

## Proposed Metro Fare Increase and Service Modifications

NFTA-Metro is proposing to modify 20 Metro bus routes and increase Metro fares, effective April 29 and May 1, 2012 respectively. The fare and service proposals are described later in this brochure and can be found online at [nfta.com](http://nfta.com).

NFTA-Metro is faced with a \$7.1 million unfunded deficit for fiscal year 2012-2013. A recent proposal by the NFTA to balance the budget with severe service cuts of approximately 20 percent of Metro's bus and rail service was presented and overwhelmingly opposed by the public. In late January and early February five public hearings were held to solicit comments on the service reduction proposal. Our riders, elected officials and the general public responded strongly not to reduce service levels. As a result of the comments received during the public hearings, the NFTA Board of Commissioners recently voted to move forward with less severe service reductions and a proposal to increase system-wide boarding fares.

Reducing service and increasing fares is the course of last resort and we realize that our customers will be impacted. Our goal and responsibility is to provide the best possible transit service in the most cost-efficient manner possible, using the funding resources available. Good public transit service is an essential component of our region's overall transportation system and Metro riders depend on our service for basic mobility to get to jobs, schools, health care and shopping.

A public review process, which includes public hearings, is now underway on the fare increase proposal only. All comments received for the fare increase will be considered and presented to the NFTA's Board of Commissioners before a final decision is made in late March. The service reduction public review process was completed in late January and early February.

In an effort to receive public comments, the NFTA will hold two public hearings regarding the fare increase proposal. They will be held in downtown Buffalo and the City of Niagara Falls.

**The two public hearings will be held:**

**Wednesday, March 21, 6 p.m.**

**Niagara Falls City Hall – The Chambers  
745 Main Street, Niagara Falls**

**Thursday, March 22, 6 p.m.**

**Buffalo & Erie County Library Auditorium  
1 Lafayette Square – Downtown Buffalo**

Additional comments or e-mails received no later than March 22, 2012, will also be considered. Comments should be sent to NFTA, 181 Ellicott Street, Buffalo, NY 14203, Attn: Service Planning Department or e-mailed to [planning@nfta.com](mailto:planning@nfta.com).

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### Proposed Fare Adjustment – Effective May 1, 2012

#### CASH FARES

Adult Boarding Fare	\$1.75 to \$2
Child Boarding Fare (5-11 yrs.), Senior Citizen, Disabled, and Medicare with Proper Identification	75 cents to \$1
PAL trip fare (twice Adult Cash Fare)	\$3.50 to \$4
Bus to Rail/Rail to Bus Transfer	Current free Proof-of- Payment transfer eliminated. Boarding fare or valid pass required to board all buses and train.

#### DAY PASS

Adult	\$4 to \$5
Child Boarding Fare (5-11 yrs.), Senior Citizen, Disabled, and Medicare with Proper Identification	\$2 to \$2.50

#### MONTHLY PASS

Adult	\$64 to \$75
Child (5-11 yrs.), Senior Citizen, Disabled, and Medicare with Proper Identification	\$32 to \$37.50

#### 7 DAY WEEK PASS (New) Only Available from TVM's

Adult	\$25
Child (5-11 yrs), Senior Citizen, Disabled, and Medicare with Proper Identification	\$12.50

Proposed Fare Adjustment – Effective May 1, 2012	
<b>30 DAY PASS (Restored) Only Available from TVM's</b>	
Adult	\$75
Child	\$37.50
(5-11yrs.), Senior Citizen, Disabled, and Medicare with Proper Identification	
<b>EXPRESS TRIP SURCHARGE (New)</b>	
Adult	50 cents, plus boarding fare
Child	25 cents, plus boarding fare
(5-11yrs.), Senior Citizen, Disabled, and Medicare with Proper Identification	
<b>SUMMER YOUTH PASS</b>	\$52.50 to \$60
<b>PAL PASS</b>	
PAL Pass (10 Trips)	\$29 to \$35
PAL Pass (20 Trips)	\$58 to \$70

**Proposed Service Modifications -  
Effective April 29, 2012**

In addition to the proposed fare increase, Phase One of the Revised Service Reduction Plan includes adjustments in service levels and the discontinuation of specific routes. Metro developed a revised service plan in response to comments received during our last public comment review process and the plan significantly mitigates the impact of the reductions on our customers by limiting revenue hour cuts to 6.4 percent of the system instead of 26 percent.

