analysis

August 7, 2018

1 MAG-O data analysis test

Stephen Checkley. August 2018.

1.1 Task 0.1 - set up the Python environment

```
In [63]: import math
         from IPython import display
         from matplotlib import cm
         from matplotlib import gridspec
         from matplotlib import pyplot as plt
         import seaborn as sns
         import numpy as np
         import pandas as pd
         import missingno as msno
         from sklearn import metrics
         from sklearn.preprocessing import scale, StandardScaler, normalize
         from sklearn import decomposition
         from sklearn.decomposition import PCA
         from sklearn.cluster import KMeans
         from sklearn.metrics import silhouette_samples, silhouette_score
         import pickle
         from collections import Counter
         pd.options.display.max_rows = 100
         pd.options.display.max_columns = 100
         pd.options.display.float_format = '{:.1f}'.format
         %matplotlib inline
```

1.2 task 1 - data analysis

1.2.1 Data import and cleaning

```
In [64]: data = pd.read_csv('./data.csv',encoding='ISO-8859-1')
In [65]: data.shape
```

Out[65]: (541909, 8)

The data consists of 8 columns and 541909 rows.

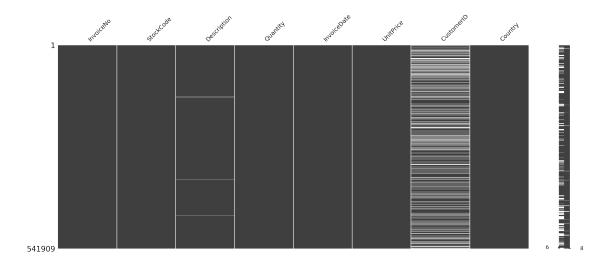
In [66]: data.head(5)

Out[66]:		${\tt InvoiceNo}$	StockC	ode			De	scription	Quantity	\
	0	536365	851	23A	WHITE	HANGING HE	ART T-LIC	HT HOLDER	6	
	1	536365	71	053		W	HITE MET <i>A</i>	L LANTERN	6	
	2	536365	844	06B	C	REAM CUPID	HEARTS CO	OAT HANGER	8	
	3	536365	840	29G	KNITTE	D UNION FLA	G HOT WAT	ER BOTTLE	6	
	4	536365	840	29E	R	ED WOOLLY H	TE HEART.	6		
		Invoi	ceDate	Uni	tPrice	CustomerID		Country		
	0	12/1/2010	8:26		2.5	17850.0	United	Kingdom		
	1	12/1/2010	8:26		3.4	17850.0	United	Kingdom		

2 12/1/2010 8:26 2.8 17850.0 United Kingdom 3 12/1/2010 8:26 3.4 17850.0 United Kingdom 4 12/1/2010 8:26 3.4 17850.0 United Kingdom

A cursory check for missing data:

In [67]: msno.matrix(data);



The dataset is missing some Description and customer ID data entries.

Out [69]: 24.926694334288598

25% of the data contains missing values, which the figure above indicates is mostly nan values in CustomerID

1.3 Exploratory data analysis

Out[70]:		${\tt InvoiceNo}$	${\tt StockCode}$			Description	Quantity	\
	540421	581483	23843		PAPER CRAFT	, LITTLE BIRDIE	80995	
	61619	541431	23166	MEI	DIUM CERAMIC	TOP STORAGE JAR	74215	
	502122	578841	84826	ASS	STD DESIGN 3D	PAPER STICKERS	12540	
	74614	542504	37413			NaN	5568	
	421632	573008	84077	WORLD	WAR 2 GLIDER	RS ASSTD DESIGNS	4800	
	206121	554868	22197		SMALI	POPCORN HOLDER	4300	
	220843	556231	85123A			?	4000	
	97432	544612	22053		EMPIRE	E DESIGN ROSETTE	3906	
	270885	560599	18007	ESSENTI <i>A</i>	AL BALM 3.5g	TIN IN ENVELOPE	3186	
	160546	550461	21108	FAIRY C	CAKE FLANNEL	ASSORTED COLOUR	3114	
	52711	540815	21108	FAIRY C	CAKE FLANNEL	ASSORTED COLOUR	3114	
		Invo	oiceDate 1	UnitPrice	${\tt CustomerID}$	Country		
	540421	12/9/20	011 9:15	2.1	16446.0	United Kingdom		
	61619	1/18/201	10:01	1.0	12346.0	United Kingdom		
	502122	11/25/201	15:57	0.0	13256.0	United Kingdom		
	74614	1/28/201	11 12:03	0.0	nan	United Kingdom		
	421632	10/27/201	11 12:26	0.2	12901.0	United Kingdom		
	206121	5/27/201	11 10:52	0.7	13135.0	United Kingdom		
	220843	6/9/201	15:04	0.0	nan	United Kingdom		
	97432	2/22/201	11 10:43	0.8	18087.0	United Kingdom		
	270885	7/19/201	17:04	0.1	14609.0	United Kingdom		
	160546	4/18/201	11 13:20	2.1	15749.0	United Kingdom		
	52711	1/11/201	11 12:55	2.1	15749.0	United Kingdom		

The top 10 most popular items are sold in/to the UK. Apparently paper craft little birdie is very popular, along with medium ceramic top storage jar. I will remove the items with 'NaN' descriptor. These entries associated with nan CustomerID entries and 131 lower case descriptions which describe problems with the orders and no details of the item ordered. In addition, the data for United Kingdom contains negative values associated with negative UnitPrice values. Removing the rows containing NaN values therefore cleans several issues that complicate this analysis in the absence of the data owner.

```
In [71]: data = data.dropna()
In [72]: data.shape # 541909 - 406829 = dropped 135,080 entries
Out[72]: (406829, 8)
```

```
In [73]: # in addition I will check for duplicate entries and remove those
    data.drop_duplicates(inplace = True)
In [74]: data.shape
Out[74]: (401604, 8)
In [75]: msno.matrix(data);
```

We now have no missing values and have removed assumed erroneous results and duplicates.

1.4 Task 2 - Further exploration and trend analysis

How many unique descriptors are there in "Descriptions"?

There are 3885 unique descriptors in the Descriptions column.

There are 3862 all caps descriptors.

There are 22190 unique invoice numbers in the dataset.

1.4.1 Group by country

Out[82]:		CustomerID						\
		count	mean	std	min	25%	50%	
	Country							
	Australia	1258.0	12464.7	438.0	12386.0	12415.0	12415.0	
	Austria	401.0	12521.5	216.5	12358.0	12360.0	12374.0	
	Bahrain	17.0	12354.5	0.9	12353.0	12355.0	12355.0	
	Belgium	2069.0	12430.3	110.0	12361.0	12383.0	12407.0	
	Brazil	32.0	12769.0	0.0	12769.0	12769.0	12769.0	
	Canada	151.0	17321.1	521.5	15388.0	17444.0	17444.0	
	Channel Islands	757.0	14888.1	142.8	14442.0	14930.0	14936.0	
	Cyprus	611.0	12405.4	200.6	12359.0	12359.0	12370.0	
	Czech Republic	30.0	12781.0	0.0	12781.0	12781.0	12781.0	
	Denmark	389.0	12536.6	421.9	12367.0	12406.0	12412.0	
	EIRE	7475.0	14748.7	314.5	14016.0	14911.0	14911.0	
	European Community	61.0	15108.0	0.0	15108.0	15108.0	15108.0	
	Finland	695.0	12517.0	122.4	12348.0	12428.0	12428.0	
	France	8475.0	12677.5	275.4	12413.0	12571.0	12674.0	
	Germany	9480.0	12645.8	307.9	12426.0	12480.0	12592.0	
	Greece	146.0	13757.4	1749.6	12478.0	12717.0	12717.0	
	Iceland	182.0	12347.0	0.0	12347.0	12347.0	12347.0	
	Israel	247.0	12659.6	57.6	12512.0	12653.0	12688.0	
	Italy	803.0	12648.4	437.4	12349.0	12578.0	12584.0	
	Japan	358.0	12757.8	13.6	12753.0	12753.0	12753.0	
	Lebanon	45.0	12764.0	0.0	12764.0	12764.0	12764.0	
	Lithuania	35.0	15332.0	0.0	15332.0	15332.0	15332.0	
	Malta	127.0	16996.0	1127.5	15480.0	15480.0	17828.0	
	Netherlands	2371.0	14420.3	609.5	12759.0	14646.0	14646.0	
	Norway	1086.0	12438.0	76.7	12350.0	12432.0	12433.0	

Poland	341.0	12733.1	94.9	12576.0	12576.0	12779.0
Portugal	1471.0	12746.4	97.3	12356.0	12757.0	12766.0
RSA	58.0	12446.0	0.0	12446.0	12446.0	12446.0
Saudi Arabia	10.0	12565.0	0.0	12565.0	12565.0	12565.0
Singapore	229.0	12744.0	0.0	12744.0	12744.0	12744.0
Spain	2528.0	12906.1	1272.4	12354.0	12484.0	12540.0
Sweden	461.0	14701.4	2379.8	12483.0	12638.0	12697.0
Switzerland	1877.0	12667.0	460.8	12357.0	12378.0	12451.0
USA	291.0	12618.9	38.5	12558.0	12607.0	12607.0
United Arab Emirates	68.0	14984.6	2546.1	12739.0	12739.0	12739.0
United Kingdom	356728.0	15543.8	1594.3	12346.0	14191.0	15513.0
Unspecified	241.0	13733.7	1520.9	12363.0	12743.0	12743.0

