

# Sai Vennela Garikapati

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## EDUCATION

### Master of Science, Computer Engineering, GPA: 3.75

Jan 2022 - Dec 2023

San Jose State University, San Jose, California

### Bachelor of Technology, Information Technology, GPA: 8.9

Sep 2014 - May 2018

VR Siddhartha Engineering College, Andhra Pradesh, India

## TECHNICAL SKILLS

Programming Languages	Java, Python (Pandas, NumPy), C.
Web Technologies	HTML, CSS, JavaScript, React JS.
Framework	Spring MVC, Spring Batch, Spring Boot, Express.
Application/Tools	IntelliJ, Eclipse, PyCharm, OpenShift, Git.
Query Language	PL/SQL, MySQL, MongoDB.

## PROFESSIONAL EXPERIENCE

### Systems Engineer, Tata Consultancy Services, Hyderabad, India

Jun 2018 - Dec 2021

#### Proximus, Hyderabad, India

Jun 2019 - Dec 2021

- Analyzed legacy system and created an efficient application for order processing, utilized the Spring Batch framework, and helped reduce processing time by 50%.
- Developed and invoked REST and SOAP services to interact with other applications. These services pass order information and generate invoices, based on the internet and call usage of customers.
- Improved retrieval time of orders, by designing a web application using Spring Boot framework, for the support team.
- Detected issues in the existing system by developing a tool for inspecting data quality using Spring Boot.
- Engaged in collaborative interactions with a team of 10 and closely worked with Analysts and Architects. Contributed during architectural meetings and gained knowledge and expertise in the Telecom domain.

#### PG&E, Kolkata, India

Sep 2018 - May 2019

- Evaluated the need for a resource tracking dashboard and initiated an idea for developing an application for management to track 30+ employees' leaves and future assignments.
- Architected design and development of dashboard and took responsibility for optimizing efficiency by more than 15%.

## PROJECT EXPERIENCE

### TravelSphere

Jun 2023 - Sep 2023

- Implemented a hotel booking application with MERN stack, allowing users to search for hotels, view details, and make bookings. Implemented responsive design, and accessibility features in 3 months.
- Coordinated with a team of 4 and constructed backend RESTful APIs for hotel search, booking, review, user authentication, and authorization. Integrated third-party services such as Stripe API for payment processing.

### Happi-Bus Management System

Jan 2023 - May 2023

- Created a user-friendly mobile application leveraging Spring boot and react-native allowing users to search for buses, view details, and make bookings to destination.
- Collaborated with a team of 3 and devised a facial verification system to ensure the authenticity of passengers.

### Customer Personality Analysis

Jan 2022 - May 2022

- Grouped 5k+ customers based on spending and income leveraging preprocessing techniques. Identified important features and impact on the purchase of products.
- Applied K-Means clustering algorithm for grouping customers based on income and expenditure. Additionally, performed the Q-Means algorithm to cluster data using "QcWare" CPU and GPU simulators.

## ACHIEVEMENTS

- Awarded a Special Initiative award by TCS for developing an application that increased the processing speed of customer orders and delivering a new tool for the Billing Team.

## RESEARCH PUBLICATIONS

- Presented a paper "Performance Analysis of Cryptographic Algorithms for Cloud Security" in ICICCT (2018), published in IEEE.