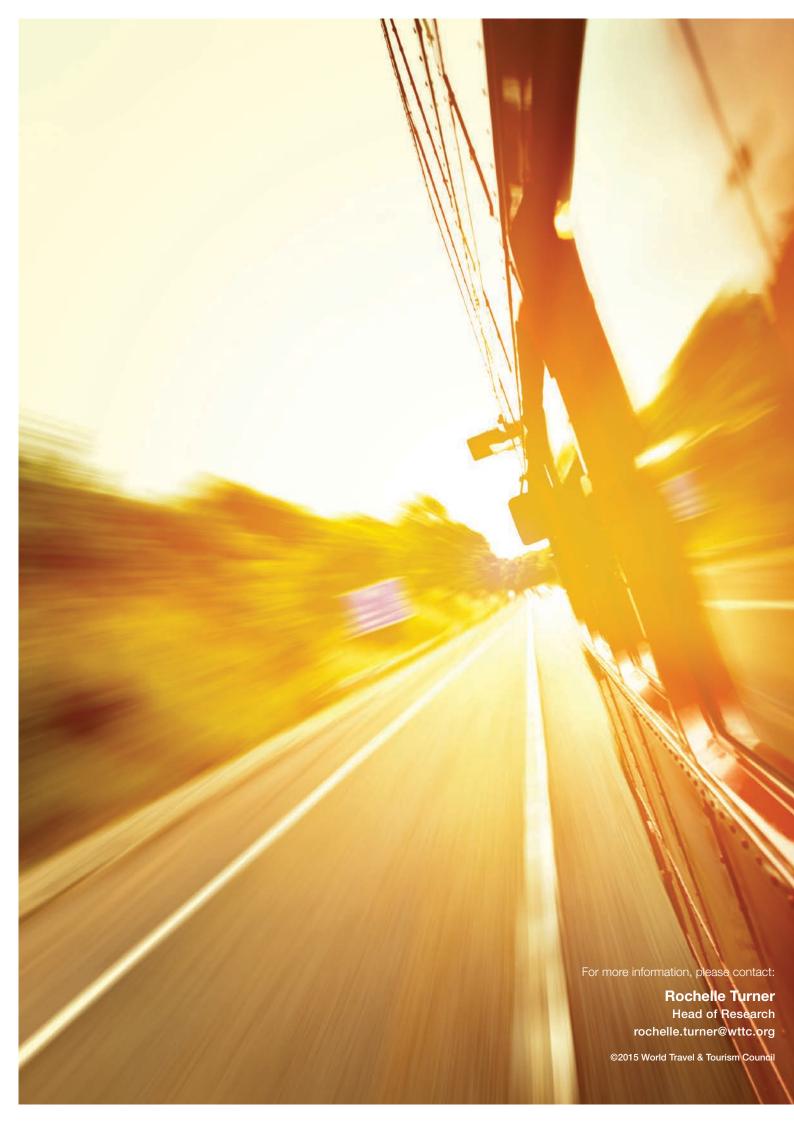


The Authority on World Travel & Tourism

# Travel & Tourism

ECONOMIC IMPACT 2015
PORTUGAL





## **Foreword**

The World Travel & Tourism Council (WTTC) is the global authority on the economic and social contribution of Travel & Tourism. WTTC promotes sustainable growth for the sector, working with governments and international institutions to create jobs, to drive exports and to generate prosperity.

Travel & Tourism's impact on the economic and social development of a country can be enormous; opening it up for business, trade and capital investment, creating jobs and entrepreneurialism for the workforce and protecting heritage and cultural values. To fully understand its impact, however, governments, policy makers and businesses around the world require accurate and reliable data on the impact of the sector. Data is needed to help assess policies that govern future industry development and to provide knowledge to help guide successful and sustainable Travel & Tourism investment decisions.

For 25 years, WTTC has been quantifying the economic impact of Travel & Tourism. This year, the 2015 Annual Economic Reports cover 184 countries and 25 regions of the world, including, for the first time, the Pacific Alliance.

Travel & Tourism generated US\$7.6 trillion (10% of global GDP) and 277 million jobs (1 in 11 jobs) for the global economy in 2014. Recent years have seen Travel & Tourism growing at a faster rate than both the wider economy and other significant sectors such as automotive, financial services and health care. Last year was no exception. International tourist arrivals also surged, reaching nearly 1.14billion and visitor spending more than matched that growth. Visitors from emerging economies now represent a 46% share of these international arrivals (up from 38% in 2000), proving the growth and increased opportunities for travel from those in these new markets.

The sector faces challenges every year and this year is likely to be no different. The weakness and potential volatility of many currencies against the US dollar and a deep recession in Russia, a key outbound market, will slow outbound spending in line with slower world trade overall in 2015. However, falling oil prices will bring significant improvements for net oil importers in 2015, easing upward pressure on living costs, increasing disposable household incomes and domestic consumer spending, and lowering air fares. As a result, Travel & Tourism expansion is forecast to continue at a stronger rate than last year, with the total contribution to GDP expected to increase by 3.7%. New destinations and investment opportunities will also continue to emerge as tourism becomes increasingly affordable across the developing world. This growth will require countries to adopt a concerted and coordinated approach to talent planning and development between their industry, governments and educational institutions to ensure they fulfil their potential in the years ahead.

WTTC is proud to continue to provide this clear and empirical data in order to help both public and private bodies make the right decisions for the future growth of a sustainable Travel & Tourism sector.

**David Scowsill** 

David Servett

President & CEO

WTTC

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The Economic Impact of Travel & Tourism 2015

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### **Portugal**

### 2015 ANNUAL RESEARCH: KEY FACTS<sup>1</sup>

### 2015 forecast

### **GDP: DIRECT CONTRIBUTION**

The direct contribution of Travel & Tourism to GDP was EUR10.4bn (6.0% of total GDP) in 2014, and is forecast to rise by 3.1% in 2015, and to rise by 2.5% pa, from 2015-2025, to EUR13.7bn (6.9% of total GDP) in 2025.



### **GDP: TOTAL CONTRIBUTION**

The total contribution of Travel & Tourism to GDP was EUR27.3bn (15.7% of GDP) in 2014, and is forecast to rise by 2.2% in 2015, and to rise by 1.9% pa to EUR33.6bn (17.0% of GDP) in 2025



### **EMPLOYMENT: DIRECT CONTRIBUTION**

In 2014 Travel & Tourism directly supported 337,000 jobs (7.4% of total employment). This is expected to rise by 4.1% in 2015 and rise by 1.8% pa to 420,000 jobs (9.1% of total employment) in 2025.



### **EMPLOYMENT: TOTAL CONTRIBUTION**

In 2014, the total contribution of Travel & Tourism to employment, including jobs indirectly supported by the industry, was 18.4% of total employment (831,500 jobs). This is expected to rise by 3.2% in 2015 to 858,000 jobs and rise by 1.1% pa to 960,000 jobs in 2025 (20.9% of total)



### **VISITOR EXPORTS**

Visitor exports generated EUR13.4bn (19.7% of total exports) in 2014. This is forecast to grow by 2.2% in 2015, and grow by 2.8% pa, from 2015-2025, to EUR18.0bn in 2025 (22.7% of total).