			Quantity					
	75%	max	count	mean	std	min	25%	50%
Country								
Australia	12415.0	16321.0	1258.0	66.5	97.7	-120.0	6.0	24.0
Austria	12818.0	12865.0	401.0	12.0	21.7	-48.0	6.0	9.0
Bahrain	12355.0	12355.0	17.0	15.3	25.0	2.0	6.0	6.0
Belgium	12431.0	12876.0	2069.0	11.2	13.6	-12.0	4.0	10.0
Brazil	12769.0	12769.0	32.0	11.1	8.5	2.0	3.0	10.0
Canada	17444.0	17844.0	151.0	18.3	46.7	1.0	6.0	12.0
Channel Islands	14936.0	14937.0	757.0	12.5	22.6	-2.0	4.0	10.0
Cyprus	12391.0	13809.0	611.0	10.3	23.4	-33.0	2.0	5.0
Czech Republic	12781.0	12781.0	30.0	19.7	22.8	-24.0	12.0	24.0
Denmark	12429.0	13919.0	389.0	21.0	27.4	-25.0	12.0	12.0
EIRE	14911.0	14911.0	7475.0	18.2	42.0	-288.0	4.0	10.0
European Community	15108.0	15108.0	61.0	8.1	6.5	-2.0	3.0	6.0
Finland	12631.0	12704.0	695.0	15.3	21.0	-27.0	6.0	10.0
France	12689.0	14277.0	8475.0	13.0	21.5	-250.0	5.0	10.0
Germany	12662.0	14335.0	9480.0	12.4	17.9	-288.0	5.0	10.0
Greece	14439.0	17508.0	146.0	10.7	7.7	-1.0	5.2	10.0
Iceland	12347.0	12347.0	182.0	13.5	18.9	2.0	6.0	12.0
Israel	12688.0	12688.0	247.0	16.1	16.7	-32.0	4.0	12.0
Italy	12610.0	14912.0	803.0	10.0	13.6	-12.0	4.0	6.0
Japan	12754.0	12812.0	358.0	70.4	177.2	-624.0	4.0	36.0
Lebanon	12764.0	12764.0	45.0	8.6	4.3	2.0	6.0	8.0
Lithuania	15332.0	15332.0	35.0	18.6	10.1	6.0	12.0	16.0
Malta	17828.0	17828.0	127.0	7.4	8.1	-4.0	3.0	6.0
Netherlands	14646.0	14646.0	2371.0	84.4	111.4	-480.0	16.0	72.0
Norway	12438.0	12752.0	1086.0	17.7	22.6	-12.0	6.0	12.0
Poland	12779.0	12816.0	341.0	10.7	10.2	-6.0	4.0	10.0
Portugal	12782.5	12811.0	1471.0	10.9	11.9	-12.0	4.0	10.0
RSA	12446.0	12446.0	58.0	6.1	3.3	1.0	3.0	6.0
Saudi Arabia	12565.0	12565.0	10.0	7.5	5.7	-5.0	6.0	9.0
Singapore	12744.0	12744.0	229.0	22.9	27.7	-1.0	8.0	12.0
Spain	12550.0	17097.0	2528.0	10.6	24.2	-288.0	3.0	6.0
Sweden	17404.0	17404.0	461.0	77.3	129.0	-240.0	8.0	20.0

Cooi+lond	10450	0 12500 0	1077 0	15.0	10.2	100 0 6 0 10 0
Switzerland USA		0 13520.0 0 12733.0		3.6	19.3 16.5	-120.0 6.0 12.0 -36.0 -10.0 5.0
United Arab Emirates				14.4	12.5	1.0 6.0 12.0
United Kingdom		0 17629.0				
•						
Unspecified	14205.	0 16320.0	241.0	7.4	8.9	1.0 1.0 2.0
		U:	nitPrice			\
	75%	max	count	mean	std r	min 25% 50% 75%
Country						
Australia	96.0	1152.0	1258.0	3.2	12.5 (0.0 1.2 1.8 3.8
Austria	12.0	288.0	401.0	4.2	7.4 (0.1 1.2 1.9 4.2
Bahrain	8.0	96.0	17.0	4.6	3.7	1.2 1.6 3.0 5.0
Belgium	12.0	272.0	2069.0	3.6	4.2 (0.1 1.2 1.9 4.2
Brazil	18.0	24.0	32.0	4.5	2.8 (0.8 2.0 3.3 6.8
Canada	20.0	504.0	151.0	6.0	44.7 (0.1 0.8 1.6 3.0
Channel Islands	12.0	407.0	757.0	4.9	15.6 (0.2 1.4 2.5 6.2
Cyprus	12.0	288.0	611.0	6.4	22.6 (0.1 1.2 3.0 5.0
Czech Republic	24.0	72.0	30.0	2.9		0.3 0.8 1.4 2.4
Denmark	24.0	256.0	389.0	3.3	4.0 (0.2 1.2 1.9 3.8
EIRE	12.0	1440.0	7475.0	5.1	41.8 (0.0 1.2 2.1 4.2
European Community	12.0	24.0	61.0	4.8	4.4 (0.6 1.4 3.4 6.8
Finland	12.0	144.0	695.0	5.4	13.6 (0.1 0.8 2.1 4.5
France	12.0	912.0	8475.0	5.1	80.3 (0.0 1.2 1.8 3.8
Germany	12.0	600.0	9480.0	4.0	16.6 (0.0 1.2 1.9 3.8
Greece	12.0	48.0	146.0	4.9	8.5 (0.1 1.2 2.1 5.5
Iceland	12.0	240.0	182.0	2.6	2.3 (0.2 1.2 2.0 3.8
Israel	24.0	100.0	247.0	3.7	9.4 (0.1 0.8 1.6 3.8
Italy	12.0	200.0	803.0	4.8	11.8 (0.1 1.6 2.5 5.0
Japan	72.0	2040.0	358.0	2.3	3.1 (0.2 0.8 1.6 2.5
Lebanon	12.0	24.0	45.0	5.4	4.1 (0.6 2.5 4.0 8.0
Lithuania	24.0	48.0	35.0	2.8	1.4	1.2 1.6 2.5 3.8
Malta	12.0	48.0	127.0	5.2	9.4 (0.2 1.4 3.0 5.0
Netherlands	100.0	2400.0	2371.0	2.7	6.3 (0.0 0.8 1.4 2.5
Norway	24.0	240.0	1086.0	6.0	30.6	0.0 1.2 2.1 5.0
Poland	12.0	72.0	341.0	4.2	5.9 (0.2 1.2 2.1 5.0
Portugal	12.0	120.0	1471.0	8.8	72.5 (0.1 1.2 1.6 3.0
RSA	9.5	12.0	58.0	4.3	3.7 (0.0 1.7 3.0 5.0
Saudi Arabia	12.0	12.0	10.0	2.4	1.4 (0.4 1.6 2.3 3.0
Singapore	24.0	288.0	229.0	109.6	515.3 (0.2 1.2 2.1 4.2
Spain	12.0	360.0	2528.0	5.0	41.0 (0.0 1.2 2.1 4.2
Sweden	96.0	768.0	461.0	3.9	8.3 (0.2 0.8 1.6 3.0
Switzerland	24.0	288.0	1877.0	3.5		0.0 1.2 1.8 3.8
USA	12.0	72.0	291.0	2.2		0.4 0.8 1.4 3.0
United Arab Emirates	12.0	72.0	68.0	3.4		0.3 1.1 1.7 3.3
United Kingdom			356728.0	3.3		0.0 1.2 1.9 3.8
Unspecified	12.0	36.0	241.0	3.2		0.2 1.2 2.1 4.2
•						

```
12.8
         Bahrain
         Belgium
                                  40.0
         Brazil
                                  10.9
         Canada
                                 550.9
         Channel Islands
                                 293.0
         Cyprus
                                 320.7
         Czech Republic
                                  40.0
         Denmark
                                  18.0
         EIRE
                                1687.2
         European Community
                                  18.0
         Finland
                                 275.6
         France
                                4161.1
         Germany
                                 599.5
         Greece
                                  50.0
         Iceland
                                  12.8
         Israel
                                 125.0
                                 300.0
         Italy
                                  45.6
         Japan
         Lebanon
                                  14.9
         Lithuania
                                   6.0
         Malta
                                  65.0
                                 206.4
         Netherlands
                                 700.0
         Norway
         Poland
                                  40.0
                                1242.0
         Portugal
         RSA
                                  14.9
         Saudi Arabia
                                   5.5
         Singapore
                                3949.3
         Spain
                                1715.8
         Sweden
                                  40.0
         Switzerland
                                  40.0
         USA
                                  16.9
         United Arab Emirates
                                  37.5
         United Kingdom
                               38970.0
         Unspecified
                                  16.9
In [83]: grouped = data.groupby(['Country']).sum()['Quantity'].sort_values(ascending=False)
         f, ax = plt.subplots(figsize=(12, 10))
         plt.xticks(rotation='vertical')
         sns.barplot(grouped.index, grouped.values, color='steelblue')
         f.get_axes()[0].set_yscale('log') #I'm using a log scale just for visualisation as th
         plt.ylabel('Log10 Number of orders', fontsize=13)
         plt.xlabel('Country', fontsize=13)
                                         8
```

max

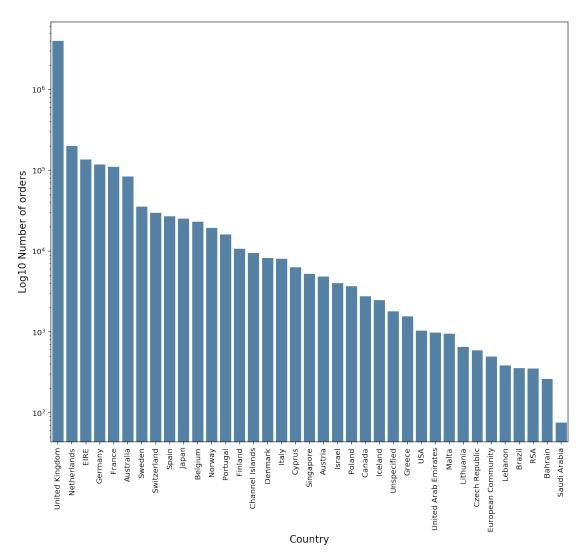
350.0

40.0

Country

Australia Austria





The United Kingdom purchases the majority of products by almost 2 orders of magnitude.

In [84]: # group by customer ID and invoice number to create a basket per customer
 temp = data.groupby(by=['CustomerID', 'InvoiceNo'], as_index=False)['InvoiceDate'].co
 products_per_basket = temp.rename(columns = {'InvoiceDate':'Number of products'})
 products_per_basket[:10].sort_values('Number of products', ascending=False)

Out[84]:	${\tt CustomerID}$	${\tt InvoiceNo}$	Number	of	products
7	12347.0	573511			47
2	12347.0	537626			31
3	12347.0	542237			29
4	12347.0	549222			24
6	12347.0	562032			22
5	12347.0	556201			18

```
9
      12348.0
                  539318
                                             17
      12347.0
8
                  581180
                                             11
0
      12346.0
                  541431
                                              1
1
      12346.0
                                              1
                 C541433
```

There are InvoiceNo entries beginning with the character C.

