

HOT

recharge

Start making some cash commission!

Make some extra money by helping us sell Airtime from using your mobile phone.

Wherever you are, whenever you want, **HOT** Recharge allows top-up mobile of phones for people on the street, work colleagues, travelling companions or anyone using a pre-paid mobile phone line.

Anyone can do it! You can too! From Murambinda to Gokwe to Gwanda. If you're at home, at the soccer match, in the tuckshop, or going to work. You can be earning with your cell phone 24 hours a day, 7 days a week.

STEP 1: REGISTER

You have probably done this correctly already.
(all SMS's to 180 are FREE)

Send an SMS to 180 with these details on it. Do not put spaces in your national ID:
REG FirstName Surname NationalIDnumber Send to **180**

The SMS should look something like this example :

REG Kuda Moyo 63-1000002E00

You will receive an SMS registration confirmation with your Pin Code to access services.

Dial ***180#** Choose option **2** to register. Enter your name, surname, id number (with no spaces) then PIN of your choice.

There will be a pop up on your screen for registration confirmation to access services.
If you have already registered, you can check and update your account details by contacting us on 0772 929223

STEP 2: CREDIT YOUR ACCOUNT

Deposit cash at our offices, 31 Clairwood road, Alexandra Park, Harare, or in our bank accounts at CBZ, CABS, Stanbic and Steward.

You can also dial ***180#** and choose option **5** to fund your wallet Using **Ecocash**, **OneMoney** or **Innbucks**

Deposit or transfer to our banks as shown below:
An example deposit follows, do similar for any Bank.



Deposit (Cash only)

 Stanbic Bank <small>A member of Standard Bank Group</small>	<input checked="" type="checkbox"/> USD <input type="checkbox"/> GBP <input type="checkbox"/> ZAR <input type="checkbox"/> BWP <input type="checkbox"/> EURO <input type="checkbox"/> OTHER
To	
Details of account holder Account number 914 000 609 4707 Name COMM SHOP <small>Branch where account is held</small> MSASA	
From	
Details of depositor Name KUDA MOYO <small>Telephone</small> 0772 480 000 <small>I accept the conditions printed on the reverse side</small>	
<small>Signature</small> KUDAMOYO <small>Depositor's reference details/Bag seal number</small> 0772 480 000 <small>Depositor's reference details/Bag seal number</small> DEPOSIT FOR KUDA	
Teller's date stamp and signature Date 28/07/23	
<small>Amount in words</small> Nine hundred dollars	
<small>printed by DELMA 240-2024748/01</small>	

To find out the current Bank details type an sms: **Help Bank** or **? bank** Send to **180**

On USSD Dial ***180#** choose option 5 Fund Wallet, then option 5 USD Bank Transfer

Deposits: Deposit a minimum of \$5 any time you deposit.

BANKS USD Payments

Bank	Branch	Account Name	Account No	Active
CBZ	MSASA	COMM Shop USD	688 613 118 30027	YES
CABS	Central Ave	Comm Shop USD	114 792 1792	Yes
STANBIC	MSASA	Comm Shop USD	914 000 609 4707	YES
STEWARD	LivingstoneAve	COMM SHOP USD	104 497 1242	YES

BANKS ZWL Payments

Bank	Branch	Account Name	Account No	Active
CBZ	MSASA	COMM Shop ZWL	688 613 118 30017	YES
CABS	Central Ave	Comm Shop ZWL	100 273 4428	Yes
STANBIC	MSASA	Comm Shop ZWL	914 000 162 3620	YES
STEWARD	Livingstone Ave	COMM SHOP ZWL	104 125 0808	YES

VERY IMPORTANT

Make sure the teller CAPTURES your reference (email or cellphone number). It is the only way we can tell that this is your deposit for your account. If you do it correctly, most systems can pick it up automatically and immediately.

STEP 3: GET CUSTOMERS

Find a customer who wants Airtime. You receive money from the Customer. Example \$1. Get his mobile number. Example 0774486767

STEP 4: SEND SMS TO CUSTOMER

Type a sms: **Hot Amount#MobileNumber#PinCode** send to 180

Example: Hot 50#0772480000#1234

Your customer gets an SMS – with his Recharge confirmation (and his Recharge Keys / PINs) where necessary). You get an SMS to say the customer got his recharge

Recharge customer Via USSD

Dial ***180#** and choose an option e.g. **2** USD Airtime to send airtime, enter the **amount** and the **phone number** then **1** to confirm.

Your customer gets an SMS – with his Recharge confirmation You get an SMS to say the customer got his recharge.

STEP 5: DEPOSIT YOUR CASH

Keep cash for yourself.

