# **Grash Features**

#### Work orders

- Create work orders with configurable fields
- Assign to technicians, teams or service providers
- Define priority, equipment concerned and many other options
- Use coins from inventory
- Set additional costs
- Archive work orders
- Log time spent on a work order
- Generate PDF report
- View change history on work order
- Define relationships between work orders
- List view and calendar view with due dates
- Export to Excel file
- Import from an Excel file
- Research
- Filters
- Add checklists with configurable tasks
- Signature before closing

#### Preventive maintenance

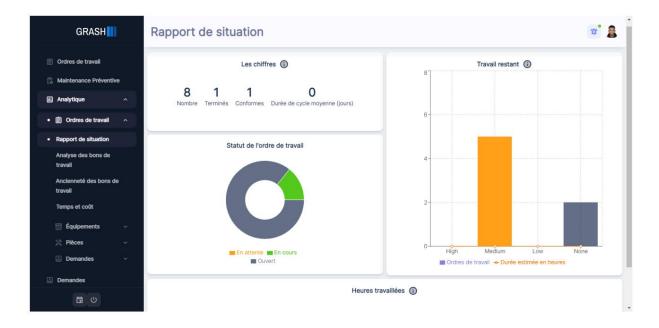
- Trigger configuration: periodicity, starts on, ends on
- Configuration of the work order that will be created
- See the day of the next work order

# Analytic

#### Work order

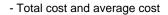
#### Status report

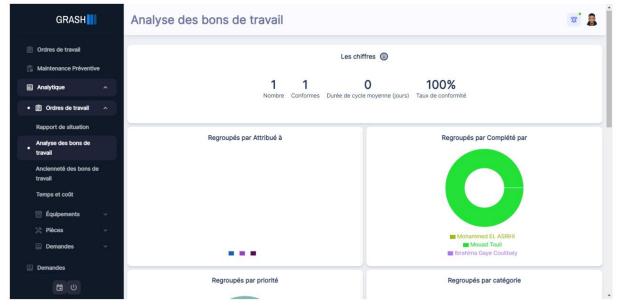
- Completed, compliant work order numbers, average cycle time
- Percentage by status
- Remaining work and estimated duration by status
- Estimated hours and actual hours spent on work orders

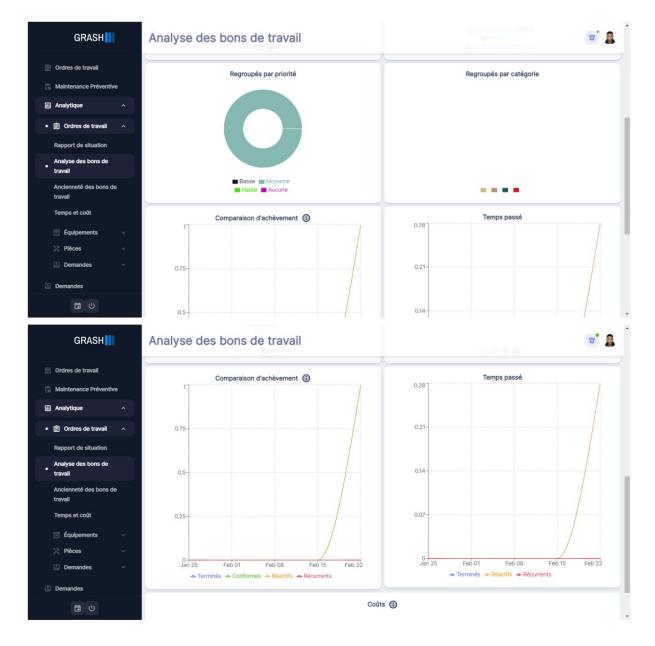


# Analysis of work orders

- Compliance rate
- Work orders grouped by assigned to, closed by, priority, category
- Comparison of the duration before closing between compliant, reactive, and recurring work orders

