Grayson T. Schillereff

Oregon State University | Computer Science

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Professional Summary

Hard worker, extremely motivated, professional attitude. Honed communication, customer service, and problem-solving skills through working many different types of jobs. Eager to help continue company growth. Able to handle heavy workloads. Willing to put in time and effort to be successful.

Education

Oregon State University *Expected Graduation: December 2020*
Post Bacc Computer Science
Selected Courses: Intro to Computer Science I & II, Analysis of Algorithms, Web Development, Data Structures.

San Diego State University *Graduated: August 2016*
B.S. Criminal Justice **GPA: 3.32 / 4.0**
Honors: Dean's List
Selected Courses: Law and Societies, Crime and Law, Criminal Behavior, Social Statistics, Critical Thinking and Comp.

Experience

Lucky Lab Brewery **Portland, OR**
Pubster *July 2018 to present*
- Ensure all customers who come into the establishment receive a top tier experience
- Provided a high-level of customer service by going above and beyond for all customers I.e. personal connections
- Made sure the establishment was ready and prepared for operations

Vigilnet **Hillsboro, OR**
Case Manager *March 2018 to July 2018*
- Monitored clients for Washington and Multnomah county probation and courts
- Looked over caseloads of 150+
- Assured a high level of customer service through personal connections with both count officials and clients
- Solved day to day problems in a professional and efficient manner

SCRAM of California **San Diego, CA**
Case Manager/Probation Liaison *November 2016 to February 2018*
- Monitored clients for San Diego Probation and San Diego County Superior Courts
- Managed a caseload of 150+ clients on Continuous Alcohol Monitoring, Drug Patch, and GPS programs
- Kept clients in compliance with SCRAM program i.e. alerts, maintenance, and payments
- Helped accommodate clients both over the phone and in-person to maintain an elevated level of satisfaction
- Prepared client files and violations to be used for court testimony
- Qualified for court testimony of SCRAM products
- Grew the company as the liaison between San Diego Probation and SCRAM of California
- Assisted in expanding the company into new markets

Extracurricular Activities and Leadership

San Diego State Waterski and Wakeboard Club **San Diego, CA**
Treasurer *Spring 2015 – Spring 2016*
- Participated in various team activities and competitions to bring prestige to the organization and the University
- Managed the allocation of operational finances of the organization to organize events and collect membership fees

Skills

- Computer Languages: C++, C, HTML, JavaScript, CSS
- Excellent leadership experience, written, verbal, and interpersonal communication skills
- Strong competence with tech/software (Windows, Mac OS, iOS, Android, WP, Linux, Word, Excel, SPSS, etc.)