Hair Salon Booking System Documentation

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1. Business Description

1.1 Introduction

The Hair Salon Booking System is a web-based application designed to streamline the appointment scheduling process for salon clients and hairdressers. This solution replaces manual phone calls and paper-based calendars with an intuitive, self-service portal, enabling users to book, manage, and edit appointments online.

1.2 Motivation

- **Efficiency**: Reduce front-desk workload by empowering clients to self-book and manage appointments.
- Accuracy: Eliminate double-bookings and scheduling errors through real-time availability checks.
- Accessibility: Provide 24/7 access to booking services via desktop and mobile devices.
- **Customer Satisfaction**: Offer greater flexibility and transparency in appointment management, leading to improved client loyalty.

1.3 Main Features

- User Registration & Authentication: Secure sign-up, login, and profile management.
- **Service Catalog**: Browse detailed descriptions, durations, and pricing of salon services.
- Appointment Booking: Select service, date, time, and preferred hairdresser.
- Appointment Management: Edit or cancel upcoming bookings; view appointment history.
- Role Duality: Users may act as clients or hairdressers, with separate dashboards and permissions.

2. Software Requirements Specification (SRS)

2.1 Functional Requirements

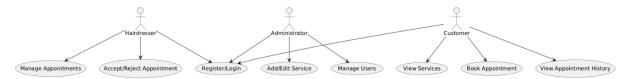
ID	Requirement	User Story / Use Case
FR- 01	User registration and login	As a visitor, I want to register and authenticate securely so that I can manage bookings.
FR- 02	View list of available salon services	As an authenticated user, I want to see all services so I can choose one to book.
FR- 03	Book an appointment	As a client, I want to reserve a service at a chosen date/time with a hairdresser.
FR- 04	Edit appointment	As a client, I want to modify the date/time or service of my upcoming appointment.
FR- 05	Cancel appointment	As a client, I want to cancel a scheduled appointment.
FR- 06	Manage profile	As a user, I want to update my personal details and profile picture.
FR- 07	Hairdresser dashboard	As a hairdresser, I want to view my upcoming appointments.

2.2 Non-Functional Requirements

- NFR-01 Performance: Pages must load within 2 seconds under normal load.
- NFR-02 Security: Data storage must follow OWASP guidelines; all passwords hashed.
- NFR-03 Usability: UI should be responsive and mobile-friendly.
- NFR-04 Availability: System uptime ≥ 99.5% monthly.
- NFR-05 Maintainability: Codebase must follow SOLID principles with unit test coverage ≥ 80%.

