# Dick Mullen

age: 35-40

residence: California

education: Bachelors occupation: Electrician

marital status: Single



# "I like working fast, so I can stop working"

A quick summary of behaviors and practices like how he/she spends their day.

## **Comfort With Technology**

**INTERNET** 

**SOFTWARE** 

**MOBILE APPS** 

**SOCIAL NETWORK** 

## **Criteria For Success:**

Successful Organization in a fast manner

### **Needs**

- These should be required
- This might be Spanish localized content
- Support from higher ups

#### **Values**

- · Qualities that he or she values
- High level planning is an example

### **Wants**

- Wants are something that is not required but delights
- This might be the holy grail feature
- It delights him or her with its simplicity or completeness

#### **Fears**

- Fears are the things that keep him or her up at night
- This might be something like failure
- But might also have to do with real fear

