In [1]: import matplotlib.pyplot as plt import numpy as np import pandas as pd import seaborn as sns import matplotlib as mpl from sklearn.linear_model import LogisticRegression, LogisticRegressionCV from sklearn.model selection import train test split from sklearn.feature extraction.text import TfidfTransformer from nltk.corpus import stopwords import nltk from nltk.corpus import stopwords import re from sklearn.feature_extraction.text import TfidfVectorizer from sklearn.linear_model import LogisticRegression import pickle from sklearn.feature_extraction.text import CountVectorizer from sklearn.metrics import classification_report, confusion_matrix, accuracy_score from sklearn.pipeline import Pipeline from sklearn.metrics import roc curve from sklearn.metrics import roc auc score from wordcloud import WordCloud, STOPWORDS, ImageColorGenerator from sklearn.decomposition import TruncatedSVD In [95]: import matplotlib.pyplot as plt import numpy as np import pandas as pd import seaborn as sns import matplotlib as mpl from sklearn.linear_model import LogisticRegression, LogisticRegressionCV from sklearn.model_selection import train_test_split from sklearn.feature_extraction.text import TfidfTransformer from nltk.corpus import stopwords import nltk from nltk.corpus import stopwords from sklearn.feature_extraction.text import TfidfVectorizer from sklearn.linear_model import LogisticRegression import pickle from sklearn.feature_extraction.text import CountVectorizer from sklearn.metrics import classification report, confusion matrix from sklearn.metrics import classification_report, confusion_matrix, accuracy_score from sklearn.pipeline import Pipeline from nltk.stem import PorterStemmer from nltk.stem import LancasterStemmer Data Collection In [2]: review_json_path = 'yelp_academic_dataset_review.json' business_json_path = 'yelp_academic_dataset_business.json' checkin_json_path = 'yelp_academic_dataset_review.json' Reading Business Data In [3]: | df_b = pd.read_json(business_json_path, lines=True) In [22]: df b.head(1) Out[22]: business_id name attributes city state stars review_count is_open categories Restaurants, Specialty Veggie Las {'RestaurantsPriceRange2': **0** AtD6B83S4Mbmq0t7iDnUVA 1142 NV 4.5 Food, PhN14AYrE5NgFKS House Vegas '2', 'BikeParking':... Japanese, Sushi B... **Cleaning Data Dropping Irrelevant Columns** In [5]: df_b = df_b.drop(columns = ['postal_code', 'address', 'latitude', 'longitude', 'hours']) **Filtering** In [6]: df_b = df_b.loc[df_b.categories.str.contains("Restaurants", na=False)] df_b = df_b.loc[df_b['city'] == 'Las Vegas'] In [7]: In [8]: | df_b = df_b.loc[df_b.categories.str.contains("Japanese", na=False)] **NA Values** In [9]: | df_b.isna().sum() Out[9]: business_id name city 0 state stars review_count 0 0 is_open 2 attributes categories dtype: int64 In [10]: df_b = df_b[df_b['attributes'].notna()] In [11]: | business_data_for_eda = df_b.copy() Reading Review Data In [12]: reviews_json = 'yelp_academic_dataset_review.json' size = 500000reviews = pd.read json(reviews json, lines=True, dtype={'review id':str,'user id':str, 'business_id':str,'stars':int, 'useful':int,'funny':int,'cool':int, 'text':str}, chunksize=size) Joining the Data In [13]: chunk list = [] for chunk_review in reviews: # Renaming column name to avoid conflict with business overall star rating chunk review = chunk review.rename(columns={'stars': 'review stars'}) # Inner merge with edited business file so only reviews related to the business remain chunk_merged = pd.merge(df_b, chunk_review, on='business_id', how='inner') # Show progress print(f"{chunk merged.shape[0]} out of {size:,} related reviews") chunk list.append(chunk merged) # After