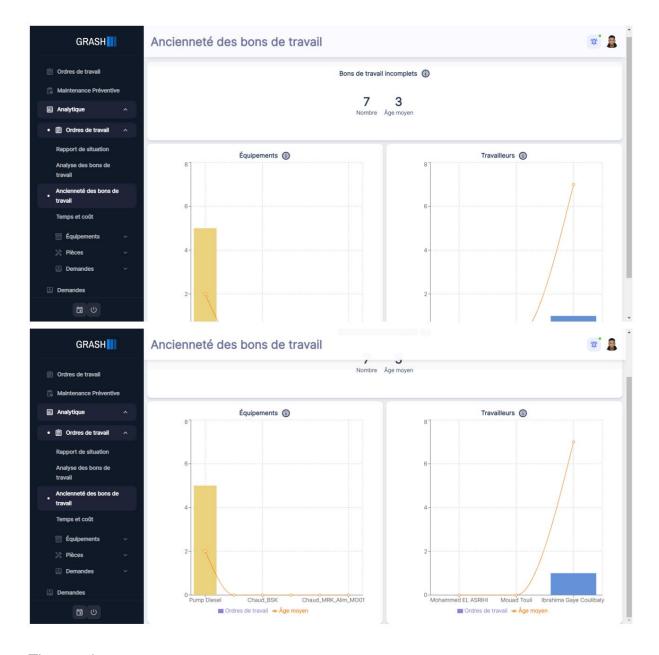






#### Age of work orders

- Average age
- Average age of work order per assigned equipment
- Average age per user assigned to a work order



#### Time and cost

- Cost of parts
- Labor cost
- Additional costs
- Hours worked
- Cost trends over months
- Hours and costs per equipment

# Equipment

#### Reliability Dashboard

- Equipment downtime and availability rate
- Support for NFC technology
- Repair time per equipment

- Downtime by equipment
- Downtime trends across months

#### Total maintenance cost

- Total maintenance cost
- Total acquisition cost
- Downtime and costs per equipment
- Downtime and cost trends across months

#### Pieces

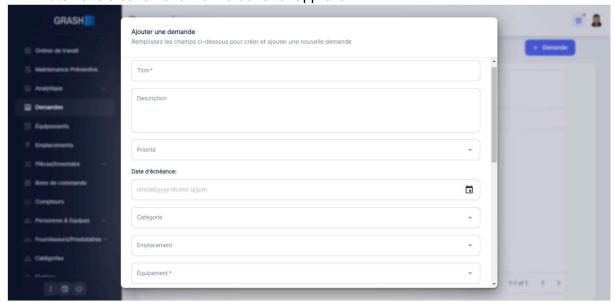
- Total cost of consumption
- Number of pieces consumed
- Cost of parts per month

#### Requests

- Number of intervention requests by status (pending, approved, rejected)
- Requests by priority
- Trends in requests over the months

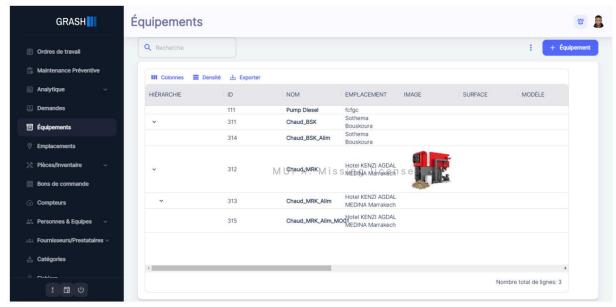
### Intervention requests

- Make intervention requests with configurable fields
- Approval or rejection by administrators
- Automatic creation of a work order after approval



### Equipment

- Create equipment by providing information about it.
- Assign to users or teams Infinite prioritization between equipment



- Filter
- To research
- Import
- Export
- Notifications if the minimum quantity is exceeded

### Locations

- Create locations by providing information about them.
- Google Maps map view One-

level prioritization between locations - Import - Export

# Parts and Inventory

- Create, view and manage parts
- Notifications if the minimum quantity is exceeded
- Create sets of pieces

### **Purchase Orders**

- Create purchase orders
- Approval or rejection by administrators

### Counters

- Create counters with unit, update frequency, equipment concerned  $\mbox{etc}\dots$
- Import and Export
- Add work order triggers, in case of under or overshooting a meter reading

