Grover Soans

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SUMMARY OF QUALIFICATIONS

- **Training:** Trained various different employees to develop better knowledge of footwear
- **Customer Service:** Over 3 years of experience assisting customers, problem-solving, and resolving escalated issues
- **Communication:** Interpersonal, collaborative skills with people of diverse backgrounds
- **Leadership:** Train employees and mentor them to company standard
- **Research:** Use of Git and Stack overflow along with internal resources to aid with software development

EDUCATION

Bachelor of Science in Computer Science   Expected: May 2024
Lewis University, Romeoville, IL   GPA: 3.63/4.0
Joliet Junior College, Joliet, IL   Attended: August 2020 – May 2022
North Central College, Naperville, IL   Attended: August 2019 – May 2020

WORK EXPERIENCE

Footwear Sales Representative

Dick's Sporting Goods, Naperville, IL   March 2018 – Present

- Assist with collecting and processing mobile and online orders (100-200 a day)
- Assist diverse array of customers with their selection of shoes and shoe-related projects

Office Intern

IIIFFC, Countryside, IL   IIIFFC, Countryside, IL

- Collaborated with other attorneys in helping with tasks
- Assisted with development of areas of website
- Created and managed excel and pdf files

PROGRAMMING PROJECTS

- Created a working random sentence generator in Java – Reads file for words and asks the user for the number of sentences and how frequently they wish to see prepositions adverbs and adjectives and creates randomly generated sentences.

- Created a working Menagerie in Java – Ability to add, remove, save, and load pets from file and able to randomly simulate 24 hours of what each pet does every hour.

LANGUAGES AND COMPUTER SKILLS

- Languages: Java, Python, C, HTML
- Fluent with Git and Git commands
- Knowledgeable with MIPS and compiler Language
- Proficient in MS Word and MS Excel