Start at step 2 again and deposit into CBZ, CABS, Stanbic ,Steward, Ecocash, Onemoney or Innbucks again.

Discount is 4% to 8%

Discount depends on the type of Airtime sold. If you sell USD\$1000 of our Econet airtime then **HOT** Recharge takes only USD\$920 from your **HOT** Recharge Account. You make \$80 profit! Check the commission you earn by sending **? DISCOUNT** or **HELP DISC** to **180**

So start now by depositing today

Start by depositing a small amount at our offices, even just USD\$10 to see how it works. Don't delay, start today.

Other Helpful information

Minimums

To keep these discount levels you must sell a minimum amount every month.

1st Month is try out month any amount sold qualifies for the commission.

2nd Month \$200 Default Vendor

After this \$500 Vendor Big

These minimums will be reviewed as Network Tariffs change.

You will be informed by SMS from us of the increases in minimum Airtime Sales requirements.

Agents with Econet numbers

You can sell airtime to any other Econet customers. You can sell any amount From US\$0.10 up to \$100.

2. Just Dial ***180#** Enter pin.

3. You and your customer will get an SMS saying he was recharged.

4. This is a direct recharge method and there are no recharge PINs or keys involved

Transfer credit to another HOT Recharge Account

This is not for Recharging Airtime. It is to send stock balance from your **HOT** Recharge to another agent's **HOT** Recharge.

Dial *180# choose option 8 then option 4 or 5 depending with currency
Send an SMS to 180 Written

Type a sms:**Transfer Amount#MobileNumberU#PinCode** Send to **180**

Example: **Transfer 100#0772480000U#1234**

NB (for ZWL remove the letter U)

Get your HOT Recharge Balance

Get your dealer balance on your HOT Recharge account by sending an sms saying **HOT** to **180**

You will get a message back with your balance and how much is in your account.

You can also see your balance by dialing ***180#** and entering your pin, the balance will show on top of the menu.

For USD balance dial ***180*8*2#** (option 8 then option 2)

Resend

If your customer does not receive his Airtime Recharge or PINs. Tell him to turn his phone OFF and ON again (to re-set it with the Network), then you can safely check the last sale you did by sending any of the following to check for the last message for your customer.

RESEND MobileNumber to 180

Example : **RESEND 0772480000 to 180**

RESEND YourRechargeMessage to 180

Example : **RESEND HOT 1000#0772480000 to 180**

You and your customer will get all the same messages sent again.

Help

For Help, SMS ? with what u want, for example:

? REGISTER - It will give you the correct format to register.

? RECHARGE - It will give you the format to do Airtime recharge.

? ECOCASH - it will give you the correct format to do a EcoCash topup into your account.

? BANK - it will give you the USD Banking details.

? RESETPIN- it will reset your pin to a default pin.

? DISCOUNT - it shows you your Current discount.

Help your customer

When your customer has recharge issues for help

- Econet - Econet Help is 111
- Netone - NetOne help is 123
- Telecel - Telecel Help is 153

LOCATION OF BRANCHES

<u>CBZ</u>	<u>STANBIC</u>	<u>CABS</u>
8th Avenue Branch,	Head office	Arundel
Bulawayo	59 Samora Machel Ave,	Ascot Byo
Avondale Branch	Belgravia	Avondale
Beitbridge	5 Sheffield Terrace Sam	Beitbridge
Bindura	Belmont	Bindura
Borrowdale Branch,	JMN Nkomo	Borrowdale CABS
Harare	Chegutu	Bulawayo
Bulawayo CCD	Chitungwiza	Bulawayo Fife St
Chipinge	Gweru	CABS Centre Bulawayo
Chiredzi	Kwekwe	Central Avenue
Chitungwiza Makoni	Minerva	Chegutu
Branch	Msasa	Chinhoyi
Chivhu	Mutare	Chipinge
Cripps Road Branch	Nelson Mandela	Chiredzi
Gokwe	Ngezi service center	Chisipite
Gwanda	Southerton	Chitungwiza CABS
Gweru	Victoria falls	Chivhu
Harare CCD	Westgate	Dangamvura
Highfield	Borrowdale	Fife Avenue
Kadoma Branch	Beitbridge	First Street
Kariba	Hwange	Five Avenue
Karoi		Gokwe
KWAME NKRUMAH		Greendale
BRANCH	Avondale	 Gutu
Kwekwe	Borrowdale	Gwanda
Marondera	Bulawayo Branch	Gweru
Masvingo	Eastgate	Hauna
Msasa	Gweru	Highfield
Murehwa	Joina City	Highglen
Mutare	Masvingo	Hwange
Mvurwi	Mutare	Kadoma
Private Banking		Kariba
ROBERT MUGABE		Karoi
ROAD MONEY		Kwekwe
TRANSFER CENTRE		Letombo
Rusape		Marondera
Samora Machel		Masvingo
Sapphire House		Mt Darwin
Selous Ave Branch		Mt Pleasant
Southerton		Murambinda
Victoria Falls		Murewa
Zvishavane		Mutare
		Mutare CA House
		Mutual Gardens
		Northridge Park
		Norton
		Nyanga
		OM Green Zone
		Park Street
		Plumtree
		Rusape
		Victoria Falls
		Zvishavane

