

Robust Services Core Product Overview

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INTRODUCTION

The **Robust Services Core** (**RSC**) provides an infrastructure for developing robust C++ applications. It also provides tools for debugging and for the static analysis of C++ software.

RSC is especially suited to implementing telecom servers. A framework specifically designed for constructing these types of products increases designer productivity and helps to assure the production of high quality software with scalable capacity.

Although RSC was designed with telecom servers in mind, it can be used by any embedded, CLI-based application, whether standalone or networked. From a high-level perspective, it allows software components to run in a distributed network, communicating with asynchronous protocols. It could therefore be used

- in web servers or other centralized servers
- in clients that communicate with such servers
- in distributed, embedded systems, such as SCADA (Supervisory Control and Data Acquisition) applications (e.g. electrical grids, water and power plants, railways, traffic control)

RSC defines

- base classes that are subclassed to build applications,
- an object model for constructing applications from these classes, and
- key collaborations between the objects in the model.

RSC is implemented in two C++ namespaces that also correspond to static libraries:

- **NodeBase** contains classes that apply to all servers.
- **SessionBase** contains classes for session-oriented applications. Such applications consist of state machines driven by protocols.

Each of these also has a library that contains test tools, namely **NodeTools** and **SessionTools**.

Three additional namespaces, which again correspond to static libraries, implement a POTS (Plain Ordinary Telephone Service) call server:

- MediaBase contains classes for SessionBase applications that also control media streams.
- CallBase contains classes for call processing applications.
- PotsBase contains POTS applications (basic call and supplementary services).

POTS was chosen because people are reasonably familiar with its specification. It therefore provides an accessible example of how to implement an application using RSC. Although its implementation omits details that would be found in a true call server, it is far from trivial. As such, it also serves as a vehicle for exercising RSC base classes.

BACKGROUND

After twenty years as a software architect at Nortel Networks, Greg Utas wrote <u>Robust Communications Software</u> and <u>A Pattern Language of Call Processing</u> to describe design patterns used in telecom servers. RSC implements these patterns, which are used in Nortel's GSM Mobile Switching Center (MSC), a call server for mobile networks. A brief history of this product should demonstrate the efficacy of these patterns.

In 1996, the MSC faced capacity and productivity challenges. It had been developed using Nortel's DMS switching platform, which was highly carrier grade. However, the platform's call handling software was not distributable, so capacity was limited to the throughput attainable by a single processor. Because the MSC supported heavyweight protocols, its throughput was 125K calls per hour, less than what customers wanted. At the same time, even more complex requirements were coming out of standards groups. These would further reduce capacity—assuming that they could be implemented at all. Nortel had entered the GSM market late and had therefore scrambled to get a product to market. The MSC's software had therefore been developed quickly, and it now had become difficult to evolve it to add new capabilities.

Addressing the MSC's challenges with incremental solutions was likely to fail, so the decision was to go all in. The MSC would keep the carrier-grade DMS platform but rearchitect its call handling (session processing) software. The new design would be implemented in an object-oriented language and would be distributable. Capacity would probably suffer because the platform was still uniprocessor. However, the redesign would improve productivity and, consequently, time to market. Nortel's platform group was also developing a shelf with multiple processor cards that could host distributed applications, which would eventually allow the capacity problem to be addressed.

Over a period of 18 months, the MSC's application software was rewritten while adding new features. Capacity declined by 8%, but productivity increased significantly. One developer remarked that development had become boring because it was obvious how to add new applications. In the late 1990's, one competitor had about four times as many MSC software developers on staff as did Nortel, yet both products had similar capabilities.

Once the redesigned MSC was deployed, a white paper was written to outline the steps needed to deliver a highly scalable, distributed product. This paper proved to be a roadmap for the next ten years. The platform group delivered the long-awaited processor shelf, allowing the product to eventually handle well over 2M calls per hour. The exact number was irrelevant because it far exceeded customer requirements. During this time, the product also added significant new capabilities, including VoIP, SIP, and H.248.

In 2009, Nortel declared bankruptcy. A competitor eventually bought the GSM MSC business unit. The goal of such a purchase is usually to acquire the customers, discontinue the acquired product, and sell the customers new equipment. The MSC's primary customer was AT&T. They were so pleased with the MSC that they could not be persuaded to replace it. Instead, they decided to fund its development group directly.