### INVESTMENT

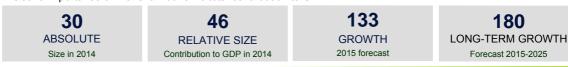
Travel & Tourism investment in 2014 was EUR2.5bn, or 9.4% of total investment. It should rise by 1.2% in 2015, and rise by 0.5% pa over the next ten years to EUR2.6bn in 2025 (9.3% of total)

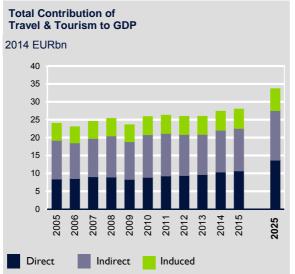


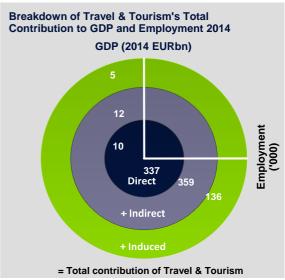
<sup>1</sup>All values are in constant 2014 prices & exchange rates

### **WORLD RANKING (OUT OF 184 COUNTRIES):**

Relative importance of Travel & Tourism's total contribution to GDP









## Defining the economic contribution of Travel & Tourism

Travel & Tourism is an important economic activity in most countries around the world. As well as its direct economic impact, the sector has significant indirect and induced impacts. The UN Statistics Division-approved Tourism Satellite Accounting methodology (TSA:RMF 2008) quantifies only the direct contribution of Travel & Tourism. WTTC recognises that Travel & Tourism's total contribution is much greater however, and aims to capture its indirect and induced impacts through its annual research.



### **DIRECT CONTRIBUTION**

The direct contribution of Travel & Tourism to GDP reflects the 'internal' spending on Travel & Tourism (total spending within a particular country on Travel & Tourism by residents and non-residents for business and leisure purposes) as well as government 'individual' spending - spending by government on Travel & Tourism services directly linked to visitors, such as cultural (eg museums) or recreational (eg national parks).

The direct contribution of Travel & Tourism to GDP is calculated to be consistent with the output, as expressed in National Accounting, of tourism-characteristic sectors such as hotels, airlines, airports, travel agents and leisure and recreation services that deal directly with tourists. The direct contribution of Travel & Tourism to GDP is calculated from total internal spending by 'netting out' the purchases made by the different tourism industries. This measure is consistent with the definition of Tourism GDP, specified in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008).

### **TOTAL CONTRIBUTION**

The total contribution of Travel & Tourism includes its 'wider impacts' (ie the indirect and induced impacts) on the economy. The 'indirect' contribution includes the GDP and jobs supported by:

- Travel & Tourism investment spending an important aspect of both current and future activity that includes investment activity such as the purchase of new aircraft and construction of new hotels;
- Government 'collective' spending, which helps Travel & Tourism activity in many different ways as it is made on behalf of the 'community at large' – eg tourism marketing and promotion, aviation, administration, security services, resort area security services, resort area sanitation services, etc;
- Domestic purchases of goods and services by the sectors dealing directly with tourists including, for example, purchases of food and cleaning services by hotels, of fuel and catering services by airlines, and IT services by travel agents.

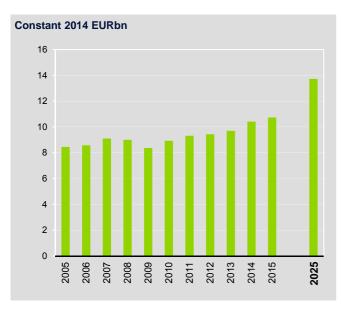
The 'induced' contribution measures the GDP and jobs supported by the spending of those who are directly or indirectly employed by the Travel & Tourism sector.

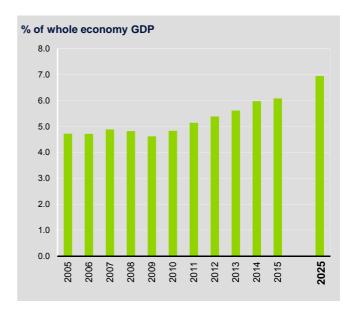
## Travel & Tourism's contribution to GDP<sup>1</sup>

The direct contribution of Travel & Tourism to GDP in 2014 was EUR10.4bn (6.0% of GDP). This is forecast to rise by 3.1% to EUR10.7bn in 2015. This primarily reflects the economic activity generated by industries such as hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). But it also includes, for example, the activities of the restaurant and leisure industries directly supported

The direct contribution of Travel & Tourism to GDP is expected to grow by 2.5% pa to EUR13.7bn (6.9% of GDP) by 2025.

### PORTUGAL: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO GDP

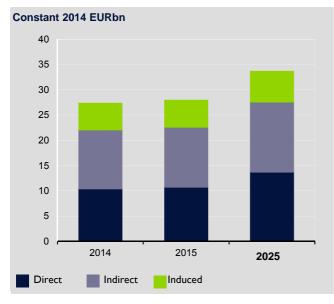


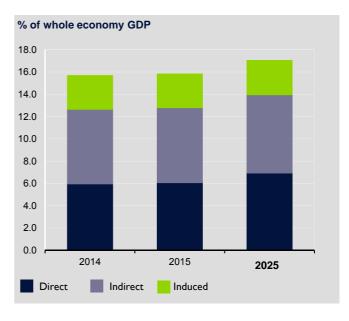


The total contribution of Travel & Tourism to GDP (including wider effects from investment, the supply chain and induced income impacts, see page 2) was EUR27.3bn in 2014 (15.7% of GDP) and is expected to grow by 2.2% to EUR27.9bn (15.8% of GDP) in 2015.

It is forecast to rise by 1.9% pa to EUR33.6bn by 2025 (17.0% of GDP).

### **PORTUGAL: TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO GDP**





<sup>&</sup>lt;sup>1</sup> All values are in constant 2014 prices & exchange rates



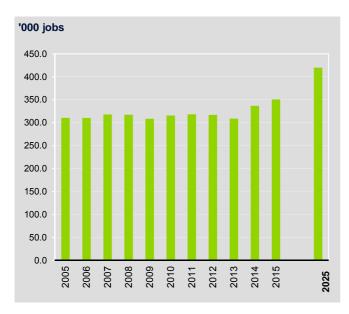
## Travel & Tourism's contribution to employment

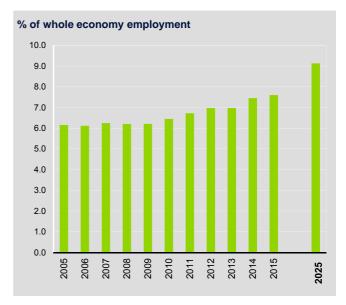
Travel & Tourism generated 337,000 jobs directly in 2014 (7.4% of total employment) and this is forecast to grow by 4.1% in 2015 to 350,500 (7.6% of total employment).

This includes employment by hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). It also includes, for example, the activities of the restaurant and leisure industries directly supported by tourists.

By 2025, Travel & Tourism will account for 420,000 jobs directly, an increase of 1.8% pa over the next ten years.

