

## USER STORIES

| User Story ID                         | AS A/AN... | I WANT TO BE ABLE TO...                              | SO THAT....   |
|---------------------------------------|------------|--|---|
| <b>Viewing and Navigation</b>         |            |  |   |
| 1 Shopper                             |            | View a list of products                              | Select some to purchase   |
| 2 Shopper                             |            | View individual products                             | Identify the price, description, product rating, product image                          |
| 3 Shopper                             |            | Quickly identify categories                          | To find products in general categories  |
| 4 Shopper                             |            | Easily view the total of what I am about to purchase | Avoid spending too much money   |
| 5 Shopper                             |            | Easily fill in a form to book a paint service        | understand clearly what I am purchasing.  |
| <b>Registration and User Accounts</b> |            |  |   |
| 6 Site User                           |            | Easily register for an account                       | Have a personal account and be able to view my profile                                  |
| 7 Site user                           |            | Easily login and logout                              | Access my personal account information  |
| 8 Site User                           |            | Easily recover my password in case I forget it       | Recover access to my account  |
| 9 Site User                           |            | Receive an email confirmation after registering      | View that my account registration was successful  |
| 10 Site User                          |            | Have a personalized user profile                     | View my personal order history and order confirmations, and save my payment information |

| Sorting and Searching   |   |   |
|-------------------------|---|---|
| 11 Shopper              | Sort the list of available products                         | Easy Identify the best rated, best priced and categorically sorted products   |
| 12 Shopper              | Sort a specific category of products                        | Find the best priced priced or best rated product in a specific category, or sort the products in that category by name |
| 13 Shopper              | Sort multiple categories of products simultaneously         | Find the best-priced or the best-rated products across the broad categories, such as "BBs" or "gas"                     |
| 14 Shopper              | Search for a product by name or description                 | Find a specific product I would like to purchase  |
| 15 Shopper              | Easily see what I've searched for and the number of results | Quickly decide whether the product I want is available  |
| Purchasing and Checkout |   |   |
| 16 Shopper              | Easily select the quantity of a product when purchasing it  | Ensure I don't accidentally select the wrong product or quantity  |
| 17 Shopper              | View items in my bag to be purchased                        | Identify the total cost of my purchase and all items I will receive   |
| 18 Shopper              | Adjust the number of individual items in my bag             | Easily make changes to my purchase before checkout  |
| 19 Shopper              | Easily enter my payment information                         | Check out quickly and with no hassles   |
| 20 Shopper              | fill my personal and payment information is safe and secure | Confidently provide the needed information to make a purchase   |
| 21 Shopper              | View an order confirmation after checkout                   | Verify that I haven't made any mistakes   |
| 22 Shopper              | Receive an email confirmation after checking out            | Keep the confirmation of what I've purchased for my records   |
| 28 Shopper              | View the status of my projects in the workshop              | see the status of my order and what stage it is at  |

**Admin controls**

|    |             |   |   |
|----|-------------|---|---|
| 23 | Store Owner | Add a product   | Add new items to my store<br>Change product prices, descriptions, images,<br>and other product criteria                           |
| 24 | Store Owner | Edit/Update a product   |   |
| 25 | Store Owner | Delete a product  | Remove items that are no longer for sale<br>manage my workload and view what jobs have<br>come in for painting and tech services. |
| 26 | Store Owner | view bookings of project that come in<br>notify a customer of the status of their paint service | they have piece of mind with the status of their<br>project   |
| 27 | Store Owner | booking   |   |