NODEBASE

This section provides an overview of NodeBase and NodeTools capabilities. In almost all cases, each header file defines a single class, which is implemented in a .cpp file having the same name. Consequently, names in italics are usually both class names and file names (.h and .cpp).

OPERATING SYSTEM ABSTRACTION LAYER

- SysDecls: low-level definitions (such as handles for native OS objects)
- SysTypes: low-level definitions that are platform independent
- SysTickTimer: low-level timing facility
- SysTime: calendar and time-of-day time
- SysMutex: locks for critical sections
- SysMemory: currently empty; will provide memory protection functions
- *SysHeap:* private heaps
- SysThread: wrapper for native threads and scheduler functions (such as the running thread)
- SysSignals: the POSIX signals supported on the platform
- SysThreadStack: stack disassembly (to obtain the chain of function calls on a thread's stack)
- SysConsole: for obtaining a reference to an object that supports console input or output
- SysFile: for creating an object for reading or writing a file

The current implementation supports Windows, but it should be straightforward to port it to other platforms, such as Linux or VxWorks. When porting to a new platform, the *Sys** header files should not require modification. The exception is *SysDecls.h* (see above). With regard to .cpp files, those having the same name as a .h file are platform independent and should not require modification. What need to be replaced are the platform-specific files, which in the case of Windows have names that end in .win.cpp.

Thought was given to defining the O/S abstraction layer in its own namespace, below NodeBase. However, the abstraction layer remained part of NodeBase so that it could use low level capabilities that are not platform specific, such as the *Object* class and function tracing, which allow it to better integrate with RSC applications and debugging tools.

TEMPLATES

- Allocators: for use with an STL container that is a member of an object that does not use the default heap
- Array: similar to std::vector, but with efficient erasure when the order of elements is unimportant
- Singleton: for singleton objects
- Q1Way and Q1Link: for one-way queues
- Q2Way and Q2Link: for two-way queues
- Registry and RegCell: for registering and accessing objects using numeric identifiers

OBJECTS

- Memory: provides memory types that have different persistence and protection characteristics
- Base: base class for simple objects that are typically members of other objects
- Object: base class for non-trivial objects
- Class: base class for non-trivial classes
- ClassRegistry: registry for concrete subclasses of Class
- Temporary: base class for objects whose heap is freed during all restarts
- Dynamic: base class for objects whose heap is freed on cold and reload restarts
- Protected: base class for objects that are write-protected and whose heap is only freed during reload restarts
- Permanent: base class for objects that survive all restarts
- Immutable: base class for objects that survive all restarts and that are write-protected
- Singletons: registry of singletons
- ObjectPool: base class for pools from which objects are allocated
- ObjectPoolRegistry: registry for concrete subclasses of ObjectPool
- ObjectPoolAudit: thread for recovering an orphaned Pooled
- Pooled: base class for objects allocated from an ObjectPool
- PooledClass: base class for classes whose objects are derived from Pooled

CONFIGURATION PARAMETERS

- CfgTuple: holds the key-value pair associated with a configuration parameter
- CfqParm: base class for configuration parameters
- CfgIntParm: base class for integer configuration parameters
- CfgBitParm: base class for CfgBoolParm and CfgFlagParm
- CfgBoolParm: base class for boolean configuration parameters
- CfgFlagParm: base class for flag configuration parameters (a bit in a word)
- *CfgStrParm:* base class for string configuration parameters
- CfgParmRegistry: registry for concrete subclasses of CfgParm

Configuration parameters define the node's environment and are read from the file *element.config* during initialization.

THREADS

- Clock: intervals in ticks, microseconds, milliseconds, and seconds
- Thread: base class for threads
- ThisThread: functions that apply to the running thread
- *MsgBuffer:* base class for intraprocessor messages between threads
- FunctionGuard: stack object for automatically invoking a function's conjugate when exiting from a scope
- MutexGuard: stack object for automatically releasing a mutex when exiting from a scope
- ThreadRegistry: registry for concrete subclasses of Thread

- ThreadAdmin: thread configuration parameters and statistics
- PosixSignal: base class for POSIX signals
- PosixSignalRegistry: registry for concrete subclasses of PosixSignal
- Exception: base class for exceptions
- ElementException: exception thrown to cause a restart
- AllocationException: exception thrown when allocation fails
- AssertionException: for an assert capability
- SignalException: exception thrown to handle a PosixSignal
- SoftwareException: for application exceptions

