

Anand Gaurav

UX Reseracher / Consultant

PROFILE SUMMARY

I try resolve real world challenges by user friendly designs converting data-driven insights and user feedback into actionable business acumen, apply creativity to craft intuitive user experiences. I have demonstrated proficiencies in project management, user-centric problem-solving, and seamless collaboration across teams. Skilled in leveraging state-of-the-art tools and methodologies to streamline processes and elevate user over all satisfaction.

I approach holistically in terms of UX/UI for interactive products, digital services & enterprise solutions for B2B, B2C, FMCG e.t.c., I connect the dots between behavioural patterns and machine algorithms by applying design methodology & accessibility principles. I excel in formulating solutions for enterprise services, consumer products, IoT devices and platform. I answer complex business problems by distilling customer feedback into data-driven insights and actionable user-friendly experiences craved by human psychology. I see UX in everything.

CONTACT

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Experience

Rx Prism Health Pvt. Ltd.

UI and UX Designer · 2015 - 2017 · Bangalore

- Boosted e-pharma engagement: Redesigned multiple modules within the pharma domain to reduce confusion and increase user engagement by approximately 40-45%
- Develop reusable templates: Responsible for crafting illustrations, and layout templates across different marketing platforms. Identifying technical constraints, the needed deliverables, estimating effort, and addressing UX viewpoint to internal and external stakeholders.

TCS

Business Process Lead · 2017 - 2018 · Bangalore

- **User-friendly solutions:** Work with product managers, developers, and copywriters to create and translate user-friendly solutions that meet business goals.
- Ensure quality and consistency: Post design phase, carefully examine the package to ensure an error-free delivery, and maintain a consistent representation of the brand's identity.
- **Empathise thoroughly:** Understand the goals, preferences, and learning curve of the target audience for which I needed to provide the solution

KPMG

Senior Analyst · 2018 - 2019 · Bangalore

- Brainstorming with stakeholders: Designed marketing collateral, ensuring consistency in clients's branding, presenting finalized ideas and concepts to external clients and internal management
- Effective collaboration: Collaborated with cross-functional teams to align design goals with business objectives
- Finding problem statement: Conducted usability testing and incorporated feedbacks to enhance user experience

DXC

Assistant Application Manager • 2019 - 2023 • Bangalore

- **UX optimization & timely handover:** Using agile methodology to create user persona, journey map, wireframe & prototype, ensuring top quality and going from 8 sprints to 4.
- Conduct user experience research: Performed research methods like tree testing, card sorting, and user interviews to understand the priorities and anticipate potential inquiries.
- Prepare before client interaction: Applied key preparatory activities such as competitive benchmarking, predictive analysis, exception hypotheses, and contextual studies.
- Use accessibility & iterative approach: Followed the web content accessibility guidelines (WCAG) and used iterative methods to build intuitive designs as per the design system
- Enhance usability & uncover findings: By observing real users while navigating
 with products and identifying which features are most important and impactful.

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SKILLS & EXPERTISE

UX methods

User experience design(UED) 70% Design Process 80% Critical Thinking 60% UX extensive research 70% Cognitive Empathy 80% Ethnographic Study 60% Persona development 70% IA / Wireframe / Prototype 70% Usability heuristics / User testing 70% Accessibility / Responsive design 70% UI / Visual design 60%

Inter-Personal Soft-skills

Strategic steps / Detail oriented 70% Constructive communication 70% Data Analysis / Visualization 60% Knowledge Management & 70% Info. Retrieval Project management 60% Negotiation 70% Leadership / Collaboration 70% Brainstorming 70%

Tools

Figma & FigJam 70%
Adobe XD, Photoshop, Illustrator 70%
Mero 60%
Sketch 60%
Invision 60%
Blasmiq 60%
AI / Prompt Engineering 50%

Skills exposed well

Instructional Design, Adobe After Effects,
Adobe Premier, Microsoft Copilot, HTML5/CSS3,
Bootstrap, Visual Studio Code, Power BI, Go
Animate/Vyond, Coral Draw, Media Encoder,
Adobe Firefly, Sketching/Illustrations,
Character/Story building, Microsoft
Word/point/Excel, Character/Story Building,
Sketching/Illustrations, Creative Direction,
Video Production

PROFESSIONAL CERTIFICATE

Diploma in Animation

Certified by Arena animation, Aptech. Bangalore · 08/12/2011

AWARD & ACHIEVEMENTS

Best Creative Professional Award 2012:

Awarded for demonstrating creativity at the Annual Day event by Hibu pvt. Ltd.

Innovative idea for winning the project Award 2016:

Honored and appreciated by our CEO and product owners for assisting in securing the project deal at Rxprism Health System Pvt. Ltd.

