



**Steven Ness, Supervisor  
Learning Spaces-Texas State University  
601 University Drive  
San Marcos, Texas 78666**

**I am writing this letter to express my strong support for Alex Endacott in his application to your firm. As his immediate supervisor I have had the pleasure of observing first-hand Alex's work ethic, technical knowledge and personal attributes for the past four years.**

**His primary work duties have involved the installation, testing and troubleshooting of AV, computer and media control equipment. This entailed having both working and detailed knowledge of various systems from a variety of manufacturers including Dell and MacIntosh hardware systems, Microsoft and Mac operating systems and Extron control systems. During the length of his employment, Alex displayed an innate ability to understand how each component fit within the whole, tracing signal flow and determining where faults originated when they occurred. He has always displayed an outstanding work ethic and exemplified himself as one of the leading team members in a sometimes demanding and hectic work environment.**

**Throughout his employment Alex has always been a one of the most dependable technicians on my team. He established good working relationships with faculty and other staff both within and outside our department. He has always been willing to lend a hand and provide technical advice when others were in need of assistance. Should you look favorably on his application to your firm, I am sure that you will come to view him as a valuable asset and member of your team. If you have any questions, please feel free to contact me at (512) 557-4403 or by email at [sn24@txstate.edu](mailto:sn24@txstate.edu).**

**Sincerely,**

**Steven Ness**

LEARNING SPACES  
601 University Drive | Alkek 145 | San Marcos, Texas 78666  
*phone:* 512.245.5515 | [WWW.TXSTATE.EDU](http://WWW.TXSTATE.EDU)

*This letter is an electronic communication from Texas State University.*