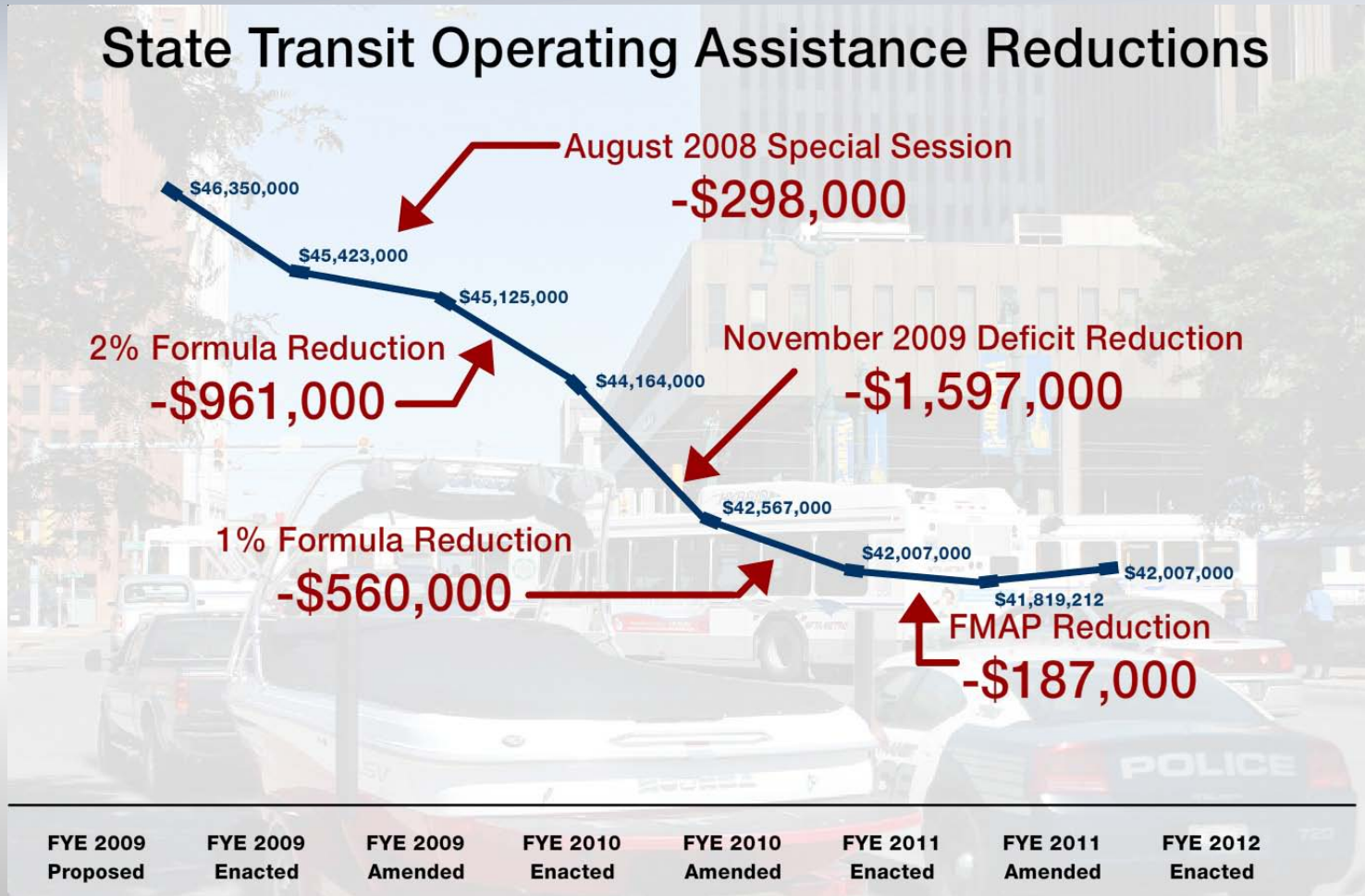


# Service Reduction Plan Public Hearing Presentation

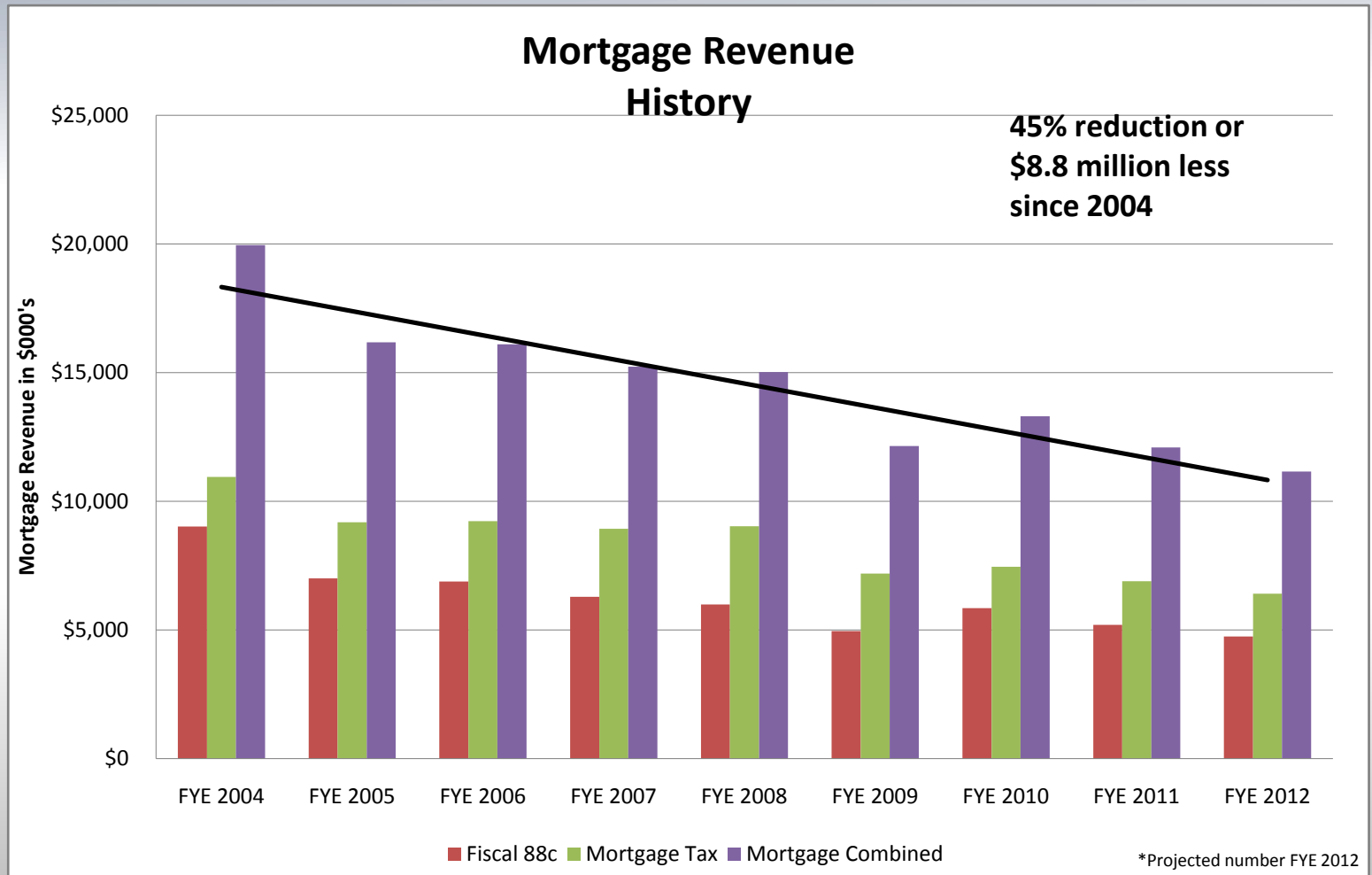
*January 30 – February 2, 2012*



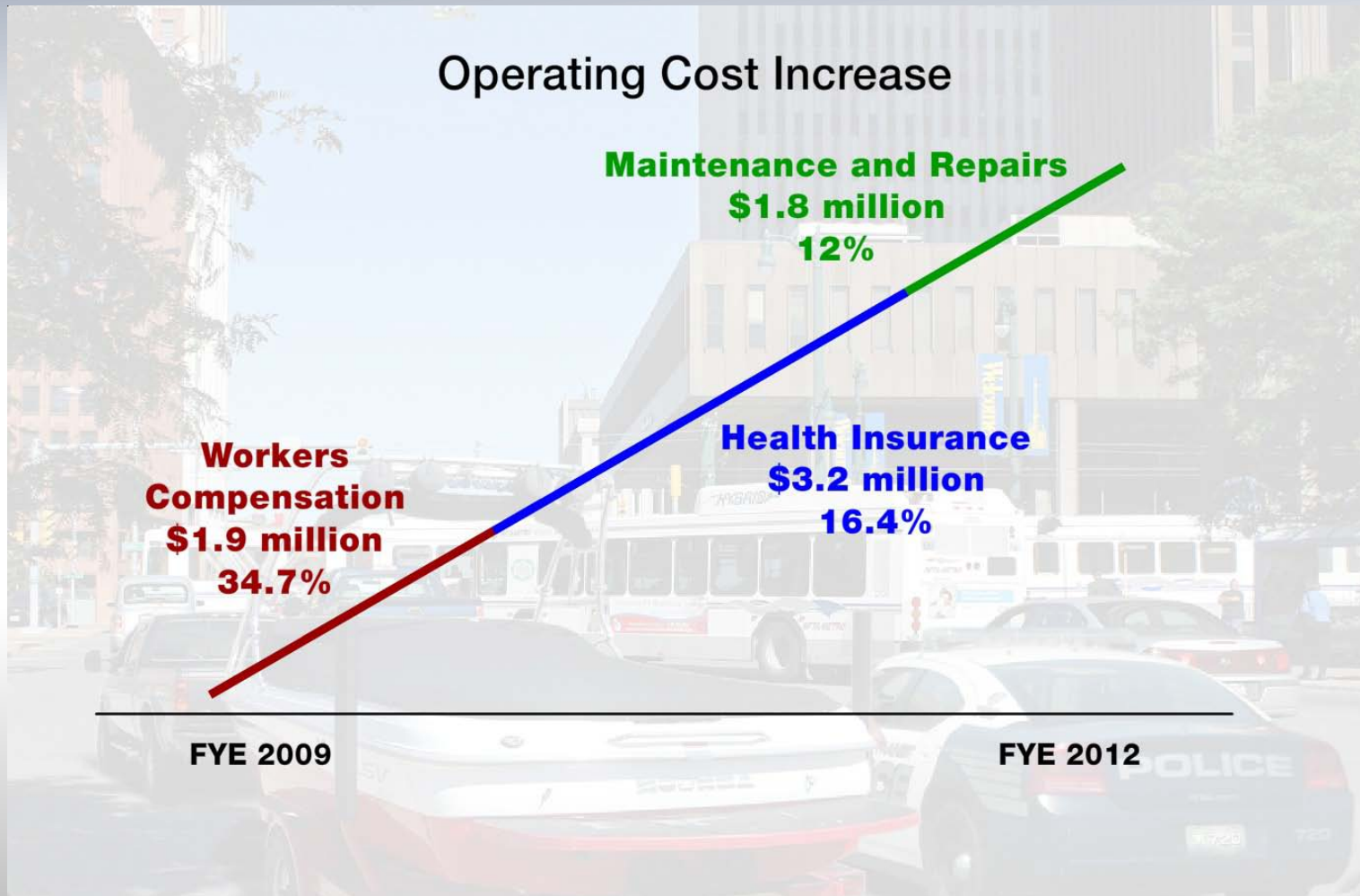
# How did we get here?



# How did we get here?



# How did we get here?





# Balancing the 2012-2013 Budget

- Administrative Cuts
- Internal Control Std.
- Overtime Reductions
- Policing returned to 2005 levels
- Utility & Energy Audits
- Fuel Hedging
- Hybrid buses
- College/University Pass Program



**\$7.7  
Million in  
Savings!**

