



EE220

Intelligent & Connected
Machines in Society

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This is not a traditional engineering/science type lecture module. This is about “soft” issues and questions are very welcome

32 lectures

2-hour end of year
exam
(50%)

2 Assignments
(50%)
2 essays

No minimum marks
required in
individual sections

Turnitin will be
used and high
similarity scores
will result in marks
being deducted

Probable Discussion Topics

Ludditism and
the role of
machines in
history

Luxury vs need
and technology
progressiveness

Acceptance of
technology –
what works and
what doesn't

Ethics,
programming
morality into
machines

Safety critical
issues and the
“person in the
middle” e.g. cars

Privacy and
invasiveness of
“aware”
technologies

Probable Discussion Topics

Insurance and
legal
responsibility

Impact on
employment

Impact on the
medical field

Impact on
children, and the
loss of skills

Reliability and
Dependability

Public Perception
of Robotics and
Intelligent
Machines



**THIS MODULE IS
A DISCUSSION
MODULE.**



**YOU WILL GET MORE OUT OF IT BY
ASKING QUESTIONS AND I WILL BE
GIVING SMALL EXERCISES TO DO IN
CLASS AND AT HOME**



**YOU WILL BE
WRITING ESSAYS –
DURING THE YEAR
AND IN THE EXAM!**

The 2018 Jan exam paper – Q1

QUESTION 1 (60 Marks)

For each of the following questions, write brief answers. Answers should typically be between 40 and 100 words.

- (a) Briefly describe the four types of human or operator induced failure and in a case of liability, who would be responsible in each case. (5 marks)
- (b) List and explain the different fault management strategies that should be used to prevent failures. (5 marks)
- (c) Explain what is meant by responsibility, and why it is important. (5 marks)
- (d) Explain the “Principle of Ontogeny Non-Discrimination” and why it is relevant to the issue of autonomous machines. (5 marks)
- (e) Intelligent machines can be deliberately confused. Discuss the implications of this for autonomous machines. (5 marks)
- (f) Discuss the issues around “If drunk, do you have the legal authority to authorise a self-driving car to take you home?” (5 marks)
- (g) List and explain the key features that are said to be relevant in making a robot or a machine “likeable”. (5 marks)
- (h) Explain the differences in perception for smooth rounded objects and sharp-pointy objects. What impact does this have? (5 marks)
- (i) What is the difference between a fault and a failure? (5 marks)
- (j) What is meant by the concept “Deep Stupidity”? (5 marks)
- (k) Explain the concepts of autonomous and semi-autonomous machines. (5 marks)
- (l) Explain what is required by the EU General Data Protection Regulation? What does the policy say about collecting and storing data about children? What is the issue around consent and children. (5 marks)

The 2018 Jan exam paper – Q2

QUESTION 2 (40 Marks)

Write an essay on *one* of the following topics.

(40 marks)

- The nature of employment in a future of intelligent automation. Ensure that in your discussion you provide at least three examples of jobs that are likely to disappear and those that are likely to remain (six job examples in total). Provide reasons for your selection.

