steps	Problem Awareness	Considerations	Discovering the search tool	Bookmarking texts	Using xquery	Using advanced search	Recommend to other colleagues
mood	Annoyed 😩	Curious 😮	Excited 😳	Hopeful 😃	Interested, maybe confused 😅	Impressed 😲	satisfied 😍
actions	–only has original documents, so can't highlight text –difficult to read handwriting –has deadlines to meet and finds compiling desired texts to be tedious	–locating the website through LACR –googling for other digital transcriptions of the aberdeen burgh registers –the user reads a clear description of what SAR is about on the home page	–typing in a basic search –browsing the pages –they can download texts –the website is very accessible and easy to navigate	–Saving texts that they're interested in/will use later –users realize how simple and useful this function is and will want to explore more	– A more technical way of searching the texts	More experienced researchers can use this to really be specific in their findings –satisfies complex searches	–After fully using all that the search tool has to offer, user will recommend the site to other colleagues
opportunities	–an faq page could allow users to get a sense of what they'll be able to achieve with this tool	–examples of features and how they're used on the home page could peak a user's interest	N/A	–Make bookmarking clear	Explain how to use xquery better and show example –explain why some might prefer to use xquery over the advanced search	Small explanation of what it is –use sensible descriptors for filters	Have more fleshed out about page –users could leave reviews