### PORTUGAL: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT

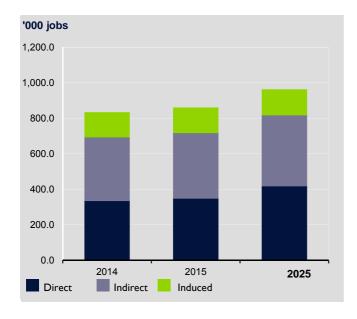


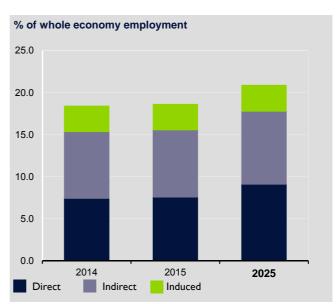


The total contribution of Travel & Tourism to employment (including wider effects from investment, the supply chain and induced income impacts, see page 2) was 831,500 jobs in 2014 (18.4% of total employment). This is forecast to rise by 3.2% in 2015 to 858,000 jobs (18.6% of total employment).

By 2025, Travel & Tourism is forecast to support 960,000 jobs (20.9% of total employment), an increase of 1.1% pa over the period.

### **PORTUGAL: TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT**





### Visitor Exports and Investment<sup>1</sup>

### **VISITOR EXPORTS**

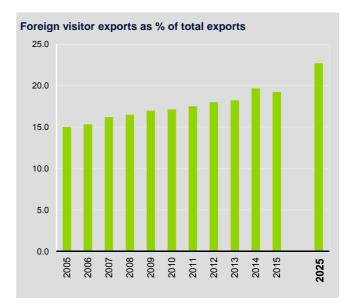
Money spent by foreign visitors to a country (or visitor exports) is a key component of the direct contribution of Travel & Tourism. In 2014, Portugal generated EUR13.4bn in visitor exports.

In 2015, this is expected to grow by 2.2%, and the country is expected to attract 9,036,000 international tourist arrivals.

By 2025, international tourist arrivals are forecast to total 11,659,000, generating expenditure of EUR18.0bn, an increase of 2.8% pa.

### **PORTUGAL: VISITOR EXPORTS AND INTERNATIONAL TOURIST ARRIVALS**



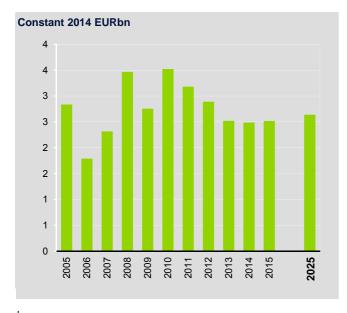


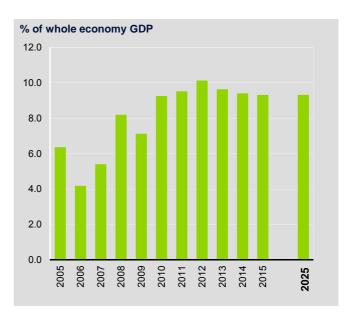
### **INVESTMENT**

Travel & Tourism is expected to have attracted capital investment of EUR2.5bn in 2014. This is expected to rise by 1.2% in 2015, and rise by 0.5% pa over the next ten years to EUR2.6bn in 2025.

Travel & Tourism's share of total national investment will rise from 9.3% in 2015 to 9.3% in 2025.

### **PORTUGAL: CAPITAL INVESTMENT IN TRAVEL & TOURISM**





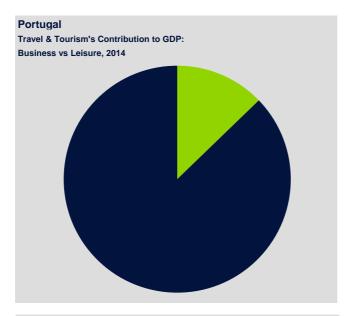
<sup>&</sup>lt;sup>1</sup> All values are in constant 2014 prices & exchange rates



### Different components of Travel & Tourism<sup>1</sup>



Business spending 12.8%



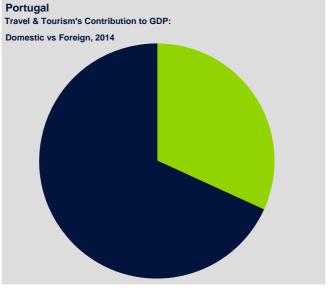
Leisure travel spending (inbound and domestic) generated 87.2% of direct Travel & Tourism GDP in 2014 (EUR17.1bn) compared with 12.8% for business travel spending (EUR2.5bn).

Leisure travel spending is expected to grow by 3.2% in 2015 to EUR17.7bn, and rise by 2.6% pa to EUR22.7bn in 2025.

Business travel spending is expected to grow by 2.4% in 2015 to EUR2.6bn, and rise by 2.0% pa to EUR3.1bn in 2025.



Domestic spending 31.8%



### Domestic travel spending generated 31.8% of direct Travel & Tourism GDP in 2014 compared with 68.2% for visitor exports (ie foreign visitor spending or international tourism receipts).

Domestic travel spending is expected to grow by 5.0% in 2015 to EUR6.6bn, and rise by 1.8% pa to EUR7.8bn in 2025.

Visitor exports are expected to grow by 2.2% in 2015 to EUR13.7bn, and rise by 2.8% pa to EUR18.0bn in 2025.

Direct 38.1%

Induced 19.2%

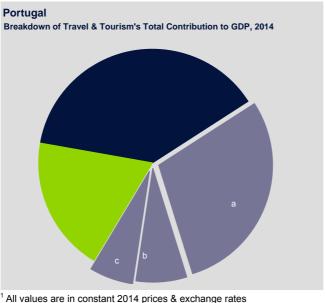
Indirect 42.7%

Indirect is the sum of: (a) Supply chain

29.3% (b) Investment

7.2%

(c) Government collective



The total contribution of Travel & Tourism to GDP is its direct contribution.

The Travel & Tourism industry contributes to GDP and employment in many ways as detailed on

page 2.

6.2%

### Country rankings: Absolute contribution, 2014

Travel & Tourism's Direct	2014	Travel & Tourism's Total	2014
Contribution to GDP	(US\$bn)	Contribution to GDP	(US\$bn)
5 France	102.6	E United Kingdom	200.9
	102.6	5 United Kingdom	309.8
6 United Kingdom	102.2	6 France	254.8
7 Italy	87.9	7 Italy	216.7
9 Spain	78.3	8 Spain	214.4
13 Turkey	37.6	14 Turkey	95.8
World Average	19.4	World Average	58.3
Europe Average	16.6	Europe Average	45.4
28 Greece	15.8	29 Greece	39.1
33 Portugal	13.9	30 Portugal	36.4
42 Morocco	8.6	49 Morocco	19.1
90 Malta	1.5	86 Cyprus	4.5
91 Cyprus	1.5	103 Malta	2.9
Travel & Tourism's Direct	2014	Travel & Tourism's Total	2014
Contribution to Employment	'000 jobs	Contribution to Employment	'000 jobs
10 United Kingdom	1892.4	11 United Kingdom	4228.0
15 France	1132.6	16 France	2714.1
16 Italy	1082.0	17 Spain	2652.6
22 Spain	870.0	18 Italy	2553.0
World Average	827.0	22 Turkey	2130.2
23 Morocco	775.4	World Average	2076.6
29 Turkey	579.8	25 Morocco	1740.7
42 Greece	340.3	41 Portugal	831.6
44 Portugal	336.8	Europe Average	749.2
Europe Average	297.3	47 Greece	699.9
132 Malta	28.1	127 Cyprus	82.4
134 Cyprus	28.0	144 Malta	51.1
Travel & Tourism	2014	Visitor	2014
Capital Investment	(US\$bn)	Exports	(US\$bn)
3 France	41.2	2 Spain	69.5
9 United Kingdom	21.4	4 France	60.6
11 Spain	17.9	8 Italy	46.3
12 Turkey	15.7	9 United Kingdom	45.2
15 Italy	12.2	11 Turkey	37.4
Europe Average	4.6	24 Portugal	17.8
World Average	4.5	25 Greece	17.0
37 Morocco	3.8	Europe Average	12.1
38 Greece	3.7	38 Morocco	8.1
43 Portugal	3.3	World Average	7.5
102 Cyprus	0.3	64 Cyprus	2.9
117 Malta	0.2	85 Malta	1.8

The tables on pages 7-10 provide provide brief extracts from the full WTTC Country League Table Rankings, highlighting comparisons with competing destinations as well as with the world and regional average. Averages in above tables are simple cross-country averages. The competing destinations selected are those that offer a similar tourism product and compete for tourists from the same set of origin markets. These tend to be, but are not exclusively, geographical neighbours.



