

Contact Us



Phone
Emergency Service 24/7
1-800-344-4077
For gas leaks or odors of gas

Customer Service
1-800-344-4077
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasOhio.com



Mail Payments
Columbia Gas of Ohio
PO BOX 4629
Carol Stream IL 60197-4629



Authorized Payment Locations
Find locations online at
ColumbiaGasOhio.com

Your Safety

In case of an emergency, such as odor of gas,
carbon monoxide or fire:
1. Leave the area immediately.
2. Leave windows and doors in their
positions and avoid doing anything that
could cause a spark.
3. From a safe area, call **911** and Columbia
Gas at **1-800-344-4077**.

Always Call 8-1-1 Before You Dig
If you're planning a home or landscaping
project, call O.U.P.S. at 8-1-1 at least two
business days before digging. A representative
will mark the approximate location of
underground utility lines for free.



Employee Identification
All of our employees and contractors carry
photo identification. If someone claims to
represent us, ask to see identification. Call the
police if you see suspicious activity.

GARRETT W MORSE
2055 WALDECK AV
COLUMBUS OH 43201-1420

P.O. BOX 16581
Columbus, OH 43216-6581



058943 E
GARRETT W MORSE
2055 WALDECK AV
COLUMBUS OH 43201-1420

Account Profile

Customer Name:
Garrett W Morse

Account Number:
20624273 001 000 6

Your Contact Information:
2055 Waldeck Av
Columbus OH 43201-1420

Type of Customer:
Residential
Standard Choice Offer
Paperless Billing
Budget Payment Plan

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 02/20/2020 \$53.00
Payments Received by 02/07/2020 Thank you - \$53.00

Balance on 03/05/2020 \$0.00
Budget Amount This Period + \$49.00

Current Charges Due by 03/20/2020 \$49.00

- If paid after 03/20/20, a late payment charge of 1.5% may be applied to your utility balance.
- There are 4 months remaining in the Budget Year, which ends in July, 2020.

Foreign language interpreter service is available by phone. This service is available 24/7 to report emergencies.

Budget Payment Plan
Your Budget amount has changed. Your new budget amount reflects unexpected differences in actual temperatures, your usage, or the price of natural gas since our original projections at the start of the Budget year. The new amount will help to keep you on track with your actual account balance and minimize your settle-up balance at the end of the budget season.

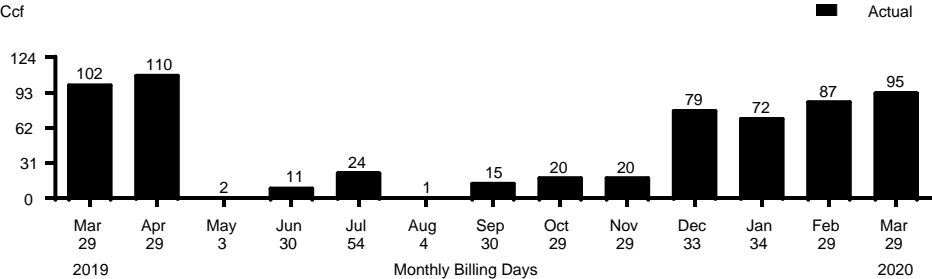
Actual Account Summary

Beginning Balance \$31.53
Payments Received - \$53.00
Current Utility Charges + \$70.42

Actual Account Balance \$48.95

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

13 Month Usage History



13 Month Usage History continued on next page

▼ Please fold on the perforation below, detach and return with your payment.



Web
ColumbiaGasOhio.com



Phone
1-800-344-4077

Account Number: 20624273 001 000 6
Amount Due by 03/20/2020: \$49.00

Amount Enclosed: \$.

Make check payable to:
COLUMBIA GAS
PO BOX 4629
CAROL STREAM IL 60197-4629



Helpful Definitions

Ccf is equal to 100 cubic feet and is used to measure your gas usage.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Fixed Monthly Delivery Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Usage Based Charges are basic charges for natural gas supply services to retail customers, excluding natural gas distribution services.

Legal Information

Public Utilities Commission of Ohio
If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel
The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities
A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation, security deposits, billing and payment, payment plans, low-income assistance, disconnection and reconnection of service, meter reading and testing, usage and payment history, natural gas safety, maintenance of customer owned service lines, employee identification, rate information and alternatives, Customer CHOICE, privacy rights, and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO website or phone numbers shown above.

Apples to Apples
For a comparison of available competitive natural gas suppliers, visit the PUCO website at www.energychoice.ohio.gov or call 1-800-686-7826.

Bankruptcy Notices
Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasOhio.com.

Change Contact Information

By providing Columbia Gas a telephone number, it enables us to call you about your utility service, future service appointments and other important information pertaining to your account and you're agreeing to receive autodialed and prerecorded voice calls. Please notify us if you wish to opt out or if you no longer use this number. Thank you in advance.

Address

City

StateZip Code

Phone Number

Add or Edit Email

13 Month Usage History

continued

Meter Number:					Usage Comparison - Ccf				
11031410					Month	Ccf	Avg Temp	Ccf	Per Day
Service Address:					Mar 19	102	33.3 °		3.5
2055 Waldeck Av					Feb 20	87	36.4 °		3.0
Columbus OH 43201-1420					Mar 20	95	34.1°		3.3
Meter Readings - 29 Billing Days					Your Average Monthly Usage = 45 Ccf.				
Actual Reading on 3/ 5					Your Total Annual Usage = 536 Ccf.				
Actual Reading on 2/ 5					Your next meter reading date is				
Gas Used (Ccf)					04 / 03 / 2020 .				

Detail Charges

Fixed Monthly Delivery Charge	\$16.75
Infrastructure Replacement Program Rider	\$9.38
Capital Expenditure Program Rider	\$4.09
Infrastructure Development Rider	\$0.02
Usage Based Charges	\$7.64

Delivery - Columbia Gas of Ohio	+\$37.88
Gross Receipts Tax @ 4.987%	\$1.89

Taxes & Fees	+\$1.89
Standard Choice Offer	
Gas Supply Cost Incl Sales Tax	\$30.65

Supply - Nextera Energy Services	+\$30.65

Total Current Utility Charges \$70.42

- Current Charges include gas supply costs of \$28.51 at the SCO rate of \$0.30010 per Ccf and sales tax of \$2.14. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.18 divided by 10.

Standard Choice Offer
As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by Nextera Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Nextera Energy Services, 20455 Sh 249 Suite 200, Houston TX 77070, at 1-855-639-8172. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) toll free number(s) listed under Legal Information in the left column of your bill.

Message Board

- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at **ColumbiaGasOhio.com**.
- Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to **ColumbiaGasOhio.com** and search Choice for more information.
- At Columbia Gas of Ohio, we believe saving matters. That's why we provide a variety of energy efficiency offerings that not only keep your family warm in the winter and cool in the summer, but also make sure you have a little extra in your wallet. For more information, visit **ColumbiaGasOhio.com/SavingMatters** .

HeatShare Contribution

HeatShare, Columbia Gas of Ohio's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is supported through donations from Columbia Gas customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly Contribution

One-Time Contribution

\$10\$5\$1

\$