REUBEN TURNER

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OBJECTIVE

Full time employment where my full set of programming skills can be utilized

EDUCATION

Thomas Edison University - New Jersey

- Bachelors of Liberal Arts
- Graduating December 2015
- Java tutor for the Society of STEM Scholars at CCBC, Spring '14.

SKILLS

- Java, C++, HTML, CSS, C#
- Android, iOS, Windows Phone 8
- Mobile Application Development
- Software design
- Object Oriented concepts
- Data structures
- Searching and sorting
- Implementing Graphical User Interfaces (GUI)
- Web design fundamentals

WORK EXPERIENCE

Limited Goods, LLC • June 2013 – Present
Senior Customer Service/IT

- Set up and deploy new PCs
- Create and manage user accounts
- Order inventory
- Represent claims
- All previous customer service responsibilities

Limited Goods, LLC • April 2012 – June 2013
Customer Service Representative

- Communicate with customers via email and phone who are unsatisfied and provide a satisfactory resolution
- Proactively reach out to unsatisfied customers to ensure greater satisfaction
- Handle product listing errors
- Ensure order correctness

Limited Goods, LLC • April 2012 – June 2013
Warehouse Clerk

- Fulfill orders, ensure inventory is organized, work in a team

REFERENCES

- Howard Goldstein, Manager at Limited Goods - 443.629.3528
- Professor Susan Maggio - CCBC Department Chair, School of Applied and Information Technology - 443.840.4306