In [85]: print('There are:',data['InvoiceNo'].str.contains("C").sum(), 'orders marked C, which There are: 8872 orders marked C, which contribute 2.209141343213713 % of the dataset.

		-							
Out[86]:		InvoiceNo	StockCode	Э		Descri	iption	Quantity	\
	268308	C560408	ı	M		M	Manual	-1	
	186013	C552841	22838	3 TI	ER CAKE TIN	RED AND	CREAM	-1	
	169480	C551175	22325	5	MOBILE V	/INTAGE H	HEARTS	-1	
	429996	C573575	CRU	Χ	CI	RUK Commi	ission	-1	
	281674	C561591	22768	B F.	AMILY PHOTO	FRAME CO	DRNICE	-1	
	268312	C560409	84078	A SET/4	WHITE RETRO	STORAGE	CUBES	-1	
	355585	C567947	23234	4 BISC	UIT TIN VIN	rage chri	STMAS	-1	
	355584	C567947	2120	1 TROPICAL	HONEYCOMB	PAPER GA	ARLAND	-1	
	96677	C544577	l	M		M	Manual	-1	
	45144	C540250	21928	3 JUMBO	BAG SCANDI	NAVIAN PA	AISLEY	-1	
		Invo	oiceDate	${\tt UnitPrice}$	${\tt CustomerID}$		Country	T	
	268308	7/18/201	11 14:24	550.6	13564.0	United	Kingdon	n	
	186013	5/11/201	11 14:28	14.9	15827.0	United	Kingdon	n	
	169480	4/26/201	11 17:17	5.0	14329.0	United	Kingdon	n	
	429996	10/31/201	11 14:09	606.0	14096.0	United	Kingdon	ı	
	281674	7/28/201	11:17	9.9	15708.0	United	Kingdon	n	
	268312	7/18/201	11 14:24	40.0	16717.0	United	Kingdon	ı	
	355585	9/23/20	011 8:00	2.9	17663.0	United	Kingdon	ı	
	355584	9/23/20	011 8:00	2.5	17663.0	United	Kingdon	n	
	96677	2/21/201	11 14:02	320.7	12365.0		Cyprus	5	
	45144	1/5/201	11 16:02	1.6	17511.0	United	Kingdon	n	

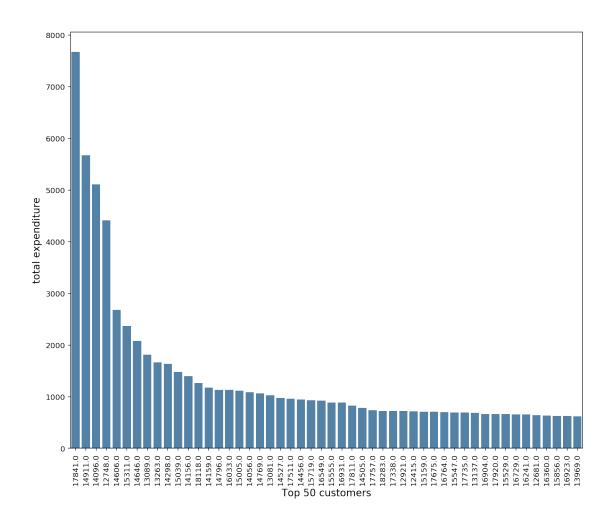
InvoiceNo containing a "C" character correspond with a negative Quantity value, therefore I will assume these are cancelled orders. For the purposes of this report I am going to remove cancelled orders from consideration.

```
In [87]: data = data[~data['InvoiceNo'].str.contains("C")]
In [88]: # group by customer ID to create a rank buyers by how many products they buy in total
    temp = data.groupby(by=['CustomerID'], as_index=False)['InvoiceDate'].count()
    products_per_basket = temp.rename(columns = {'InvoiceDate':'Number of products'})
    top_baskets = products_per_basket.sort_values('Number of products', ascending=False)
    top_baskets.head(10)
```

```
Out[88]:
               CustomerID Number of products
         4011
                  17841.0
                                          7676
                                          5672
         1880
                  14911.0
         1290
                  14096.0
                                          5111
         326
                                          4413
                  12748.0
         1662
                                          2677
                  14606.0
         2177
                  15311.0
                                          2366
         1690
                  14646.0
                                          2080
         562
                  13089.0
                                          1814
         691
                  13263.0
                                          1667
         1435
                  14298.0
                                          1637
In [89]: grouped = top_baskets[:50]
         grouped.reset_index(level=0, inplace=True)
         grouped.sort_values('Number of products', ascending=False, inplace=True)
         f, ax = plt.subplots(figsize=(12, 10))
         plt.xticks(rotation='vertical')
         sns.barplot(x=grouped['CustomerID'], y=grouped['Number of products'],order=grouped['CustomerID']
         plt.ylabel('total expenditure', fontsize=13)
         plt.xlabel('Top 50 customers', fontsize=13)
         plt.show()
```

/Users/scheckley/miniconda3/lib/python3.6/site-packages/ipykernel_launcher.py:3: SettingWithCogA value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.htm This is separate from the ipykernel package so we can avoid doing imports until



1.4.2 Investigation of which items are contained in the top CustomerID basket

```
In []: top_basket = data[data['CustomerID'] == top_baskets['CustomerID'].iloc[0]]
    #top_basket #uncomment to view basket contents
```

Note - this investigation was used with apriori modeling detailed in the Addendum section.

1.4.3 Investigation of StockCode

There are some non-integer values in StockCodes which correspond with order descriptions that are not items.

452218	575328	M	Manual	1200	11/9/2011 13	3:48 0.2
437235	574277	M	Manual	832	11/3/2011 14	:42 0.2
526018	580646	M	Manual	800	12/5/2011 13	3:13 0.2
414138	572344	M	Manual	456	10/24/2011 10	1.5

```
CustomerID Country
490502 17857.0 United Kingdom
452218 17857.0 United Kingdom
437235 17857.0 United Kingdom
526018 17857.0 United Kingdom
414138 14607.0 United Kingdom
```

In [31]: odd_stock_codes['StockCode'].unique(), print('total number of these short stock code
total number of these short stock code entries: 1416

```
Out[31]: (array(['M', 'POST', 'DOT', 'BANK CHARGES', 'PADS'], dtype=object), None)
```

As the number of non-standard stock codes is small, for the purposes of this report they will be deleted from the dataset.

```
In [32]: data = data.loc[~mask]
```

During the data cleaning process NaN, duplicate entries, cancelled invoices, and miscellaneous stock codes have been removed.

1.5 Investigation of Invoice Date

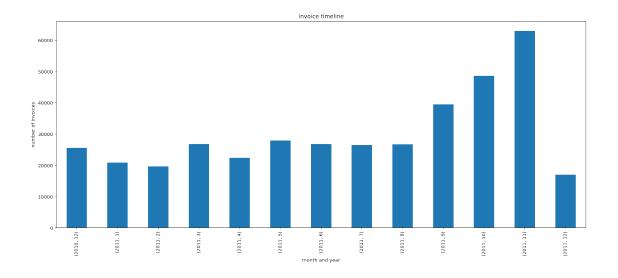
```
In [33]: timestamp_list = list(data.InvoiceDate)
         Timeframe = pd.DataFrame(pd.to_datetime(timestamp_list), columns=['time'])
In [34]: data['time'] = Timeframe['time'].values
In [35]: data.head()
Out [35]:
                InvoiceNo StockCode
                                                           Description Quantity \
                   581483
                                           PAPER CRAFT , LITTLE BIRDIE
                                                                            80995
         540421
                              23843
                                        MEDIUM CERAMIC TOP STORAGE JAR
         61619
                   541431
                              23166
                                                                            74215
         502122
                   578841
                                        ASSTD DESIGN 3D PAPER STICKERS
                                                                            12540
                              84826
         421632
                   573008
                              84077 WORLD WAR 2 GLIDERS ASSTD DESIGNS
                                                                             4800
         206121
                   554868
                              22197
                                                  SMALL POPCORN HOLDER
                                                                             4300
                      InvoiceDate UnitPrice CustomerID
                                                                 Country \
                   12/9/2011 9:15
                                                 16446.0 United Kingdom
         540421
                                         2.1
         61619
                  1/18/2011 10:01
                                         1.0
                                                 12346.0 United Kingdom
         502122 11/25/2011 15:57
                                         0.0
                                                 13256.0 United Kingdom
         421632 10/27/2011 12:26
                                         0.2
                                                 12901.0 United Kingdom
```

```
time
540421 2011-12-09 09:15:00
61619 2011-01-18 10:01:00
502122 2011-11-25 15:57:00
421632 2011-10-27 12:26:00
206121 2011-05-27 10:52:00

In [36]: plot_dims = (20, 8)

plot = Timeframe.groupby((Timeframe['time'].dt.year, Timeframe['time'].dt.month.renamplot.set(xlabel='month and year', ylabel='number of invoices',title="invoice timeline plt.xticks(rotation=90) plt.show()
```

/Users/scheckley/miniconda3/lib/python3.6/site-packages/ipykernel_launcher.py:3: FutureWarning This is separate from the ipykernel package so we can avoid doing imports until



Invoice numbers increase in September and October and peak in November, possibly attributed to Christmas shopping.

