

NFTA- Metro Citizens Advisory Committee for Public Transportation

January 24th, 2013 – 5:30 PM



Newsprint Notes – CAC Feedback

Initiatives Report

Enhanced Service

- Getzville Business Park may be a good choice for enhanced service.
- There are a lot of workers that could get a job at/near Geico but cannot get out there at night.
- What about improving the interiors of the enhanced buses or using greyhound type buses (MCI).
- Greyhound style buses must be universally accessible if used.
- The 204 airport surcharge is great for travelers but is tough on workers.

Cars on Main

- What are we doing about disabled riders that get off at fountain plaza but need to get to the old theatre stop? That is a long trip and someone may get hurt.
- Why not keep the theatre station and move the northern most station near where the southern one is now?
- The city and Buffalo Place need to be brought back together to deal with the problem of losing the theatre station.
- How is runoff being addressed in the new design? It should use more progressive ways to treat/retain runoff.

Increasing Ridership

- Family excursion passes would be good (ex. zoo, medical appointments)
- Work day passes for those who don't travel on weekend. \$75 is too much for M-F workers.
- Rail only pass
- Should be simpler to pay for passes.
- How has NFTA addressed black market trade of passes?
- Lewiston/Youngstown summer events may be good special events (artpart).
- Package transit with other services like carshare and bikeshare.
- Make passes like paratransit passes so they can be used when you need them, one ride at a time.
- Education is needed to make riding easier. Transit concierge at key locations? Direct link to a person on the transit phone, not just the automated system
- Better outreach to the immigrant community by NFTA.
- Technology will increase ridership amount younger people (smartphone apps).
- Student passes need to be extended to include after school hour activities.

Winter Guide

- Can NFTA work with organizations and municipalities to better enforce the snow removal?
- Need to sharpen up the snow removal at the airport. Cheektowaga does not do enough.
- Use photo app to help with reporting violations. Directly sent to NFTA to help with enforcement.
- Add more to the line about mirrors. Most people will not understand why they are a hazard.

Stroller Policy

- The policy is reasonable. Good when drivers work with the riders. Depends on how crowded the buses are; flexibility is golden.
- Use a type that people want to read when posting notices. Bold print on buses so other riders can help to police the rules. It is easier to help out if the policies are posted.
- Offer suggestions for alternatives. Carshare for grocery shopping?
- More advertisements on buses about the policy.
- People know the rules and don't want to follow them; it's getting worse.
- People that are denied because of the 3-at-a-time rule will not know why they are not allowed on unless they are educated about the rules.

Additional Agenda Items

- Presentation about the fares to the CAC might be helpful.
- Maps are hard to read. Should explore better map designs from other places like Seattle.
- Long term strategic planning should be integrated with other planning efforts (One Region Forward, Congress for New Urbanism).