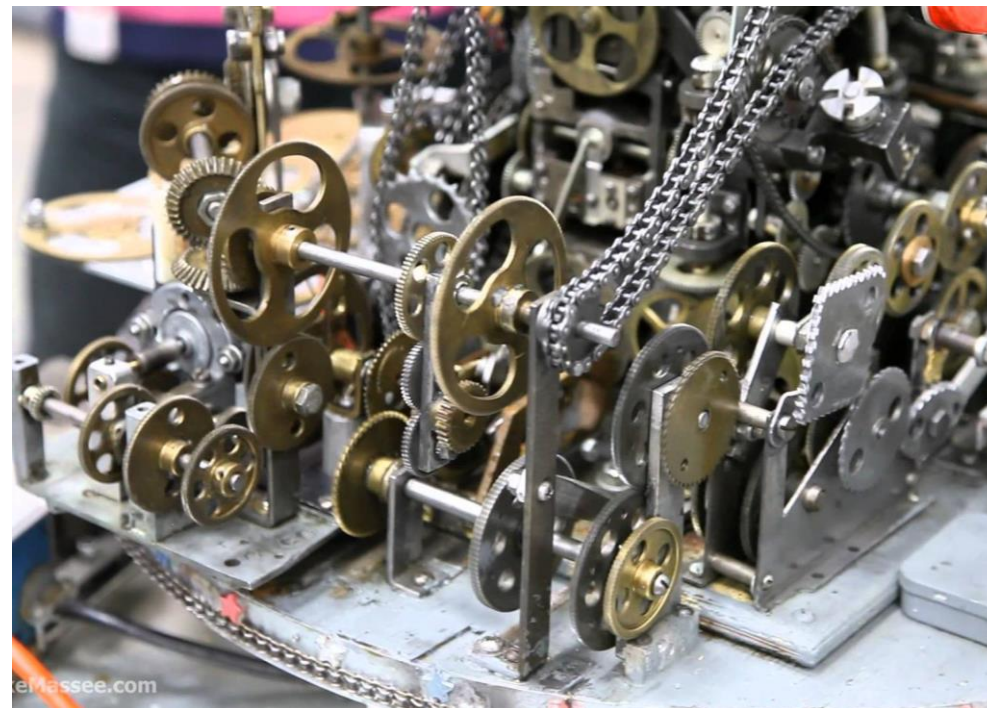
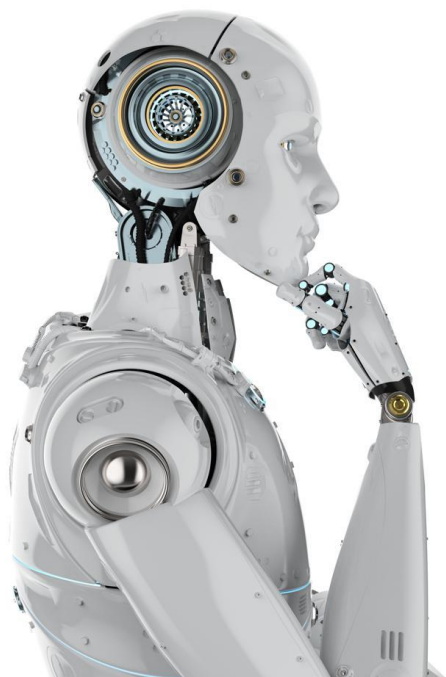
OR

- Trust in Autonomous machines in society. In your essay focus on issues that may result in a lack of trust or increased concern about the responsibility awarded to an autonomous device. This is a multi-faceted problem so provide multiple reasons for this issue and the context in which trust is an issue. Ensure that you provide examples to highlight your answers. Discussions of militarised autonomous systems are not acceptable.

OR

- On connected technologies – focusing on the services that continuous connectivity can provide; the issues around intrusiveness; and the reliability of systems that are dependent on a connection to the internet and some distant data server. Ensure that in your essay you provide examples of at least one connected product and describe the data that they collect and the reliability of that product in the absence of an internet connection.

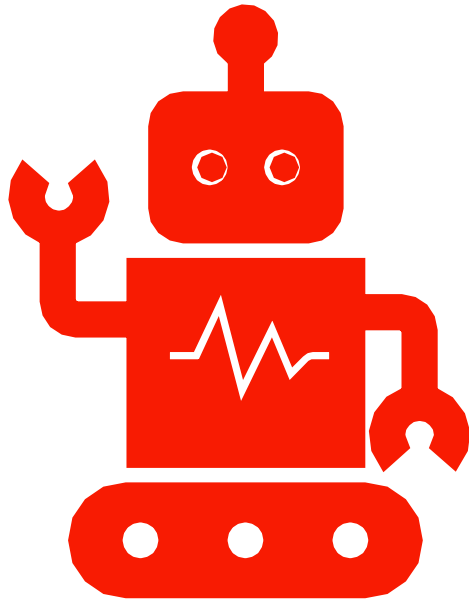
This must be a substantive essay. It should contain between 1000 and 2000 words (approximately 4-6 pages). Marks will be provided for both the validity of the content, the structure and quality of the essay.



What is an Intelligent
Machine??

What is an Intelligent Machine??