trimming down the review file, concatenate all relevant data back to one dataframe df b = pd.concat(chunk list, ignore index=True, join='outer', axis=0) 13793 out of 500,000 related reviews 12587 out of 500,000 related reviews 9575 out of 500,000 related reviews 7024 out of 500,000 related reviews 6014 out of 500,000 related reviews 6175 out of 500,000 related reviews 9005 out of 500,000 related reviews 10734 out of 500,000 related reviews 8803 out of 500,000 related reviews 7182 out of 500,000 related reviews 7663 out of 500,000 related reviews 9327 out of 500,000 related reviews 8578 out of 500,000 related reviews 8681 out of 500,000 related reviews 10684 out of 500,000 related reviews 12022 out of 500,000 related reviews 377 out of 500,000 related reviews **Descriptive Analytics and EDA** business_data_for_eda.describe() Out[26]: stars review_count is_open count 437.000000 437.000000 437.000000 326.407323 3.899314 0.581236 mean 0.612503 447.293409 0.493922 std 0.000000 1.000000 3.000000 min 3.500000 44.000000 0.000000 25% 161.000000 50% 4.000000 1.000000 4.500000 429.000000 1.000000 75% max 5.000000 3512.000000 1.000000 In [110]: business_data_for_eda.info() <class 'pandas.core.frame.DataFrame'> Int64Index: 437 entries, 246 to 209265 Data columns (total 9 columns): # Column Non-Null Count Dtype --- --------business id 437 non-null object 437 non-null object 1 name city 437 non-null object 3 state 437 non-null object stars 437 non-null float64 5 review_count 437 non-null int64 6 is open 437 non-null int64 7 attributes 437 non-null object categories 437 non-null dtypes: float64(1), int64(2), object(6) memory usage: 34.1+ KB **Star Ratings Distribution** In [27]: x = business data for eda['stars'].value counts() x = x.sort index()In [163]: plt.figure(figsize=(22,5)) sns.barplot(x.index,x.values) plt.xlabel('Review Stars') sns.set palette("cubehelix") plt.savefig('stars.png') 200 150 100 50 Restaurants Sushi Bars Asian Fusion Ramen JapaneseJapanese JapaneseRestaurants Chinese Review Stars **Distribution of Review Count** plt.figure(figsize=(6,5)) In [120]: sns.distplot(business_data_for_eda["review_count"], bins=10) plt.show() sns.set_palette("cubehelix") plt.savefig('histo.png') 0.00200 0.00175 0.00150 0.00125 0.00100 0.00075 0.00050 0.00025 0.00000 0 1000 2000 3000 review count <Figure size 432x288 with 0 Axes> **Top 10 Restaurants** In [31]: rest = business_data_for_eda.sort_values('review_count', ascending=False) rest = rest.head(10) In [121]: | plt.figure(figsize=(30,10)) sns.barplot(x=rest['name'], y=rest['review count']) plt.xlabel("Name", fontsize=15) plt.savefig('top_rest.png') sns.set_palette("cubehelix") 3000 2500 1500 1000 500 Chubby Cattle TAO Asian Bistro **Top Categories** In [33]: business cats = ''.join(business data for eda['categories'].astype('str')) cats=pd.DataFrame(business_cats.split(','),columns=['categories']) x=cats.categories.value_counts() x=x.sort values(ascending=False) x=x.iloc[0:9]In [122]: plt.figure(figsize=(7,5)) sns.barplot(x.values, x.index) plt.ylabel("Category", fontsize=15) plt.ylabel("Count", fontsize=15) plt.savefig('categories.png') sns.set palette("cubehelix") Restaurants Japanese Sushi Bars Asian Fusion Food Ramen JapaneseJapanese JapaneseRestaurants Chinese 0 50 100 150 200 **Preprocessing** In [35]: final df.head(2) Out[35]: attributes business_id city state stars review_count is_open categories name Restaurants, Specialty {'RestaurantsPriceRange2': Veggie Las PhN14AYrE5NgFKS 0 AtD6B83S4Mbmq0t7iDnUVA NV 4.5 1142 Food, House '2', 'BikeParking':... Japanese, Sushi B... Restaurants, Specialty {'RestaurantsPriceRange2': Veggie Las 1 AtD6B83S4Mbmq0t7iDnUVA NV 4.5 1142 ea4un5C91F_sO6 