



**Pelican Bay Insurance**

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May 23, 2018

Maurice Greenberg  
70 PINE ST.  
New York, New York 10028  
USA  
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Dear Mr. Greenberg:

This letter is in response to your E-mail request for information concerning Health Care Options. We have been unsuccessful in contacting you via your E-mail address.

Thank you for your recent inquiry concerning the status of your enrollment application.

Your correspondence indicates you mailed an enrollment application and check for coverage in our Health Care Options. Unfortunately, we have no record of receiving this information. In order to research this matter, please send us a photocopy of the front and back of the cancelled check to the following address:

Health Care Options  
PO Box 1234  
Naperville, IL 60563-8461

If you have any questions or concerns, please call our toll free number 1-800-380-1000, Health Care Options Customer Service Representatives are available to help you weekdays from 7 a.m. to 11 p.m. and Saturdays from 9 a.m. to 5 p.m., Eastern Time.

Sincerely,

*Susan Smith*

Susan Smith  
Vice President, Customer Service