# Transit Reductions from Around the Country

The Port Authority in Pittsburgh is bracing for another slash to service, 35 percent reduction possible if funding doesn't increase.

*Pittsburg-Post Gazette*



# Transit Reductions from Around the Country



The Capital District Transportation Authority in Albany is currently projecting an \$11 million deficit.

*Michael P. Collins*

*Deputy Executive Director of Administration and Finance*

# Transit Reductions from Around the Country

At MARTA in Atlanta fares jump from \$2 to \$2.50. It's the second time in two years fares have increased.

*WXIA TV Atlanta*





# Transit Reductions from Around the Country

Until the funding formula is fixed, we are going to have financial problems going forward. It's like we keep putting Band-Aids on every part, but we never really deal with the root cause . . . lack of adequate, dedicated funding.



*The Boston Globe*

# Current Metro Bus and Rail System

## 74 Bus Routes and Metro Rail

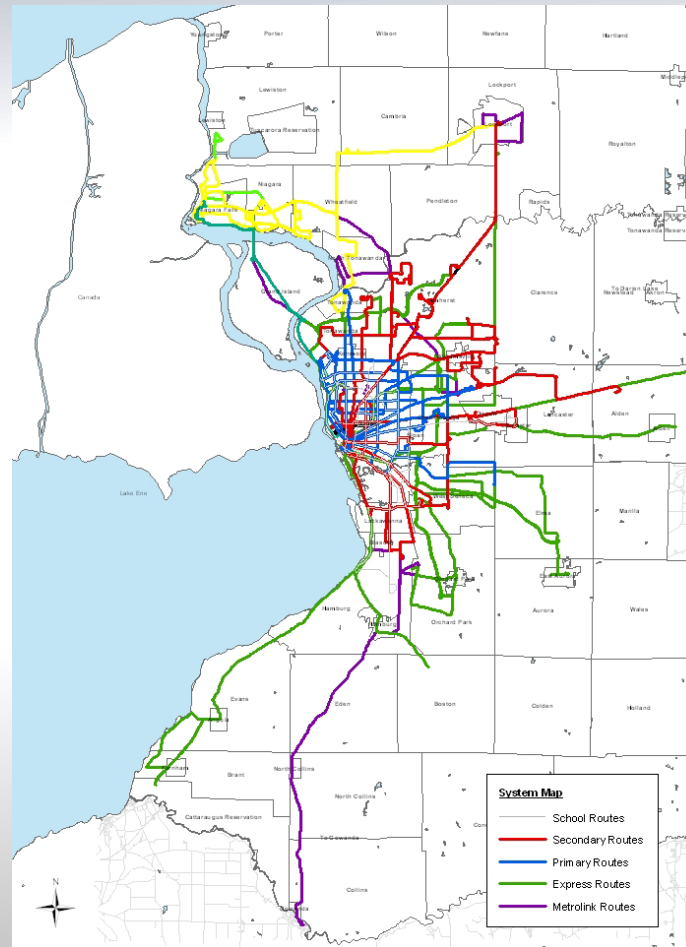
- 41 Regular Bus Routes
- 17 Express Routes
- 8 School Routes
- 8 MetroLink Routes

