# Chelsea J. Griffith

# **CAREER OBJECTIVE AND INTERESTS**

Dedicated, focused, and highly ambitious business and fine arts professional seeking a position to utilize my creativity, people skills, data analysis and management experience.

- > Process Improvement / Quality Assurance
- > Project Management / Data Analysis
- > HR Software Development

# **EDUCATION**

# Oklahoma City University – Bachelor of Business Administration

- > Minor in Film Studies
- > Member of SGA Media Relations Council

## **EXPERIENCE**

## Paycom Payroll LLC- Oklahoma City, OK

- > 2016 to Current Day: NCS & HCM Team Lead
  - Lead and develop team members
  - o Troubleshoot payroll and HCM issues with clients for quick resolutions
  - Communicate clear expectations and meet deadlines
  - o Grow industry product knowledge and be familiar with market trends
  - Plan and execute projects while also tracking results for data analysis
  - Create and lead presentations across departments

# <u>Columbia Sportswear – Oklahoma City, OK</u>

- > 2015-2016: Store Associate
  - o Restocked merchandise and organized backroom
  - Understood different clothing technologies and how to sell
  - Created sales displays

## Tree of Life Bookstore (Formerly Oklahoma City University Campus Store)

- > 2015-2016: Assistant Store Manager for Tree of Life
  - Managed staff work schedules
  - Oversaw marketing and promotional projects
  - Sought out new vendors and products based on sales data
- > 2011-2015: Student Supervisor of OCU Campus Store
  - Created displays for sales promotions and marketing materials
  - Created new inventory organization system
  - Maintained store website and social media accounts

# **SKILLS**

- > Advanced in Excel and other MS Office Programs
- > Building relationships and establishing trust
- > Time management, Organization & Task prioritization
- > Experience with Jira (JCA), Confluence, Vitality
- > Six Sigma: White Belt Certified, 5 Why Analysis
- > ISO Standards and HIPAA Essentials Training
- > Ken Blanchard: SLI & SLII, Building Trust, Management Essentials

# **CONTACT INFORMATION**

- > chelseagj@gmail.com
- > Cell: (405) 255 6015
- > LinkedIn Profile

## **REFERENCES**

- > Paycom Supervisor Ellen Boarman - W. (800) 580 4505 Ext. 13192
- > TOL Store Manager Christina Chapman C. (940) 435 8925
- > OCU Store Manager Laura Warren C. (405) 301 3026