- View statement history

### People and teams

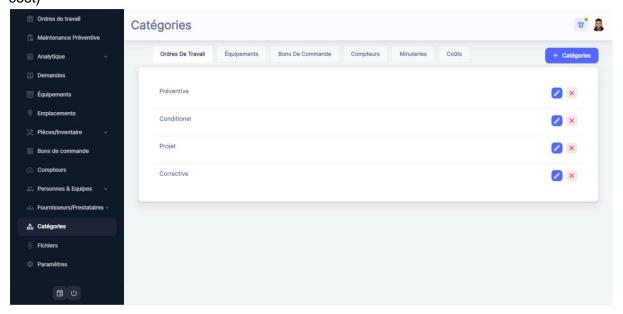
- Add new users by assigning them a role
- Set user hourly rates
- Group users into teams

# Suppliers and service providers

- Add new suppliers and service providers.
- View details about them

### Categories

- Add, edit and delete categories
- Categories (work orders, equipment, purchase orders, counters, time, cost)



#### **Files**

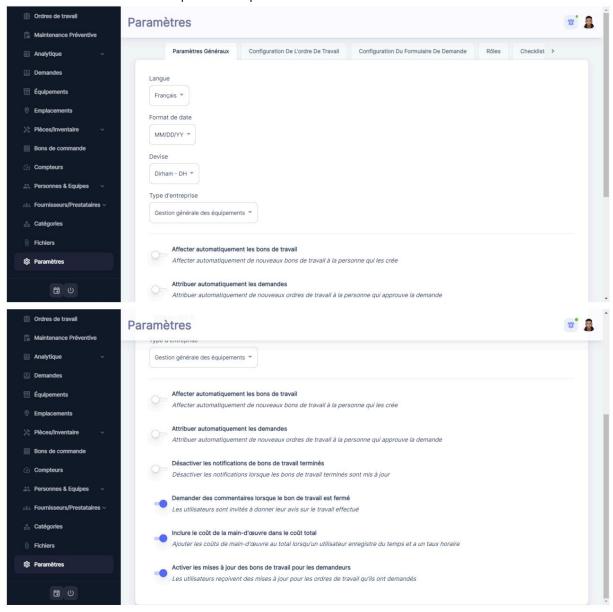
- Add images and files on work orders, equipment, locations, parts etc...
- See all company files in one place

### Settings

# general settings

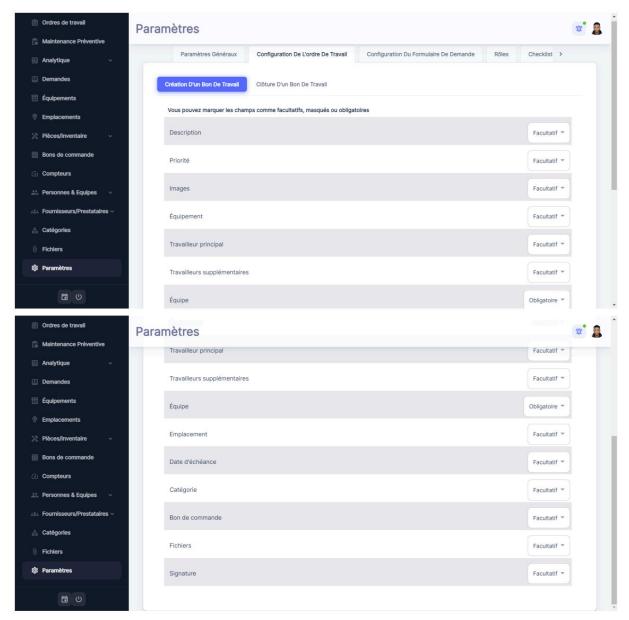
- Set language
- Set date format

- Set currency
- Enable/Disable automatic assignment of work orders
- Enable/Disable automatic assignment of intervention requests
- Enable/Disable notifications on closed work orders
- Enable/Disable comments when closing work orders
- Enable/Disable the inclusion of labor cost in the total cost
- Enable/Disable work order updates for requesters