## Passengers, 3<sup>rd</sup> quarter

- Bus 6.3 million
- Rail 1.4 million
- Paratransit 43,000

## Revenue Miles, 3<sup>rd</sup> quarter

- Bus 2.3 million
- Rail 251,000
- Paratransit 417,000



# Current Metro Bus and Rail System

Our customers rely on transit

- 81% Travel to Work
- 71% Transit Dependent
- 61% Female
- 61% 18 to 44 years old
- 17% Over 55
- 42% Income under \$25,000

*Source: NFTA Web Fare  
Assessment Survey  
10/11-12/11  
1,512 total respondents*

## Further Budget Action

To address a \$7 million budget deficit Metro proposes a reduction in bus, rail and paratransit service, on weekdays and weekends. Affecting:

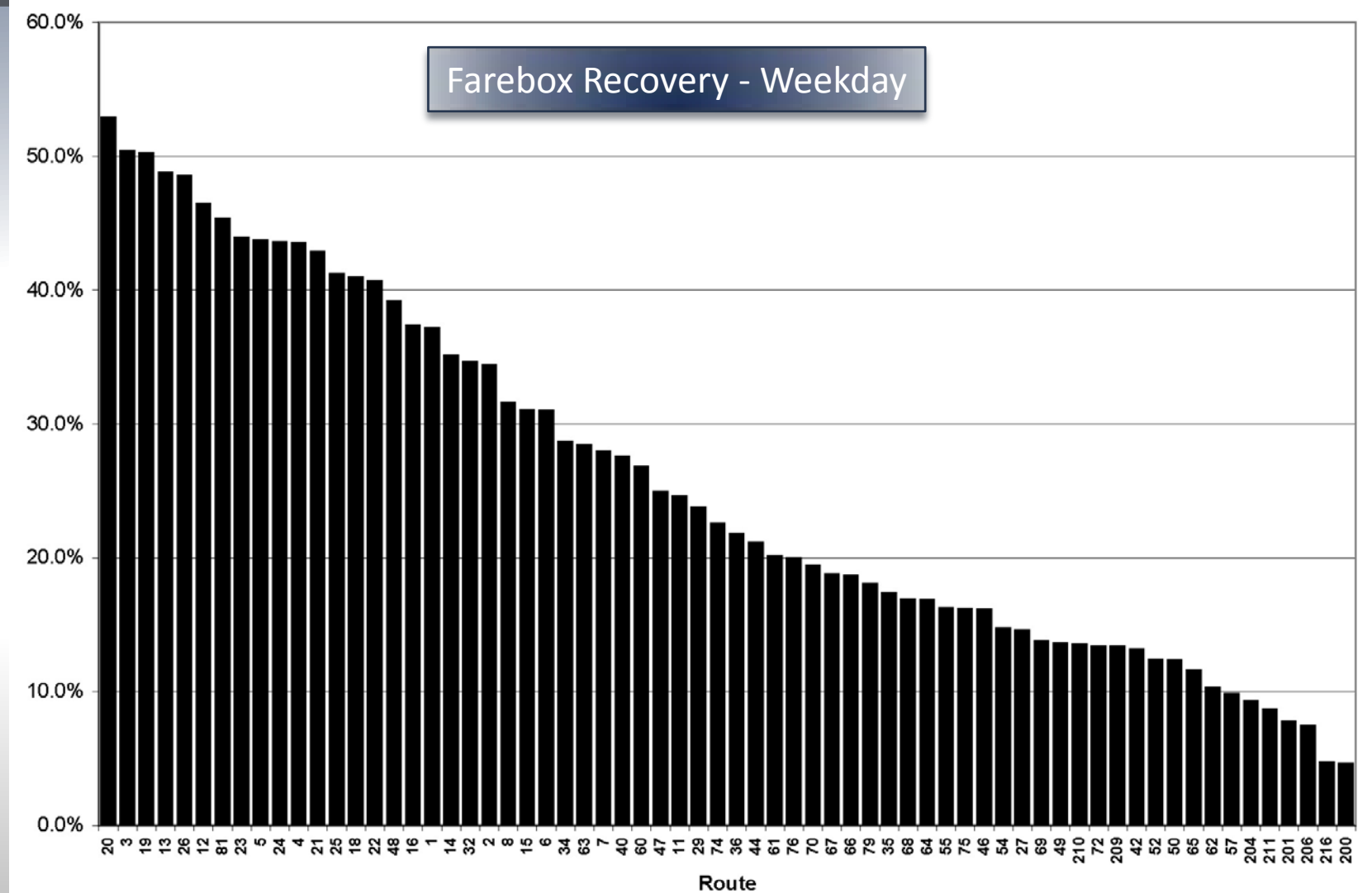
- 31.2% of system miles
- 26% of hours
- 17.7% of rides