INITIALIZATION

- InitFlags: flags that enable debugging during initialization
- Restart: tracks system status and defines types for restarts
- *Module:* base class for initializing a unit of software (a C++ namespace in the current implementation, although nothing prevents their use at a more granular level)
- ModuleRegistry: registry for concrete subclasses of Module
- RootThread: created by the C++ run-time to run main; creates InitThread and the objects required for this purpose
- InitThread: initializes the system by invoking the modules in Modules
- main.cpp: creates leaf Module subclasses and enters RootThread

STATISTICS

- Statistics: base classes for peg counts and high and low watermarks
- StatisticsGroup: base class for grouping related statistics
- StatisticsRegistry: registry for concrete subclasses of StatisticsGroup
- StatisticsThread: thread to generate statistics reports and roll over statistics at fixed intervals

LOGS

- Log: interface for generating logs
- LogThread: interface for writing logs to a file (and, optionally, the console)

NODES

• Element: information about this node

COMMAND LINE INTERPRETER

The following support a command line interpreter:

- CliParm: base class for CLI parameters (arguments to a CLI command)
- CliIntParm: base class for integer parameters
- CliBoolParm: base class for boolean parameters
- CliCharParm: base class for single-character parameters
- CliPtrParm: base class for pointer parameters
- CliTextParm: base class for text parameters (an arbitrary string or one from a list)
- *CliText:* base class for strings that are followed by parameters
- Symbol: base class for symbols (strings that map to an integer constants)
- SymbolRegistry: registry for concrete subclasses of Symbol
- CliCommand: base class for CLI commands
- CliCommandSet: base class for a group of related CLI commands
- CliIncrement: registry for a group of related CLI commands
- CliRegistry: registry for concrete subclasses of CliIncrement
- CliThread: parses input, invokes commands, and displays output
- CliBuffer: used by CliThread to parse a command line
- CliCookie: tracks the current location in the parameter tree while parsing a command line
- CliStack: used by CliThread to track active increments
- CliAppData: provides application-specific storage for CliThread

These classes improve productivity by providing a high-level interface for command line parsing. At the same time, they promote a common look and feel for CLI commands, one which also ensures that each command and parameter is documented in the help command.

INPUT/OUTPUT

Input and output are offloaded to separate threads with a view to eventually supporting a remote console and remote files:

- CoutThread: interface for writing to the console
- *CinThread:* interface for reading from the console
- FileThread: interface for writing to a file
- StreamRequest: subclass of MsgBuffer for sending an ostringstream to CoutThread or FileThread

DEBUGGING

- ToolTypes: definitions for debugging tools
- Tool: base class for trace tools
- Debug: interface for tracing functions and generating software logs
- TraceRecord: base class for recording events during debugging
- TimedRecord: base class that records the time and thread associated with an event
- FunctionTrace: records a function call
- *MemoryTrace:* records a memory allocation/deallocation
- ObjectPoolTrace: records the allocation/deallocation of a block in an ObjectPool

- TraceBuffer: circular buffer for TraceRecords
- TraceDump: displays the records in a TraceBuffer
- FunctionStats: statistics about a function's invocations
- FunctionProfiler: sorts and displays all FunctionStats

INTERNAL

- Formatters: functions that format data being sent to the console or a file
- LeakyBucketCounter: tracks how often an event occurred during an interval
- *NbTypes:* defines frequently used types to reduce compile-time dependency on the interfaces that would otherwise define them
- NbModule: initializes NodeBase
- NbPools: object pools for threads and message buffers
- NbIncrement: CLI increment for NodeBase
- *NbCliParms:* CLI parameters for NodeBase types
- NbApplds: identifiers for application classes derived from NodeBase base classes
- NbTracer: traces specific threads or factions
- NtModule: initializes NodeTools
- NtIncrement: CLI increment for NodeTools
- NtTestData: subclass of CliAppData for NodeBase testing

NETWORK SUBSYSTEM

For interprocessor messaging, RSC provides classes that support IP applications. These classes reside in their own static library (the /nw directory) that is built on top of the primary NodeBase library (the /nb directory).

