DAN PAULO SALANDANAN

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https://grigOrirasputin.github.io/Portfolio/



PROFESSIONAL

- Proficiency in programming languages (e.g., C++, Java, Python)
- Familiarity with operating systems
- Knowledge of computer architecture and hardware
- Router and Switch Configuration
- Network Setup
- Experience with database management and SQL
- Problem-solving and analytical skills

TECHNICAL



CERTIFICATIONS

- The Complete 2024 Web Development Bootcamp Udemy - JULY 2024
- 100 Days of Code: The Complete Python Pro Bootcamp Udemy - March 2024
- Python Basic Fundamentals Nino Dulay Python Specialist September 2023

HI!

Enthusiastic Computer Engineering graduate with skills in HTML, CSS, JavaScript, Node.js, and Python. Experienced in troubleshooting, IT support, and web development. A strong team player with the ability to handle multiple projects and deliver client-focused solutions. Prepared to contribute technical expertise and problem-solving skills in a dynamic environment.

EDUCATION

2020-2024

BACHELOR OF ENGINEERING TECHNOLOGY MAJOR IN COMPUTER ENGINEERING TECHNOLOGY

TECHNOLOGICAL UNIVERSITY OF THE PHILIPPINES

WORK EXPERIENCE

• Period: October 2023 - April 2024

IT Support Intern - Adventus I.T Services Philippines Inc.

- Identified and resolved issues using software and hardware.
- Guided calls using excellent communication skills and decisive approach.
- Guided users with troubleshooting using diagnostic tools.
- Guided users through step-by-step solutions following predetermined scripts and technical troubleshooting procedures.
- Diagnosed and resolved technical hardware and software issues.
- Participated in training and workshops to enhance skills and acquire resourceful tools.
- Scheduled service maintenance for damaged hardware and software.
- Administered servers, desktop computers and printers.
- Maintained detailed documentation of customer interactions and resolutions in ticketing system.
- Read technical manuals and conducted computer diagnostics to investigate and resolve problems.
- Set up equipment for employee use, ensuring proper installation of cables, operating systems and appropriate software.

REFERENCE

Mark Noquiao

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Senior Developer / Rebisco



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