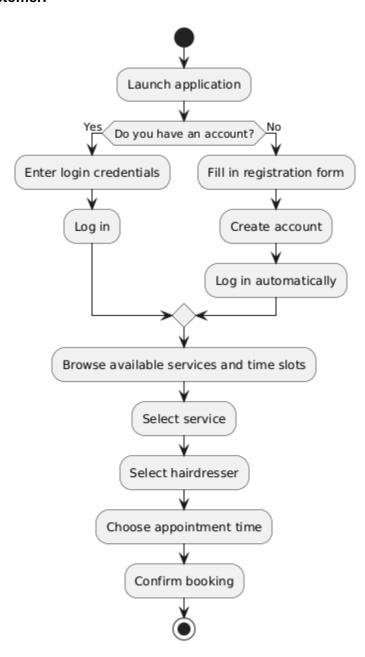
3. System Design Models

3.1 Use Case Diagram

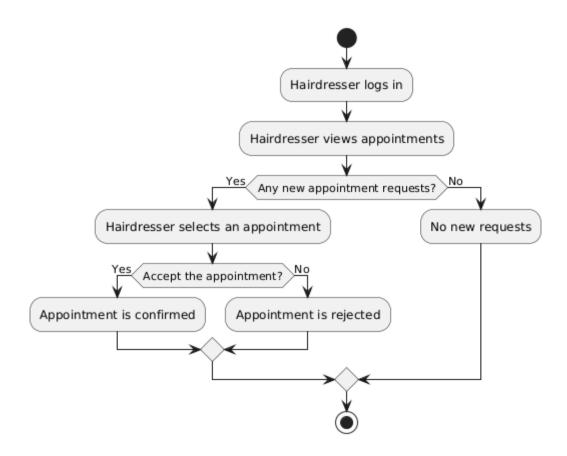


3.2 Activity Diagram:

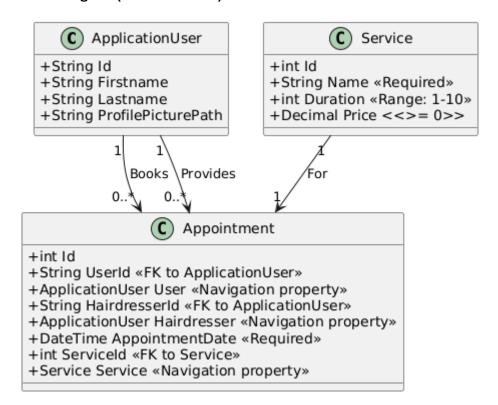
Customer:



Hairdresser:

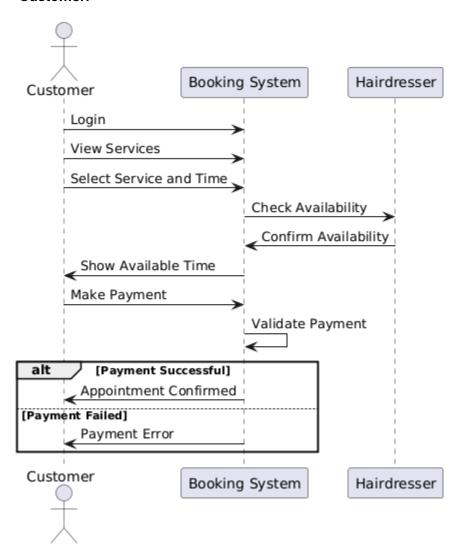


3.3 Class Diagram (Domain Model)

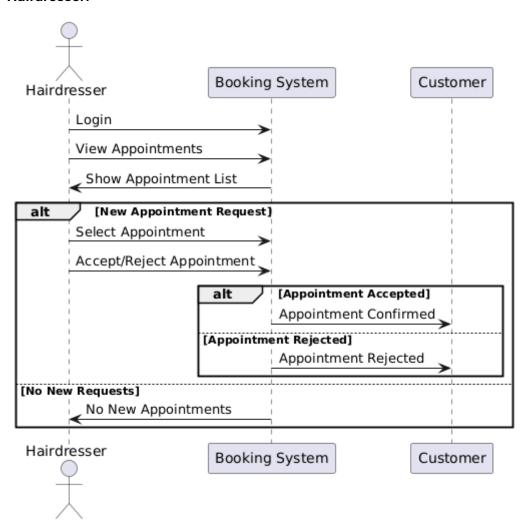


3.4 Sequence Diagram

Customer:



Hairdresser:



4. System Prototype

4.1 User Interface Design

- Homepage: Logo, navigation bar (Services, My Appointments, Profile, Logout).
- Services Page: Grid of service cards with name, duration, price, "Book" button.
- Booking Wizard: Stepper component (Select Service → Choose Date/Time → Confirm).
- **My Appointments**: Table listing upcoming and past appointments with Edit/Cancel actions.
- **Profile**: Form to edit personal details and upload profile picture.

https://www.figma.com/design/BZ9nexmrP2pesFUMbVBk6C/Hairdressing?nodeid=1-2&t=9qVHa9PBK9gOwxZD-1

4.2 Technology Stack and Architecture

- Backend: ASP.NET Core MVC, C# 10, Entity Framework Core 7, SQL Server.
- Authentication: ASP.NET Identity with cookie-based auth.
- Frontend: Razor Views, Bootstrap 5 for responsive layout.
- UML & Diagramming: PlantUML for documenting models.
- **Version Control**: Git repository initialized with feature branches and pull-request workflow.
- **Testing**: xUnit for unit tests; Selenium for end-to-end UI tests.

4.3 Repository & Source Code

- A Git repository was created at: https://github.com/GrzegorzOlejniczak/HairSalon_Source
- The selected scope implemented includes user registration, service browsing, and appointment booking.
- All source code is packaged in the attached ZIP file: HairSalonApp_Source.zip.