Tommaso Pelagatti

Who I am

I am a creative and go-ahead student. I love to continuously come up with new questions and I spend a lot of time in trying to give them an answer. My motto, "Act, don't react", is an invitation to being eager to wander, besides following already furrowed routes.

Contact Information

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Working Experience

July 2022-today
Società e Salute s.p.a. – Digital Care Assistant

Last July I started a part-time job for a private clinic. My job as a Digital Care Assistant is to talk and chat with patients in order to understand their needs and guide them through their relationship with the clinic, besides managing appointments. Despite being an unusual experience given my background, this job is a useful training for my fast-learning skills and my ability to adapt to new organizational environments.

2019-2021
ReD OPEN s.r.l.

During almost two years of collaboration with ReD OPEN my main job was to help designing B2B communication strategies for raising data governance awareness in SMEs. I was also involved into some R&D area projects: I feel this one having been the most interesting part of my job in ReD OPEN. I met senior expert people and I learned how an heterogeneous group working within a shared vision can reach goals which otherwise seem to be unreachable.

2019-2020
JEMIB – Junior Enterprise Milano-Bicocca

I have volunteered for the Milano-Bicocca Junior Enterprise in the Marketing and Communication Area. As a volunteer, I took part into many activities. I redesigned the website for another not-for-profit organization, acquiring experience in Customer Relations Management and in the use of Wordpress. I was also responsible for some graphic design activities, such as posters' and flyers' design. Last but not least, I was involved into the recruitment process by the Head of HR, thus experiencing CV screening and taking part into individual job interviews.

Software & IT

- **Python** – I've mainly been using it for university projects related to NLP. The libraries I've been using the most are Pandas, Sklearn, Keras, Numpy.
- **Semantic Web Technologies** – I have a general knowledge of RDF, OWL and SPARQL. I have been using Protegé for building some toy ontologies. I am looking forward to finding some real world projects for deepening my knowledge about SW.
- **Java** – I had a 1-year lasting class where I learned OOP in Java. I also have a basic understanding of concurrent programming.
- **R** – I have been using R for data analysis and plotting data.
- **HTML5 and CSS3** – I have web design skills, I know how to use CSS3 for customizing a website. Nonetheless I know how to use Bootstrap for some efficient web design implementation. I know the basics of D3 JavaScript library for data visualisation.
- **Office Suite**
- **InDesign, Illustrator, Photoshop** – Although during the last 3 years I have been using open source software as Scribus, Inkscape and GIMP for personal projects.

Instruction

- Studying for my MA in Digital Humanities (Informatica Umanistica) at the Univeristy of Pisa. Currently on my way to graduate with merit in Summer 2023.
- Bachelor Degree in Psychology and Communication (Scienze Psicosociali della Comunicazione) at the University of Milano-Bicocca. Final mark: 110 / 110 first class honor.

Language skills

- Italian mothertongue
- English C1 (CAE certificate). Moreover, last year I was on a 6 months Erasmus+, which gave me the opportunity to speak english every day and to improve my english skills.

Studying career

My Bachelor Degree course was focused on how communication strategies can benefit from being developed within a psychological theoretical and experimental framework. Nonetheless, the course was offered with a hands-on approach, giving me the opportunity to learn graphic design and web design basics.

During the third year of my Bachelor course, I got involved in a traineeship at ReD OPEN srl. ReD OPEN is a start up and their main business is to provide consulting solutions about data governance to SMEs and sometimes even to multinational companies. During my traineeship I gained awareness about how a ML/AI software can affect workers' perception of decisions and their decision-making workflow.

Therefore, I decided to take on a Master Degree in Digital Humanities with a strong focus on NLP. Classes as Machine Learning, Text Analytics, Semantic Web and Computational Linguistics gave me a broad understanding of how ML technologies work under the hood.

I am now writing my Master thesis about how to take into account disagreement among raters in ML training process. More specifically, I am attempting some training experiments with BERT, trying different techniques for including disagreement in the input of the model. The results will be explained within the framework of data perspectivism.