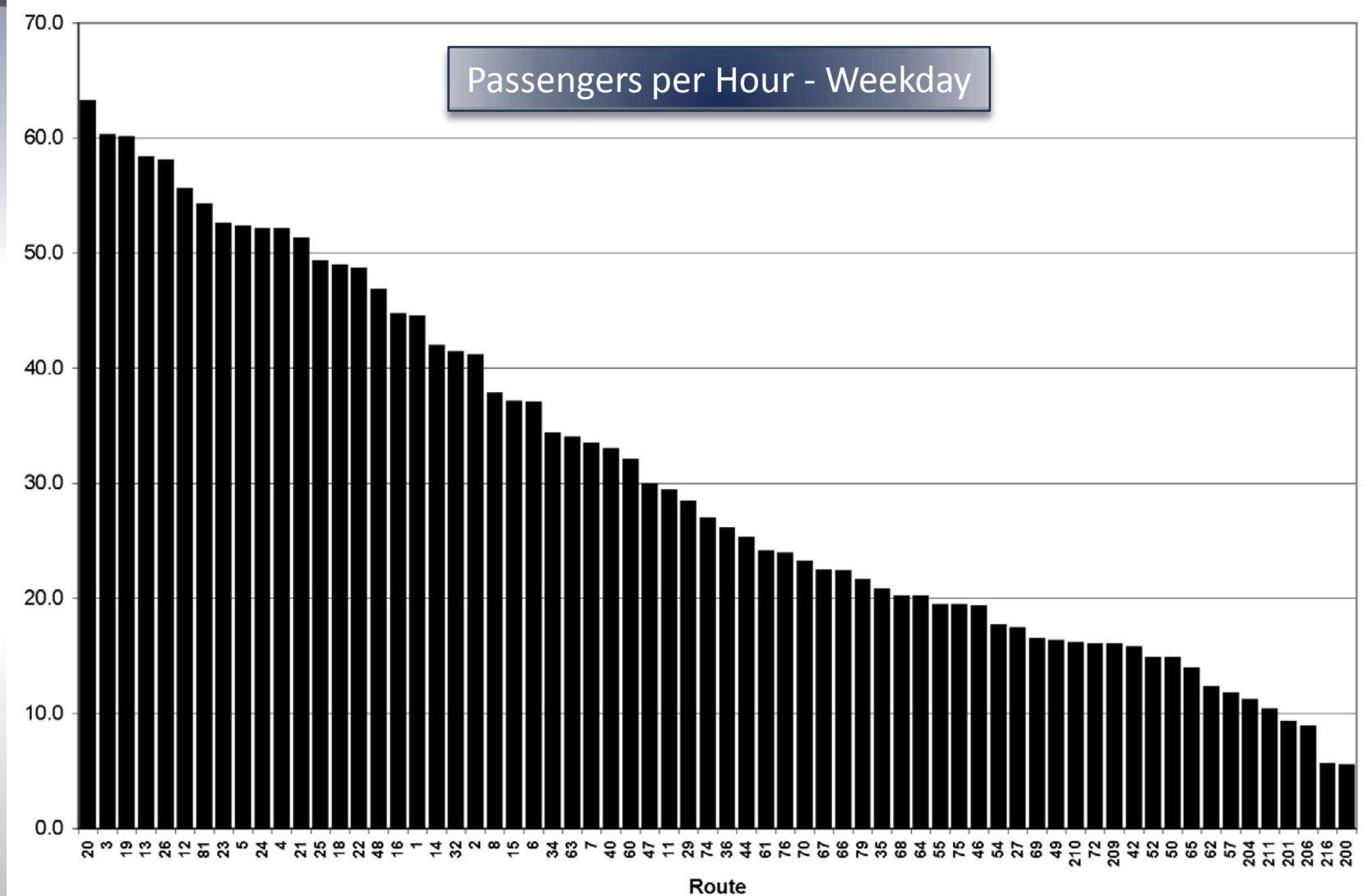
Governor's executive budget increased state transit operating assistance by 6.95% for all upstate public transportation agencies (\$2.9 million for the NFTA.)



