



# Supported Living in Cannock with Arreta Care



Supporting clients in  
high quality homely  
surroundings



**CQC Rated - Good**

**Reg No. 1-7720997860**

# About Arreta Care Limited

Arreta Care are based in Cannock and has a Director team of extremely experienced, talented Care and Business Professionals, who between them have served 70+ years in the sector. We were awarded a “GOOD” overall result in our recent CQC assessment

We focus on ensuring our staff are well trained to understand the clients’ individual needs.

Clients are encouraged to achieve the very best outcomes, developing life skills to enable them to fulfill their lives



## Arreta Care Limited

### Inspection summary

CQC carried out an inspection of this care service on 19 October 2023 and 20 October 2023. This is a summary of what we found.

Overall rating for this service	Good ●
Is the service safe?	Good ●
Is the service effective?	Good ●
Is the service caring?	Good ●
Is the service responsive?	Good ●
Is the service well-led?	Good ●

The Arreta Care team are able to provide superior service houses with the best facilities.

Partnering exclusively with a private landlord we can assure tenancy for our clients and peace of mind for families

# Introduction to our Houses

## Welcome to Morrell Place

### *Our Mission*

**'To enable you to live a consistent, happy, safe and independent life in a homely environment.'**

Morrell Place opened 2013 and has recently been upgraded to a spacious wheelchair accessible 5 bed supported living home for adults with learning disabilities.

It offers an individual, person-centered approach, enabling an independent, safe and inclusive lifestyle in a relaxed homely environment.

The investments in facilities have made Morrell, a class leading and fully accessible supported living home.



Morrell Place is situated in a prime location. It has many amenities within 100 metres to promote tenant independence. These include; Shops, Pharmacy, Computer Store, Hairdresser, Beautician and a Butcher

A newly refurbished park and special needs activity company are situated close to the house and Cannock Leisure Centre and swimming pool is nearby.

Other nearby amenities include:  
Doctors Surgery 1/3 mile  
Cannock Hospital 1 mile  
Bus Stop 50 metres away the house  
Hednesford Train Station 1 mile and  
Cannock Chase on our doorstep





# Introduction to our Homes

## Morrell Place Facilities and Gardens

The tiled Conservatory is usable all year round, it opens directly to an impressive accessible landscaped rear garden containing vegetables, raised planters with sensory features.

A Pergola with a slatted roof and side screens is centre stage of outdoor activities