2 Task 3 - Feature engineering

In [37]: data.head()

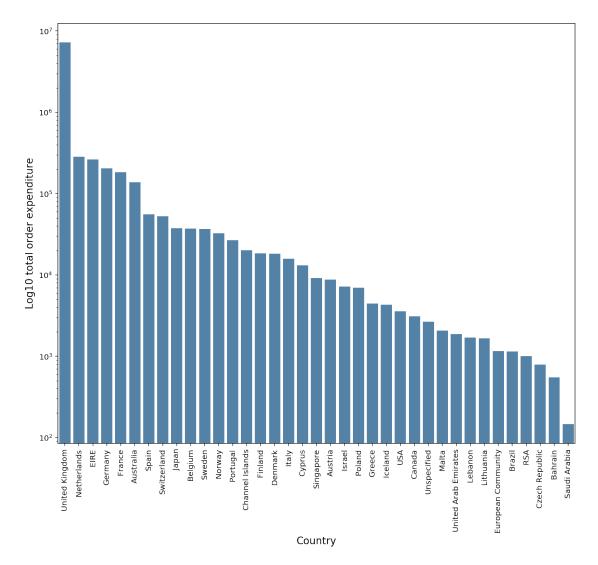
 Out[37]:
 InvoiceNo StockCode
 Description
 Quantity
 \

 540421
 581483
 23843
 PAPER CRAFT , LITTLE BIRDIE
 80995

 61619
 541431
 23166
 MEDIUM CERAMIC TOP STORAGE JAR
 74215

```
502122
                   578841
                              84826
                                        ASSTD DESIGN 3D PAPER STICKERS
                                                                            12540
         421632
                   573008
                              84077 WORLD WAR 2 GLIDERS ASSTD DESIGNS
                                                                             4800
                                                   SMALL POPCORN HOLDER
                                                                             4300
         206121
                   554868
                              22197
                      InvoiceDate UnitPrice CustomerID
                                                                  Country \
         540421
                   12/9/2011 9:15
                                         2.1
                                                  16446.0 United Kingdom
         61619
                  1/18/2011 10:01
                                         1.0
                                                  12346.0 United Kingdom
         502122 11/25/2011 15:57
                                         0.0
                                                  13256.0 United Kingdom
         421632 10/27/2011 12:26
                                         0.2
                                                  12901.0 United Kingdom
                  5/27/2011 10:52
                                         0.7
                                                  13135.0 United Kingdom
         206121
                               time
         540421 2011-12-09 09:15:00
         61619 2011-01-18 10:01:00
         502122 2011-11-25 15:57:00
         421632 2011-10-27 12:26:00
         206121 2011-05-27 10:52:00
2.0.1 Investigating the total amount spent per customers
In [38]: total spend = data['Quantity'] * data['UnitPrice']
In [39]: data = data.assign(total_spend=total_spend.values)
In [40]: data.head()
Out [40]:
                InvoiceNo StockCode
                                                            Description
                                                                         Quantity \
                                            PAPER CRAFT , LITTLE BIRDIE
         540421
                   581483
                              23843
                                                                            80995
         61619
                   541431
                              23166
                                        MEDIUM CERAMIC TOP STORAGE JAR
                                                                            74215
         502122
                   578841
                              84826
                                         ASSTD DESIGN 3D PAPER STICKERS
                                                                            12540
                   573008
                              84077 WORLD WAR 2 GLIDERS ASSTD DESIGNS
         421632
                                                                             4800
         206121
                   554868
                              22197
                                                   SMALL POPCORN HOLDER
                                                                             4300
                      InvoiceDate UnitPrice CustomerID
                                                                  Country \
         540421
                   12/9/2011 9:15
                                         2.1
                                                  16446.0 United Kingdom
                  1/18/2011 10:01
                                         1.0
                                                  12346.0 United Kingdom
         61619
         502122 11/25/2011 15:57
                                         0.0
                                                  13256.0 United Kingdom
         421632 10/27/2011 12:26
                                         0.2
                                                  12901.0 United Kingdom
                  5/27/2011 10:52
                                                  13135.0 United Kingdom
         206121
                                         0.7
                               time
                                     total_spend
                                         168469.6
         540421 2011-12-09 09:15:00
         61619 2011-01-18 10:01:00
                                         77183.6
         502122 2011-11-25 15:57:00
                                              0.0
         421632 2011-10-27 12:26:00
                                           1008.0
         206121 2011-05-27 10:52:00
                                           3096.0
```

2.0.2 Grouped per country



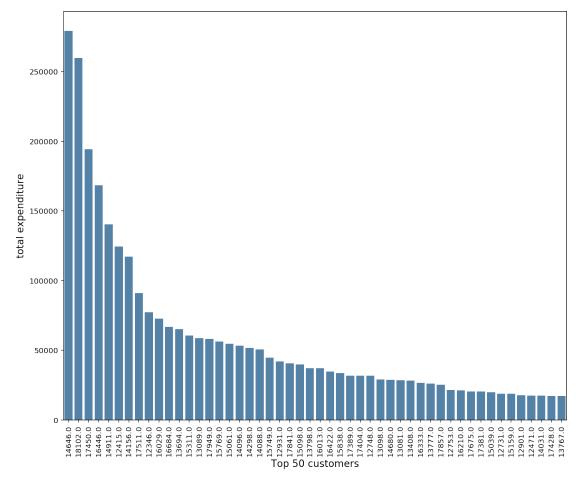
Customers from the United Kingdom spend the most money in addition to placing the most orders.

2.0.3 Grouped per customer

• Identify the top purchasers

```
In [42]: grouped = data.groupby(['CustomerID']).sum()['total_spend'].sort_values(ascending=Fai
grouped_top = pd.DataFrame(grouped.head(50))
grouped_top.reset_index(level=0, inplace=True)
grouped_top.sort_values('CustomerID', ascending=False)

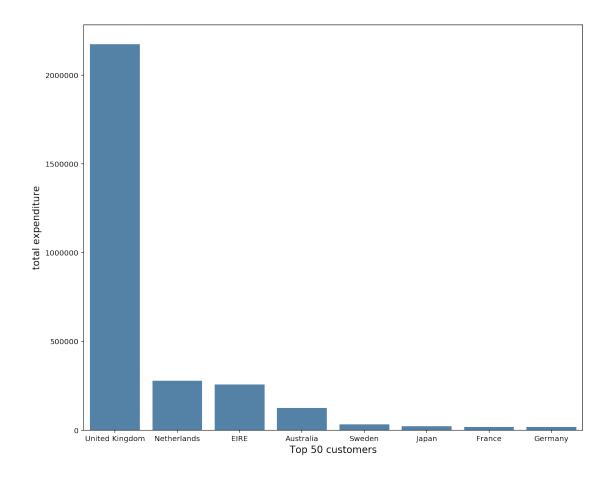
f, ax = plt.subplots(figsize=(12, 10))
plt.xticks(rotation='vertical')
sns.barplot(x=grouped_top['CustomerID'], y=grouped_top['total_spend'],order=grouped_toplt.ylabel('total_expenditure', fontsize=13)
plt.xlabel('Top 50 customers', fontsize=13)
plt.show()
```



2.0.4 Calculate the top 50 largest baskets, in terms of total spend

```
Out [43]:
                InvoiceNo StockCode
                                                            Description Quantity \
         540421
                   581483
                              23843
                                            PAPER CRAFT , LITTLE BIRDIE
                                                                            80995
                                         MEDIUM CERAMIC TOP STORAGE JAR
                                                                            74215
        61619
                   541431
                              23166
        421632
                   573008
                              84077
                                      WORLD WAR 2 GLIDERS ASSTD DESIGNS
                                                                             4800
                              21108 FAIRY CAKE FLANNEL ASSORTED COLOUR
         160546
                   550461
                                                                             3114
         52711
                   540815
                              21108 FAIRY CAKE FLANNEL ASSORTED COLOUR
                                                                             3114
                      InvoiceDate UnitPrice CustomerID
                                                                 Country \
         540421
                   12/9/2011 9:15
                                         2.1
                                                 16446.0 United Kingdom
                  1/18/2011 10:01
                                                 12346.0 United Kingdom
        61619
                                         1.0
        421632 10/27/2011 12:26
                                         0.2
                                                 12901.0 United Kingdom
         160546
                4/18/2011 13:20
                                         2.1
                                                 15749.0 United Kingdom
         52711
                  1/11/2011 12:55
                                         2.1
                                                 15749.0 United Kingdom
                               time total_spend
         540421 2011-12-09 09:15:00
                                        168469.6
        61619 2011-01-18 10:01:00
                                         77183.6
         421632 2011-10-27 12:26:00
                                          1008.0
         160546 2011-04-18 13:20:00
                                          6539.4
        52711 2011-01-11 12:55:00
                                          6539.4
```

2.0.5 Locate the country of origin of the top 50 biggest spenders



See the Addendum section for further use of this data for Apriori modeling.

2.1 Classify customers based on spend

12347.0

581180

7

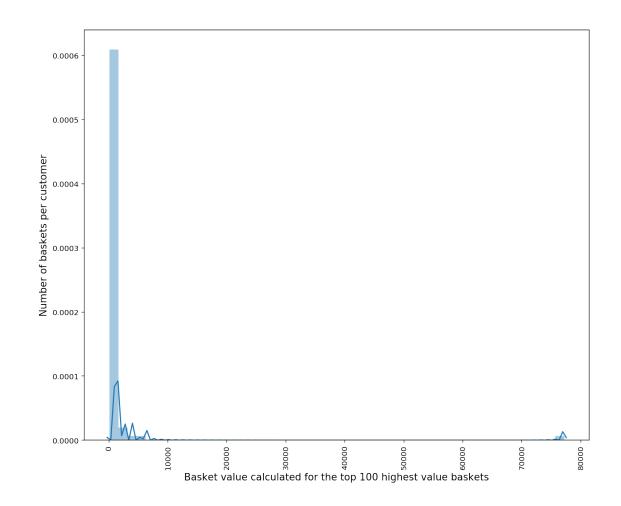
Collate all the purchases made during a single order to calculate the total order value:

```
In [45]: temp = data.groupby(by=['CustomerID', 'InvoiceNo'], as_index=False)['total_spend'].su
         basket_price = temp.rename(columns = {'total_spend':'Basket value'})
In [46]: # top 10 baskets
         basket_price.head(10)
Out [46]:
            CustomerID InvoiceNo
                                   Basket value
                                        77183.6
         0
               12346.0
                           541431
         1
               12347.0
                                           711.8
                           537626
         2
               12347.0
                           542237
                                           475.4
         3
               12347.0
                           549222
                                           636.2
         4
               12347.0
                                           382.5
                           556201
         5
               12347.0
                           562032
                                           584.9
         6
               12347.0
                           573511
                                         1294.3
```