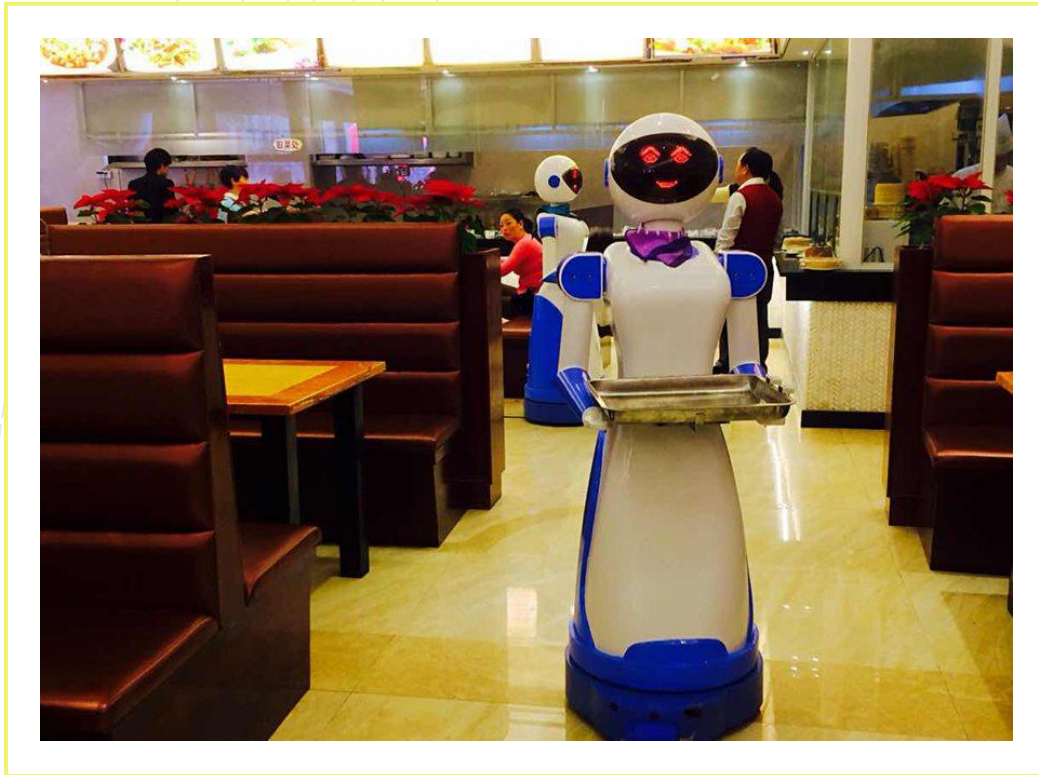
Intelligence has been defined in many different ways including as one's capacity for logic, understanding, self-awareness, learning, emotional knowledge, planning, creativity, and problem solving.



It can be more generally described as the ability **or inclination** to perceive **or deduce** information, and to retain it as knowledge to be applied towards adaptive behaviours within an environment **or context**.

Courtesy of Wikipedia

What is an Intelligent Machine??



- **To perceive**
- **To extract knowledge**
- **To adapt behaviour**

The level of “intelligence” can vary from context to context. Some scenarios are more complicated than others.

To perceive

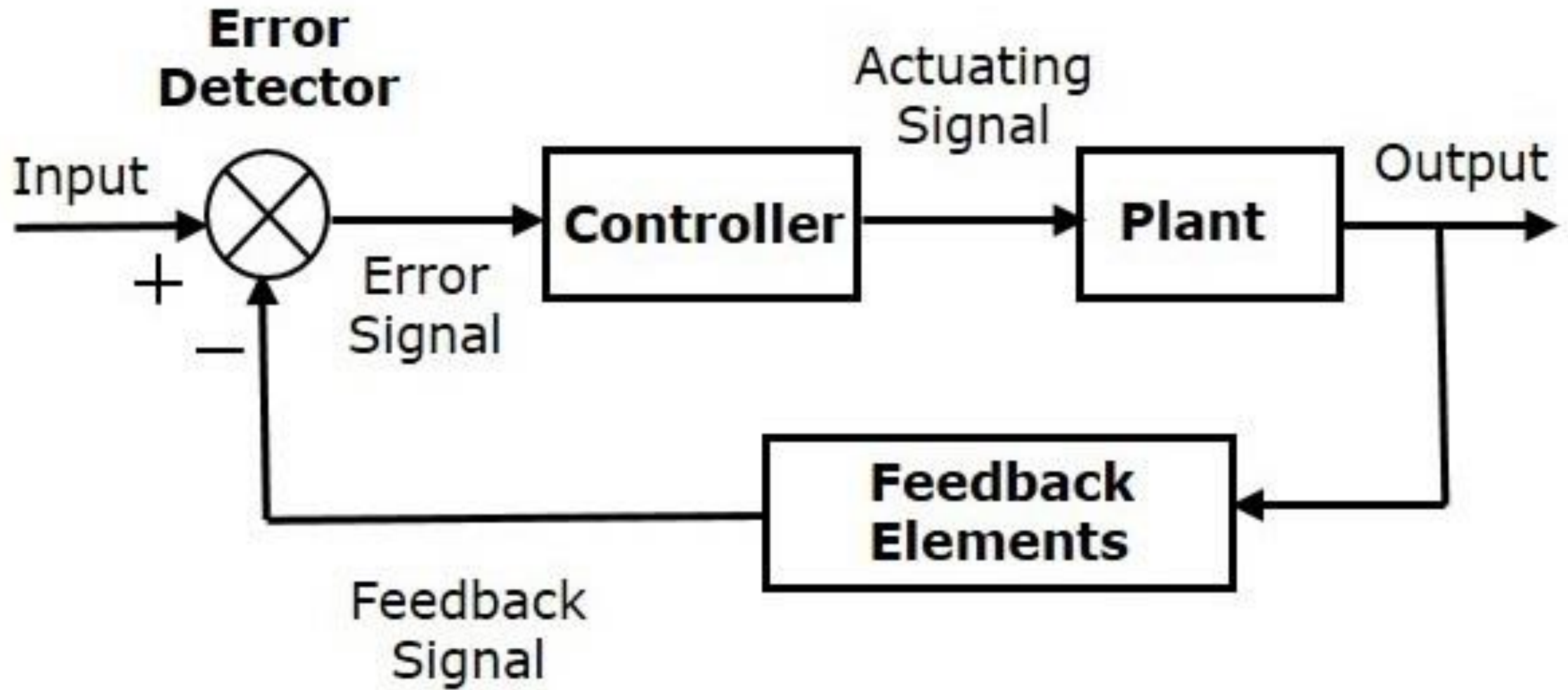
- Usually requires a sensor and produces a signal

To extract knowledge

- We process the signals in some ways, often in software

To adapt behaviour

- We appropriately react to achieve our aim, which we call a “control system”



**In the 1800's we could build machines that control
the temperature of a steam engine, the speed of a
car, the flow of liquids and chemicals**

- detect, process, make a change

Machines intelligently controlling machines is easy

Machines intelligently controlling humans is not



A black and white photograph of a typewriter. A sheet of paper is inserted, and the word "History" is typed in a classic serif font. The typewriter's carriage and paper support mechanism are visible at the top. A dark, curved object, possibly a clip or part of the typewriter, is on the right. The bottom of the image features a dark grey overlay with white concentric curved lines.

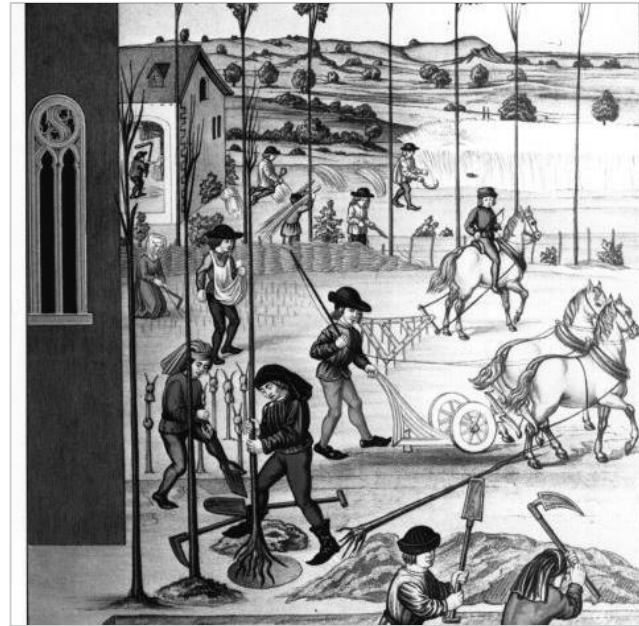
History

The Industrial Revolution: Europe 1750-1850

- Three main elements
 - The use of machines in farming
 - The use of machines to make cloth
 - The use of coal to get away from wind and water