Food, '2', 'BikeParking':... House Japanese, Sushi B... **Label Sentiment of Reviews** final_df['sentiment'] = final_df['review_stars'].apply(lambda rating : +1 if rating > 3 else 0) In [36]: In [37]: plt.figure(figsize=(6,5)) sns.set(rc={"axes.facecolor":"#283747", "axes.grid":False,'xtick.labelsize':14,'ytick.labelsize':14}) ax = sns.countplot(x=final_df['sentiment']) plt.savefig('sentiment counts.png') 100000 80000 60000 40000 20000 0 0 1 sentiment In [38]: wpt=nltk.WordPunctTokenizer() stop words=nltk.corpus.stopwords.words('english') In [39]: from nltk.stem import PorterStemmer from nltk.stem import LancasterStemmer porter=PorterStemmer() **Preprocessing Pipeline** In [40]: **def** normalize document (doc): $doc=re.sub(r'[^a-zA-z\s]', '', doc)$ doc=doc.lower() doc=doc.strip() tokens=wpt.tokenize(doc) filtered_tokens=[token for token in tokens if token not in stop_words] stem_sentence=[] for word in filtered tokens: stem_sentence.append(porter.stem(word)) stem_sentence.append(" ") doc=' '.join(stem_sentence) return doc In [41]: text_column = final_df['text'] normalize corpus=np.vectorize(normalize document) norm_corpus = normalize_corpus(text_column) In [42]: | type(norm_corpus) Out[42]: numpy.ndarray In [43]: final_df['text_preprocessed'] = norm_corpus In [57]: | X = final df['text preprocessed'] y = final_df['sentiment'] In [45]: X.shape, y.shape Out[45]: ((148224,), (148224,)) In [46]: | norm_corpus = X.tolist() y = y.valuesIn [47]: | type(norm_corpus), type(y) Out[47]: (list, numpy.ndarray) Saving Normalized Data In [48]: with open ('X.pickle', 'wb') as f: #wb, write-byte pickle.dump (X,f) In [49]: with open ('y.pickle', 'wb') as f: #wb, write-byte pickle.dump (y,f) In [50]: with open ('norm corpus.pickle', 'wb') as f: pickle.dump(norm_corpus,f) In [51]: #final_df = final_df[['text', 'sentiment']] **Wordclouds** In [52]: | negative = final_df.loc[final_df['review_stars'] <= 2.0]</pre> positive = final_df.loc[final_df['review_stars'] > 2.0] **Negative Sentiment** In [58]: stopwords = set(STOPWORDS) negative_rev = "_".join(review for review in negative.text_preprocessed) In [62]: wordcloud_neg = WordCloud(stopwords = STOPWORDS, background color = 'black', width = 1200, height = 1000,collocation_threshold = 5).generate(negative rev) In [67]: plt.figure(figsize=(6,5)) plt.imshow(wordcloud_neg,interpolation="bilinear") plt.axis('off') plt.show() plt.savefig('neg_wordcloud.png') sushi restau <Figure size 432x288 with 0 Axes> **Positive Sentiment** positive rev = " ".join(review for review in positive.text preprocessed) In [68]: In [69]: wordcloud pos = WordCloud(stopwords = STOPWORDS, background color = 'black', width = 1200, height = 1000,collocation threshold = 5).generate(positive rev) In [70]: plt.figure(figsize=(6,5)) plt.imshow(wordcloud pos,interpolation="bilinear") plt.axis('off') plt.show() plt.savefig('pos wordcloud.png') <Figure size 432x288 with 0 Axes> **Feature Selection** In [71]: with open('norm corpus.pickle', 'rb') as f: norm corpus = pickle.load(f) train_X, valid_X, train_y, valid_y = train_test_split(norm_corpus, y, random_state = 0, test_size=0.2) In [72]: **Pipeline** In [73]: **def** accuracy summary(pipeline, train X, train y, valid X, valid y): sentiment_fit = pipeline.fit(train_X, train_y) y pred = sentiment fit.predict(valid X) accuracy = accuracy score(valid y, y pred) print("accuracy score: {0:.2f}%".format(accuracy*100)) return accuracy cv = CountVectorizer() lg = LogisticRegression(max iter=500) n features = np.arange(5000, 15001, 2500)In [75]: def nfeature accuracy checker(vectorizer=cv, n features=n features, stop words=None, ngram range=(1, 3), classifier=lg): result = []print(classifier) print("\n") for