224.8

```
8
               12348.0
                          539318
                                         652.8
         9
               12348.0
                          541998
                                          187.4
In [47]: tmp = basket_price
         tmp = pd.DataFrame(tmp)
         #tmp.reset_index(level=0, inplace=True)
         tmp.sort_values('Basket value', ascending=False)
         f, ax = plt.subplots(figsize=(12, 10))
         plt.xticks(rotation='vertical')
         sns.distplot(tmp['Basket value'][:100])
         plt.ylabel('Number of baskets per customer', fontsize=13)
         plt.xlabel('Basket value calculated for the top 100 highest value baskets', fontsize=
         plt.show()
```

/Users/scheckley/miniconda3/lib/python3.6/site-packages/scipy/stats/stats.py:1713: FutureWarning return np.add.reduce(sorted[indexer] * weights, axis=axis) / sumval



The distribution of basket is somewhat bimodal. This histogram of basket values indicates a large number of low total value baskets and a small number of individual orders totaling high value baskets. This observation can be used to bin customers into those spending small amounts, medium amounts, and high value baskets (**note** the bimodal distribution above may cause an imbalance problem for machine learning):

```
In [48]: spend_label = []
         for i in range(0,len(data),1):
             if data['total_spend'].iloc[i] < 5000:</pre>
                 spend label.append(1)
             elif data['total_spend'].iloc[i] >50000:
                 spend label.append(3)
             else:
                 spend_label.append(2)
In [49]: data['spend_label'] = spend_label
In [50]: data.head()
Out [50]:
                InvoiceNo StockCode
                                                                          Quantity \
                                                             Description
         540421
                   581483
                               23843
                                            PAPER CRAFT , LITTLE BIRDIE
                                                                             80995
                                         MEDIUM CERAMIC TOP STORAGE JAR
                                                                             74215
         61619
                   541431
                               23166
                                         ASSTD DESIGN 3D PAPER STICKERS
         502122
                   578841
                               84826
                                                                             12540
         421632
                   573008
                               84077 WORLD WAR 2 GLIDERS ASSTD DESIGNS
                                                                              4800
                               22197
                   554868
                                                   SMALL POPCORN HOLDER
                                                                              4300
         206121
                      InvoiceDate UnitPrice CustomerID
                                                                   Country \
         540421
                   12/9/2011 9:15
                                          2.1
                                                  16446.0 United Kingdom
         61619
                  1/18/2011 10:01
                                          1.0
                                                  12346.0 United Kingdom
         502122 11/25/2011 15:57
                                                  13256.0 United Kingdom
                                          0.0
         421632 10/27/2011 12:26
                                          0.2
                                                  12901.0 United Kingdom
                                                  13135.0 United Kingdom
         206121
                  5/27/2011 10:52
                                          0.7
                                time
                                      total_spend
                                                   spend_label
         540421 2011-12-09 09:15:00
                                         168469.6
                                                              3
         61619 2011-01-18 10:01:00
                                          77183.6
                                                              3
         502122 2011-11-25 15:57:00
                                                              1
                                              0.0
         421632 2011-10-27 12:26:00
                                           1008.0
                                                              1
         206121 2011-05-27 10:52:00
                                           3096.0
                                                              1
In [51]: # pickle the cleaned dataset
         pickle.dump(data, open( "clean_data.pkl", "wb" ))
```

2.2 Clustering

2.2.1 Group by customerID

group by CustomerID, together with sum or number of items (quantity) and the unit price

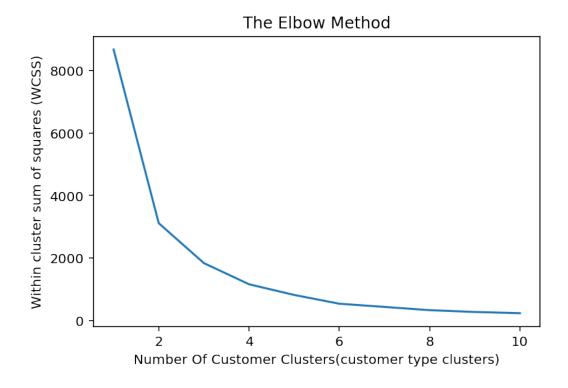
```
In [52]: data_grouped = data.groupby('CustomerID')
         data_cluster=pd.DataFrame(columns=['Quantity','UnitPrice', 'total_spend', 'country',
         count=0
In [56]: #data_grouped.head(5)
In [54]: for k,v in (data_grouped):
             data_cluster.loc[count] = [(v['Quantity'].sum()), v['UnitPrice'].sum(), v['total_
             count+=1
         # Applying K-Means Clustering Algorithm to quantity, and total spend
         X = data_cluster.iloc[:, [0, 2]].values
In [55]: data_cluster.head()
Out [55]:
           Quantity UnitPrice total_spend \
              74215
                                    77183.6
                           1.0
         1
               2458
                         481.2
                                     4310.0
         2
               2332
                                     1437.2
                         18.7
         3
                         305.1
                                     1457.5
                630
         4
                196
                          25.3
                                      294.4
                                                       country CustomerID
         0 61619
                     United Kingdom
         Name: Country, dtype: ...
                                       12346.0
         1 148290
                      Iceland
         428974
                   Iceland
                           12347.0
         148303
                   . . .
         2 70051
                      Finland
         70052
                   Finland
         70054
                   . . .
                           12348.0
         3 485568
                      Italy
         485569
                   Italy
         485554
                   Ital...
                               12349.0
         4 80327
                     Norway
         80339
                  Norway
         80338
                  Norwa...
                               12350.0
In [56]: # Feature Scaling
         from sklearn.preprocessing import StandardScaler
         sc_X = StandardScaler()
         X= sc_X.fit_transform(X)
         	t #Using the Elbow method to find the optimum number of clusters
         from sklearn.cluster import KMeans
         wcss = [] #Within cluster sum of squers(Inertia)
         #n_clusters is no.of clusters given by this method,
         #k-means++ is an random initialization methods for centriods to avoid random intializ
         #max_iter is max no of iterations defined when k-means is running
```

$\#n_init$ is no of times k-means will run with different initial centroids

```
for i in range(1,11): #From 2-10 doing multiple random initializations can make a hug
   kmeans = KMeans(n_clusters = i, init ='k-means++',max_iter=300,n_init=10)
   kmeans.fit(X)
   wcss.append(kmeans.inertia_)
plt.plot(range(1,11) , wcss)
plt.title('The Elbow Method')
plt.xlabel('Number Of Customer Clusters(customer type clusters)')
plt.ylabel('Within cluster sum of squares (WCSS)')
plt.show()
```

/Users/scheckley/miniconda3/lib/python3.6/site-packages/sklearn/utils/validation.py:475: DataCoversionWarning)

/Users/scheckley/miniconda3/lib/python3.6/site-packages/sklearn/utils/validation.py:475: DataCoversionWarning)

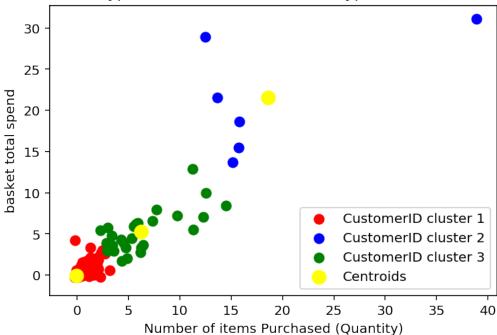


```
In [57]: # Fitting K-Means to the dataset
    kmeans = KMeans(n_clusters = 3, init = 'k-means++')
    y_kmeans = kmeans.fit_predict(X)

# Visualising the clusters
    plt.scatter(X[y_kmeans == 0, 0], X[y_kmeans == 0, 1], s = 50, c = 'red', label = 'Cus'
```

```
plt.scatter(X[y_kmeans == 1, 0], X[y_kmeans == 1, 1], s = 50, c = 'blue', label = 'Cuplt.scatter(X[y_kmeans == 2, 0], X[y_kmeans == 2, 1], s = 50, c = 'green', label = 'Cuplt.scatter(kmeans.cluster_centers_[:, 0], kmeans.cluster_centers_[:, 1], s = 100, c = plt.title('Type Of Customers(customer type clusters)')
plt.xlabel('Number of items Purchased (Quantity)')
plt.ylabel('basket total spend')
plt.legend()
plt.show()
```





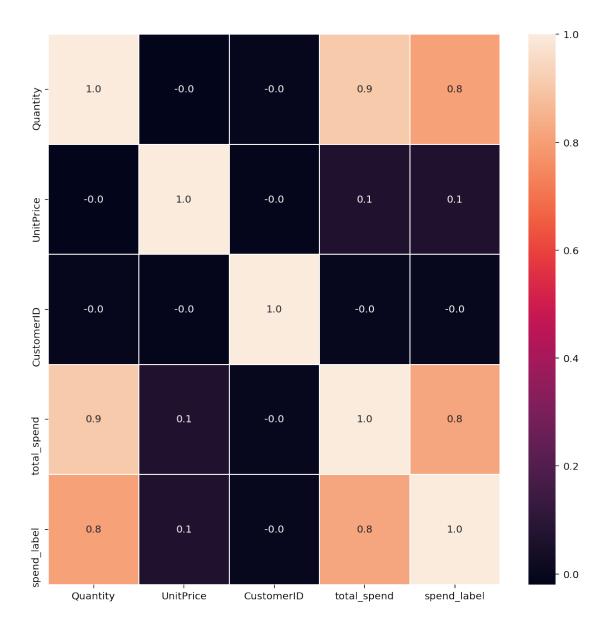
Clustering appears to separate the customers based on numbers of items and total spend, which would be expected

2.3 Task 4 - Modelling

2.3.1 Machine learning data preparation

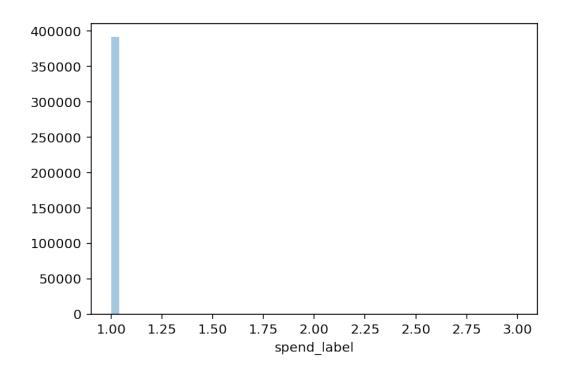
```
In [3]: data = pickle.load(open( "clean_data.pkl", "rb" ))
```

A cursory examination of correlation to identify potentially problematic variables from the model training dataset.



