Michael T. Griffin

(631) 678-2330 • 2 Cardinal Ct. Marlboro, NJ 07746 • MikeGriff81@gmail.com

Experienced IT Professional with over 20 years diverse experience in both government and private sector. Visionary, teacher and influencer capable of viewing the big picture and translating into technical requirements. Adept at learning and implementing new technology on a path to break free from the status quo.

Professional Experience

USDA - Animal Plant Health Inspection Service (APHIS), *Remote, Marlboro, NJ*

Deputy Associate Chief Information Security Officer   December 2024 – *Present*

Selected to drive strategic vision, driving efficiency and enhancing collaboration between operational and Cybersecurity teams. Responsible for Privacy, Risk and Compliance, Cybersecurity Engineering and Cybersecurity operations teams.

Key Accomplishments:
- **Optimized Service Delivery:** Streamline process to review and approve security impacts of operational changes reducing paperwork burden on project management and software development teams while ensuring all changes meet robust security requirements, as defined in standard frameworks (i.e. NIST 800-53)
- **Team Building:** Build Cybersecurity Operations team to handle incident response,
- **Security Enhancements:** Drive enhanced security posture and operational efficiencies through creation and implementation of policies related to patch management, maintenance windows and vulnerability and risk mitigation.

USDA - Animal Plant Health Inspection Service (APHIS), *Remote, Marlboro, NJ*

Deputy Director, Infrastructure Services   August 2024 – *December 2024*

Led a team of 60+ employees and contractors across 4 branches, managing a $22M budget. Oversaw operational stability, budget planning, and strategic initiatives. Provided regular updates to senior leadership on performance and key projects.

Key Accomplishments:
- **Accelerated Innovation:** Established an Infrastructure as Code Community of Practice, fostering collaboration between infrastructure, development, and cybersecurity teams. Streamlined processes, improved efficiency, and enabled rapid innovation.
- **Optimized Service Delivery:** Implemented a ServiceNow-based service catalog, standardizing ITIL practices and improving service delivery. Enhanced work prioritization, change management, and customer satisfaction.
- **Reduced Costs:** Standardized WAN services across 243 global locations, achieving annual cost savings of over $650K.
- **Improved Financial Transparency:** Implemented new budget allocation and chargeback processes, increasing transparency and accuracy in customer billing and cost sharing.

USDA – Animal Plant Health Inspection Service (APHIS), *Remote, Marlboro, NJ*

Branch Chief, Enterprise Hosting Branch   June 2023 – August 2024

Led a highly skilled team of 15+ engineers and contractors, managing an $8M annual budget. Oversaw the design, implementation, and operation of complex on-premises and cloud-based infrastructure (Azure). Provided strategic guidance to senior leadership, including the CTO and ACIO, on budget optimization, architectural decisions, and risk mitigation.

Key Accomplishments:
- **Revitalized Operations:** Transformed a dysfunctional team with a 1500-ticket backlog by implementing robust processes, realigning workloads, and developing a skilled workforce. Reduced ticket resolution times, improved customer satisfaction, and mitigated critical risks.
- **Accelerated Onboarding:** Streamlined the onboarding process, reducing the time to productivity from

months to weeks. Successfully integrated 7 new team members, significantly enhancing team capacity and efficiency.
- **Optimized Costs and Enhanced Security:** Spearheaded the adoption of FinOps principles, leading to a projected 25% reduction in annual spending. Implemented advanced monitoring, financial reporting, and automated security tools to improve efficiency and safeguard critical systems.

USDA – Office of the CIO (OCIO), *Remote, Marlboro, NJ*
Lead Cloud Architect, Integration Services Branch   August 2021 – June 2023

Led the modernization of the USDA Client Experience Center's infrastructure and operations, driving a shift towards a DevSecOps culture. Engineered secure, scalable multi-cloud solutions, including an AWS multi-account landing zone, and championed the adoption of cloud-native technologies.

