

Victoria Hawker

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59 Clinton St Apt. 2
Toronto Ontario
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647 869 1737
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Skills

Over 7 years in the restaurant Industry. Certified Trainer for FOH at Lonestar. Smart Serve certified and proficient in Vexlor POS system and Silverware POS. Thrive under pressure while maintaining efficiency and excellent quality customer service. Over 19 years in customer service.

Experience

Firkin on Harbour/ Bartender, Server

2017 to present, Harbour and Yonge

Shift leader, delegated and supervised side duties to other servers. FOH opener and closer, set-up and take down for bar and dining room. Trained new FOH employees with specs, standards and practises. Multi faceted on bar and on the floor.

Lonestar Texas Grill/ Bartender, Server and Host

2012-2017, King and Simcoe, Front and Simcoe

Maintained running the bar, outer cocktail section and service bar simultaneously. Shiftleader, overseeing and managing other servers side duties/sections. FOH opener and closer, set up and closed down dining room and bar. Barback, completed bar prep duties and diligently kept restaurant clean.

Custom Catering / Server

2010 - 2011, Alliston ON

Serving buffet, plated dinner and 'horderves for special occasions. Training and team strategizing. Greeted guests and set up and took down events. Kitchen prep and upkeep.

Aya Kitchens of South Simcoe/ Receptionist and Sales

2010 - 2011, Alliston ON

Trained and managed hiring process. Put together informational packages, educating clients on products, and assisted in client purchase sign-off agreements.

Education

Ontario College of Art and Design/ Bachelors of Design
2008 -2013, TORONTO

Humber Institute of Technology and Advanced Learning/ Fashion Arts
Diploma
2004 -2005, ETOBICOKE

Awards

Received employee of the month of September 2018 at Firkin.
Received employee of the month for July 2017 at Lonestar.
Received Bartender of the Year for 2016 at Lonestar.
Received the front of the house employee of the year award for 2015 and 2014 at Lonestar.

References

Jennifer Nucci (416)829-5710
Kyra Kratzmann (416) 278-7780
Andrew Jackson (905) 999-0255
Amy Woodhouse (416) 910-4701
Jesse Freeman (416) 994-8530
Nicole Dean (647) 631-2339