

# Vito's Services Terms Of Service And Policy

## 1. PROJECT

- 1.1 The current order requested from the buyer will be referred to as a "**project**".
- 1.2 The **project** includes all the necessary files (excluding open-source dependencies) required to successfully compile or/and run the **project** that the buyer has specified
- 1.3 The **project** can be anything from services, files, etc.
- 1.4 The **project** details must be exactly specified by the buyer. This determines the type and files for the **project**
- 1.5 All of the information about the **project** and regarding the **project** or payments must be exchanged via Discord Direct Messaging (preferred) OR Discord Direct Voice Call.

## 2. PROJECT MODIFICATION

- 2.1 The buyer is not allowed to modify the **project** details and requirements, unless in the following cases:
  - 1) The **project** development has not started
  - 2) The development for the part of the **project** that is to be modified has not started
  - 3) The **project** is uncomputable unless it is modified
  - 4) The **seller** requests/suggests modification of the **project**

## 3. PAYMENTS

- 3.1 Payments for the **project** are done only via PayPal Invoices (<https://www.paypal.com/>), which ensures buyer protection.
- 3.2 The PayPal fee (tax) for each transaction is paid by **the buyer**.
- 3.2 Payments are divided for each section specified (above) by the **seller**
- 3.3 When a section/part of the **project** is completed the development process is halted until the payment for that section is received.
- 3.4 After receiving payment for the section of the **project**, the current **project** files are sent via Discord Direct Messaging in a Zipped Archive Format (.rar or .zip) and the development process is continued for the next section.
- 3.5 This is done to ensure safety for the buyer and **seller** and minimal loss for both sides if the **project** for some reason is canceled by the buyer.

## 4. PROJECT CANCELATION

- 4.1 The **project** can be canceled by the buyer at any time, without providing a reason.
- 4.2 When canceling the **project**, the buyer MUST IMMEDIATELY notify the **seller** via Discord Direct Messaging that they are requesting the **project** be canceled.
- 4.3 Failing to comply with 2.2 will result in a blacklist from requesting other **projects** in the future
- 4.4 When canceling the **project**, development is stopped immediately and no files are sent and no

payments are required.

4.5 The **project** can be canceled by the **seller** at any time

## 5. REFUNDS

5.1 No refunds are provided

5.2 Exception to 5.1 is when the **seller** has canceled the **project** and no files have been sent for the part of the **project** the payment was intended for, and the payment has successfully been completed a refund will be provided for those payments. If files for previously completed sections of the **project** have been sent no refunds will be provided for those files.

## 6. ADDITIONAL INFORMATION

6.1 The buyer of any **project** is eligible to a 10-day full support from the **seller**.

6.6 The full support covers the following aspects:

- 1) Debugging and bug fixing if there are any issues with the final **project**
- 2) Small modifications, single values only
- 3) Hosting assistance (not providing any hosting, just answering any technical questions or assisting the buyer to setup the project ready for hosting)
- 4) Questions

6.7 In addition to the buyer, the **seller** reserves all rights for the **project**

6.8 The **seller** must provide a copy of this document when arranging an order with a new buyer

6.9 The buyer is required to read all of the contents in this document

6.10 By arranging an order (**project**), the buyer automatically agrees with all of the contents in this document

6.11 The **seller** reserves all rights to modify this document but must notify all buyers with active **projects** and provide a new copy of the modified document

## 7. PROJECT REQUIREMENTS & RESTRICTIONS

7.1 All versions of the project must contain information about the creator of the project, including but not limited to:

- 1) Full Name / Nickname / Alias
- 2) Email Address
- 3) Discord Name and tag

7.2 The buyer is not allowed to distribute, resell or provide the project or any part of the project or It's source code to third parties!

7.3 Not complying with or breaking any of the TOS in this section or this document will lead to legal action!

**SELLER NAME: Vito**

**SELLER DISCORD: VIT0#8481**

LAST MODIFIED BY VITO AT 24/04/2023 (DD/MM/YYYY)

A handwritten signature in black ink, appearing to be 'S. M. D.', written in a cursive style.

SIGNATURE: