Gratia Gamage, IFS Technical Consultant

Horana, Sri Lanka, +94768327047, gratia12@gmail.com

LINKS	[Linkedin](), [Website]()
PROFILE	Inquisitive IFS Technical Consultant specializing in customization development, configurations, data migrations, and automation within IFS Applications. With over 4 years of experience, I have worked with IFS App9, App10, and IFS Aurena, supporting global clients. I have a strong background in Oracle SQL, PL/SQL, IFS configurations, and customization development, along with expertise in enterprise solution design, business flow automation, and technical troubleshooting. Passionate about problem-solving and continuous learning, I focus on enhancing ERP functionalities and optimizing business processes through innovative solutions.

EMPLOYMENT HISTORY

Nov 2023 - Current	**IFS Technical Consultant, Bitzify (Pvt) Ltd**	Kandy
	• **Technical consultant – Anthesis UK Support** – IFS Customizations & Configurations, Data migrations, Report handling, Lobby page developments, BFA, Custom Event and Event Actions, Scheduled Tasks implementation, Support bug handling for different customers (Yondr, Waterlogic, SPX, Instron, Electrix, Teknos, Macphie, Interpath, Diverzify) • **Technical consultant – TechM India Support** – Developments related to enhancing Supply Chain, Finance, and Purchase functionalities in IFS Cloud (Supplier Warranty Enhancement, Inventory Scrap Approval Enhancement, Setting Document Revision Expiration upon Date Enhancement, Automating Purchase Order Checking Process Enhancement) Skills: IFS Applications 9 · IFS Applications 10 · IFS Cloud · SQL · PL/SQL · GIT · IFS Customizations · Data migrations · Lobby page development · IFS Report Development · Quick Report · Crystal Report · IFS Cloud Development · Business flow automation · Customer LU's and pages · Custom enumertaions · ACP ·	
Oct 2020 — Oct 2023	**Software Quality Assurance Engineer, IFS R&D International (Pvt) Ltd**	Colombo
	• Spearheaded key projects, including Package Management System Enhancements, Oil & Gas Replication Messages in Supply Chain, Refill Remote Warehouse using Shipment Order and Operations Procurement under Offshore Contracts (Dual Company Procurement) • Orchestrated Quality Assurance efforts, encompassing test automation with Rest test-automation frameworks and UI Test Automation using Katalon Studio. • Assumed the pivotal role of App10 release coordinator within the Supply Chain. • Successfully conducted training sessions for Test Automation in IFS Aurena, Shared knowledge and mentored colleagues. • Oracle Database Tuning using SQL and PL/SQL Optimization. • Provided unwavering support for IFS R&D Supply Chain Products, including App9, App10, Cloud 21R1, 21R2, 22R1, 22R2, and 23R1.	

	Skills: Test-Driven Development · Test Management · Asset and Liability Management (ALM) · Test Cases · Test Planning · IFS Applications 10 · IFS Cloud · Jenkins · Katalon Studio · Explain Plan · SQL · IFS ERP · Git · PL/SQL · Jira Software · Jira Service Management · Test Automation	
Jul 2018 — Jul 2019	**Software Engineering Trainee, hSenid Mobile Solutions (Pvt) Ltd** • Actively contributed to feature development in Java using the SpringBoot framework. • Addressed and resolved software defects within project scope. • Gained hands-on experience with Selenium WebDriver for UI Testing. • Implemented TestNG for test automation, following the Page Object Model. • Acquired proficiency in Git and Github. • Developed a thorough understanding of the bug lifecycle and a foundational grasp of Postman. Skills: Test Cases · Test Planning · Manual Testing · Bug Tracking · Selenium WebDriver · SQL · MongoDB · PostgreSQL · Spring Boot · Bootstrap (Framework) · Java · JavaScript · HTML · SQL · MongoDB· CSS · PostgreSQL	Colombo
EDUCATION		
2017 — 2020	**BEng Software Engineering, University of Westminster** • Grade: First class honors • Activities and societies: IEEE, Women In Engineering	Colombo
2008 — 2015	**High School, Taxila central College** • GCE Ordinary Level Examination - 2012 • GCE Advanced Level Examination - 2015 (Mathematics stream)	Horana
SKILLS	**Technologies:** HTML, CSS, JavaScript, Bootstrap, Java, SpringBoot, PostgreSQL, MySQL, MongoDB, PLSQL, Katalon Studio, Selenium WebDriver, Cypress, IFS ERP, IFS Cloud, IFS App 10, IFS App 9. **Quality Assurance:** Functional Testing, Regression Testing, User Acceptance Testing (UAT), Automated Testing, Performance Testing, Security Testing, Compatibility Testing, Integration Testing, Usability Testing, Mobile App Testing, Exploratory Testing, Cross-Browser Testing, Cross-Platform Testing, Continuous Integration/Continuous Deployment (CI/CD) Testing, Test Management and Documentation, Defect Tracking, Agile and Scrum Testing. **Other Skills:** Agile, Manual Testing, Test Automation, Jira Service Management, Jenkins, Bitbucket, Bugzilla & Testopia, HP Application Lifecycle Management, MS Office, MS Excel, Presentation, Leadership, Teamwork, Analytical Skills, Quality Assurance Processes.	
EXTRA-CURRICULAR ACTIVITIES	Secretary at IEEE WIE Student Branch, Informatics Institute of Technology - 2017 — 2018	Colombo
REFERENCES	Mr. J. A. Dilanka Asiri - Lead Software Engineer from Veracity Digital, Colombo dilanka.jayakodya@veracitygp.com +94779457789	Mr. Priyankar Prasad - Platform Engineer from Alteos, Germany priyankar9805@gmail.com +94719956521