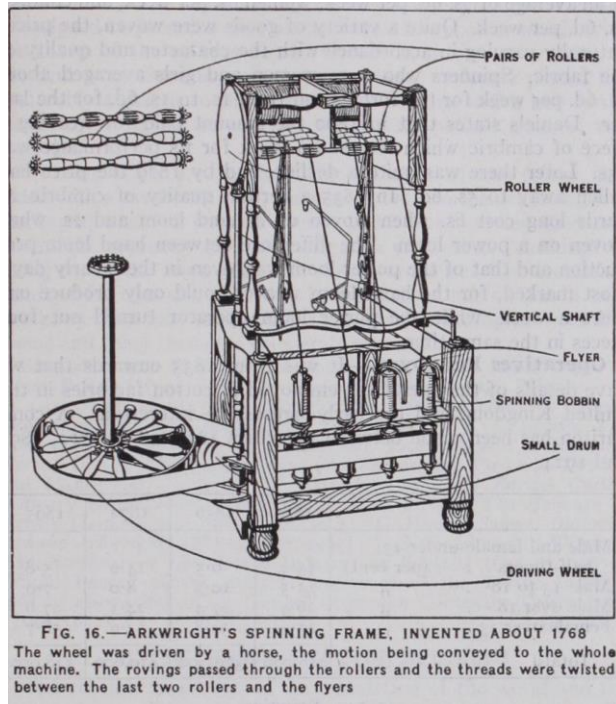
Farming

- Production has gone up hugely
- Employment has gone down hugely



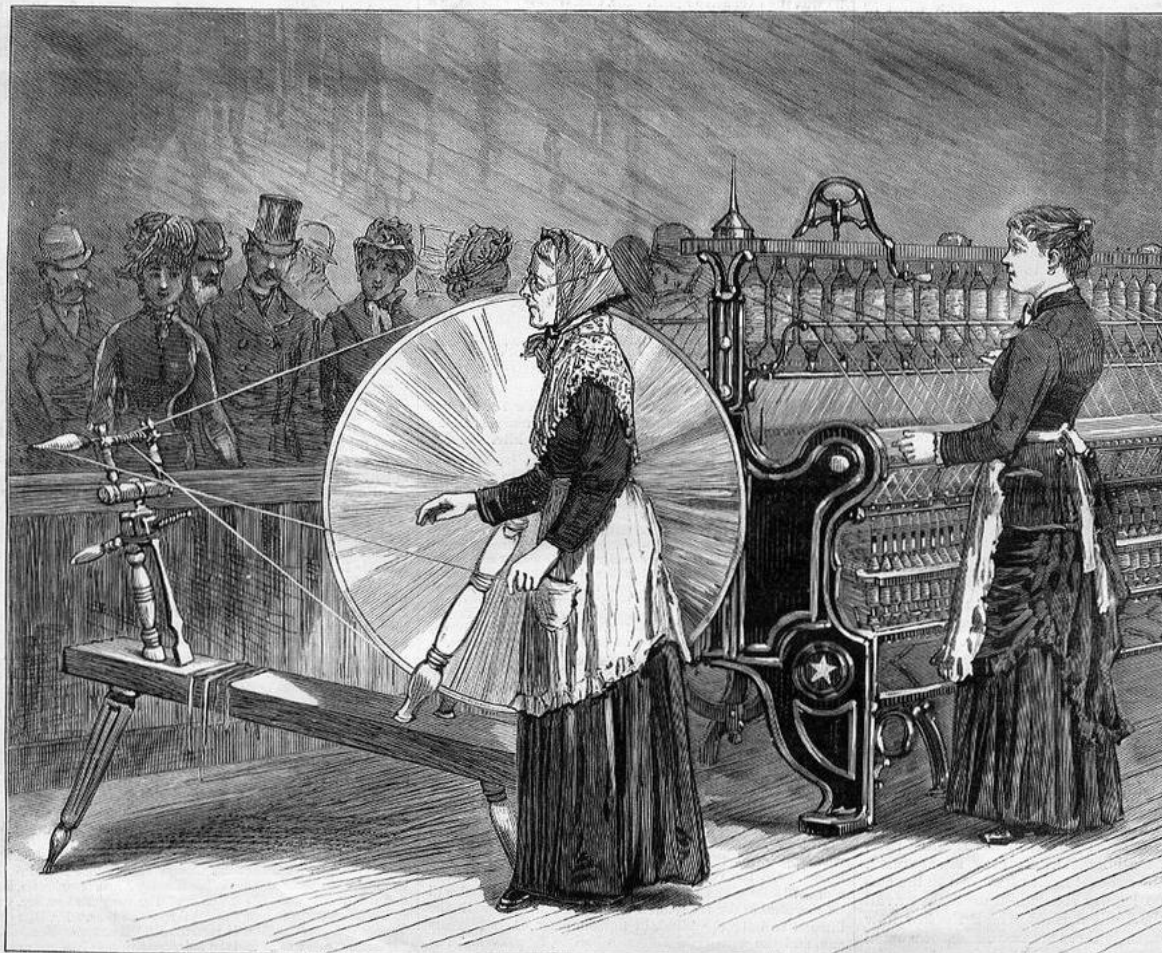


Spinning Loom



1764-1768: Cotton Spinning Machines

- Multiple inventors of different types around the world.
- The spinning Jenny (Hargreaves, UK) sold 20,000 in the first 12 years after 1768.



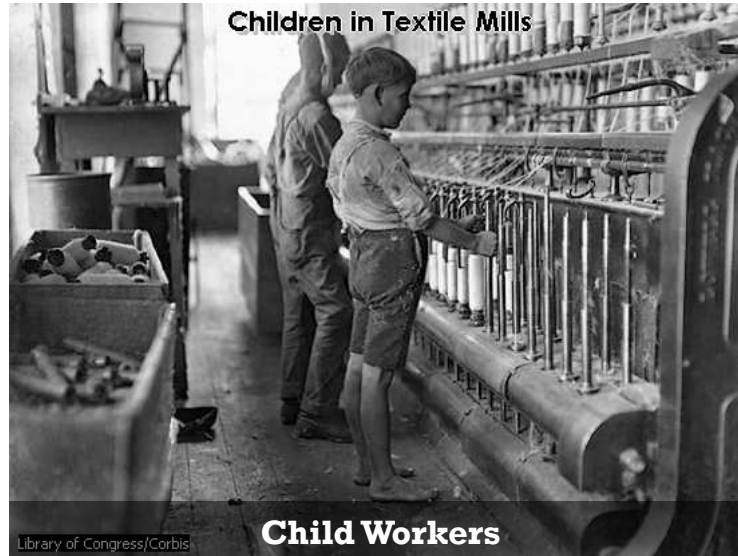
THE ATLANTA INTERNATIONAL COTTON EXPOSITION—SPINNING, OLD AND NEW STYLES.—FROM A SKETCH BY HORACE BRADLEY.—[SEE FRONT PAGE]

