Kevin Braasch

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# Personal Profile

I have a TEFL Certification and am now seeking a job teaching English. I am looking forward to teaching English to a variety of ages in Santiago, Chile. I have recently moved to Santiago & am thrilled to start my new teaching experience. I am a highly talented and results-driven young professional with experience in tourist management, internal & outside sales, account management and customer service, prepared to excel in a challenging teaching position.

* **Communication/Customer Service:** Skilled at conducting meetings with clients and industry professionals to identify requirements and assist in shaping customized solutions. Persuasive and competent communicator, with focus on objectives and a strong commitment to client satisfaction.
* **Goal Attainment:** Approach all projects with a confident attitude and consistently deliver on commitments. Maintain a highly confident, positive attitude regardless of adverse situations.
* **Cultural Understanding:** Have developed an understanding cultural differences by traveling to eight countries in Europe & recent travels to South America.

# Professional Experience

Navy Pier – Chicago, IL

**Bartender,** May2009 to October 2009

Guaranteed customer service to an international cliental in Chicago’s largest tourist attraction, Navy Pier. Navy Pier attracts several million of tourists a year, especially on the 4th of July, Americas Independence, where there is over 2 million in attendance.

Precision Plating – Chicago, IL

**Manufacturing Engineer,** June2008 to October 2009

Planned, directed and coordinated twenty to thirty employees for a division which netted over $10 million dollars in sales last year. Managed and increased sales accounts by focusing on product quality assurance and process improvement. Played a significant role in the attainment of all goals and objectives for 2008, including a direct margin over 40% and an overall increase in revenue.

**Process Engineer,** January 2007 to June 2008

Developed and improved manufacturing processes for a vast group of products and industries, including automotive, telecommunications, military and medical. Consistently worked with clients to ensure customer satisfaction and cost effective practices.

Metropolitan water reclamation district – Chicago, IL

**Relief Worker, Summer Internship,** May2004 to July 2005

Assisted the General Administration department in an organization that handles the water supply and water issues for the City of Chicago and the State of Illinois.

# Educational Background

University of Iowa – Iowa City, IA

**Bachelor of Arts in Communication, 2006**

i-to-i– Online

**TEFL Certificate, 2009**