n in n features: vectorizer.set_params(stop_words=stop_words, max_features=n, ngram_range=ngram_range) checker_pipeline = Pipeline([('vectorizer', vectorizer), ('classifier', classifier)]) print("Test result for {} features".format(n)) nfeature_accuracy = accuracy_summary(checker_pipeline, train_X, train_y, valid_X, valid_y) result.append((n,nfeature_accuracy)) return result In [76]: tfidf = TfidfVectorizer() print("Result for trigram with stop words (Tfidf) \n") feature_result_tgt = nfeature_accuracy_checker(vectorizer=tfidf,ngram_range=(1, 3)) Result for trigram with stop words (Tfidf) LogisticRegression(max_iter=500) Test result for 5000 features accuracy score: 91.99% Test result for 7500 features accuracy score: 92.18% Test result for 10000 features accuracy score: 92.22% Test result for 12500 features accuracy score: 92.31% Test result for 15000 features accuracy score: 92.30% **N-gram Selection Pipeline** In [77]: train_X, valid_X, train_y, valid_y = train_test_split(norm_corpus, y, random_state = 0, test_size=0.2) In [78]: **def** accuracy_summary(pipeline, train_X, train_y, valid_X, valid_y): sentiment_fit = pipeline.fit(train_X, train_y) y pred = sentiment fit.predict(valid X) accuracy = accuracy_score(valid_y, y_pred) print("accuracy score: {0:.2f}%".format(accuracy*100)) return accuracy In [79]: | cv = CountVectorizer() lg = LogisticRegression(max_iter=500) $n_features = 12500$ $n_{gram} = np.arange(1,4,1)$ In [80]: **def** nfeature_accuracy_checker(vectorizer=cv, n_features=n_features, stop_words=None, ngram_range=n_gram _range, classifier=lg): result = []print(classifier) print("\n") for n in n_gram_range: $ngram_tuple = (n, n)$ vectorizer.set_params(stop_words=stop_words, max_features=n_features, ngram_range=ngram_tuple) checker pipeline = Pipeline([('vectorizer', vectorizer), ('classifier', classifier)]) print("Test result for {} n-grams".format(n)) nfeature_accuracy = accuracy_summary(checker_pipeline, train_X, train_y, valid_X, valid_y) result.append((n,nfeature_accuracy)) return result In [81]: | tfidf = TfidfVectorizer() print("Result for N-grams with stop words (Tfidf) \n") feature_result_tgt = nfeature_accuracy_checker(vectorizer=tfidf) Result for N-grams with stop words (Tfidf) LogisticRegression(max_iter=500) Test result for 1 n-grams accuracy score: 91.41% Test result for 2 n-grams accuracy score: 89.66% Test result for 3 n-grams accuracy score: 82.76% LSA and Topic Modeling In [123]: vectorizer = TfidfVectorizer (ngram range=(2,2), max features=12500) X = vectorizer.fit_transform (norm_corpus) In [83]: print (X[0]) (0, 8843)0.18812766654629726(0, 2393)0.16630467617742986 (0, 9493) 0.16726543800662116 (0, 4563) 0.18564291909443825 (0, 8339) 0.14594701885535208 (0, 3492) 0.16944363250039138 0.16776055186072664 0.18978249203128297 (0, 4649) (0, 7943) (0, 10113) 0.1815504435017228 (0, 3933) 0.1938428303245804 (0, 10060) 0.17729801259287284

 (0, 4417)
 0.1371868474298085

 (0, 2387)
 0.1398278978925348

 (0, 7368)
 0.17612041543407408

 (0, 9690)
 0.18399520648254186

 (0, 2823)
 0.14798044432496385

 (0, 10767) 0.20159820548591126 (0, 7074) 0.1683299716810083 (O**,** 6488) 0.18351004534279217 (0, 12249) 0.1857744505045105 (0, 6376) 0.18993871234375476 0.2063570448339135 0.18886582664644025 (0, 5184) (0, 2324) (0, 11648) 0.18812766654629726 (0, 11347) 0.1829169945236995 (0, 5178) 0.13763135270063573 (0, 11763) 0.17576934082219892 (0, 6044)0.11412466713140795(0, 1311)0.15992702356566776 (0, 10802) 0.19206732758593884 0.18538198732048225 0.16696107137527108 (0, 2837) (0, 7751) (0, 6918) 0.15908317841778793 In [152]: lsa = TruncatedSVD (n_components=5, n_iter=100) #n_com nmber of concepts we want to find