By 1881:
Spinning Wheels
were historical



The Impact: Food and Clothing

Only Affordable to the Wealthy



The Impact: Pollution, Slums, Child Workers



The Impact:
Unemployment,
Disease, Famine

Ned Ludd
The Luddite Rebellion
1811-1813

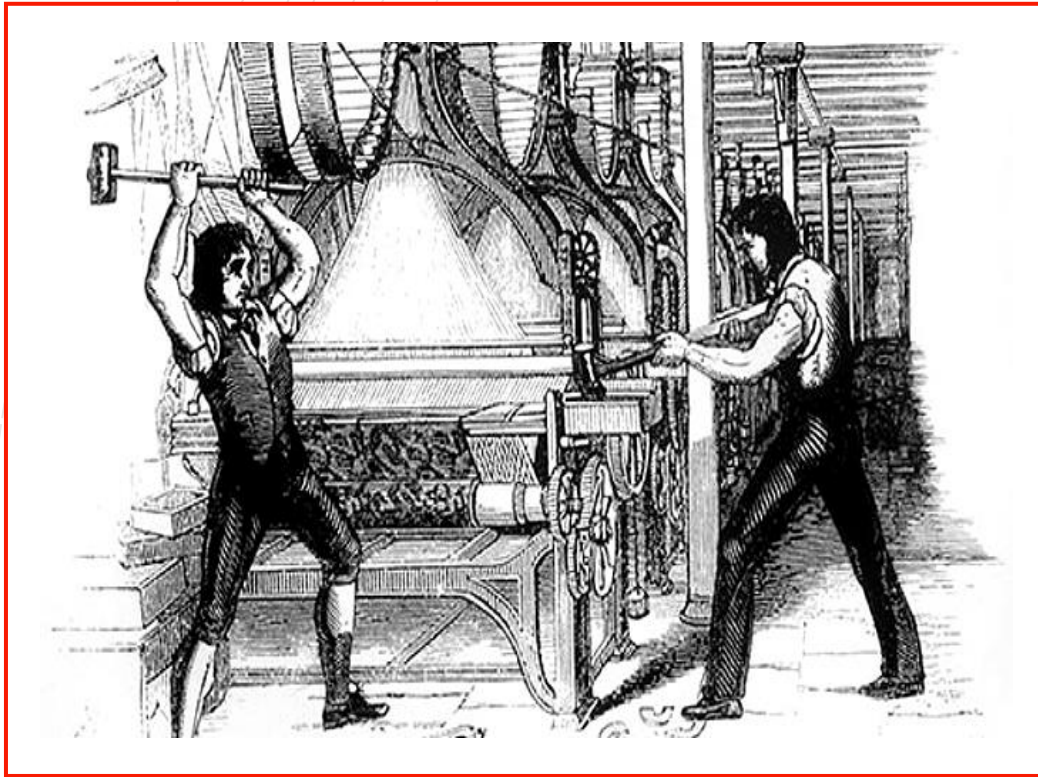


In Nottinghamshire, where the Luddite attacks began in November 1811, there were the 'framework-knitters' or 'stockingers' who produced hosiery. **They complained machines were producing lower grade goods and used unskilled workers**

In Yorkshire, the Luddites were led by the croppers, highly skilled finishers of woolen cloth the greatest threat to them was a more recent invention, the **hated shearing frame which eventually almost entirely displaced** them over the next ten years

The Lancashire cotton weavers and spinners were, like the stockingers, mainly outworkers, **producing cloth on hand looms** in their own homes and paid by the piece. The factory system, with its vast mills and steam-powered looms undercut the cottage weavers.