- SysIpL2Addr: an IP layer 2 address
- SysIpL3Addr: an IP layer 3 address
- SysSocket: base class for a socket
- SysUdpSocket: a UDP socket
- SysTcpSocket: a TCP socket
- NwTypes: basic types for the network subsystem
- IpService: base class for an application that uses an IP protocol
- IpServiceRegistry: registry for concrete subclasses of IpService
- IpPort: base class for an IpService running a specific IP port
- IpPortRegistry: registry for concrete subclasses of IpPort
- *IpPortCfgParm:* base class for an IP port configuration parameter
- IoThread: base class for I/O threads
- InputHandler: base class for passing messages from an IoThread to an application
- IpBuffer: base class for UDP and TCP messages
- UdpIpService: base class for an IpService that uses UDP
- UdplpPort: base class for an IpPort that uses UDP
- UdploThread: base class for an IoThread that uses UDP

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- TcpIpService: base class for an IpService that uses TCP
- TcplpPort: base class for an IpPort that uses TCP
- TcploThread: base class for an IoThread that uses TCP
- NwIncrement: CLI increment for the network subsystem
- NwCliParms: CLI parameters for the network subsystem types
- *NwTracer:* traces specific IP addresses or ports
- NwTrace: trace records for socket events
- NwModule: initializes the network subsystem

SESSIONBASE

This section provides an overview of SessionBase and SessionTools capabilities. Again, names in italics are usually both class names and file names (.h and .cpp).

PROTOCOLS

- Protocol: base class for defining protocols (a set of signals and parameters)
- ProtocolRegistry: registry for concrete subclasses of Protocol
- Signal: base class for defining signals (a message type) within a Protocol
- Parameter: base class for defining parameters within a Protocol
- Message: base class for parsing/building the contents of an SblpBuffer
- MsgPort: bottom layer in a protocol stack; manages addresses for sending and receiving messages
- ProtocolLayer: base class for a layer in a protocol stack
- ProtocolSM: base class for an individual protocol state machine in a protocol stack
- SblpBuffer: base class for message payloads
- GlobalAddress: an IP layer 3 address plus a LocalAddress
- LocalAddress: identifies a Factory and, if one exists, a ProtocolSM
- MsgHeader: header for SessionBase messages

SERVICES

- Service: base class for defining services (a set of states and event handlers)
- ServiceRegistry: registry for concrete subclasses of Service
- State: base class for defining a service's states (event to event handler mappings)
- Event: base class for defining a service's events
- EventHandler: base class for defining a service's event handlers
- RootServiceSM: base class for service state machines (run-time instances)
- AnalyzeMsgEvent: event raised by a ProtocolSM for a RootServiceSM
- ServicePort: base class for a service's identifiers for its ProtocolSMs

SUPPLEMENTARY SERVICES

- Trigger: base class that allows Initiators to create modifiers (supplementary services)
- Initiator: base class for creating a modifier when a trigger occurs in its parent service
- ServiceSM: base class for modifier state machines
- InitiationReqEvent: event raised to start a modifier
- AnalyzeSapEvent: event giving a modifier the chance to alter its parent's behavior
- AnalyzeSnpEvent: event giving a modifier the chance to extend its parent's behavior
- ForceTransitionEvent: event allowing a modifier to execute an event handler in its parent's context

TIMERS

- Timer: instance of a timer running on a ProtocolSM
- TimerRegistry: registry containing all timers
- TimerProtocol: defines TimeoutSignal and a parameter for distinguishing timers
- TimerThread: services the TimerRegistry

RUN-TIME

- Context: base class for aggregating the objects used by an application's run-time instance
- MsgContext: a context for a stateless application (query-response protocol)
- PsmContext: a context for a single ProtocolSM
- SsmContext: a context for a RootServiceSM and one or more ProtocolSMs
- Factory: base class for creating the objects that run in a context
- MsgFactory: base class for creating objects in a MsgContext
- PsmFactory: base class for creating objects in an PsmContext
- SsmFactory: base class for creating objects in an SsmContext
- FactoryRegistry: registry for concrete subclasses of Factory
- InvokerThread: invokes application logic after a context receives a message
- InvokerPool: base class for a pool of invoker threads
- InvokerPoolRegistry: registry for concrete subclasses of InvokerPool