### Country rankings: Relative contribution, 2014

	& Tourism's Direct bution to GDP	2014 % share
13	Malta	14.7
28	Morocco	8.1
36	Greece	7.0
37	Cyprus	7.0
43	Portugal	6.0
49	Spain	5.6
63	Turkey	4.7
73	Italy	4.1
84	France	3.6
93	United Kingdom	3.5
	Europe	3.4
	World	3.1

	TTOITU	5.1
Travel	& Tourism's Direct	2014
Contri	bution to Employment	% share
40	Malta	40.0
10	Malta	16.0
24	Greece	9.4
30	Cyprus	7.7
31	Portugal	7.4
35	Morocco	7.1
47	United Kingdom	5.7
58	Spain	5.0
61	Italy	4.8
78	France	4.1
	World	3.6
	Europe	3.6
139	Turkey	2.2

	& Tourism Investment bution to Total Capital Investment	2014 % share
30	Greece	13.7
35	Cyprus	12.3
36	Malta	12.0
38	Morocco	11.7
46	Turkey	9.7
51	Portugal	9.4
72	Spain	6.9
75	France	6.7
	Europe	4.7
	World	4.3
106	United Kingdom	4.2
136	Italy	3.2
		·

	& Tourism's Total bution to GDP	2014 % share
21	Malta	28.1
31	Cyprus	21.3
39	Morocco	17.9
41	Greece	17.3
46	Portugal	15.7
49	Spain	15.2
67	Turkey	12.0
74	United Kingdom	10.5
84	Italy	10.1
	World	9.8
	Europe	9.2
100	France	8.9

	& Tourism's Total bution to Employment	2014 % share
19	Malta	29.1
27	Cyprus	22.6
34	Greece	19.4
38	Portugal	18.4
45	Morocco	16.0
48	Spain	15.3
59	United Kingdom	12.7
69	Italy	11.4
81	France	9.9
	World	9.4
	Europe	9.0
107	Turkey	8.2

	Exports bution to Total Exports	2014 % share
40	Cyprus	29.6
45	Greece	25.6
50	Morocco	21.9
56	Portugal	19.7
58	Malta	19.0
63	Turkey	16.8
71	Spain	15.3
98	France	7.5
100	Italy	7.4
	World	5.7
119	United Kingdom	5.6
	Europe	5.6

## Country rankings: Real growth, 2015

	& Tourism's Direct bution to GDP	2015 % growth
36	Cyprus	5.6
72	Malta	4.0
86	Morocco	3.7
87	United Kingdom	3.7
	World	3.7
89	Greece	3.6
96	Spain	3.3
106	Portugal	3.1
113	France	3.0
120	Turkey	2.8
	Europe	2.7
145	Italy	1.8
	,	

	& Tourism's Direct bution to Employment	2015 % growth
13	Turkey	5.9
39	Portugal	4.1
45	Greece	3.8
61	Spain	3.2
73	Morocco	2.7
90	Malta	2.2
	Europe	2.1
94	United Kingdom	2.1
96	France	2.0
	World	2.0
106	Italy	1.7
166	Cyprus	-0.8

Travel Invest	& Tourism ment	2015 % growth
6	Cyprus	12.5
28	Morocco	8.0
58	United Kingdom	6.1
	World	4.8
88	Turkey	4.8
113	Spain	3.8
116	Greece	3.6
134	France	2.5
	Europe	2.4
162	Portugal	1.2
169	Italy	0.4
170	Malta	0.4

	& Tourism's Total bution to GDP	2015 % growth
32	Cyprus	5.5
70	Spain	4.0
71	United Kingdom	4.0
	World	3.7
87	Morocco	3.5
97	Greece	3.2
102	France	3.0
103	Turkey	3.0
117	Malta	2.7
	Europe	2.4
133	Portugal	2.2
147	Italy	1.7

	& Tourism's Total bution to Employment	2015 % growth
38	Greece	3.9
40	Turkey	3.7
46	Spain	3.5
48	Cyprus	3.4
52	Portugal	3.2
	World	2.6
77	Morocco	2.3
89	United Kingdom	2.0
93	France	1.9
	Europe	1.5
112	Italy	1.4
133	Malta	0.8

Visitor Expor		2015 % growth
33	Greece	6.2
41	Cyprus	5.8
53	Morocco	5.2
73	Malta	4.4
74	United Kingdom	4.2
81	France	3.9
84	Spain	3.9
	Europe	3.4
94	Turkey	3.2
	World	2.8
113	Italy	2.5
119	Portugal	2.2



### Country rankings: Long term growth, 2015 - 2025

Travel & Tourism's Direct Contribution to GDP	2015 - 2025 % growth pa	Travel & Tourism's Total Contribution to GDP	2015 - 2025 % growth pa
40 Morocco	5.5	42 Morocco	5.3
<b>71</b> Turkey	4.6	85 Cyprus	4.2
97 Cyprus	4.1	90 Turkey	4.1
World	3.9	World	3.8
109 Malta	3.8	110 Greece	3.7
122 Greece	3.6	132 Malta	3.4
140 United Kingdom	3.2	142 United Kingdom	3.1
Europe	2.8	Europe	2.6
165 France	2.6	176 France	2.3
168 Portugal	2.5	177 Spain	2.1
177 Spain	2.3	180 Portugal	1.9
181 Italy	2.1	<b>182</b> Italy	1.7
Travel & Tourism's Direct	2015 - 2025	Travel & Tourism's Total	2015 - 2025
Contribution to Employment	% growth pa	Contribution to Employment	% growth pa
14 Turkey	4.1	52 Greece	2.7
72 Malta	2.4	61 Turkey	2.5
79 Greece	2.4	World	2.3
84 Italy	2.3	84 Cyprus	2.0
World	2.0	95 Malta	1.9
104 Morocco	1.9	109 Morocco	1.7
111 Portugal	1.8	118 Italy	1.6
117 France	1.7	130 United Kingdom	1.4
119 United Kingdom	1.7	137 France	1.2
Europe	1.6	Europe	1.2
136 Spain	1.3	139 Portugal	1.1
163 Cyprus	0.5	152 Spain	0.9
Travel & Tourism Investment Contribution to Capital Investment	2015 - 2025 % growth pa	Visitor Exports Contribution to Exports	2015 - 2025 % growth pa
Contribution to Capital Investment	70 growth pa	Contribution to Exports	70 growth pa
43 Morocco	5.6	37 Morocco	5.6
World	4.6	<b>52</b> Turkey	5.1
82 Greece	4.5	80 United Kingdom	4.5
84 Cyprus	4.5	87 Greece	4.2
98 Turkey	4.2	91 Cyprus	4.2
123 United Kingdom	3.6	World	4.2
<b>129</b> Spain	3.5	92 Malta	4.1
Europe	3.2	Europe	3.8
159 France	2.5	138 France	3.0
168 Malta	2.1	149 Portugal	2.8
171 Italy	2.0	158 Spain	2.7
184 Portugal	0.5	<b>174</b> Italy	2.0

