

GRIFFIN ZODY

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EDUCATION

University of Utah, Salt Lake City, UT

Intended Grad: May 2023

B.S. Computer Science, Minor Psychology

GPA: 3.941/4.000

Relevant Coursework: Object Oriented Programming, Statistical Methods in Psychology, Algorithms*, Data Structures*, and Discrete Structures*.

WORK EXPERIENCE

Technical Support Ambassador

Sep 2019 - Jul 2020

Education at Work (Microsoft floor)

Salt Lake City, UT

- Performed troubleshooting steps on clients' Microsoft Office programs using remote assistance software
- Contributed to the development of knowledge bases built for a small business pilot program
- Consistently hit top performance benchmarks on chats-per-hour and customer rating metrics

Social Work Intern

May 2019 - August 2019

Journey of Hope

Salt Lake City, UT

- Digitized and maintained client consent records
- Increased office productivity by revamping the client intake system

Social Work Intern - Classroom Volunteer

May 2019 - August 2019

The Children's Center

Salt Lake City, UT

- Supported child therapists in a classroom setting
- Suggested changes to the receptionist system to create a more welcoming environment for clients on Medicaid

PROJECTS

D&D Web Scraping (Personal Project). Developed a Python program that scrapes data from Roll20.net. Compiles the results of a specific player's dice rolls and exports the data to an Excel sheet.

Tic-Tac-Tician (Personal Project). Developed a Java program, using the Java Swing library, that allows two local players to play the game Tic-Tac-Tician.

TECHNICAL STRENGTHS

Languages:

- Proficient in Java, Python / Experience in C, C++

Tools:

- Git, Photoshop, R studio, Microsoft Office, remote assistance software

HONORS

Dean's List

Spring 2019 - Summer 2020

- Received for maintaining a GPA above 3.5.

Utah Academic Scholarship

- Merit scholarship awarded based on GPA and ACT/SAT scores.

Phi Alpha Honor Society

2020 - Current

*Note: Coursework to be completed by Summer 2021.