Destroy the Machines



- The Luddites broke the automated looms
- Sending warnings with Letters signed by “General Ludd”

Spencer Perceval Esq Shirewood Camp Dec 22 1812

Sir

The first & most important part of my Duty is to inform you & I request ^{you} do the same to all ^{you} Colleagues in Office, also the Regent; that in consequence of the great sufferings of the Poor & whose grievances seem not to be taken into the least consideration by Government. I shall be under the necessity of again calling into action (not to destroy, many more frames) ie. but my brave Sons of Shirewood, who are determined & sworn to be true & faithful avengers of their & Country's wrongs. I have waited patiently to see if any measures were likely to be adopted by Parliamt. to alleviate distress in any shape whatever; but that hand of conciliation is shut & my poor suffering Country is left without a ray of hope: The Bill for Punish^g with death, has only to be view^d with contempt & oppos^d by measures equally strong; & the Gentlemen who fram^d it will have to repent the act: for if one Man's life is sacrificed, !blood. for !blood. Should you be call^d upon, you can say, I have not given you notice of de—
I have the honor to be
Gent. C Ludd

Shirewood Camp" to Spencer Perceval at London (Sherwood as in Robin Hood)

The first & most important part of my Duty is to inform you & I request you do the same to all your Colleagues in office, also the Regent; that in consequence of the great sufferings of the Poor & whose grievances seem not to be taken into the least consideration, by Government. I shall be under the necessity of again calling into action (not to destroy, many more frames) ie. but my brave Sons of Shirewood, who are determined & sworn to be true & faithful avengers of their & Country's wrongs. I have waited patiently to see if any measure were likely to be adopted by Parliament to alleviate distress in any shape whatever; but that hand of conciliation is shut & my poor suffering country is left without a ray of hope: The Bill for Punishing with death. has only to be viewed. with contempt & opposed by measure equally strong; & the Gentlemen who framed it will have to repent the act: for if one man's life is Sacrificed, ! blood for !blood. Should you be called upon you can not say I have not given you notice of de---

I have the honor to be
Genl C Ludd

WHEREAS,

Several **EVIL-MINDED PERSONS** have assembled together in a
rude and Manner, and **DESTROYED** a NUMBER of

FRAMES,

In different Parts of the Country :

THIS IS

TO GIVE NOTICE,

That any Person who will give Information of any Person or Persons
thus wickedly

BREAKING THE FRAMES,

Shall, upon **CONVICTION**, receive

50 GUINEAS

REWARD.

And any Person who was actively engaged in **RIOTING**, who will
impeach his Accomplices, shall, upon **CONVICTION**, receive the
same Reward, and every Effort made to procure his Pardon.

Information to be given to Messrs. **COLDHAM** and **ENFIELD**.

Dunstable, March 26, 1811.

B. Brown, Printer, Dunstable.

- “General Ludd” was a fictitious character named after Ned Ludd
- There were more soldiers deployed against the Luddites than were fighting at the time in the Napoleonic Wars
- There were few arrests because the community supported the Luddites
- They were never a formal organisation
- It was an economic argument not a technology one. They wanted the workers in the factories to be properly trained and paid. The factory owners did not and capitalism won out.

Some facts



Insight....

- Successful machines replace expensive skilled workers
- Enable lower paid unskilled workers

or

- Need less skilled workers

Man over Machine

Destruction of Stocking Frames, etc. Act 1812

*The Act, as passed, made the **destruction of mechanised looms** – stocking frames – a capital felony (and hence a crime punishable by death. Similarly raised to the level of capital felony were the associated crimes of damaging frames and entering a property with intent to damage a frame. In these respects the act was a stronger version of the Protection of Stocking Frames, etc. Act 1788, which had made similar acts punishable by 7–14 years in a penal colony*

All measures included in the Act were only to be applied temporarily, and were duly set to expire on 1 March 1814.

*The **death penalty** once again reinstated in the Destroying Stocking Frames, etc. Act 1817*

Discuss...



Today, which is more important, a man or a machine??



In 1800's they were quite clear



What do you think?

Tuesday, 01 October 2019

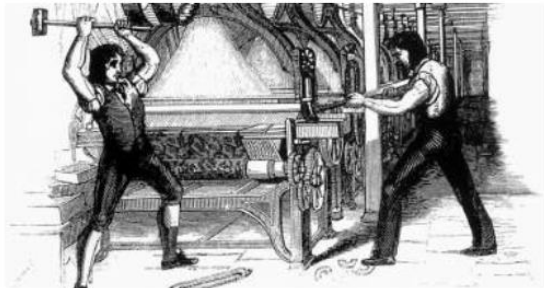
Return of the Luddites: British Workers Sabotaging Workplace Robots

Written by [Warren Mass](#)



font size | [Print](#) | [Email](#)

Several British newspapers, including the *Daily Mail*, *The Sun*, and the *Telegraph*, have reported that some workers in the U.K. who are fearful that they may lose their jobs to workplace robots have resorted to sabotaging the robots.