## Summary tables: Estimates & Forecasts

Portugal	2014 US\$mn <sup>1</sup>	2014 % of total	2015 Growth <sup>2</sup>	US\$mn <sup>1</sup>	2025 % of total	Growth <sup>3</sup>
Direct contribution to GDP	13,869.2	6.0	3.1	18,272.9	6.9	2.5
Total contribution to GDP	36,393.6	15.7	2.2	44,802.2	17.0	1.9
Direct contribution to employment <sup>4</sup>	336.8	7.4	4.1	420.0	9.1	1.8
Total contribution to employment <sup>4</sup>	831.6	18.4	3.2	960.4	20.9	1.1
Visitor exports	17,813.3	19.4	2.2	24,009.6	17.1	2.8
Domestic spending	8,317.3	3.6	5.0	10,435.8	4.0	1.8
Leisure spending	22,795.5	5.1	3.2	30,283.9	6.0	2.6
Business spending	3,335.2	0.8	2.4	4,161.5	0.8	2.0
Capital investment	3,297.7	9.4	1.2	3,498.1	9.3	0.5

<sup>12014</sup> constant prices & exchange rates; 22015 real growth adjusted for inflation (%); 32015-2025 annualised real growth adjusted for inflation (%); 4000 jobs

Europe	2014 US\$bn	2014 % of total	2015 Growth <sup>2</sup>	US\$bn <sup>1</sup>	2025 % of total	Growth <sup>3</sup>
Direct contribution to GDP	779.7	3.4	2.7	1,057.7	3.6	2.8
Total contribution to GDP	2,136.0	9.2	2.4	2,833.1	9.8	2.6
Direct contribution to employment <sup>4</sup>	13,975	3.6	2.1	16,668	4.1	1.6
Total contribution to employment <sup>4</sup>	35,214	9.0	1.5	40,094	9.9	1.2
Visitor exports	568.0	5.6	3.4	851.5	5.8	3.8
Domestic spending	1,162.5	5.0	1.9	1,476.4	5.1	2.2
Leisure spending	1,344.6	2.6	2.4	1,819.2	2.8	2.8
Business spending	385.8	0.7	2.6	511.3	0.8	2.6
Capital investment	215.1	4.7	2.4	301.7	5.0	3.2

<sup>&</sup>lt;sup>1</sup>2014 constant prices & exchange rates; <sup>2</sup>2015 real growth adjusted for inflation (%); <sup>3</sup>2015-2025 annualised real growth adjusted for inflation (%); <sup>4</sup>000 jobs

Worldwide	2014 1 US\$bn	2014 % of total	2015 Growth <sup>2</sup>	1 US\$bn	2025 % of total	Growth <sup>3</sup>
Direct contribution to GDP	2,364.8	3.1	3.7	3,593.2	3.3	3.9
Total contribution to GDP	7,580.9	9.8	3.7	11,381.9	10.5	3.8
Direct contribution to employment <sup>4</sup>	105,408	3.6	2.0	130,694	3.9	2.0
Total contribution to employment <sup>4</sup>	276,845	9.4	2.6	356,911	10.7	2.3
Visitor exports	1,383.8	5.7	2.8	2,140.1	5.6	4.2
Domestic spending	3,642.1	4.7	3.7	5,465.0	5.0	3.8
Leisure spending	3,850.2	2.3	3.3	5,928.8	2.5	4.1
Business spending	1,175.7	0.7	4.0	1,679.0	0.7	3.2
Capital investment	814.4	4.3	4.8	1,336.4	4.9	4.6

<sup>&</sup>lt;sup>1</sup>2014 constant prices & exchange rates; <sup>2</sup>2015 real growth adjusted for inflation (%); <sup>3</sup>2015-2025 annualised real growth adjusted for inflation (%); <sup>4</sup>'000 jobs

<sup>%</sup> of total refers to each indicator's share of the relevant whole economy indicator such as GDP and employment. Visitor exports is shown relative to total exports of goods and Domestic spending is expressed relative to whole economy GDP. For leisure and business spending, their direct contribution to Travel & Tourism GDP is calculated as a share of whole economy GDP (the sum of these shares equals the direct contribution). Investment is relative to whole economy investment.



## The economic contribution of Travel & Tourism: Real 2014 prices

Po	rtugal								
(E	JRbn, real 2014 prices)	2009	2010	2011	2012	2013	2014	2015E	2025F
1.	Visitor exports	9.0	9.9	10.9	11.6	12.2	13.4	13.7	18.0
2.	Domestic expenditure (includes government individual spending)	6.7	6.9	6.7	6.2	6.0	6.2	6.6	7.8
3.	Internal tourism consumption (= 1 + 2)	15.8	16.9	17.6	17.8	18.2	19.6	20.2	25.9
4.	Purchases by tourism providers, including imported goods (supply chain)	-7.4	-7.9	-8.3	-8.4	-8.5	-9.2	-9.5	-12.1
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	8.4	8.9	9.3	9.4	9.7	10.4	10.7	13.7
6.	Other final impacts (indirect & induced)  Domestic supply chain	6.8	7.2	7.6	7.6	7.9	8.4	8.7	11.1
7.	Capital investment	2.7	3.5	3.2	2.9	2.5	2.5	2.5	2.6
8.	Government collective spending	2.0	2.0	1.9	1.8	1.8	1.8	1.8	1.9
9.	Imported goods from indirect spending	-1.0	-0.8	-0.8	-0.9	-1.0	-1.0	-1.1	-1.8
10.	Induced	4.7	5.0	5.0	5.0	5.0	5.2	5.3	6.0
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	23.5	25.8	26.2	25.9	25.9	27.3	27.9	33.6
12.	Employment impacts ('000)  Direct contribution of Travel & Tourism to employment	308.5	315.7	318.5	317.1	308.8	336.8	350.5	420.0
13.	Total contribution of Travel & Tourism to employment	806.5	850.6	836.5	811.9	775.3	831.6	858.2	960.4
14	Other indicators  Expenditure on outbound travel	3.3	3.6	3.6	3.6	3.7	3.9	4.0	4.7