# Making Choices

- Serve as many people as possible with available funding
- Maintain our core service network. Examples:
  - Routes that carry the most passengers
  - Routes that serve key job corridors and destinations  
(malls, schools, business centers, Walden Ave., Niagara Falls Blvd., etc.)
  - Routes that serve high concentrations of the transit dependant
- Consider Public Input
- Conduct Social Equity Analysis (FTA requirement)
- Apply performance measures to identify most productive routes
  - Farebox Recovery (fares/expenses)
  - Passengers per Hour





## **Current Service Utilization**

**25 Metro Bus routes serve 86% of weekday riders**

64% ride 13 core bus routes

22% ride 12 marginal bus routes

14% ride the 49 least productive routes



# Service Reduction Strategies

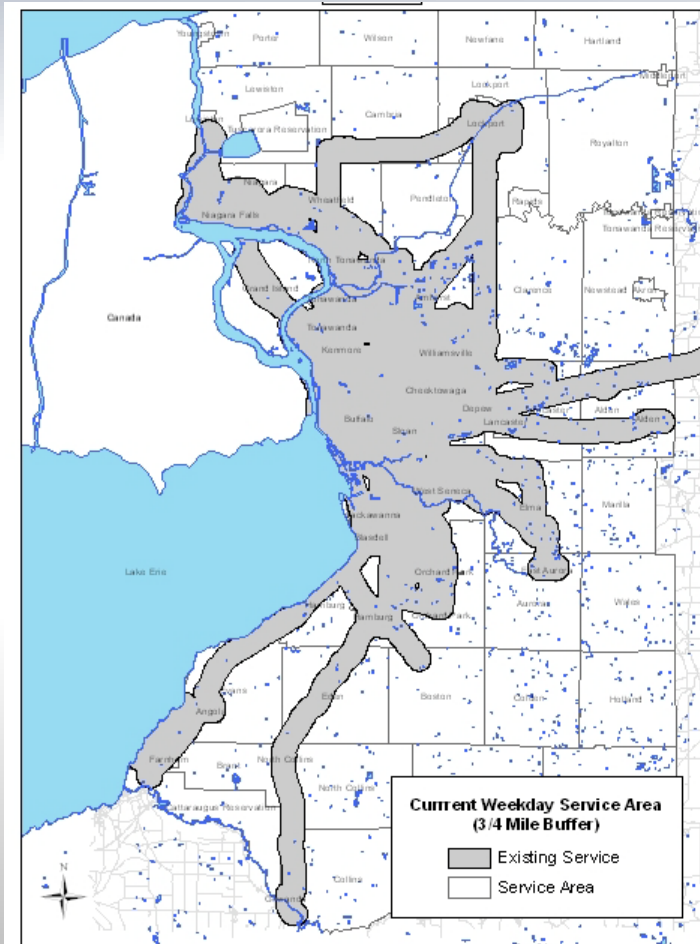
- Reduce frequency
- Eliminate trips
- Alter hours of operation
- Delete select segments
- Review duplicate service
- Discontinue routes
- Discontinue days (weekends, holidays, etc.)

# Service Reduction Proposal

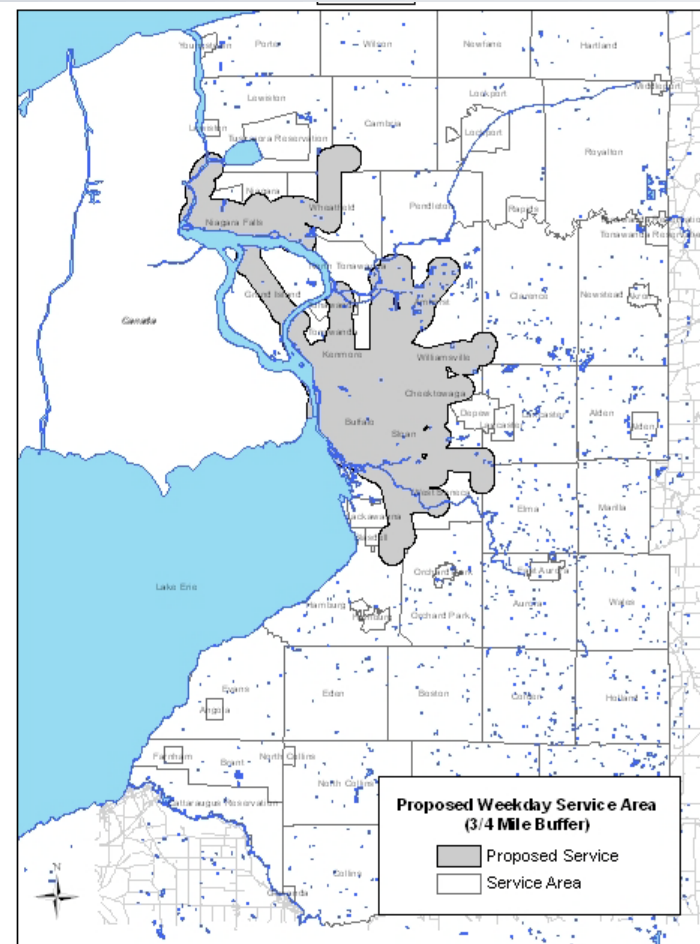
- Discontinued service on least productive routes
  - Weekday service on 42 routes
  - Saturday service on 20 routes
  - Sunday service on 23 routes
- Reduced hours of operation on marginal routes
  - Weekday service on 7 routes
  - Saturday service on 4 routes
  - Sunday service on 2 routes
  - Sunday service on Metro Rail
- Reduced paratransit service area