Unsurprisingly, total spend correlates with quantity and the spend_label. Potentially, quantity or total spend may have to be removed for training.

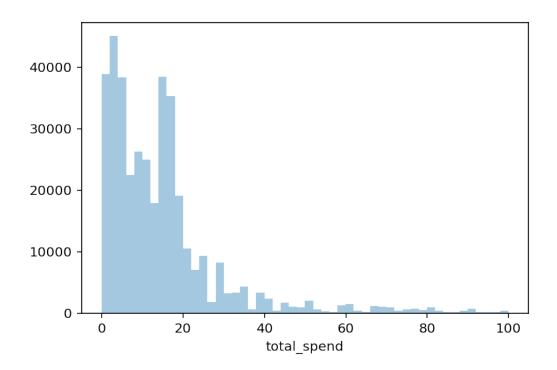
/Users/scheckley/miniconda3/lib/python3.6/site-packages/scipy/stats/stats.py:1713: FutureWarnizerurn np.add.reduce(sorted[indexer] * weights, axis=axis) / sumval



This data is very imbalanced. For the purposes of this investigation the lower value baskets will be used for prediction.

Below I will identify a range suitable for binning:

/Users/scheckley/miniconda3/lib/python3.6/site-packages/scipy/stats/stats.py:1713: FutureWarnizerturn np.add.reduce(sorted[indexer] * weights, axis=axis) / sumval



Numerical labels represent 0 - low value baskets, 1 - medium value baskets, 3 - higher value baskets.

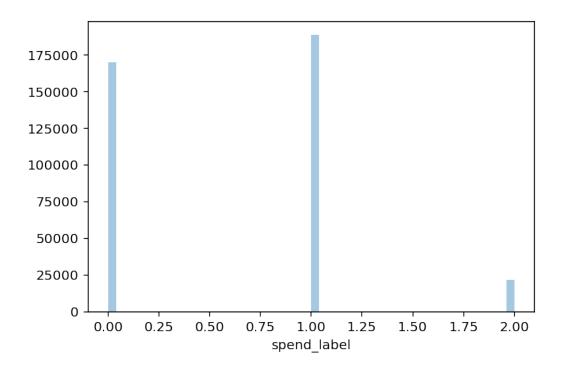
```
In [6]: data2['spend_label'] = spend_label
```

/Users/scheckley/miniconda3/lib/python3.6/site-packages/ipykernel_launcher.py:1: SettingWithCog A value is trying to be set on a copy of a slice from a DataFrame. Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.htm """Entry point for launching an IPython kernel.

```
In [7]: data2.shape # there is still a reasonably large sized data set to work with
Out[7]: (379870, 11)
```

/Users/scheckley/miniconda3/lib/python3.6/site-packages/scipy/stats/stats.py:1713: FutureWarnizerturn np.add.reduce(sorted[indexer] * weights, axis=axis) / sumval



The data is still unbalanced in terms of representation from high value baskets, but more balanced than the full dataset

2.3.2 Create dummy variables from the string columns

```
In [149]: pca = decomposition.PCA(n_components=5)
          pc = pca.fit_transform(xdata[:100000]) #PCA is being performed on the 1st 100000 dat
          pc_df = pd.DataFrame(data = pc ,
                  columns = ['PC1', 'PC2', 'PC3', 'PC4', 'PC5'])
          pc_df.head()
Out [149]:
               PC1
                     PC2 PC3
                               PC4 PC5
          0 1383.4 759.2 -0.5
                               0.7
                                    0.2
          1 1035.6 561.3 -0.4
                               0.4
          2 1035.6 561.3 -0.4
                               0.4
          3 754.4 446.2 -0.3
                               0.3 0.1
          4 749.9 384.4 -0.4 0.5 0.1
In [150]: # plot the variance
          df = pd.DataFrame({'var':pca.explained_variance_ratio_,
                       'PC':['PC1','PC2','PC3','PC4', 'PC5']})
          sns.barplot(x='PC',y="var",
                     data=df);
           0.7
           0.6
           0.5
          0.4
           0.3
           0.2
           0.1
           0.0
```

• From this cursory clustering analysis of the dataset, the majority of variance in the model is in the 1st and 2nd principle components.

PC3

PC

PC4

PC5

2.4 Task 4 - Machine learning

PC1

PC2

```
from sklearn.model_selection import cross_val_score
from sklearn.externals import joblib #for saving the trained model
```

For the purposes of this work I will select a 70/30 split - 70% training data and 30% test data. This approach does not use a validation set however it provides a large dataset for training and testing. Cross validation of the training data set will also be used during model training.

```
In [14]: from sklearn.model_selection import train_test_split
         xtrain, xtest, ytrain, ytest = train_test_split(learning_data,ydata,test_size = 0.3, :
In [15]: xtrain.head()
Out[15]:
                 Quantity total_spend spend_label 10 COLOUR SPACEBOY PEN
         310253
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                 12 IVORY ROSE PEG PLACE SETTINGS 12 MESSAGE CARDS WITH ENVELOPES
         310253
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        15 PINK FLUFFY CHICKS IN BOX 15CM CHRISTMAS GLASS BALL 20 LIGHTS
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2 PICTURE BOOK EGGS EASTER BUNNY 2 PICTURE BOOK EGGS EASTER CHICKS \

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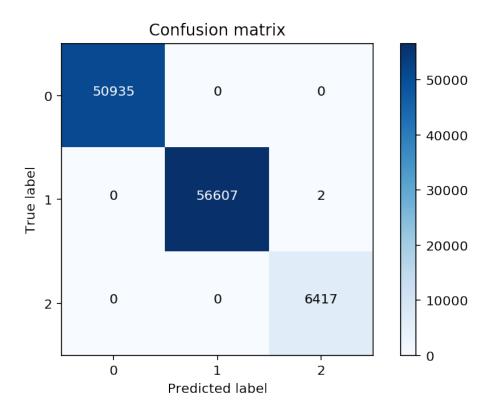
[5 rows x 3887 columns]

Some helper functions for visualizing model output

```
In [16]: import itertools
         # confusion matrix plotting function
         def plot_confusion_matrix(cm, classes,
                                   normalize=False,
                                    title='Confusion matrix',
                                    cmap=plt.cm.Blues):
             n n n
             This function prints and plots the confusion matrix.
             Normalization can be applied by setting `normalize=True`.
             11 11 11
             plt.imshow(cm, interpolation='nearest', cmap=cmap)
             plt.title(title)
             plt.colorbar()
             tick_marks = np.arange(len(classes))
             plt.xticks(tick_marks, classes, rotation=0)
             plt.yticks(tick_marks, classes)
             if normalize:
                 cm = cm.astype('float') / cm.sum(axis=1)[:, np.newaxis]
                 #print("Normalized confusion matrix")
```

2.4.1 Naive Bayes

Naive bayes was chosen to build the 1st iteration of the model because it is a fast algorithm and requires no hyperparameters. This method will provide an indication of whether or not a model can be built using this dataset without using more computationally expensive methods.



```
In [161]: xval_score = cross_val_score(nb_model, xtrain, ytrain, cv=10, n_jobs=-1).mean() #10-
In [162]: xval_score
Out[162]: 0.9999736753036423
In [77]: #joblib.dump(nb_model, 'nb_model.pkl')
```

The naive bayes model is 99% accurate in predicting how likely a customer is to be purchasing a low, medium, or high value basket.

2.4.2 LightGBM

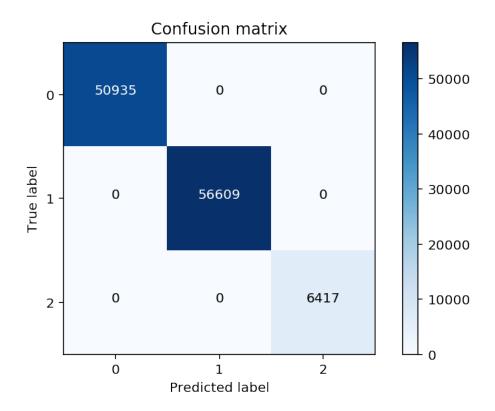
Out[77]: ['nb_model.pkl']

Microsoft's LightGBM algorithm was selected to build a 2nd model. This algorithm is relatively new and is designed to be faster and more accurate than XGBoost [1,2]

```
In [18]: import lightgbm as lgb
In [19]: train_data=lgb.Dataset(xtrain,label=ytrain)
```

Due to limited time and compute resource I will use 5-fold cross validation when training the LightGBM model.

