

Alexandru Eatica

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Summary

Hospitality professional with talent for maintaining high standards of cleanliness and organisation in guest rooms and public areas. Experienced in handling laundry duties, replenishing supplies, and assisting with guest requests to ensure seamless experience. Reliable team player with focus on delivering consistent, quality service.

Reliable and hardworking with focus on maintaining cleanliness and organisation. Strong communication skills and ability to work well within team. Quick learner with positive attitude, always ready to take on new challenges and ensure high standards are met. Proven track record of attention to detail and dedication to delivering excellent customer service.

Experienced in maintaining high standards of cleanliness and organisation. Regularly ensured linens were spotless and ready for use. Capable of working in fast-paced environments while keeping positive attitude.

Productive worker displaying expertise mending minor garment damages. Expert in manufacturing linen and apparel. Resourceful with ability to find creative solutions to problems.

Experience

HGV CLASS 2 DRIVER | 08/2025 - 12 0

Oliver Construction - Northampton, Northamptonshire

- Safely operated HGV Class 2 vehicles across various routes, adhering to strict safety protocols.
- Completed delivery paperwork and logbooks, submitting to managers daily.
- Reported any vehicle defects or safety concerns immediately, prioritising road safety.
- Drove to assigned locations within delivery schedules.
- Kept up-to-date hours, distances and break times in delivery management software to follow company procedures.
- Used excellent, attentive and friendly customer service techniques when communicating with customers during deliveries.

POSTAL WORKER | 09/2023 - 08/2025

Royal Mail - Northampton, Northamptonshire

- Recorded delivery and collection information using handheld devices, ensuring accurate tracking of items.
- Scanned letters and parcels with handheld devices to automatically update system with locations and movements.
- Collected mail from mailboxes and other designated areas at allocated times for post office processing.
- Covered employee routes during absences, successfully planning new routes and quickly learning new locations.
- Delivered mail and parcels to residential and commercial properties, maintaining a high level of punctuality.
- Provided excellent customer service, resolving enquiries and complaints regarding postal services.

FOOD DELIVERY DRIVER | 05/2021 - 09/2024

Deliveroo & Uber - Northampton, Northampton

- Delivered food orders to customers promptly, adhering to tight schedules and maintaining high service standards.
- Followed all necessary protocols to ensure products were delivered safely and securely.
- Kept delivery vehicle clean and well-organised, ensuring a professional appearance and operational efficiency.
- Determined optimum route to meet schedule targets and satisfy customers.

Greencore Food to Go - Northampton, Northamptonshire

- Fulfilled laundry obligations and adhered to agreed article delivery timelines, fostering customer loyalty and trust.
- Conducted regular inspections of linens for quality control, identifying and removing items not meeting standards.
- Monitored the condition of linen storage areas, initiating repairs and improvements to maintain a safe working environment.
- Delivered clean linens to various departments, ensuring timely support for operational needs.
- Trained new staff on linen management procedures, enhancing team competency and service standards.
- Coordinated with housekeeping and laundry departments to facilitate smooth operations and timely delivery of linens.

Skills

- Customer service
 - Route planning
 - Quality control
 - Safety compliance
 - Delivery management
- Team collaboration
 - Problem resolution
 - Equipment handling
 - Operational efficiency
 - Service orientation

Education

College of Electronics and Telecommunication - Iasi, ROMANIA, Iasi | Bachelor of Science

Electronics & Automatics, 09/2008 - 06/2012

Elizabeth School of London - Northampton, Northamptonshire | Certificate of Higher Education

Computing, 02/2024 - Current

- Learn Web Design(HTML, CSS, Java)
- Database SQL and PHP
- Secure Website and Database
- Personal development
- Professional development
- Internet of things
- Programming fundamentals(Java)

Languages

Romanian: First language

English:

B2

Italian:

A1

Upper intermediate

Beginner

Additional Information

Driver Licence : B, BE, C1, C1E, C, CE + Qualification Professional Driver