# Service Reduction Plan – Weekday

Weekday Before



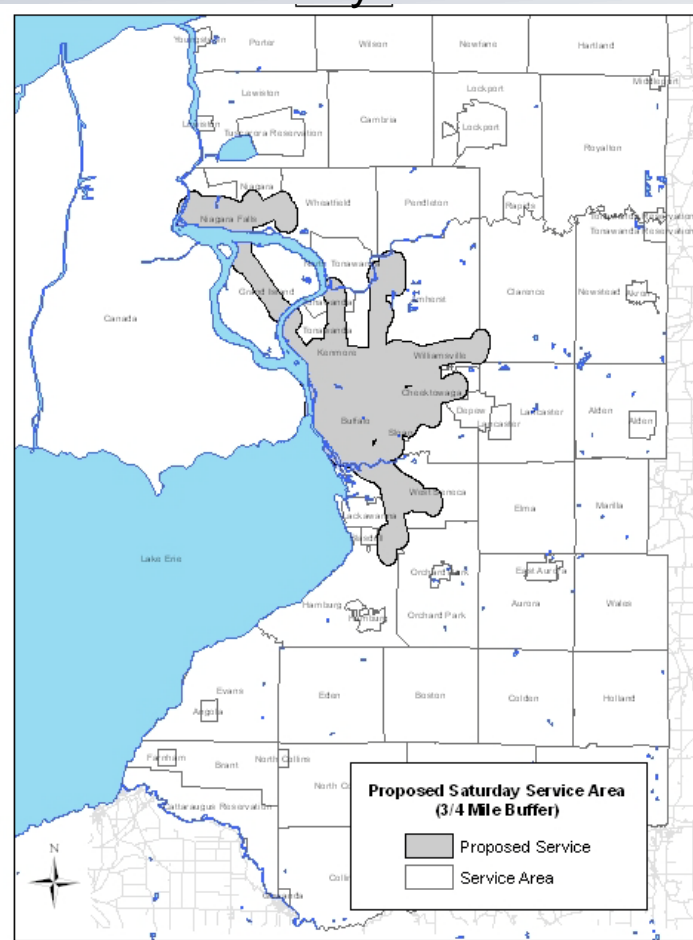
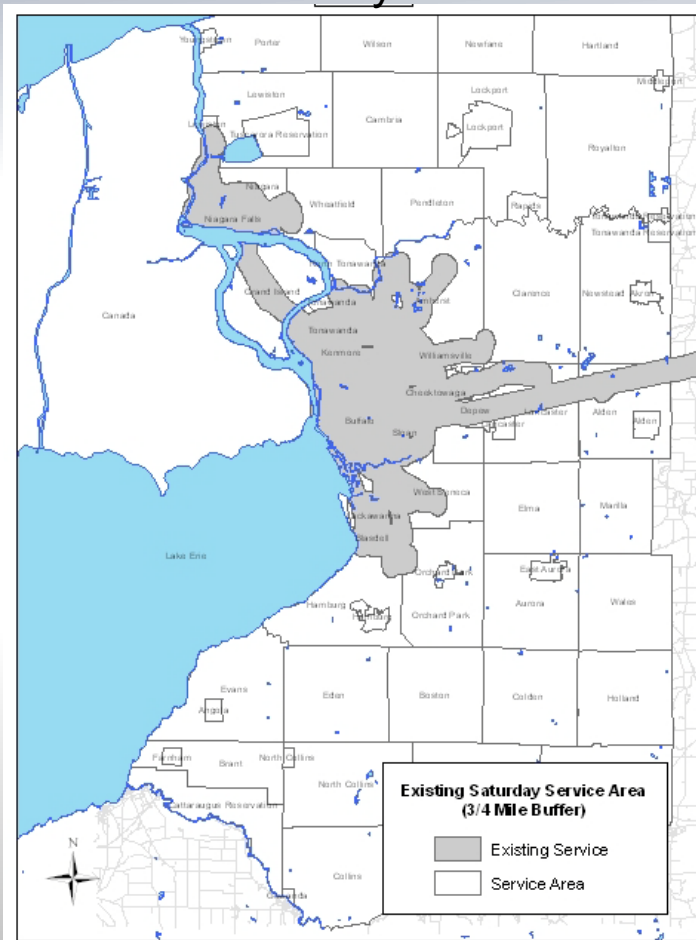
Weekday After