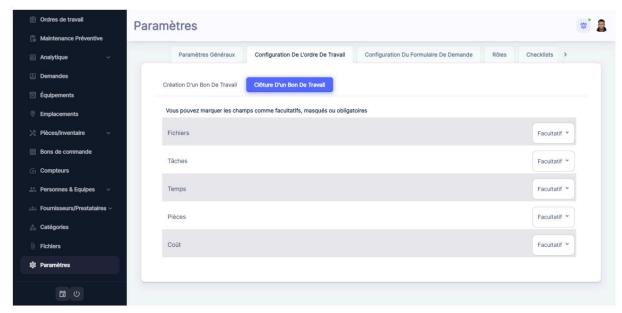


# Configuring work orders and service requests

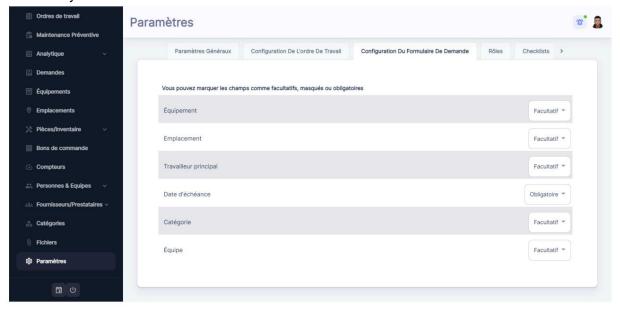
- Configure the fields of the work order creation form: Optional, Mandatory or Hidden



- C onfigure the facultative information that is required when closing an order detray garlic

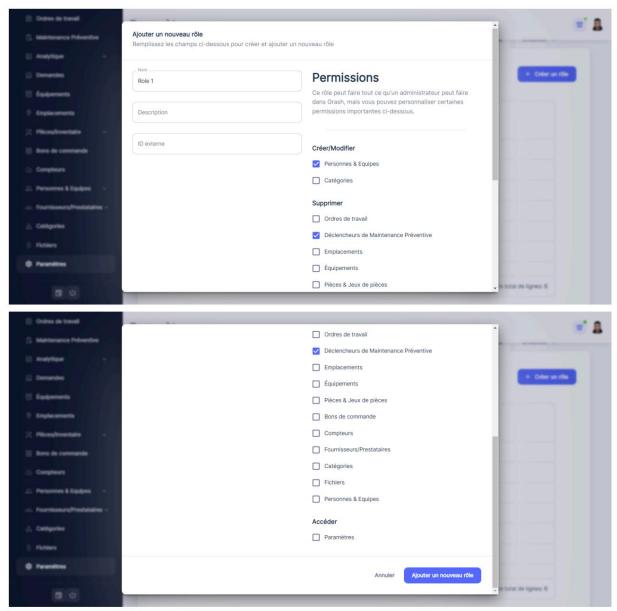


- Configure the fields of the intervention request form: Optional, Mandatory or Hidden



# Roles

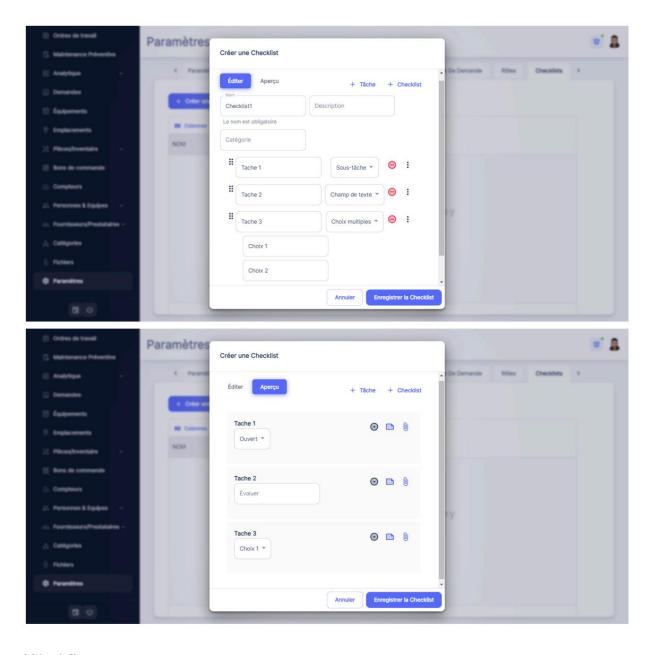
- Create roles with well-defined permissions



- View and edit roles

### Checklists

- Create reusable checklists for work orders



# Workflows

- Create custom workflows as simple as If, And, Then. To customize Grash based on how your team works