lsa.fit(X) Out[152]: TruncatedSVD(n components=5, n iter=100) In [153]: Sigma = lsa.singular_values_ Sigma Out[153]: array([25.40447251, 17.73228187, 17.35564355, 16.83238397, 15.75597973]) In [154]: | ax = sns.barplot(x=list(range(len(Sigma))), y = Sigma) ax.set(xlabel='Components', ylabel='Relative of Importance') plt.savefig('lsa.png') 25 20 Relative of Importance 15 10 5 0 0 1 2 3 Components In [155]: row1 = lsa.components [0] #the row 1 row1 Out[155]: array([0.00245209, 0.00384008, 0.00201168, ..., 0.0036876, 0.00173308, 0.00252203]) In [156]: | terms = vectorizer.get_feature_names() terms[:20] Out[156]: ['abl accommod', 'abl eat', 'abl enjoy', 'abl find', 'abl finish', 'abl get', 'abl make', 'abl order', 'abl seat', 'abl see', 'abl sit', 'abl tri', 'absolut amaz', 'absolut best', 'absolut delici', 'absolut fantast', 'absolut favorit', 'absolut great', 'absolut horribl', 'absolut incred'] In [157]: | concept_words = {} for i,comp in enumerate(lsa.components_): #enumerate return index and row, a list of tuples componentTerms = zip(terms,comp) #we use zip to combine values and terms #sort component terms, by concept value, lambda x (x correpsnding tuples) and X[1] the value sortedTerms = sorted(componentTerms, key=lambda x:x[1], reverse=True) #decending order sortedTerms = sortedTerms[:10] #select 10 most imp. terms in a specific concept concept_words["Concept " + str(i)] = sortedTerms #all concepts mapped with list of tuples In [158]: concept_words Out[158]: {'Concept 0': [('come back', 0.2610881420989711), ('sushi place', 0.17762168268430287), ('great servic', 0.17005236805145235), ('happi hour', 0.16837189195650834), ('la vega', 0.165744424357845), ('great food', 0.16431657482206977), ('servic great', 0.1446263466971937), ('food great', 0.13852485499128933), ('first time', 0.13774220653694222), ('definit come', 0.1374244166121682)], 'Concept 1': [('great food', 0.5197522773292587), ('great servic', 0.49422089314580225), ('food great', 0.42189735672269424), ('servic great', 0.24267815851865887), ('great price', 0.07562810087200386), ('place great', 0.055468283821366225), ('food servic', 0.052253581112073164), ('great atmospher', 0.044495860067142824), ('love place', 0.0402711213803595), ('good food', 0.04026695947581145)], 'Concept 2': [('come back', 0.6812702456573786), ('definit come', 0.4353660548966254), ('first time', 0.10295856844841544), ('would definit', 0.1027055119506235), ('would come', 0.06624988453422108), ('next time', 0.06390540529712112), ('back tri', 0.06322440313815943), ('wait come', 0.05987966144406406), ('back next', 0.05612477616158514), ('cant wait', 0.04614997985044288)], 'Concept 3': [('happi hour', 0.879294413418335), ('hour menu', 0.1534758882496293), ('great happi', 0.0809859841538179), ('late night', 0.06935186017593915), ('hour price', 0.06833485184124125), ('come back', 0.06037015983973385), ('hour special', 0.05410433735999839), ('hour pm', 0.05091225708658377), ('night happi', 0.046558171781468295), ('hour great', 0.041666673197814)], 'Concept 4': [('sushi place', 0.32657779491273337), ('come back', 0.31669435500563464), ('best sushi', 0.3140246711951743), ('la vega', 0.2522151043406546), ('definit come', 0.23275141486528148), ('happi hour', 0.17443080724709564), ('favorit sushi', 0.1430096685276292), ('one best', 0.08453838720199408), ('sushi restaur', 0.0757840931801512), ('sushi spot', 0.0617264076546378)]} **Model Implementation BOW and TF-IDF** In [96]: vectorizer = CountVectorizer(max features=12500, min df=3, max df=0.8, stop words=stopwords.words('engli $ngram_range=(2,2))$ X = vectorizer.fit transform(norm corpus).toarray() In [97]: transformer = TfidfTransformer(norm='12', use idf=True)