```
In [ ]: params = {'task': 'train',
            'boosting_type': 'gbdt',
            'objective': 'multiclass',
            'num_class':3,
            'metric': 'multi_logloss',
            'learning_rate': 0.05,
            'max_depth': 7,
            'num_leaves': 17,
            'feature_fraction': 0.4,
            'bagging_fraction': 0.6,
            'bagging_freq': 17}
        lgb_cv = lgb.cv(params, train_data, num_boost_round=10000, nfold=5, shuffle=True, strain_data
        nround = lgb_cv['multi_logloss-mean'].index(np.min(lgb_cv['multi_logloss-mean']))
        #print(nround)
In [45]: model = lgb.train(params, train_data, num_boost_round=nround)
In [46]: #predicting on test set
         ypred=model.predict(xtest)
In [47]: predictions = []
         for x in ypred:
             predictions.append(np.argmax(x))
In [48]: accuracy = accuracy_score(ytest, predictions)
         print("Accuracy: %.2f%%" % (accuracy * 100.0))
Accuracy: 100.00%
In [49]: dat = confusion_matrix(ytest, predictions)
         plot_confusion_matrix(
             dat, classes=[0,1,2], title='Confusion matrix')
         plt.show()
```



```
In [51]: joblib.dump(model, 'lgbm_model.pkl')
Out[51]: ['lgbm_model.pkl']
```

The LightGBM model is 100% accurate at predicting how likely a customer is to be purchasing a low, medium, or high value basket. This algorithm is superior to Naive bayes but requires significantly higher compute resource to achieve a 1% improvement.

3 Task 5 - Conclusions and further work

The detail and scientific rigor of the data analysis and modeling performed for this assignment was limited by the short amount of time allocated for delivery of this report. However, given the constraints, the data analysis section of this work identified a number of useful metrics in the data, including:

- The frequency of invoices throughout the year.
- The number of orders placed per customer, and per country.
- The value of baskets per customer and per country.
- The contents of the highest spending customer baskets.

This data would enable the business to predict required staffing levels to pick and dispatch items and the most common global location of customers.

The observation of per customer baskets and their value enabled the identification and classification of customers based on their level of spend. This information has enabled the construction of a proof of concept machine learning model to predict new customers level of spend. This model could be used to predict icome levels for the business and combined with apriori modeling (and further work using NLP), likely combinations of basket items.

Further work

Further work is needed on feature engineering for this dataset. It was beyond the scope of this assignment to fully explore the time series component of the data. In addition, further natural language processing (NLP) work is required to classify item descriptions for clustering.

Combining the NLP work with the time series analysis would enable a higher resolution observation of sales of individual items throughout the year, rather than the high level observation of the number of invoices received.

The NLP classification of items into groups would also provide an additional classifier to cluster customers with the items they purchase, and also enable a model to be trained to predict which items a customer is likely to purchase in a basket, as well changes in shopping trends during the year (i.e, the identification and prediction of seasonality).

To obviate some of the issues with not having predicted clusters and trends in basket contents, apriori modeling was employed as an additional methodology as part of this report, which enables a less computationally expensive estimate of the correlation between purchased items, enabling prediction of items that may be purchased in combination. Using this method, it was possible to make a prediction for which items the top spending customer would purchase which could assist with stocking bulk order or difficult to source/rare items for high value customers. In addition, baskets can be grouped per country and regional trends in basket contents could be predicted using this modeling approach.

The dataset as provided for this assignment contains an imbalance in that there is a bimodal distribution with the majority of baskets clustering at a lower value than a small number of high value baskets. For model training, the highest value baskets were removed as "outliers", however this has removed the most valued customers from the dataset. An alternative approach to removing the high value baskets would be to use oversampling methods to create synthetic data for higher spend baskets. This approach is computationally expensive however, and beyond the scope of this assignment. A similar imbalance exists in the location data, with the majority of purchases from the UK. The UK could be removed from the dataset in order to model other countries, however an alternative approach could be to build country specific models.

2 machine learning models were selected for this assignment, the 1st was the Naive bayes algorithm as this algorithm is fast in terms of training models on large data sets and also requires no hyper-parameters therefore no additional parameter optimization steps are required. This method also provides a fast and efficient method of testing the suitability of a dataset for modeling, and if problems are encountered with Naive bayes it may be assumed that more sophisticated algorithms may also struggle to find a solution for the data being used. In this case, the naive bayes algorithm performed well and produced a model with 99% accuracy, in terms of predicting the likely basket value of a customer. The 2nd algorithm chosen was the LightGBM algorithm. This algorithm was chosen as it has proven to be fast in terms of training on large datasets and provides robust solutions compated with current top performing algorithms such as xgboost and random forest. Due to the time constraints placed on this assignment LightGBM provided a computationally fast and reliable solution using an algorithm with greater flexibility in terms or fitting complex relationships in large, multivariate datasets, and take advantage of multiple cpu cores and hardware acceleration "out of the box".

Further work should be performed using the random forest algorithm to perform feature anal-

ysis. This analysis would inform on which variables contribute most to the variation in the data, reduce the number of variables required to fit the model, and provide additional information on top of the principle component analysis. Further to this issue, feature engineering using dummy variables, as was performed with the country data generates wide, sparse matrices which add additional computational cost and potential imbalance issues to the modeling process. One possible solution to this would be to sue one-hot encoding instead of dummy variables.

Further work could be performed by applying hyper-parameter tuning to the LightGBM algorithm using methods contained in Python packages such as hyperopt, however this would require the procurement of high performance computing resource which was beyond the scope of this assignment.

3.1 Addendum - Apriori modeling example

Apriori modeling requires no feature engineering, machine learning, or significant compute time and is an alternative approach to machine learning for this form of exercise. [4]

Modeling will be applied to the top customer identified in the earlier data analysis as a proof of concept recommender system.

3.1.1 Generate a basket for the top spending customer identified from the dataset

As an example, the customerid corresponding with the highest spend was identified during the data analysis and the customer's basket extracted for further analysis. This method could optimize the prediction of stock levels to facilitate customers who make large, bulk orders or order expensive or difficult to source items ahead of schedule.

```
In [692]: basket = top_basket.groupby(['InvoiceNo', 'Description'])['Quantity'].sum().unstack(
In [693]: basket.head()
Out[693]: Description 12 DAISY PEGS IN WOOD BOX 12 EGG HOUSE PAINTED WOOD
          InvoiceNo
          536557
                                              0.0
                                                                          0.0
          536984
                                              0.0
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          537405
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          538163
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          538866
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          Description 12 IVORY ROSE PEG PLACE SETTINGS
          InvoiceNo
          536557
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          536984
          537405
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                                                      0.0
          538163
          538866
                                                      0.0
```

Description InvoiceNo 536557 536984 537405 538163 538866	12 MESSAGE CARDS WITH ENVELOPES 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	0	.0 0.0 .0 0.0 .0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	12 PENCILS TALL TUBE RED RETROSPO 0. 0. 0. 0. 0.	0 0.0 0 0.0 0 0.0 0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	12 PINK HEN+CHICKS IN BASKET 12 1 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0	RED ROSE PEG PLACE SETTINGS \ 0.0 1.0 0.0 0.0 0.0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	16 PIECE CUTLERY SET PANTRY DESIGNATION O.	0 0 0 0
Description InvoiceNo 536557 536984 537405 538163 538866	2 PICTURE BOOK EGGS EASTER BUNNY 0.0 0.0 0.0 0.0 0.0 0.0	200 BENDY SKULL STRAWS \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0

```
Description 200 RED + WHITE BENDY STRAWS \
InvoiceNo
536557
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536984
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537405
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538163
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538866
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Description 3 DRAWER ANTIQUE WHITE WOOD CABINET 3 HOOK HANGER MAGIC GARDEN \
InvoiceNo
536557
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537405
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538163
538866
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Description 3 HOOK PHOTO SHELF ANTIQUE WHITE \
InvoiceNo
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536557
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536984
537405
                                           0.0
538163
                                           0.0
538866
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Description 3 PIECE SPACEBOY COOKIE CUTTER SET 3 PINK HEN+CHICKS IN BASKET \
InvoiceNo
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536557
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536984
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537405
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538163
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538866
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Description 3 STRIPEY MICE FELTCRAFT 3 TIER CAKE TIN GREEN AND CREAM \
InvoiceNo
536557
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536984
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537405
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538163
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538866
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Description 3 TIER CAKE TIN RED AND CREAM \
InvoiceNo
536557
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536984
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537405
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538163
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538866
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```

```
Description 3 TRADITIONAL BISCUIT CUTTERS SET 36 FOIL HEART CAKE CASES \
InvoiceNo
536557
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536984
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537405
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538163
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538866
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Description 36 FOIL STAR CAKE CASES 36 PENCILS TUBE RED RETROSPOT \
InvoiceNo
536557
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536984
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538163
538866
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Description 36 PENCILS TUBE SKULLS 3D CHRISTMAS STAMPS STICKERS \
InvoiceNo
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536557
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536984
537405
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538163
538866
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Description 4 BLUE DINNER CANDLES SILVER FLOCK \
InvoiceNo
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536557
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536984
537405
                                             0.0
538163
                                             0.0
538866
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Description 4 BURGUNDY WINE DINNER CANDLES \
{\tt InvoiceNo}
536557
                                         0.0
536984
                                         0.0
537405
                                         0.0
538163
                                         0.0
538866
                                         0.0
Description 4 IVORY DINNER CANDLES SILVER FLOCK \
InvoiceNo
536557
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536984
                                              0.0
                                              0.0
537405
538163
                                              0.0
538866
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```

InvoiceNo 536557 536984 537405	4 PINK DINNER CANDLE SILVER FLOCK 0.0 0.0 0.0 0.0	0.0	\
538163 538866	0.0		
Description InvoiceNo	4 PURPLE FLOCK DINNER CANDLES 4	SKY BLUE DINNER CANDLES \	
536557	0.0	0.0	
536984	0.0	0.0	
537405	0.0	0.0	
538163	0.0	0.0	
538866	0.0	0.0	
Description InvoiceNo	5 HOOK HANGER RED MAGIC TOADSTOOL	. \	
536557	0.0)	
536984	0.0		
537405	0.0		
538163	0.0		
538866	0.0)	
Description InvoiceNo	50CM METAL STRING WITH 7 CLIPS	6 CHOCOLATE LOVE HEART T-LIGHTS	\
InvoiceNo 536557	0.0	0.0)
InvoiceNo 536557 536984	0.0 0.0	0.0)
InvoiceNo 536557 536984 537405	0.0 0.0 0.0	0.0 0.0 0.0).
InvoiceNo 536557 536984 537405 538163	0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405	0.0 0.0 0.0	0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163	0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866	0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405 538163	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405 538163 538866	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405 538163 538866 Description	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	
InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984 537405 538163 538866 Description InvoiceNo 536557 536984	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	

Description InvoiceNo 536557 536984 537405 538163 538866	60 TEATIME FAIRY CAKE CASES 7 0.0 0.0 0.0 0.0 0.0 0.0	2 SWEETHEART FAIRY CAKE	O.0 O.0 O.0 O.0 O.0
Description InvoiceNo 536557 536984 537405 538163 538866	75 GREEN FAIRY CAKE CASES ABC 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0	
Description InvoiceNo 536557 536984 537405 538163 538866	ACRYLIC JEWEL ICICLE, BLUE AC 0.0 0.0 0.0 0.0 0.0 0.0 0.0	RYLIC JEWEL SNOWFLAKE,	0.0 0.0 0.0 0.0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	ADULT APRON APPLE DELIGHT 0.0 0.0 0.0 0.0 0.0 0.0		\
Description InvoiceNo 536557 536984 537405 538163 538866	WOOD STAMP SET BEST WISHES WOOD 0.0 0.0 0.0 0.0 0.0 0.0	OD STAMP SET FLOWERS \ 0.0 0.0 0.0 0.0 0.0 0.0	
Description InvoiceNo 536557 536984 537405 538163 538866	WOOD STAMP SET HAPPY BIRTHDAY 0.0 0.0 0.0 0.0 0.0 0.0	0 0 0	.0 .0 .0 .0 .0

Description InvoiceNo 536557 536984 537405 538163 538866	WOOD STOCKING CHRISTMAS SCANDISPOT WOODEN ADVENT CALENDAR CREAM \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOODEN ADVENT CALENDAR RED WOODEN BOX OF DOMINOES \ 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOODEN FRAME ANTIQUE WHITE WOODEN HAPPY BIRTHDAY GARLAND \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.
Description InvoiceNo 536557 536984 537405 538163 538866	WOODEN HEART CHRISTMAS SCANDINAVIAN \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOODEN PICTURE FRAME WHITE FINISH WOODEN REGATTA BUNTING \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 1.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOODEN SCHOOL COLOURING SET WOODEN STAR CHRISTMAS SCANDINAVIAN \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0

Description InvoiceNo 536557 536984 537405 538163 538866	WOODEN TREE CHRISTMAS SCANDINAVIAN WOODEN UNION JACK BUNTING \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOODLAND CHARLOTTE BAG WOODLAND DESIGN COTTON TOTE BAG \ 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOODLAND MINI BACKPACK WOVEN ROSE GARDEN CUSHION COVER \ 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WOVEN SUNSET CUSHION COVER WRAP 50'S CHRISTMAS \ 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WRAP ALPHABET DESIGN WRAP CHRISTMAS VILLAGE WRAP COWBOYS \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.
Description InvoiceNo 536557 536984 537405 538163 538866	WRAP DOILEY DESIGN WRAP DOLLY GIRL WRAP ENGLISH ROSE \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.

Description InvoiceNo 536557 536984 537405 538163 538866	WRAP GREEN PEARS WRAP I LOVE LONDON WRAP MAGIC FOREST \ 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WRAP PINK FAIRY CAKES WRAP POPPIES DESIGN WRAP RED APPLES \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.
Description InvoiceNo 536557 536984 537405 538163 538866	WRAP SUKI AND FRIENDS WRAP VINTAGE LEAF DESIGN \ 0.0
Description InvoiceNo 536557 536984 537405 538163 538866	WRAP VINTAGE PETALS DESIGN YELLOW EASTER EGG HUNT START POST YELLOW EASTER EGG HUNT S
Description InvoiceNo 536557 536984 537405 538163 538866	ZINC HEART T-LIGHT HOLDER ZINC FINISH 15CM PLANTER POTS \ 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.
Description InvoiceNo 536557 536984 537405 538163 538866	ZINC FOLKART SLEIGH BELLS