## The economic contribution of Travel & Tourism: Nominal prices

Ро	rtugal								
(El	JRbn, nominal prices)	2009	2010	2011	2012	2013	2014	2015E	2025F
1.	Visitor exports	8.8	9.7	10.6	11.2	12.1	13.4	13.8	21.0
2.	Domestic expenditure (includes government individual spending)	6.5	6.8	6.5	6.1	6.0	6.2	6.6	9.1
3.	Internal tourism consumption (= 1 + 2)	15.3	16.4	17.1	17.3	18.1	19.6	20.4	30.2
4.	Purchases by tourism providers, including imported goods (supply chain)	-7.2	-7.7	-8.0	-8.1	-8.5	-9.2	-9.6	-14.2
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	8.1	8.7	9.1	9.1	9.6	10.4	10.8	16.0
6.	Other final impacts (indirect & induced)  Domestic supply chain	6.6	7.1	7.3	7.4	7.8	8.4	8.8	12.9
7.	Capital investment	2.7	3.4	3.1	2.8	2.5	2.5	2.5	3.1
8.	Government collective spending	2.0	1.9	1.9	1.8	1.8	1.8	1.8	2.3
9.	Imported goods from indirect spending	-1.0	-0.8	-0.8	-0.9	-0.9	-1.0	-1.1	-2.1
10.	Induced	4.5	4.9	4.9	4.8	4.9	5.2	5.4	7.1
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	22.8	25.2	25.5	25.1	25.7	27.3	28.1	39.2
12.	Employment impacts ('000)  Direct contribution of Travel & Tourism to employment	308.5	315.7	318.5	317.1	308.8	336.8	350.5	420.0
13.	Total contribution of Travel & Tourism to employment	806.5	850.6	836.5	811.9	775.3	831.6	858.2	960.4
14.	Other indicators  Expenditure on outbound travel	3.2	3.5	3.5	3.5	3.7	3.9	4.0	5.5

<sup>\*</sup>Concepts shown in this table align with the standard table totals as described in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008) developed by the United Nations Statistical Division (UNSD), the Statistical Office of the European Communities (EUROSTAT), the Organisation for Economic Co-operation and Development (OECD) and the World Tourism Organization (UNWTO).

Historical data for concepts has been benchmarked to match reported TSA data where available.



## The economic contribution of Travel & Tourism: Growth

Portugal									
Gr	owth <sup>1</sup> (%)	2009	2010	2011	2012	2013	2014	2015E	2025F <sup>2</sup>
1.	Visitor exports	-8.5	9.8	9.6	6.4	5.4	9.7	2.2	2.8
2.	Domestic expenditure (includes government individual spending)	-6.2	3.0	-3.2	-6.8	-3.3	3.3	5.0	1.8
3.	Internal tourism consumption (= 1 + 2)	-7.4	6.8	4.2	1.3	2.3	7.5	3.1	2.5
4.	Purchases by tourism providers, including imported goods (supply chain)	-8.1	7.3	4.3	1.5	1.8	7.8	3.1	2.5
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	-7.0	6.6	4.4	1.3	2.8	7.3	3.1	2.5
6.	Other final impacts (indirect & induced)  Domestic supply chain	-7.3	6.8	4.3	1.2	2.8	7.3	3.1	2.5
7.	Capital investment	-20.6	28.0	-9.8	-9.1	-12.9	-1.3	1.2	0.5
8.	Government collective spending	2.6	-1.3	-3.8	-4.3	-1.9	-0.6	-0.9	0.9
9.	Imported goods from indirect spending	-9.7	-3.4	-0.8	4.5	3.3	6.7	3.6	3.2
10.	Induced	-3.2	7.6	0.8	-0.9	-0.1	5.1	1.2	1.3
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	-7.0	9.8	1.5	-1.3	0.0	5.5	2.2	1.9
12.	Employment impacts ('000)  Direct contribution of Travel & Tourism to employment	-2.8	2.3	0.9	-0.5	-2.6	9.1	4.1	1.8
13.	Total contribution of Travel & Tourism to employment	-4.7	5.5	-1.7	-2.9	-4.5	7.3	3.2	1.1
14	Other indicators  Expenditure on outbound travel	-9.0	9.2	0.7	-1.3	3.8	3.9	3.9	1.7

<sup>&</sup>lt;sup>1</sup>2009-2014 real annual growth adjusted for inflation (%); <sup>2</sup>2015-2025 annualised real growth adjusted for inflation (%)

### **Glossary**

#### **KEY DEFINITIONS**

**Travel & Tourism** – relates to the activity of travellers on trips outside their usual environment with a duration of less than one year. Economic activity related to all aspects of such trips is measured within the research.

**Direct contribution to GDP** – GDP generated by industries that deal directly with tourists, including hotels, travel agents, airlines and other passenger transport services, as well as the activities of restaurant and leisure industries that deal directly with tourists. It is equivalent to total internal Travel & Tourism spending (see below) within a country less the purchases made by those industries (including imports). In terms of the UN's Tourism Satellite Account methodology it is consistent with total GDP calculated in table 6 of the TSA: RMF 2008.

**Direct contribution to employment** – the number of direct jobs within Travel & Tourism. This is consistent with total employment calculated in table 7 of the TSA: RMF 2008.

**Total contribution to GDP** – GDP generated directly by the Travel & Tourism sector plus its indirect and induced impacts (see below).

**Total contribution to employment** – the number of jobs generated directly in the Travel & Tourism sector plus the indirect and induced contributions (see below).

### **DIRECT SPENDING IMPACTS**

**Visitor exports** – spending within the country by international tourists for both business and leisure trips, including spending on transport, but excluding international spending on education. This is consistent with total inbound tourism expenditure in table 1 of the TSA: RMF 2008.

**Domestic Travel & Tourism spending** – spending within a country by that country's residents for both business and leisure trips. Multi-use consumer durables are not included since they are not purchased solely for tourism purposes. This is consistent with total domestic tourism expenditure in table 2 of the TSA: RMF 2008. Outbound spending by residents abroad is not included here, but is separately identified according to the TSA: RMF 2008 (see below).

**Government individual spending** – spending by government on Travel & Tourism services directly linked to visitors, such as cultural services (eg museums) or recreational services (eg national parks).

Internal tourism consumption – total revenue generated within a country by industries that deal directly with tourists including visitor exports, domestic spending and government individual spending. This does not include spending abroad by residents. This is consistent with total internal tourism expenditure in table 4 of the TSA: RMF 2008.

**Business Travel & Tourism spending** – spending on business travel within a country by residents and international visitors.

**Leisure Travel & Tourism spending** – spending on leisure travel within a country by residents and international visitors.

### **INDIRECT AND INDUCED IMPACTS**

**Indirect contribution** – the contribution to GDP and jobs of the following three factors:

- Capital investment includes capital investment spending by all industries directly involved in Travel & Tourism. This also constitutes investment spending by other industries on specific tourism assets such as new visitor accommodation and passenger transport equipment, as well as restaurants and leisure facilities for specific tourism use. This is consistent with total tourism gross fixed capital formation in table 8 of the TSA: RMF 2008.
- Government collective spending —government spending in support of general tourism activity. This can include national as well as regional and local government spending. For example, it includes tourism promotion, visitor information services, administrative services and other public services. This is consistent with total collective tourism consumption in table 9 of TSA: RMF 2008.
- **Supply-chain effects** purchases of domestic goods and services directly by different industries within Travel & Tourism as inputs to their final tourism output.

**Induced contribution** – the broader contribution to GDP and employment of spending by those who are directly or indirectly employed by Travel & Tourism.

### **OTHER INDICATORS**

**Outbound expenditure** – spending outside the country by residents on all trips abroad. This is fully aligned with total outbound tourism expenditure in table 3 of the TSA: RMF 2008.

**Foreign visitor arrivals** – the number of arrivals of foreign visitors, including same-day and overnight visitors (tourists) to the country.



