# **COSC 360 Project**

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# **Conversational Chatbot**

February 17, 2020

#### Overview

The aim of this project is to develop a functional chatbot that can simulate conversation with a human user for at least thirty turns of dialogue pertaining to a given topic. The topic we have selected is a medical diagnosis for sufferers of chronic pain. The chatbot agent will take on the role of a diagnosing medical professional. The goal of this project is not to replace a medical doctor, but to instead empower patients with more knowledge of their physical ailment.

#### **Developer Roles**

PM - Griffin Brome

Front-End Team - Kai Vrolk, Adam Collins

Back-End Team - Patrick Mahler, Nate Wickenheiser

#### Software Development Lifecycle

We have decided on a combination of Agile and Rapid Prototyping.

- 1. **Scrum:** We will be a small and self organizing team, so it is ideal to have as much communication as possible, also, we anticipate our design and implementation to change frequently.
- 2. **Incremental:** Since our team does not have much experience with this type of project, it is unlikely that we will have an ideal design right away. Therefore we will prioritize quick

and simple working prototypes. We believe that this will complement the scrum methodology.

## **Project Phases**

The phases of this project will be centered around incremental prototypes. Where each sprint should provide us with a small, working prototype. We may keep any amount of this prototype for the next sprint, from all of it -if it is satisfactory, to none of it -if it is not working.

A phase will look like this:

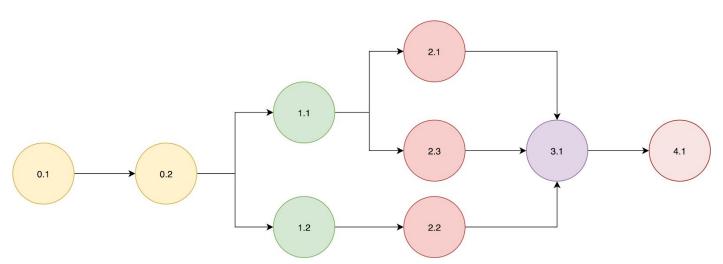
- 1. Design
  - a. Build UML diagrams
  - b. Build Wireframes (if needed)
  - c. Build rough, abstract tests
- 2. Code
  - a. Build front end
  - b. Build back end
  - c. Write unit tests
- 3. Test Software
  - a. Coverage testing
  - b. Unit testing
  - c. Usability
- 4. Analysis and retroactive
  - a. Team will discuss what went well and what did not
  - b. Decide on what to keep from this prototype

This will be repeated every sprint, until the project is complete.

# Work Breakdown Structure

Task	Subtask	Assigned To:	Projected Hrs	Actual Hrs
0 Meeting				
	0.1 Weekly Standup	Everyone	1.0	
	0.2 Project Management	Griff	0.5	
1 Design				
	1.1 UML Models	Patrick, Griff, Nate	1.5	
	1.2 Wireframes	Kai, Adam	1.5	
2 Implementation				
	2.1 Front-End	Kai, Adam	2.0	
	2.2 Back-End	Patrick, Griff	2.0	
	2.3 Unit Tests	Nate	2.0	
3 QA				
	3.1 Unit Testing	Everyone	0.5	
4 Post-Mortem				
	4.1 Team discussion	Everyone	1.0	

### **Gantt Chart**



# **Prototype Limitations**

Our script currently does not handle misspellings of words. It also does not have a front end. Finally, it can only handle symptoms that are in its predefined list of symptoms.

#### Sample Output

```
Hello my name is Dr.310
I will try to help diagnose your overall health based on your symptoms
What is your name? Griffin
Hello Griffin! How old are you? 20
What is your gender? M
What is a symptom you are experiencing? (say none for no more) cough
How many days have you had this symptom? 3
On a scale from 1 to 10, how much discomfort does this cause you? 5
Okay, ill remember that...
What is a symptom you are experiencing? (say none for no more) bad data
Sorry, I don't recognise bad data
What is a symptom you are experiencing? (say none for no more) sore throat How many days have you had this symptom? 2
On a scale from 1 to 10, how much discomfort does this cause you? 9
Okay, ill remember that...
What is a symptom you are experiencing? (say none for no more) none
Analyzing results...
...
Well Griffin...
I suggest you go to a real doctor
```