	abl
In [100]:	1 rows x 12500 columns
Out[101]:	<pre>classifier = LogisticRegression(max_iter=100) classifier.fit(train_X,train_y) /opt/anaconda3/lib/python3.8/site-packages/sklearn/linear_model/_logistic.py:762: ConvergenceWarning: lbfgs failed to converge (status=1): STOP: TOTAL NO. of ITERATIONS REACHED LIMIT. Increase the number of iterations (max_iter) or scale the data as shown in: https://scikit-learn.org/stable/modules/preprocessing.html Please also refer to the documentation for alternative solver options: https://scikit-learn.org/stable/modules/linear_model.html#logistic-regression n_iter_i = _check_optimize_result(LogisticRegression()</pre>
In [102]: In [103]: Out[103]: In [104]:	<pre>Model Evaluation cm = confusion_matrix(valid_y,y_pred) cm array([[5190, 2151],</pre>
	sns.heatmap(cm, annot=True, fmt='g') <pre></pre>
Out[105]: In [106]: Out[106]:	from sklearn.metrics import accuracy_score accuracy_score (valid_y,y_pred) 0.9017372238151459 from sklearn.metrics import recall_score recall_score (valid_y,y_pred) 0.9658357245337159 from sklearn.metrics import fl score
Out[107]: In [108]: Out[108]:	<pre>from sklearn.metrics import f1_score f1_score (valid_y,y_pred) 0.9366697828119226 from sklearn.metrics import precision_score precision_score (valid_y,y_pred) 0.909213691807707 print(classification_report(valid_y, y_pred)) precision recall f1-score support 0 0.87 0.71 0.78 7341 1 0.91 0.97 0.94 22304</pre>
	1 0.91 0.97 0.94 22304 accuracy 0.90 29645 macro avg 0.89 0.84 0.86 29645 weighted avg 0.90 0.90 0.90 29645 ROC Curve ! lr_probs = classifier.predict_proba(valid_X) lr_probs = lr_probs[:, 1]
In [113]:	<pre>lr_auc = roc_auc_score(valid_y, lr_probs) print('Logistic: ROC AUC=%.3f' % (lr_auc)) Logistic: ROC AUC=0.949 lr_fpr, lr_tpr, _ = roc_curve(valid_y, lr_probs) fig = plt.figure(figsize=(8,6)) plt.plot([0,1], [0,1], color='orange', linestyle='') plt.plot(lr_fpr, lr_tpr, marker='.', label='Logistic') plt.xticks(np.arange(0.0, 1.1, step=0.1)) plt.xlabel("False Positive Rate", fontsize=15) plt.yticks(np.arange(0.0, 1.1, step=0.1))</pre>
	<pre>plt.yticks(np.arange(0.0, 1.1, step=0.1)) plt.ylabel("True Positive Rate", fontsize=15) plt.title('ROC Curve Analysis', fontweight='bold', fontsize=15) plt.savefig('roc.png')</pre> ROC Curve Analysis 1.0 0.9 0.8
	0.7 9 0.7 9 0.6 0.7 0.0 0.1 0.0 0.0 0.1 0.0 0.0
Out[116]: In [117]:	Feature Importance classifier.coef_ array([[0.39481493, -0.10126172, -0.04663601,, 1.00785253, 0.15580939, -2.5588048]]) feature_importance=pd.DataFrame({'feature':vectorizer.get_feature_names(),'feature_importance':classif ier.coef_[0]}) feature_importance_pos=feature_importance.sort_values('feature_importance', ascending=False).head(10) feature_importance_neg = feature_importance.sort_values('feature_importance', ascending=True).head(10) plt.figure(figsize=(25,5)) sns.set_palette("cubehelix")
	<pre>sns.set_palette("cubehelix") sns.barplot(x=feature_importance_pos['feature'], y=feature_importance_pos['feature_importance']).set_t itle('top 10 correlated words for positive sentiment:') plt.savefig('pos_feat_imp.png')</pre> <pre>top 10 correlated words for positive sentiment:</pre> **Top 10 correlated words for positive sentiment:
In [119]:	definit back highli recommend definit come cant wait one best must tri love place definit recommend well worth back soon plt.figure(figsize=(25,5)) sns.set_palette("cubehelix") sns.barplot(x=feature_importance_neg['feature'], y=feature_importance_neg['feature_importance']).set_title('top 10 correlated words for negative sentiment:') plt.savefig('neg_feat_imp.png')
	wont back three star never come food ok food poison worst sushi wont come servic horribl noth special two star