-	-	-	
40 Niagara Falls	60	60	60	60	60	60	60	60	
42 Union	60	60	-	-	-	-	-	-	
44 Lockport	30	60	60	-	-	-	-	-	
46 Lancaster	60	60	-	-	-	-	-	-	
48 Williamsville	15	30	30	-	60	60	60	60	
49 Millard Fillmore Hospital	60	60	-	-	-	-	-	-	
57 North Tonawanda	60	60	-	-	-	-	-	-	
200 North Tonawanda		3 Roundtrips Daily			-	-	-	-	
201 Lockport		3 Roundtrips Daily			-	-	-	-	
204 Airport -Downtown Express	60	60	-	-	-	-	-	-	
206 Buffalo State College Shuttle	-	20	-	-	20	-	20	-	
209 Medaille College Parking Shuttle	20	20	-	-	-	-	-	-	
210 Airport -Niagara FallsExpress*	120	120	-	-	120	-	120	-	
216 Gowanda-McKinley Mall		3 Roundtrips Daily			-	-	-	-	
*seasonal April-October only.									
MetroRail	10	12	15	30	15	30	15	30	

Proposed Express Route Frequencies

Interim Express

	Route	AM Peak (Frequency)	PM Peak (Frequency)
60	Niagara Falls	2 Inbound Trips	2 Outbound Trips
61	Delaware	2 Inbound Trips	2 Outbound Trips
62	Parker	1 Inbound Trip	1 Outbound Trip
63	Riverside	1 Inbound Trip	1 Outbound Trip
64	Lockport	2 Inbound Trips	2 Outbound Trips
65	Amherst	1 Inbound Trip	1 Outbound Trip
66	Williamsville	4 Inbound Trips	4 Outbound Trips
67	Cleveland Hill	2 Inbound Trips	2 Outbound Trips
68	Lancaster	2 Inbound Trips	2 Outbound Trips
70	East Aurora	2 Inbound Trips	2 Outbound Trips
72	Orchard Park	2 Inbound Trips	2 Outbound Trips
74	Hamburg	6 Inbound Trips	6 Outbound Trips
75	West Seneca	2 Inbound Trips	2 Outbound Trips
76	Lotus Bay**	2 Inbound Trips	2 Outbound Trips
79	Tonawanda	1 Inbound Trip	1 Outbound Trip
81	Eastside	2 Inbound Trips	2 Outbound Trips
** Additional Trips: 1 midday trip in each direction, 1 inbound PM peak trip.			

Proposed Fare Structure Adjustment - Effective 9/1/2010

CASH FARES

Full Boarding Fare	\$1.75
Reduced Boarding Fare (Child (5-11 yrs), Senior Citizen, Disabled, and Medicare with Proper Identification)	\$.75

ZONE CHARGES..... • Elimination of Fare Zones and Zone Charges

TRANSFERS..... • Elimination of Bus-to-Bus Transfers.

• Boarding fare or proof of payment required to board all buses and trains.

• Bus to Rail/Rail to Bus transfers continued at no charge but require proof of payment.

TOKENS..... • Discontinuance of token sales.

• Tokens will be accepted through August, 2013.

*Note: Paratransit fares will be twice adult cash fares listed above.
Paratransit eligible riders will travel free on all Metro fixed route service.*

SYSTEM-WIDE DAY PASS

Full Fare	\$4
Reduced Fare (Child (5-11 yrs), Senior Citizen, Disabled, and Medicare with Proper Identification)	\$2

SYSTEM-WIDE MONTHLY PASS

Full Fare	\$64
Reduced Fare (Senior Citizen, Disabled, and Medicare with Proper Identification)	\$32

Note: 30-Day Passes will be discontinued.

SUMMER YOUTH PASS \$52.50

SYSTEM-WIDE PAL PASSES

10 Trips	\$29
20 Trips	\$58

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