

## A day in life of an Amazonian - Engagement Manager













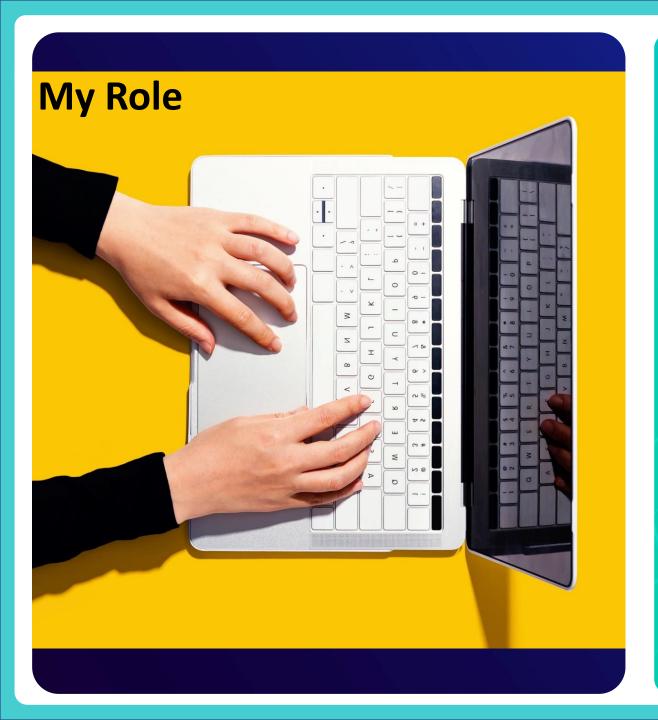






About me

My professional journey to Amazon



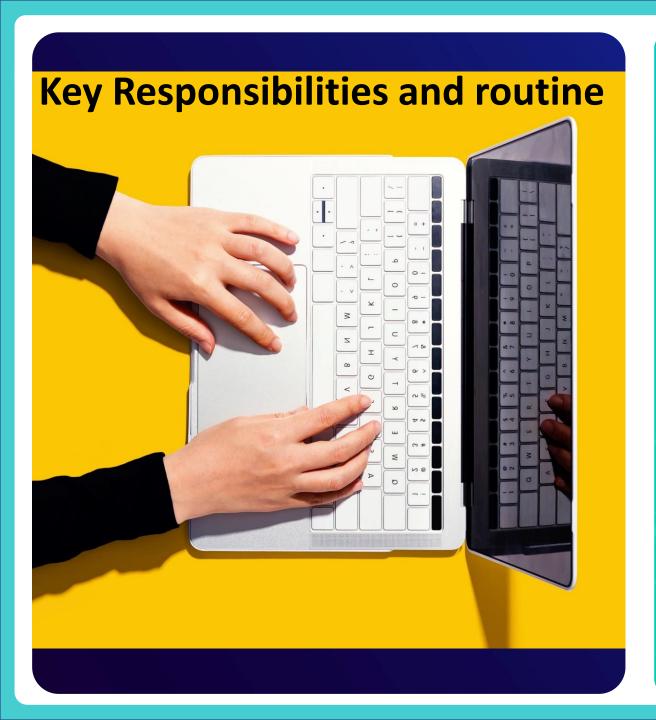
## What my family thinks



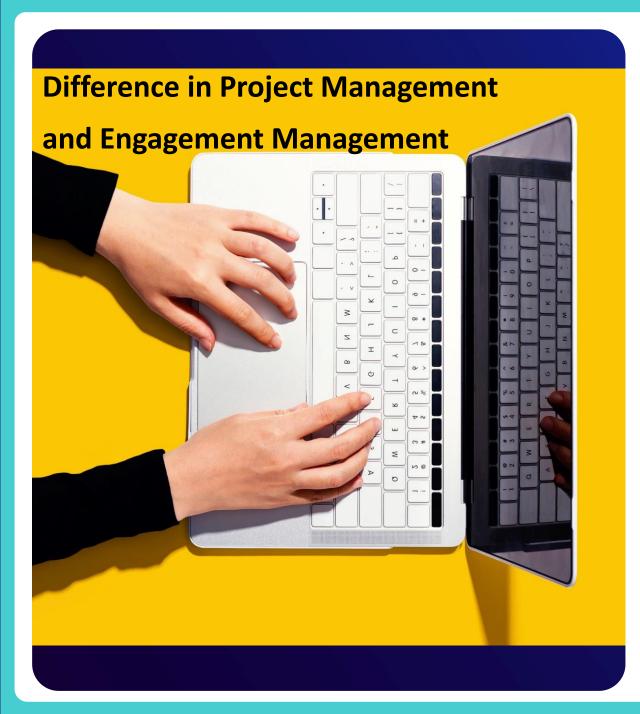
What I think



What I actually do:?



- > Customer Engagement
- ➤ Planning and Execution
- > Team Collaboration
- ➢ Reporting



- ➤ Understanding customer needs
- ➤ Maintaining strong relationship
- > Contract and financial management
- > Looking beyond project deliverables



> 5 : Team

➤ 4 : Customer

> 3: Internal leadership and other activities



➤ Bias for action

➤ Gratitude

Productivity time



> Certifications

➤ Online training platforms

➤ In-Person/Virtual trainings, Webinars etc.



## Thank you and any question?

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