Key Accomplishments:
- **Architected Secure Cloud Infrastructure:** Designed and deployed a robust AWS multi-account landing zone, enabling VDI services and accelerating cloud migration. Leveraged DevOps tools (Terraform, GitLab CI/CD) to automate infrastructure provisioning and ensure security.
- **Optimized Cloud Costs:** Developed comprehensive cost models and forecasts, providing financial transparency and enabling informed decision-making.
- **Modernized Billing Processes:** Authored detailed proposals to streamline billing processes, increasing transparency and accuracy.
- **Cultivated a DevSecOps Culture:** Evangelized DevSecOps principles, democratized infrastructure management through Terraform, and conducted training sessions to empower teams.
- **Enhanced Security Posture:** Adhered to ATO and SSP compliance requirements by implementing robust security controls for AWS and Azure platforms.
- **Improved Operational Efficiency:** Utilized Agile methodologies (Kanban) to prioritize tasks, track progress, and drive project completion.

US Department of Veterans Affairs – Office of the CIO (OCIO), *23 Christopher Way, Eatontown, NJ*
IT Supervisor, Infrastructure Operations   November 2012 – August 2021

Technical Accomplishments
- **Automated Database Management:** Developed automation tools to streamline database discovery, configuration management, and performance optimization. Leveraged data visualization tools (Tableau, PowerBI) to provide actionable insights.
- **Enhanced Exchange Server Efficiency:** Implemented strategies to optimize Exchange 2010 utilization, reducing costs and improving performance for over 50,000 users.
- **Strengthened Security Posture:** Coordinated vulnerability scanning and remediation efforts using Tenable Nessus, ensuring a secure IT environment.

Leadership and Team Development
- **Led a high-performing team of 13+ senior-level technical staff.** Fostered a positive and collaborative work environment, empowering team members through mentorship, coaching, and recognition.
- **Implemented effective policies and procedures** to streamline operations and improve organizational efficiency.
- **Optimized talent management** by tracking vacancies, recruiting top talent, and developing comprehensive onboarding plans.

Professional Development and Initiative
- **Actively participated in leadership development programs** such as the VA Future Senior Leader Academy.
- **Volunteered for leadership roles** in various initiatives, including DevSecOps transformation, organizational change, and executive-level meetings.
- **Demonstrated a commitment to continuous learning and innovation** by embracing new technologies and methodologies.

US Department of Veterans Affairs – VISN 2, *113 Holland Ave, Albany, NY*

IT Specialist, Infrastructure Operations   March 2010 – November 2012

Manage and support VMWare, Symantec BackupExec, logon scripts, group policy, domain admin functions, group policy administration and server security patching in for VISN 2 (upstate NY). Write reports and install patches for the legacy Electronic Health Records system (VISTA) utilizing MUMPS code and data dictionaries.

Switch Technologies, *80 Woodville Rd, Rocky Point, NY*

Account Manager/Senior Engineer   April 2008 – March 2010

Selected to drive strategic vision as a senior team member in a startup IT consulting organization. Primary responsibilities included staff management, technology integration, project planning, systems support and LAN/WAN design/administration.

- Directly supervise a growing team of 5 technicians:
- Architected and implemented a virtualization solutions, including hardware and software selection, scaling, design, and installation, for multiple customers in K-12 and healthcare industries
- Managed desktop and operating system refresh (Upgrade to Win7) for 2,000 endpoints

CSDNET, *874 Montauk Highway, Bayport, NY 11705*

Account Lead/Senior Engineer   June 2003 – April 2008

Account manager in an IT Consulting organization for New York State's largest K-12 school district, with a demonstrated track record of cost savings and project completion. Supervised and evaluated a team of 6-10 technicians, supporting over 5,000 workstations and 25 servers.

- Led a 4-year, $3 million upgrade spanning 15 sites, replacing all workstations and implementation of a Citrix server farm for application deployment.
- Researched and recommended IT related purchases and negotiated prices with vendors to meet customer needs and fit within budgetary constraints.
- Technical manager of a team of 5 direct reports supporting 20,000 users (students and faculty) using 5,000 workstations throughout 17 sites.
- Build and document image to be deployed to 5,000 workstations, as part of a workstation refresh
- Drastically reduced district costs by replacing costly 3rd party management software with a custom login script to add printers, manage shortcuts and trace user logins

Education

Stony Brook University   September 2002 – September 2007

Major: Multidisciplinary Studies
Degree: Bachelor of Arts
Awarded: 05/2007

SUNY Utica Technical College   September 2001 – August 2002

Major: Telecommunications

Ulster County Community College   September 1999 – September 2001

Major: Computer Science