### Methodological note

WTTC has an on-going commitment to align its economic impact research with the UN Statistics Division-approved 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA:RMF 2008). This involves benchmarking of country reports to official, published TSAs, including for countries which are reporting data for the first time, as well as existing countries reporting an additional year's data. New country TSAs incorporated this year include France, Germany, Japan, Malaysia, Mexico, Oman, Qatar and Saudi Arabia. In addition to producing data on 184 countries, WTTC also produces reports on 24 other regions, sub-regions and economic and geographic groups. This year, there are 8 reports for special economic and geographic groups with Pacific Alliance being included for the first time. Please also note that from this year, the report for Sudan no longer includes data on South Sudan.

### **ECONOMIC AND GEOGRAPHIC GROUPS**

### APEC (ASIA-PACIFIC ECONOMIC COOPERATION)

Australia, Brunei, Canada, Chile, China, Hong Kong, Indonesia, Japan, South Korea, Malaysia, Mexico, New Zealand, Papua New Guinea, Peru, Philippines, Russian Federation, Singapore, Taiwan, Thailand, USA, Vietnam.

### THE COMMONWEALTH

Anguilla, Antigua and Barbuda, Australia, Bahamas, Bangladesh, Barbados, Belize, Bermuda, Botswana, Brunei, Cameroon, Canada, Cayman Islands, Cyprus, Dominica, Ghana, Grenada, Guyana, India, Jamaica, Kenya, Kiribati, Lesotho, Malawi, Malaysia, Maldives, Malta, Mauritius, Mozambique, Namibia, Nigeria, New Zealand, Pakistan, Papua New Guinea, Rwanda, South Africa, Seychelles, Sierra Leone, Singapore, Solomon Islands, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent and the Grenadines, Swaziland, Tanzania, Tonga, Trinidad and Tobago, Uganda, UK, British Virgin Islands, Vanuatu, Zambia.

#### FORMER NETHERLANDS ANTILLES

Bonaire, Curacao, Sint Maarten, Saba and Sint Eustatius.

### **G20**

Argentina, Australia, Brazil, Canada, China, European Union, France\*, Germany\*, India, Indonesia, Italy\*, Japan, Mexico, Russian Federation, Saudi Arabia, South Africa, South Korea, Turkey, UK\*, USA.

### **META (MEDITERRANEAN TRAVEL ASSOCIATION)**

Albania, Algeria, Bosnia Herzegovina, Croatia, Cyprus, Egypt, France, Greece, Israel, Italy, Jordan, Lebanon, Libya, Macedonia, Malta, Montenegro, Morocco, Portugal, Serbia, Slovenia, Spain, Syria, Tunisia, Turkey.

### OAS (ORGANIZATION OF AMERICAN STATES)

Argentina, Antigua and Barbuda, Bahamas, Barbados, Belize, Bolivia, Brazil, Canada, Chile, Colombia, Costa Rica, Cuba, Dominican Republic, Dominica, Ecuador, El Salvador, Grenada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, St Kitts and Nevis, Nicaragua, Panama, Paraguay, Peru, St Lucia, St Vincent and the Grenadines, Suriname, Trinidad and Tobago, USA, Uruguay.

### OECD (ORGANISATION FOR ECONOMIC CO-OPERATION AND DEVELOPMENT)

Australia, Austria, Belgium, Canada, Chile, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, South Korea, Luxembourg, Mexico, Netherlands, New Zealand, Norway, Poland, Portugal, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, UK, USA.

### **OTHER OCEANIA**

American Samoa, Cook Islands, French Polynesia, Guam, Marshall Islands, Micronesia (Federated States of), New Caledonia, Niue, Northern Mariana Islands, Palau, Samoa, Tuvalu.

### **PACIFIC ALLIANCE**

Chile, Colombia, Mexico, Peru.

### SADC (SOUTHERN AFRICAN DEVELOPMENT COMMUNITY)

Angola, Botswana, Democratic Republic of Congo (DRC), Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, Swaziland, Tanzania, Zambia, Zimbabwe.

\*included in European Union



## **Economic impact reports: Regions, sub-regions and countries**

					WORL	.D						
REGION	SUB- REGION	COUNTRY	REGION	SUB- REGION	COUNTRY	REGION	SUB- REGION	COUNTRY	REGION	SUB- REGION	COUNTRY	
		Algeria			Anguilla			Japan			Lithuania	
	ΕĶ	Egypt			Antigua & Barbuda		SIA	China			Luxembourg	
	NORTH	Libya			Aruba		ST A	Hong Kong			Malta	
	ZĀ	Morocco			Bahamas		NORTHEAST ASIA	South Korea		EUROPEAN UNION	Netherlands	
		Tunisia			Barbados		H.	Macau			Poland	
		Angola			Bermuda		ž	Taiwan			Portugal	
	-	Benin			Cayman Islands			Mongolia		PEA	Romania	
	_	Botswana			Cuba			Australia		JRO	Slovakia	
		Burkina Faso			Former Netherlands			New Zealand		□	Slovenia	
	_	Burundi			Antilles			Fiji Kiribati			Spain	
	_	Cameroon Cape Verde		7	Dominica		OCEANIA	Other Oceania			Sweden	
		Cape Verde  Central African		EAI	Dominican Republic		CEA	Papua			UK	
		Republic		CARIBBEAN	Grenada		0	New Guinea			Albania	
		Chad		CAF	Guadeloupe	0		Solomon Islands				
	-	Comoros			Haiti	Ĕ	OH.	Tonga			Armenia	
		Democratic Republic of Congo			Jamaica	-PAC		Vanuatu	М		Azerbaijan	
		Ethiopia			Martinique	ASIA-PACIFIC	SIA	SIA	Bangladesh	EUROPE		Belarus
		Gabon	AMERICAS		Puerto Rico		SOUTH ASIA	India	冒	OTHER EUROPE	Bosnia	
		Gambia			St Kitts & Nevis			Maldives			Herzegovina	
		Ghana			St Lucia			Nepal			Georgia	
		Guinea			St Vincent & the Grenadines			Pakistan			Iceland	
		Ivory Coast			Trinidad &			Sri Lanka			Kazakhstan	
A C		Kenya			Tobago			Brunei Cambodia			Kyrgyzstan	
AFRICA		Lesotho	<u>=</u>		UK Virgin Islands		A S	Indonesia			Macedonia	
٩	RAN	Madagascar	AN		US Virgin Islands			Laos			Moldova	
	SUB-SAHARAN	Malawi			Argentina		STA	Malaysia			Montenegro	
	B-S	Mali			Belize		ΙΕΑ	Myanmar			Norway	
	SU	Mauritius			Bolivia		SOUTHEAST ASIA	Philippines			Russian Federation	
		Mozambique Namibia			Brazil			Singapore			Serbia	
		Niger			Chile			Thailand			Switzerland	
		Nigeria			Colombia			Vietnam			Turkey	
		Republic of Congo			Costa Rica			Austria			Ukraine	
		Reunion		ICA	El Salvador			Belgium			Uzbekistan	
		Rwanda		LATIN AMERICA	Ecuador			Bulgaria			Bahrain	
		Sao Tome &		Z A	Guatemala			Croatia			Iran	
		Principe Senegal		LATI	Guyana			Cyprus			Iraq	
		Seychelles		_	Honduras		Z	Czech Republic			Israel	
		Sierra Leone			Nicaragua	ш	SNO	Denmark			Jordan	
		South Africa			Panama	EUROPE	EUROPEAN UNION	Estonia	AST		Kuwait	
		Sudan			Paraguay	Ë	OPE	Finland	MIDDLE EAST		Lebanon	
		Swaziland			Peru		EUR.	France	DDL		Oman	
		Tanzania			Suriname			Germany	Ξ		Qatar	
					Uruguay			Greece			Saudi Arabia	
		Togo			Venezuela			Hungary				
		Uganda		3CA	Canada			Ireland			Syria	
		Zambia		NORTH	Mexico			Italy			UAE	
		Zimbabwe			USA			Latvia			Yemen	



