

Gregory Hilbert

Lawrenceburg, KY | (502) 419-6969 | gahilbert91@gmail.com | <https://www.linkedin.com/in/gregory-hilbert/>

Certifications

- ExCPT - 2015
- Network+ - 2024
- Google Cybersecurity Professional Certificate - 2024
- Security+ - Expected Jan 2025

Skills Summary

Security Operations, Customer Service, Analysis, Network Security, Excellent Written and Verbal Communication Skills, Network Troubleshooting, Network Management, Linux

Professional Experience

Walmart

Jan 2024 - Aug 2024

Asset Protection • Lawrenceburg, Kentucky

Deterred theft by monitoring customer transactions using a combination of physical observation and company provided technology. Collaborated with other Asset Protection associates to identify and monitor individuals attempting to cause financial loss, successfully preventing theft and, in some cases, leading to their apprehension.

- Responsible for theft and shrink prevention, in addition to safety compliance.
- Top performing associate at shrink deterrence/theft prevention in fiscal year 2025, averaging 5 deterrences per day (Store #0507)

Walmart

Apr 2011 - Present

Lead Pharmacy Tech/CPhT • Frankfort, Kentucky

Scheduled, interviewed, and trained associates. Ensured the fresh area was stocked in a timely manner while also enforcing rotation of product. Handled customer concerns or questions. Performed all normal pharmacy technician functions. Promoted the business through signing, strategic calls, and adherence. Kept pharmacy compliant with various government agencies by performing proper hazardous waste control, proper insurance billing, and HIPAA compliance

- Created comprehensive training plans to efficiently develop new and experienced technicians
- Responsible for filling prescriptions in an efficient, safe manner
- Achieved the highest ranking in the market for meeting vaccine quotas through patient education initiatives

Walmart

Jan 2019 - Apr 2020

Assistant Manager/Fresh Lead • Lawrenceburg, Kentucky

Scheduled, interviewed, and trained associates.

- Responsible for the financial success of fresh departments
- Reduced fresh waste by \$131,000 in fiscal year 2020, while driving double digit sales increases. Accomplished this by observing associates while they worked and demonstrating any needed corrections. Regularly viewed and investigated waste reports, and provided corrective action for any issues.

Education

Anderson County High School

2009 • High School Diploma - Business