TLV PROTOCOLS

- TIvProtocol: base class for protocols whose messages use a type-length-value encoding
- TlvParameter: base class for a parameter in a TlvProtocol
- TlvIntParameter: base class for an integer TlvParameter
- TlvMessage: base class for building and parsing a message in a TlvProtocol
- TextTlvMessage: base class for a TlvMessage that maps to a text-based protocol

MESSAGE SEQUENCE CHARTS

- MscBuilder: builds a message sequence chart (MSC) from messages captured by a trace
- MscAddress: an address (a RootServiceSM, ProtocolSM, or MsgFactory) in an MSC
- MscContext: a context (a vertical line) in an MSC
- MscContextPair: a pair of communicating contexts (a horizontal line) in an MSC

INTERNAL

• *SbTypes:* defines frequently used types to reduce compile-time dependency on the interfaces that would otherwise define them

- SbModule: initializes SessionBase
- StModule: initializes SessionTools
- SbPools: object pools for SbIpBuffers, ServiceSMs, ProtocolSMs, Messages, Timers, and Events
- SbIncrement: CLI increment for SessionBase
- StIncrement: CLI increment for SessionTools
- SbCliParms: CLI parameters for SessionBase types
- SbInputHandler: input handler for SessionBase protocols
- SbExtInputHandler: input handler for external protocols received by SessionBase applications
- SbInvokerPools: concrete classes for SessionBase invoker pools
- SbEvents: concrete events defined by SessionBase
- SbHandlers: concrete event handlers defined by SessionBase
- SbApplds: identifiers for application classes derived from SessionBase base classes
- SbTestData: CliAppData for SessionBase testing
- SbTracer: traces specific factories, protocols, signals, or services
- SbTrace: trace records for SessionBase activity
- TestSessions: contexts that inject messages to test SessionBase applications

PATTERNS

RSC supports some patterns within base classes, whereas the use of other patterns must be left to applications.

ROBUST COMMUNICATIONS SOFTWARE

This section summarizes how RSC uses the patterns described in *Robust Communications Software*.

SUPPORTED BY BASE CLASSES

Table 1. Patterns supported by base classes. Shaded patterns require some enhancements.

Pattern	Remarks
Object Class	Object
Singleton	Singleton
Registry	Registry
Object Pool	ObjectPool
Object Nullification	Pooled
Thread Class	Thread
Cooperative Scheduling	Thread.Pause
Half-Sync/Half-Async	IoThread separated from InvokerThread
Run-to-Completion Timeout	Thread.RtcLock_
Run-to-Completion Cluster	Message::Priority = Immediate
Leaky Bucket Counter	LeakyBucketCounter
Stack Overflow Protection	Thread.StackCheck
Safety Net	Thread.HandleSignal, Thread.Start, Thread.TrapHandler
Initialization Framework	Module
Escalating Restarts	ModuleRegistry
TLV Message	TlvMessage
Parameter Typing	TlvMessage.AddType
Parameter Fence	TlvMessage.ParmFencePattern
In-Place Encapsulation	IpBuffer
Stack Short-Circuiting	Message.Send
Message Cascading	Message.Retrieve
Message Relaying	Message.Relay
Finish What You Start	Message::Priority
Discard New Work	InvokerPool.RejectIngressWork, Factory.ScreenIcMsgs
Configuration Parameters	CfgParm and its subclasses
Logs	Log, LogThread
Operational Measurements	Statistics and related classes
Software Targeting	Sys* operating system abstraction layer
Run-Time Flags	Debug.SwFlags_
Software Error Log	Debug.SwErr
Software Warning Log	Debug.SwErr
Object Dump	Object.LogSubtended
Object Browser	NbIncrement, SbIncrement
Function Tracer	Debug.ft, FunctionTrace

Message Tracer	BuffTrace	
Transaction Profiler	TransTrace	
Thread Profiler	SchedCommand	
Function Profiler	FunctionProfiler	

Table 2. Patterns to be supported by base classes.

