

USER STORIES

| User Story ID | AS A/AN... | I WANT TO BE ABLE TO... | SO THAT I CAN.... |
|---------------------------------------|------------|--|---|
| Viewing and Navigation | | | |
| 1 Shopper | | View a list of products | Select some to purchase |
| 2 Shopper | | View individual products | Identify the price, description, product rating, product image |
| 3 Shopper | | Quickly identify categories and brands | Find products in general categories or by brands |
| 4 Shopper | | Easily view the total of what I am about to purchase | Avoid spending too much money |
| 40 Shopper | | view the paint and tech services on offer | Make an informed decision on where I like the company enough for them to work on my RIF |
| 5 Shopper | | Easily fill in a form to get a quote for a paint or tech service | I can get a quote for how much the work I want done will cost |
| Registration and User Accounts | | | |
| 6 Site User | | Easily register for an account | Have a personal account and be able to view my profile |
| 7 Site user | | Easily login and logout | Access my personal account information |
| 8 Site User | | Easily recover my password in case I forget it | Recover access to my account |
| 9 Site User | | Receive an email confirmation after registering | View that my account registration was successful |
| 10 Site User | | Have a personalized user profile | View my personal order history and order confirmations, and save my payment information |
| 29 Registered User | | To be able to save products to a wishlist | I can save items that I like to purchase later |

| Sorting and Searching | | |
|-------------------------|---|---|
| 11 Shopper | Sort the list of available products | easily Identify the best-rated, best-priced and categorically sorted products |
| 12 Shopper | Sort a specific category or brand of products | find the best priced priced or best rated product in a specific category, or sort the products in that category by name |
| 13 Shopper | Sort multiple categories and brands of products simultaneously | find the best-priced or the best-rated products across the broad categories, such as "BBs" or "gas" |
| 14 Shopper | Search for a product by name or description | find a specific product I would like to purchase |
| 15 Shopper | Easily see what I've searched for and the number of results | quickly decide whether the product I want is available |
| Purchasing and Checkout | | |
| 16 Shopper | Easily select the quantity of a product when purchasing it | ensure I don't accidentally select the wrong product or quantity |
| 17 Shopper | View items in my bag to be purchased | identify the total cost of my purchase and all items I will receive |
| 18 Shopper | Adjust the number of individual items in my bag | easily make changes to my purchase before checkout |
| 19 Shopper | Easily enter my payment information | check out quickly and with no hassles |
| 20 Shopper | Fill my personal and payment information is safe and secure | confidently provide the needed information to make a purchase |
| 21 Shopper | View an order confirmation after checkout | verify that I haven't made any mistakes |
| 22 Shopper | Receive an email confirmation after checking out | keep the confirmation of what I've purchased for my records |
| 28 Shopper | To get confirmation that my quote for the service selected was received | have peace of mind that they have my request. |

Admin controls

| | | | |
|----|-------------|--|--|
| 23 | Store Owner | Add a product | add new items to my store change product prices, descriptions, images, and other product criteria |
| 24 | Store Owner | Edit/Update a product | |
| 25 | Store Owner | Delete a product | remove items that are no longer for sale |
| 26 | Store Owner | View bookings of project that come in | manage my workload and view what jobs have come in for painting and tech services. |
| 27 | Store Owner | Notify a customer of the status of their paint or tech service quote | they have peace of mind that the quote is in the system |
| 30 | Store Owner | View specific shopping orders in the system | monitor and keep track of orders |
| 31 | Store Owner | Add a new brand | add a new brand to the store |
| 32 | Store Owner | Edit/Update a brand | change the brand name if necessary |
| 33 | Store Owner | Delete a brand | remove brands that are no longer in the store. |
| 34 | Store Owner | Add a new category | add new category to the store |
| 35 | Store Owner | Edit/Update a category | change the category name if necessary |
| 36 | Store Owner | Delete a category | Remove categories that are no longer in the store |
| 37 | Store Owner | Add a delivery method | add new delivery method to the store |
| 38 | Store Owner | Edit/Update a delivery method | update the price and name of the delivery methods available on the site |
| 39 | Store Owner | Delete a delivery method | Remove a delivery method that is no longer available in the store |