Within Phase One of the Revised Service Reduction Plan, Metro proposes to retain the current service levels on many routes. However, Metro will continue to reevaluate these routes to restructure and/or adjust them to improve their productivity. This effort is an ongoing process and changes may be implemented within our summer and fall schedule changes.

**Metro proposes that the current service levels on the following routes be retained until further review and if the fare increase proposal is adopted:**

Routes	
1	William
2	Clinton
6	Sycamore
8	Main
11	Colvin
15	Seneca
16	South Park
18	Jefferson
22	Porter/Best
26	Delavan
27	BNIA -Erie County Home
32	Amherst
35	West Sheridan
36	Hamburg
46	Lancaster
48	Williamsville

49	Millard Suburban
50	Main/Niagara
52	Hyde Park
54	Military
55	Pine Avenue
57	Tonawandas
60	Niagara Falls
61	N. Tonawanda
64	Lockport
66	Williamsville
67	Cleveland Hill Express
68	George Urban Express
69	Alden Express
70	East Aurora Express
72	Orchard Park Express
75	West Seneca Express
76	Lotus Bay Express
79	Tonawanda Express
81	East Side Express
204	Airport/BNIA Express
Metro Rail	

**Metro proposes discontinuing or modifying the following routes in conjunction with the proposed fare increase to help off-set a projected budget deficit for our 2012-2013 fiscal year.**

**Route 7 Baynes/Richmond** - Off peak trips will operate approximately every 90 minutes.

**Route 20E Late Night Express** - Service currently operates on Thursdays only and will be discontinued.

**Route 29 Wohlers** - Off peak trips will operate approximately every two hours

**Route 34 Niagara Falls Blvd** - Off peak trips will operate approximately every 45 minutes

**Route 42 Lackawanna** - Service between Southgate Plaza and Thruway Mall will be discontinued

**Route 44 Lockport** - Service levels will be reduced by approximately 20 percent

**Route 47 Youngs Road** - Off peak trips will operate approximately every two hours

**Route 62 Parker** - Entire route will be discontinued. Alternate local service is available on Route 11 Colvin

**Route 63 Riverside** - Entire route will be discontinued. Alternate local service is available on Route 5 Niagara

**Route 65 Amherst** - Entire route will be discontinued. Alternate express service is available on Route 66 Williamsville from Eastern Hills Mall and Main & Union Park & Ride lots and on Route 67 Cleveland Hill along the Eggert Road portion of the route. Alternate local service is also available on Route 48 Williamsville from Eastern Hills Mall and Main & Union Park & Ride lot, as well as on Route 49 Millard Suburban from Millard Fillmore Suburban Hospital.

**Route 74 Hamburg** - The 8:18 a.m. trip from Athol Springs Park and Ride will be eliminated. Alternate express service available on Route 76 Lotus Bay from Athol Springs Park & Ride at 7:59 a.m.

**Buffalo Bills Game Day Service** - Routes 90, 92, 93, 94 & 96

**Route 97 Darien Lake** - Entire route will be discontinued

**Route 200 North Tonawanda/Wheatfield** - Entire route will be discontinued

**Route 201 Lockport** - Entire route will be discontinued

**Route 206 Buffalo State** - Entire route will be discontinued

**Route 209 Medaille** - Entire route will be discontinued

**Route 210 Airport/Niagara Falls Express** - Entire route will be discontinued

**Route 211 ECC Shuttle** - Entire route will be discontinued

**Route 216 Gowanda/McKinley Mall** - Entire route will be discontinued