



January 09, 2023

Hello Urs,

Thank you for contacting the Neptune Security Withdrawal Department. Your withdrawal request has been received and a support ticket has been created.

Your ticket reference number is: **394318485**. Please include this ticket number in the subject line of all future correspondence regarding this issue.

Through a review of your account, we can see that you are registered as one of our VIP clients, whose account we hold in the highest esteem and under close monitoring. Knowing fully well that some of the benefits of being a VIP client includes the sales representative taking out highly strategic trades on our clients account and also the benefit of adding a floating margin which can allow you set pending orders ahead of time

Also Kindly note that you are currently not eligible to make a withdrawal yet as the withdrawal limit For VIP clients is \$70,000.

The sooner you respond, the better it will be for us to assist with processing your withdrawal. We apologize for any inconvenience.

**All the best,
Admin. Department**

Signature