DXC CTO Excellence Award 2022:

Recognized for my contribution and efforts in the design of an in-house search engine for onboarding, training, and other assistance for newcomers and existing employees

Art exhibitions including Chitra santhe Bengaluru 2017/18/19:

I have curated and participated in various art exhibitions in cities such as Bangalore, Pune, and Hyderabad, including Chitra Santhe 2017, 2018, and 2019, which is considered one of the prestigious platforms for art in India. I received admiration from Venu Madhav Vodnala, a renowned artist specializing in realism, for the artistic conceptual designs I created.

Excellent products, services concepts, and product solutions 2024:

I successfully completed end-to-end website projects and received positive feedback from clients. The project director personally acknowledged my contributions and requested more of this, citing my hard work and dedication to the company. During a staff meeting, he commended the project and the individuals involved, including myself at Modulation digital.

ACADEMICS

Bachelor of Science | 2013-2016

Magadh University, Gaya

Field of study: Physics, Chem., Maths

AAASP | 2008-2011

Arena Multimedia

Field of study: Animation, Design

I.Sc | 2004-2007

B.I.E.C

Field of study: Physics, Chem., Maths

Matric | 2003-2004

B.S.E.B

Field of study: All Subjects

HOBBIES & INTERESTS

Enjoy the magic of silver screen

Performing different form of arts

Getting lost in nature. All over.

Tech., Food, Cooking, Travelling

LANGUAGES







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TO WHOM IT MAY CONCERN,

Anand Gaurav (953) 849-7098 gauravmaurya456@gmail.com June 2024

To Hiring Manager,

Dear Sir/Madam,

I am writing to express my sincere interest in the UX position at your company. With a strong background in user experience design and a passion for creating intuitive and impactful digital experiences, I am confident that I would be a valuable asset to your team.

I possess over 9 years of extensive experience across diverse domains, including Insurance, Smart City, edtech gamification, medical e-learning, e-commerce, healthcare marketing, IoT, oil & natural resources, augmented reality, and automation banking. Throughout my career, I have efficiently contributed to local start-up partners as well as Fortune companies such as Abbott, Boston, Merck, Roche, Sanofi, Pfizer, Sun Pharma, Biocon, PWC, DXC, KPMG, TCS, Zurich, Softbank, Uniper, Kaiser, Philips, and others. My expertise lies in effectively addressing complex business challenges by distilling customer feedback into data-driven insights and actionable user-friendly experiences.

Having worked in the field of UX design for over 9 years, I have developed a deep understanding of user-centered design principles and methodologies. My experience spans across various industries, including e-commerce, healthcare, and technology, allowing me to adapt and thrive in diverse environments. I am particularly excited about the opportunity to work at a company that has calibers of tremendous growth, as your commitment to innovation and user-centric design aligns perfectly with my own values and aspirations.

Throughout my career, I have successfully worked with cross-functional teams to deliver exceptional user experiences. By collaborating closely with stakeholders, developers, and designers, I have been able to translate complex business requirements into intuitive and visually appealing designs. My expertise in conducting user research, creating wireframes and prototypes, and conducting usability testing has consistently resulted in products that not only meet user needs but also exceed their expectations.

One of my proudest achievements was leading the redesign of a healthcare app that resulted in a 30% increase in user engagement and a 20% decrease in user errors. By conducting extensive user research and leveraging data-driven insights, I was able to identify pain points and design solutions that improved the overall user experience. I am confident that my ability to combine creativity with analytical thinking would greatly contribute to the success of your challenging projects.

I am highly skilled in industry-standard design tools such as Figma, Adobe XD, Sketch, and InVision, and I continuously stay updated on the latest trends and best practices in UX design. I am also a strong advocate for accessibility and inclusive design, ensuring that all users, regardless of their abilities, can have a seamless and enjoyable experience. Currently trying to understand how AI can contribute in terms of UX and benefit us in larger and more complex perspectives

My secondary goal is to just have fun with whatever it is I create, be it a cool Logo Design, Character Design Explainer Videos, Concept Art, Storyboarding, complex applications, etc. Whatever you need to be designed, I'm your Buddy! And yes UX SOLVES EVERYTHING

In closing, I am thrilled about the opportunity to join your company and contribute to your mission of creating exceptional digital experiences. I am confident that my skills, experience, and passion for UX design make me an ideal candidate for this role. I would be an asset to the company for sure as I would be equally eager to learn and grow with the company. Thank you in advance for considering my application or the opportunities you can offer. I look forward to the possibility of discussing how I can contribute to your success & my growth.

SINCERELY.

ANAND GAURAV