```
Description ZINC HERB GARDEN CONTAINER ZINC METAL HEART DECORATION \
          InvoiceNo
          536557
                                                0.0
                                                                              0.0
          536984
                                                0.0
                                                                              0.0
                                                0.0
          537405
                                                                              0.0
          538163
                                                0.0
                                                                              0.0
          538866
                                                0.0
                                                                              0.0
          Description ZINC SWEETHEART SOAP DISH ZINC SWEETHEART WIRE LETTER RACK \
          InvoiceNo
          536557
                                              0.0
                                                                                  0.0
          536984
                                              0.0
                                                                                  0.0
                                              0.0
                                                                                  0.0
          537405
          538163
                                              0.0
                                                                                  0.0
          538866
                                              0.0
                                                                                  0.0
          Description ZINC T-LIGHT HOLDER STAR LARGE ZINC T-LIGHT HOLDER STARS SMALL
          InvoiceNo
          536557
                                                    0.0
                                                                                      0.0
          536984
                                                    0.0
                                                                                      0.0
          537405
                                                    0.0
                                                                                      0.0
          538163
                                                    0.0
                                                                                      0.0
          538866
                                                                                      0.0
                                                    0.0
          Description ZINC WIRE SWEETHEART LETTER TRAY
          InvoiceNo
                                                      0.0
          536557
          536984
                                                      0.0
          537405
                                                      0.0
          538163
                                                      0.0
          538866
                                                      0.0
          [5 rows x 1343 columns]
In [694]: def encode_units(x):
              if x <= 0:
                  return 0
              if x >= 1:
                  return 1
          basket_sets = basket.applymap(encode_units)
```

Frequent items sets where calculated using the apriori algorithm, with a minimum support of 20%, that is 20% probability that one item will be purchased with another item in the same order.

```
In [695]: frequent_itemsets = apriori(basket_sets, min_support=0.2, use_colnames=True) #70% sug
```

Association rules were generated using the "lift" metric [4]; the ratio of the observed support that would be expected if the antecedent and consequent were independent.

```
In [696]: rules = association_rules(frequent_itemsets, metric="lift", min_threshold=1)
          rules.head(20)
Out [696]:
                                     antecedents
                                                                            consequents \
              (BLUE/CREAM STRIPE CUSHION COVER)
          0
                                                                       (CHILLI LIGHTS)
          1
                                 (CHILLI LIGHTS)
                                                    (BLUE/CREAM STRIPE CUSHION COVER)
          2
                             (GUMBALL COAT RACK)
                                                    (BLUE/CREAM STRIPE CUSHION COVER)
          3
              (BLUE/CREAM STRIPE CUSHION COVER)
                                                                   (GUMBALL COAT RACK)
          4
               (PACK OF 60 DINOSAUR CAKE CASES)
                                                    (BLUE/CREAM STRIPE CUSHION COVER)
              (BLUE/CREAM STRIPE CUSHION COVER)
                                                     (PACK OF 60 DINOSAUR CAKE CASES)
          5
          6
                    (CHARLOTTE BAG SUKI DESIGN)
                                                                       (CHILLI LIGHTS)
          7
                                                          (CHARLOTTE BAG SUKI DESIGN)
                                 (CHILLI LIGHTS)
          8
               (PACK OF 60 DINOSAUR CAKE CASES)
                                                                       (CHILLI LIGHTS)
          9
                                 (CHILLI LIGHTS)
                                                     (PACK OF 60 DINOSAUR CAKE CASES)
              antecedent support
                                   consequent support
                                                         support
                                                                   confidence
                                                                               lift
          0
                              0.4
                                                             0.2
                                                                          0.5
                                                    0.5
                                                                                 1.0
          1
                              0.5
                                                    0.4
                                                             0.2
                                                                          0.4
                                                                                 1.0
          2
                              0.4
                                                    0.4
                                                             0.2
                                                                          0.6
                                                                                 1.5
          3
                              0.4
                                                   0.4
                                                             0.2
                                                                          0.5
                                                                                 1.5
          4
                              0.4
                                                   0.4
                                                             0.2
                                                                          0.5
                                                                                 1.4
          5
                              0.4
                                                   0.4
                                                             0.2
                                                                          0.5
                                                                                 1.4
          6
                              0.4
                                                   0.5
                                                             0.2
                                                                          0.6
                                                                                 1.1
          7
                              0.5
                                                   0.4
                                                             0.2
                                                                          0.4
                                                                                 1.1
          8
                              0.4
                                                   0.5
                                                             0.2
                                                                          0.6
                                                                                 1.2
          9
                              0.5
                                                   0.4
                                                             0.2
                                                                          0.5
                                                                                 1.2
              leverage
                        conviction
          0
                   0.0
                                1.0
          1
                   0.0
                                1.0
          2
                   0.1
                                1.4
          3
                   0.1
                                1.4
          4
                   0.1
                                1.3
          5
                   0.1
                                1.3
          6
                   0.0
                                1.2
          7
                   0.0
                                1.1
          8
                   0.0
                                1.3
          9
                   0.0
                                1.2
```

3.1.2 Generate a basket for a country

Per country trends could be identified which could assist with business metrics such as optimum location of distribution centres, load balancing of servers, and also placement of items within a warehouse to optimise item picking.

```
def encode_units(x):
              if x <= 0:
                  return 0
              if x >= 1:
                  return 1
          basket_sets = basket.applymap(encode_units)
In [731]: frequent_itemsets = apriori(basket_sets, min_support=0.2, use_colnames=True) #70% su
In [732]: rules = association_rules(frequent_itemsets, metric="lift", min_threshold=1)
          rules.head(20)
Out [732]:
                                     antecedents
                                                                           consequents \
          0
                (PLASTERS IN TIN CIRCUS PARADE)
                                                           (PLASTERS IN TIN SPACEBOY)
                      (PLASTERS IN TIN SPACEBOY)
                                                      (PLASTERS IN TIN CIRCUS PARADE)
          1
          2
             (PLASTERS IN TIN WOODLAND ANIMALS)
                                                           (PLASTERS IN TIN SPACEBOY)
                      (PLASTERS IN TIN SPACEBOY)
          3
                                                   (PLASTERS IN TIN WOODLAND ANIMALS)
             antecedent support
                                  consequent support
                                                       support
                                                                confidence lift
          0
                             0.2
                                                  0.4
                                                           0.2
                                                                        0.9
                                                                              2.4
                             0.4
          1
                                                  0.2
                                                           0.2
                                                                        0.6
                                                                              2.4
                                                                        0.8
          2
                             0.3
                                                  0.4
                                                           0.3
                                                                              2.1
          3
                             0.4
                                                  0.3
                                                           0.3
                                                                              2.1
                                                                       0.7
             leverage conviction
                  0.1
          0
                               6.8
          1
                  0.1
                               1.7
          2
                  0.1
                               3.3
                  0.1
                               2.4
```

4 References

- [1] https://towardsdatascience.com/introduction-to-naive-bayes-classification-4cffabb1ae54
- [2] https://www.analyticsvidhya.com/blog/2017/06/which-algorithm-takes-the-crown-light-gbm-vs-xgboost/
 - [3] https://towardsdatascience.com/catboost-vs-light-gbm-vs-xgboost-5f93620723db
 - [4] https://www.wikiwand.com/en/Association_rule_learning#/Lift