Pattern	Remarks
Object Template	by Class; rarely required
Quasi-Singleton	by Class; rarely required
Object Morphing	by Class; rarely required
Proportional Scheduling	by Thread
Write-Protected Memory	by Protected and Immutable; add write-protection
Reliable Delivery	by TCP-related classes; implementation is incomplete
Symmetric Multi-Processing	treat each CPU as an independent node
Shared Memory	treat each executable as a logical node
Binary Database	
Parameter Template	by TlvMessage
Load Sharing	support as a node maintenance strategy
Cold Standby	support as a node maintenance strategy
Warm Standby	support as a node maintenance strategy
Object Checkpointing	by PooledClass and Pooled (serialization)
Hitless Patching	
Rolling Upgrade	support as a node maintenance procedure
Maintenance	by cn directory and components in an, on, rn, and sn directories
Alarms	primarily by <i>Logs</i>
Flight Recorder	primarily by <i>Logs</i>

USED BY IMPLEMENTATION

These patterns cannot be supported by base classes but are used in the implementation of RSC or the POTS call server.

Table 3. Patterns used within implementation. Shaded patterns have not yet been implemented.

Pattern	Remarks
Flyweight	ubiquitous
Polymorphic Factory	Factory
Embedded Object	LeakyBucketCounter
Thread Pool	InvokerPool
Half-Object Plus Protocol	CipProtocol, BcSsm, BcPsm
Defensive Coding	ubiquitous
Audit	ObjectPoolAudit
Watchdog	RootThread, InitThread
Heartbeating	InitThread to RootThread
No Empty Acks	CipProtocol, PotsProtocol
Ignore Babbling Idiots	PotsCircuit

NOT IMPLEMENTED

Table 4. Unimplemented patterns.

Pattern	Remarks
Cached Result	application-specific
Low-Order Page Protection	platform-specific
User Spaces	application-specific; only recommended for logical nodes
Message Attenuation	application-specific
Eliminating I/O Stages	platform-specific
Prefer Push to Pull	application-specific
Polygon Protocol	application-specific
Callback	not recommended as a way to eliminate messages
Application Checkpointing	application-specific
Memory Checkpointing	platform-specific
Virtual Synchrony	not recommended
Hot Standby	platform-specific
Protocol Backward Compatibility	application-specific
Object Reformatting	application-specific
Hitless Upgrade	platform-specific
Heterogeneous Distribution	application-specific
Homogeneous Distribution	application-specific
Hierarchical Distribution	application-specific
Tracepoint Debugger	platform-specific
Throttle New Work	application-specific
Set the Capacity Benchmark	not applicable (a planning technique)
Conditional Compilation	not recommended for software optionality

A PATTERN LANGUAGE OF CALL PROCESSING

This section summarizes how RSC uses the patterns described in <u>A Pattern Language of Call Processing</u>. The RSC terminology is sometimes different, so here is a mapping:

A Pattern Language of Call Processing	RSC
AFE	ServiceSM
Agent	Factory
feature	service
FSM	Service
PFE	Initiator
PFQ	Trigger
Transactor	Context

SUPPORTED BY BASE CLASSES

Table 5. Patterns supported by base classes. Shaded patterns require enhancements.

Pattern	Remarks
State Machine	Service, State, Event, EventHandler, ServiceSM
Run to Completion	InvokerThread
Separation of Call Halves	CipProtocol, CipPsm
Agent Factory	Factory and its subclasses
Message Preservation	Message.Save
Separation of Basic Calls and Features	RootServiceSM and ServiceSM
FSM Observer	AnalyzeSapEvent and AnalyzeSnpEvent
FSM Model	classes defined in BcSessions.h
Hold Outgoing Messages	ProtocolSM.EndOfTransaction
Call Multiplexer	ProtocolSM.JoinPeer and ProtocolSM.DropPeer
Surrogate Call	classes defined in ProxyBcSessions.h
Call Distributor	classes defined in ProxyBcSessions.h
Run to Completion (extended)	Message::Priority = Immediate
Context Preservation	Event.SaveContext
Event Handler Visitor	ForceTransitionEvent
PFE Chain of Responsibility	Initiator.GetPriority
Initiation Observer	InitiationReqEvent

NOT IMPLEMENTED

These patterns could easily be supported if required.

Table 6. Unimplemented patterns.

Pattern	Remarks
Feature Networking	define a new CipParameter subclass
Connection Observer	enhance <i>MediaPsm</i>
Parameter Database	enhance BcSsm
Multiplexer Chain of Responsibility	define a priority for RootServiceSMs
Sibling Observer	define a new <i>Event</i> subclass and <i>ServiceSM</i> functions to pass it from
	one sibling to another