Advanced user Features

Daily SMS

Get a daily SMS every morning of yesterday sales of all your sub vendor accounts. Ask the sub-vendor to call our office to register your Super Vendor Cell number on their HOT Recharge account for Daily Vendor SMS

Monthly Report

At the end of the month, we will send you an SMS with total sales you did to see how well you are doing and to help you plan targets for the next month. The report helps you know you profit in a month

If you own a tuck shop or have a lot of sub- vendors, we also offer a facility whereby you can transfer Hot credit from one vendor to another vendor.

This function will also help you to manage your float across all your sub-vendors.

Dial *180# choose option 8 then option 4 or 5 depending on currency.

Vendor Sub Network

If you are a tuck-shop owner or a small business you can start your own network of Sub vendor accounts.

This function will allow you to send funds from your vendor account to your other sub-vendor accounts.

This function helps you to manage the float and to see which branches are doing well.

Linking your account

This function allows the Vendor to link your vendor accounts.

If you have a line with all the three networks once, you have opened an account with one you can link your other numbers to the one you have registered.

When you are recharging from any number on the linked account it will be taking the Hot balance of the main account.

Website

To assist you with cashing up and balancing of your airtime sells use our website www.hot.co.zw to get a full report of all recharges done on your vendor number.

Point of sale

On the website you are also able to do recharges on the point-of-sale function whereby you enter the customers number and amount.

Bulk recharge.

If you would like to do a Number of recharges in one go there is a Bulk recharge function under point of sales which will allow you to recharge Econet data and also Airtime

[Statements by Vendor](#)

If you have any linked Vendors accounts, you can download all your transaction from our website and see which sub-vendor sold what on which day.

An easy and smart way to cash up at the end of each day.

Change pin.

If you wish to customize your pin on our website, you are able to change the pin the system has allocated you to one of your choice.

Lost your pin or just have forgotten it send a what's app to 0772 929223 with your name and id number and they will send you a new pin.

There are shortcuts if you know what you want to do on HOT Recharge.

You can also save them as a contact on your phone.

Just shorten the normal USSD response by adding a star * between responses.

How to enter a quick short code to Credit your HOT Stock account via USSD, make a call like this

***180*5*3*500*1#**

To request \$500 from your own InnBucks wallet

***180*5*1*500*0772486767#**

To ask for an EcoCash payment to your HOT stock account for \$500 from the number 0772486767, who will then get a USSD Pin request from EcoCash to confirm.

*180*5*	1*	Ecocash	for your own number use amount*1#
	2*	Onemoney	or enter the mobile number you want to debit amount*MobileNumber#
	3*	Innbucks	

HOT SHORTCUTS

Short codes for recharging via USSD

For example, use:

***180*1*1*5*0772486767#**

To recharge 0772486767 with US\$5

***180*4*1*2*75000*01141141123*1*0772486767#**

To get a ZESA prepaid meter token for meter 01141141123 for ZWL75000 sent to 0772486767

You will get a chance to confirm before the transaction is sent.

180	1*1*	Airtime USD	Amount*	Mobile-Number#	
	1*2*	Airtime ZWL	Amount*	Mobile-Number#	
	2*1*	USD Data Bundles	1* Econet 2* Netone 3* Telecel	Choose bundle type 1* to 9*	Mobile-Number#
	2*2*	ZWL Data			
	4*1*1*	Zesa USD	Amount*	1# for My-Saved-Meter-Number or the Last-Meter-Number and send token to the last cell number or Meter Number	
	4*1*2*	Zesa ZWL		Or Enter the Zesa-Meter-Number*	1*Notify-Mobile#
	4*2*1*	Telone USD	1* Broadband		
	4*2*2*	Telone ZWL	1* Broadband 2* Voice 3* LTE	Choose Bundle*	AccountNumber* Notify-Mobile#
	4*3*1*	Nyaradzo USD	Amount*	Policy-Number#	Cell Number registered with Nyaradzo will be notified
	4*3*2*	Nyaradzo ZWL			

