

NFTA METRO Citizens Advisory Committee

Action Items

Due Date	Action	Responsibility	Status
9/25/13	Remove Hopkins Road Bus Stop Sign	Tom George	Complete
9/25/13	Remove "T" and "L" from the online-rail schedule	Tom George	Complete
9/25/13	Provide COB contact to Urban League re: Cars on Main Street	Tom George	Complete
9/25/13	Rename Fountain Plaza – rationale document	Citizens for Regional Transit	Awaiting rationale from outside entities
9/25/13	What are instructions for drivers regarding people with disabilities and senior citizens	Tom George	Sensitivity training is provided relative to people with disabilities and senior citizens to both fixed route and Paratransit operators
9/25/13	Appeal to drivers to be more helpful	Tom George	New operator training to be introduced that includes a training module on customer service
9/25/13	Buses too cold (specifically Rt 40)	Tom George	Reported
9/25/13	Report on Bus Stops (stops are too small)	Tom George	Signs are ADA compliant