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DUBAII AND Mohammed Al Habbai CFO

EAST JAPAN RAILWAY COMPANY Satoshi Seino Chairman & Director

ENTERPRISE HOLDINGS Pamela Nicholson CEO

EXPEDIA INC Dara Khosrowshahi President & CEO

FAIRMONT HOTELS & RESORTS Jennifer Fox

FINTRAX John Moore Chairman

GLOBAL BLUE GROUP David Baxby President & CEO

GLOBAL LEISURE PARTNERS LLP Mark Harms

GREATER TORONTO AIRPORTS AUTHORITY Howard Eng President & CEO

HAWAIIAN AIR Mark Dunkerley President & CEO

David Radcliffe

Clement Kwok

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President, Hertz International HOGG ROBINSON GROUP

Chief Executive HONG KONG & SHANGHAI

Managing Director & CEO **HUANGSHAN TOURISM** HUANG Linmu

President and Chairman of the

HYATT HOTELS CORPORATION Mark S Hoplamazian President and CEO

Marty Salfen General Manager, Global Travel & Transportation Industry

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INTERNATIONAL AIRLINES GROUP Willie Walsh Chief Executive

JAPAN AIRLINES CO. LTD Masaru Onishi

KERZNER INTERNATIONAL Alan Leibman

KUONI TRAVEL HOLDING LTD Peter Meier CEO

LAS VEGAS SANDS CORP. Robert Goldstein President and Chief Operating

LEBUA HOTELS & RESORTS Narawadee Bualert President Deepak Ohri CEO

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NOEL GROUP, A BERKSHIRE HATHAWAY COMPANY John M. Noel

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ORBITZ WORLDWIDE Barney Harford

**OTI HOLDING** Ayhan Bektas Chairman

OZALTIN HOLDING Öznur Özdemir Özaltin Chief Executive Özaltin Holding (Tourism Group)

PEAK ADVENTURE TRAVEL Darrell Wade CEO

OLINAR ZHUANG Chenchao Co-Founder & CEO

RADISSON EDWARDIAN HOTELS Jasminder Singh Chairman & CEO

RELAIS & CHÂTEAUX Philippe Gombert President International, Chairman of the Board

R TAUCK & PARTNER Robin Tauck President

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SHANGHAI SPRING INTERNATIONAL TRAVEL SERVICES XIAO Qianhui General Manager

STARWOOD HOTELS & RESORTS WORLDWIDE Adam Aron CEO

TAP PORTUGAL Fernando Pinto

TRAVEL LEADERS GROUP Michael Batt Founder & Chairman

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**UNITED AIRLINES** 

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VALUE RETAIL Desiree Bollier CEO

VIRTUOSO Matthew D Upchurch CTC CEO

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DELOITTE Adam Weissenberg Vice Chairman, Global Travel, Hospitality & Leisure Leader

**FCOLAB** Michael Hickey
Executive Vice President and President, Global Institutional

**GOLDMAN SACHS** Ben Leahy Managing Director, Investment Banking Division

GOOGLE **Rob Torres** Managing Director for Travel

JCB Koremitsu Sannomiya President & Chief Operating Officer

JONES LANG LASALLE HOTELS Arthur de Haast Chairman Hotels & Hospitality

SPENCER STUART Jerry Noonan Global Consumer Leader

TOSHIBA CORPORATION Atsutoshi Nishida Chairman of the Board

VISA WORLDWIDE Ross Jackson Vice President, Cross-Border, Brand, Product & Client Marketing Asia Pacific Region

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ACTION GROUP HOLDING H E Sheikh Mubarak Al Abdullah Al Mubarak Al Sabah Chairman

ALATUR Ricardo Souto Ferreira Vice President

ALPITOUR Gabriele Burgio CEO

AMBASSADOR HOTEL GROUP Juna-Ho Suh Chairman

APPLE LEISURE GROUP Alex Zozaya Chairman & CEO

COCHA TRAVEL Mario Fuenzalida CEO

DESPEGAR

CEO

Roberto Souviron CEO DIETHELM TRAVEL Maarten Groeneveld

DOURO AZUL Mário Ferreira President & CEO

EL CID RESORTS Carlos Berdegué CEO

GRUPO MASO Esteban Torbar CFO

HAKUBA HOTEL GROUP Adrian Bell

HELLOWORLD Elizabeth Gaines CEO

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MINOR HOTEL GROUP Dillip Rajakarier CEO

NORTHERN CAUCASUS RESORTS Sergey Victorovich Vereshchagin Director General

NRMA GROUP **Tony Stuart** Group CEO

PALACE RESORTS José Chapur Zahoul President

PREMIER HOTELS & RESORTS Claudio Silvestri President & CEO

**ROTANA HOTEL** MANAGEMENT CORPORATION Omer Kaddouri President & CEO

SENTOSA DEVELOPMENT CORPORATION Mike Barclay CEO

SHKP HOTELS Ricco De Blank CEO

SONEVA RESORTS Sonu Shivdasani Chairman & CEO

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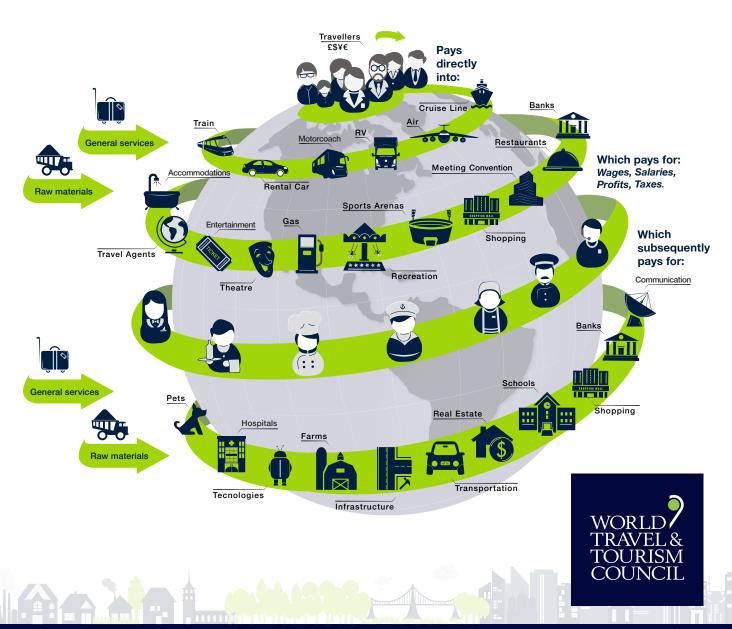
SWAIN DESTINATIONS Ian Swain President

THOMAS COOK INDIA Madhaven Menon Managing Director

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