# Service Reduction Plan – Saturday Service

## Saturday Before

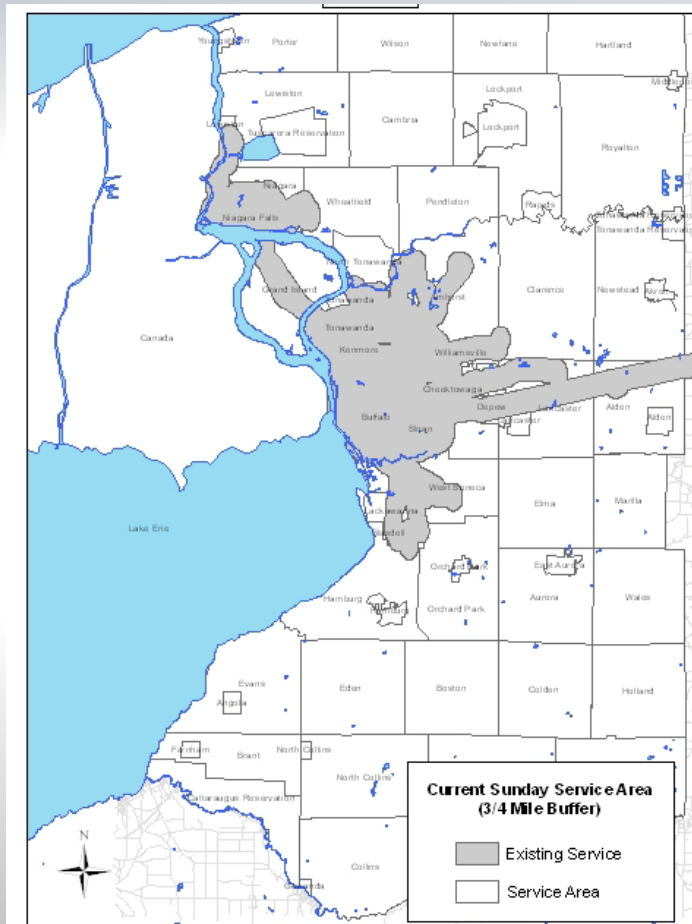
## Saturday After



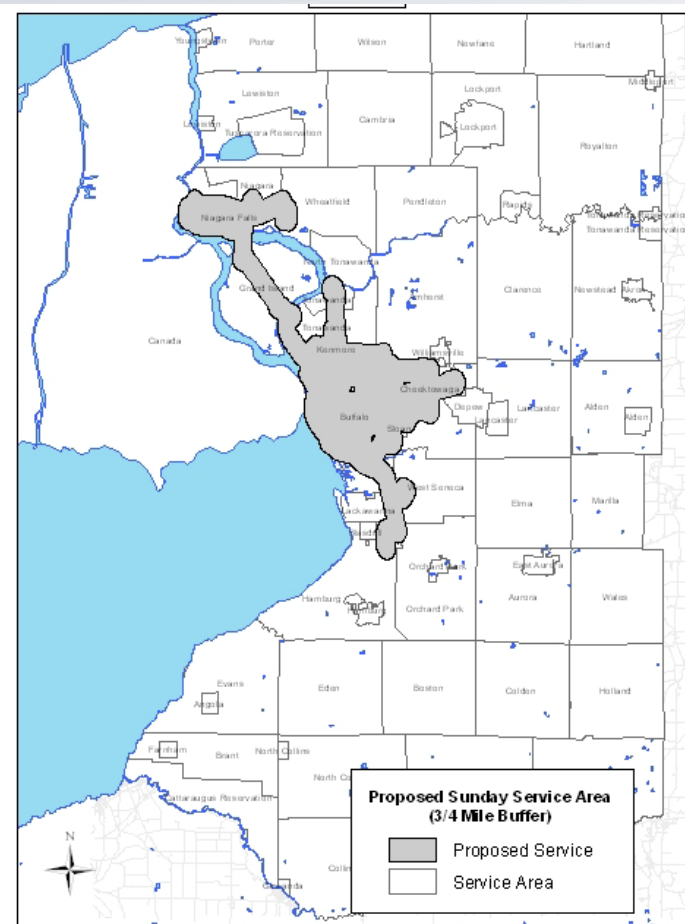


# Service Reduction Plan – Sunday Service

Sunday Before



Sunday After



# Summary

## WEEKDAY

32.1% of Miles  
26.3% of Hours  
3,321,575 Rides affected  
17.9% of Rides affected

## SATURDAY

26.1% of Miles  
23.6% of Hours  
257,006 Rides affected  
16.7% of Rides affected

## SUNDAY

24.9% of Miles  
24.6% of Hours  
169,948 Rides affected  
16.7% of Rides affected

## TOTALS

31.2% of System Miles  
26.0% of Hours  
3,748,529 Rides affected  
17.7% of Rides affected

## Next Steps

- Conduct Public Hearings & Receive Comments Jan. – Feb.
- Refine Service Reduction Plan Mid-Feb.
- Commissioners Consider Plan Late Feb.
- Communication to Customers March/April
- Implement Service Options Late April

# Questions?

- Individuals wishing to speak should have obtained a number
- Please state your full name and spell your last name prior to beginning
- Speakers please use the microphone
- Three minutes are allotted for all speakers
- Written and e-mailed comments accepted through Feb. 3