

"As a customer, I'd like to delete the account when I'm not using it."

Implemented by Jiaye Chen

Main Scenario: Successful Account Deletion

Preconditions:

- The customer is logged into the system.
- The account to be deleted exists in the database.

Test 1:

Test Steps:

1. Navigate to the account settings or profile management interface within the application.
2. Locate and click on the "Delete Account" option.
3. Confirm the display of the confirmation dialog box with the text: "Are you sure you want to delete this account?"
4. Review the confirmation message for clarity and appropriateness.
5. Click the confirmation button to confirm the deletion.
6. Verify that the application processes the deletion request.
7. Confirm that a success message is displayed, indicating the account has been deleted.
8. Verify that the application automatically logs out the user.
9. Attempt to log in with the deleted account's credentials.
10. Confirm that login is not possible, and an appropriate error message is displayed.

Expected Results:

- At step 3, the confirmation dialog box should appear with the correct message.
- At step 5, the application should initiate the deletion process.
- At step 7, a success message should be visible to the user.
- At step 8, the user should be redirected to the login page.
- At steps 9-10, the system should not allow login with the deleted account.

Corner Case: Account Deletion Cancelled by User

Preconditions:

- The customer is logged into the system.
- The account to be deleted exists in the database.

Test 2:

Test Steps:

1. Follow steps 1-3 from the Main Scenario.
2. Click the "Cancel" button or close the dialog box.
3. Verify that the account is not deleted and the customer remains logged in.

Expected Results:

- At step 2, the confirmation dialog should close, and no further action should be taken.
- At step 3, the user should still have access to their account.

“As an insurer, I want to be able to access all the submitted claims through an intuitively designed dashboard, so I am able to organize my workload well.”

Implemented by Joshua Zucker

Test Case 1: Accessing the Claims Dashboard

Objective: Verify that the insurer can successfully log in and access the claims dashboard.

Preconditions:

- The tester has an insurer account with the necessary permissions to access the claims dashboard.

Steps:

1. Open the application.
2. Log in as an insurer using valid credentials.
3. Navigate to the dashboard section from the main menu.

Expected Outcome:

- The application loads successfully.
- The login is successful, and the dashboard is accessible.
- The dashboard loads with an intuitive design, showing an overview of submitted claims.

Test Case 2: Viewing Details of a Claim

Objective: Confirm that the insurer can view detailed information about a claim from the dashboard.

Preconditions:

- The tester has an insurer account with the necessary permissions to access the claims dashboard.
- There are claims that are in the database

Steps:

1. Identify a claim of interest from the dashboard overview.
2. Click on the claim to view detailed information.
3. Review the detailed information provided about the claim.

Expected Outcome:

- The dashboard allows for easy access to the details of any claim.
- Detailed information about the claim is displayed in a clear and structured manner.

Problem Report Form

Problem Report Number: 001

Reported By: Kyle Williamson

Date Reported: March 23, 2024

Program (or Component) Name: Claims Management System

Configuration(s): Mac Sonoma, JavaFX 11, SQLite 3.28.0

Report Type: Coding Error

Can Reproduce: Yes

Severity: High

Priority: High

Problem Summary: Unable to view claim details in the Claims Management System.

Key Words: Claim details, viewing error, JavaFX.

Description: When attempting to view the details of a claim within the Claims Management System, the details page remains blank, no error message presented to the user.

Steps to Reproduce:

1. Log in to the Claims Management System with a valid user account.
2. Navigate to the "Claims Overview" section from the main menu.
3. Click on any claim listed to view its details.

Expected Result: The details of the selected claim are displayed, including date, claimant name, amount, and status.

Actual Result: The details page is displayed, but no claim details are visible. The page remains blank.

Suggested Fix: Review the event handler associated with the "View Details" action. Ensure it properly queries the SQLite database for the selected claim's details and populates the JavaFX details view component. Also make sure the scene is set up properly and the fxml file works.

Status: Open