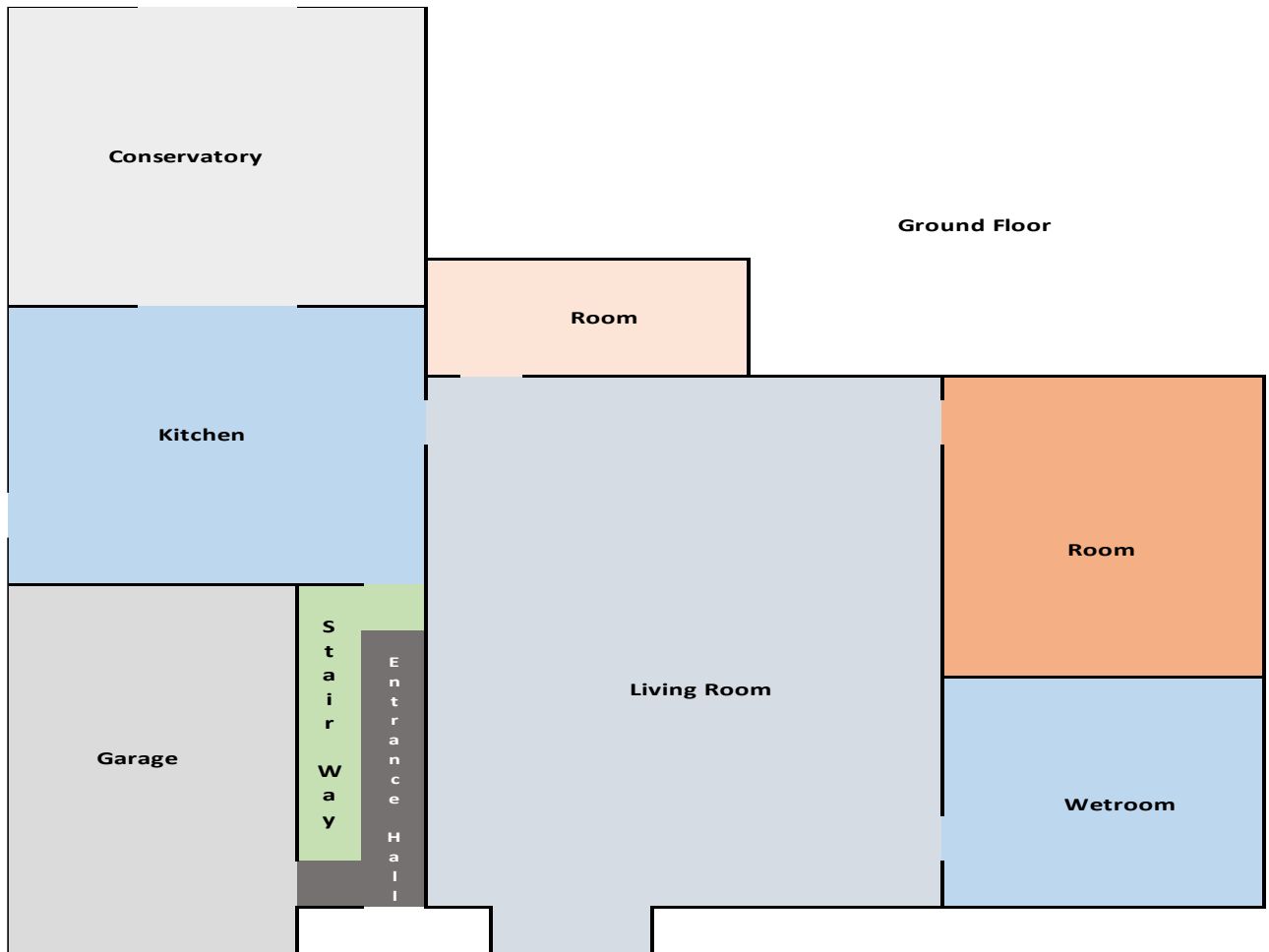


The garden sensory room opened in 2024, The room is fitted with the very latest sensory tools and is used 365 days a year. It offers a calming or stimulating environment tailored to each persons needs



The house and its facilities are designed for all clients needs, to ensure the house is fully inclusive for everyone

# Morrell Place – Ground Floor Layout



The ground floor offers full wheelchair access to the home and its feature gardens, it also benefits from:-

- Two Single Ground floor bedrooms
- Communal wet-room 20m<sup>2</sup>
- Very Large Living Room 80m<sup>2</sup>
- Large Open Plan Kitchen
- Large Tiled Roof Conservatory
- Landscaped Wheelchair accessible gardens Pergola and Garden Sensory Room

# Morrell Place – First Floor Layout



The first floor has a further three bedrooms and a second monitoring room available for those clients who require it.

- Newly refurbished bathroom, with shower bath
- One bedroom benefits from an en-suite facility

Being Environmentally aware Morrell is fitted with 5kw solar panels and 30kw battery storage, meaning for the most part the home generates its own electricity and all white goods are at least 'A' class efficient. For safety all taps are temperature limited

# **Service & Support Commitment**

## **We will:**

- Work in partnership with medical and social care professionals, attend meetings and support people in a positive way
- Work closely and transparently with families.
- Offer skilled, safe care for complex needs.
- Provide safe and secure administration of medication by fully trained staff.
- Enable and develop independent living skills to help people live a positive and active lifestyle.
- Encourage and support individuals to be inclusive in their community, meet friends and make new friends.
- Offer emotional support and encouragement.
- Support and encourage independence in their local community.

## **We will provide:**

- A Full time Manager is based on site to co-ordinate the delivery of individual plans, support staff and provide continuity
- 24hr, 7-day support, using waking night staff
- Support for tenants to maintain their home and grounds.
- Other shared communal services include – Fibre Broadband, Netflix and other pay TV, Well kept Gardens with various activities
- Regular key worker meetings and monthly house meetings enables everyone to make decisions and achieve outcomes about their own home and lives
- Parents are consulted about house improvements and invited to regular garden and house events

# What will life be like at Morrell Place for a tenant?

## Our House Manager Clare Porter explains :

- Your bedroom will be your own. You will be able to design and create your space to your own preference and taste.
- You will have your own key to your bedroom and the front door.
- You will have access to shared rooms at your leisure.
- Specially designed and accessible Sensory room in the garden.



Clare has over 30 years experience working with Adults with learning disabilities



- You will receive support tailored to your own needs by trained experienced staff.
- You will be fully involved in your individual care plan and documentation.
- We will provide support to enable you to keep your house clean and tidy.
- We will support you to be part of your local community.



# Introduction to our Houses

## Welcome to Bond Way

### *Our Mission*

'To enable you to live a consistent, happy, safe and independent life in a homely environment.

Bond Way was built in 2011 and opened as our second home in 2024. It is a 3 bed supported living home for adults with learning disabilities.

It offers an individual, person centered approach, enabling an independent, safe and inclusive lifestyle in a relaxed homely environment. The house is designed for clients who have no mobility issues as all bedrooms are on the first floor



Bond Way, is situated in a quiet cul de sac in a popular estate in Hednesford

It has many amenities within 300 metres to promote tenant independence. These include:

Shops Pharmacy Hairdressers  
Beauticians Chinese and Indian  
Takeaways

The area is surrounded by walks and Cannock Chase is only a short walk away

# What will life be like at Bond Way for a tenant?

## Our House Manager Terry Benton explains :

- Your bedroom will be your own. You will be able to design and create your space to your own preference and taste.
- You will have your own key to your bedroom and the front door.
- You will have access to shared rooms at your leisure.
- We have a patio area and turfed garden with furniture for clients to enjoy.



Terry has over 15 years experience working with Adults with learning disabilities



- You will receive support tailored to your own needs by trained experienced staff.
- You will be fully involved in your individual care plan and documentation.
- We will provide support to enable you to keep your house clean and tidy.
- We will support you to be part of your local community.

# How much will supported living cost ?

**Room rates** are charged at the current housing benefit rates, our landlord does not charge top up rent

**The bills** are owned and paid by the landlord on your behalf, this way you have only responsibility for your contribution and the billing ownership is taken on by the landlord , each calendar month there will be a service charge payable in advance, the Service & Utility includes :- Energy bills, Water Rates, TV license, Building Insurance, Council Tax , Broadband, Garden Maintenance, Window Cleaning and Netflix/Disney.. The charge also covers any items needed to be purchased, Consumables e.g. Light Bulbs, Garden Equipment and White Goods. Etc

Each year this account is audited and the Landlord will consult if the amount payable requires amending.

**Personal Care and support** will be priced according to the tenants person-centred plans and pen picture