Professor Jonathan Payne, who led a study at De Montfort University in Leicester that looked into the use of robotics in healthcare, concluded that U.K. workers are often strongly opposed to the introduction of these intelligent machines into their work places. This was in contrast to Norway, where co-working robots are often given affectionate names and welcomed.

Payne, who is a professor of Work, Employment, and Skills, was quoted by the *Daily Mail*: “We heard stories of workers standing in the way of robots, and minor acts of sabotage — and not playing along with them.”

Homework

*Identify 5 major areas where
“intelligent automation” will impact on future employment*



Each person should think about

*Specific job being
replaced*

*Roughly the number of
workers involved*

*Roughly the salary of
those workers*

Why are they vulnerable?



We will discuss them in the next class

The background features a series of concentric circles in light gray, some solid and some dashed, creating a ripple effect. A large, solid red oval is positioned in the center-right of the frame. A dark gray, curved, brushstroke-like shape is located to the left of the red oval, partially overlapping it.

Discussion Section

Highly Replaceable jobs

Title Examiners, Abstractors, and Searchers	Insurance Underwriters	Tax Preparers	New Accounts Clerks	Library Technicians	Data Entry Clerks
Insurance Claims and Policy Processing Clerks	Brokerage Clerks	Order Clerks	Bank Loan Officers	Insurance Appraisers, Auto Damage	Shop Tellers
Procurement Clerks	Shipping, Receiving, and Traffic Clerks	Wood, Metal and Plastic Machine Operators	Credit Analysts	Claims Adjusters, Examiners, and Investigators	Drivers (deliveries, short and long distance)
Legal Secretaries	Bookkeeping, Accounting, and Auditing Clerks	Restaurant and Coffee Shop Servers	Payroll and Timekeeping Clerks	Real Estate Brokers	Cashiers

Highly Replaceable jobs

Ushers, Lobby
Attendants, and
Ticket Takers

Cooks,
Restaurant

Textile Machine
Operators

Surveying and
Mapping
Technicians

Secretaries and
Administrative
Assistants

Office Clerks,
General

Receptionists
and Information
Clerks

Jewelers and
Precious Stone
and Metal
Workers

Postal Service
Clerks

Print Binding
and Finishing
Workers

Construction
Equipment
Operators

Bill and Account
Collectors

Manicurists and
Pedicurists

Paralegals and
Legal Assistants

Hotel, Motel,
and Resort
Desk Clerks

The background features a series of concentric circles in light gray, some solid and some dashed, creating a ripple effect. A large, solid red oval is positioned in the center-right of the frame. A dark gray, curved shape, resembling a thick comma or a stylized 'C', is located to the left of the red oval, partially overlapping its edge.

Question

What do they have in common?

Humans are
inconvenient to
work with in
these jobs

- Repetitive
- Limited number of variations
- Large work force required
- The individual is not highly paid but the workforce costs a lot of money
- Low Skilled Workers
- Risk of injury
- Timetabling
- Breakdown causes relatively minor issues

Not Replaceable jobs

- Engineers (Aero, EE, Mech, Marine, Civil, Chem)
- Fashion Designers
- Forensic Science Technicians
- Healthcare Social Workers
- Human Resources Managers
- Hydrologists
- Interior Designers
- Logisticians
- Machine Supervisors
- Makeup Artists, Theatrical and Performance
- PR and Marketing Marriage and Family Therapists
- Medical and Health Services Managers
- Medical Scientists
- Microbiologists
- Occupational Therapists
- Orthodontists
- Orthotists and Prosthetists
- Pharmacists
- Physical Therapists
- Police and Emergency Services

Not Replaceable jobs

- Anthropologists and Archeologists
- Art Producers and Directors
- Athletic Trainers
- Biochemists and Biophysicists
- Biological Scientists, All Other
- CEOs and senior management
- Chiropractors
- Choreographers
- Psychologists and Mental Health workers
- Computer and Information Research Scientists
- Computer Systems Analysts
- Conservation Scientists
- Curators (Museums)
- Dentists, General
- Doctors, Nurses, and Surgeons
- Managers
- Recreation Workers
- Sales Managers
- Soil and Plant Scientists
- Sports staff

The background features a series of concentric circles in light gray, some solid and some dashed, creating a ripple effect. A large, vibrant red speech bubble is positioned in the center-right, pointing towards the bottom-left. Inside the bubble, the word "Question" is written in a clean, white, sans-serif font. Below it, the phrase "What do they have in common?" is written in a smaller, white, italicized sans-serif font. A dark gray, curved shape is visible behind the left side of the red bubble, suggesting a shadow or a secondary layer.

Question

What do they have in common?

Robots are
inconvenient to
work with in
these jobs

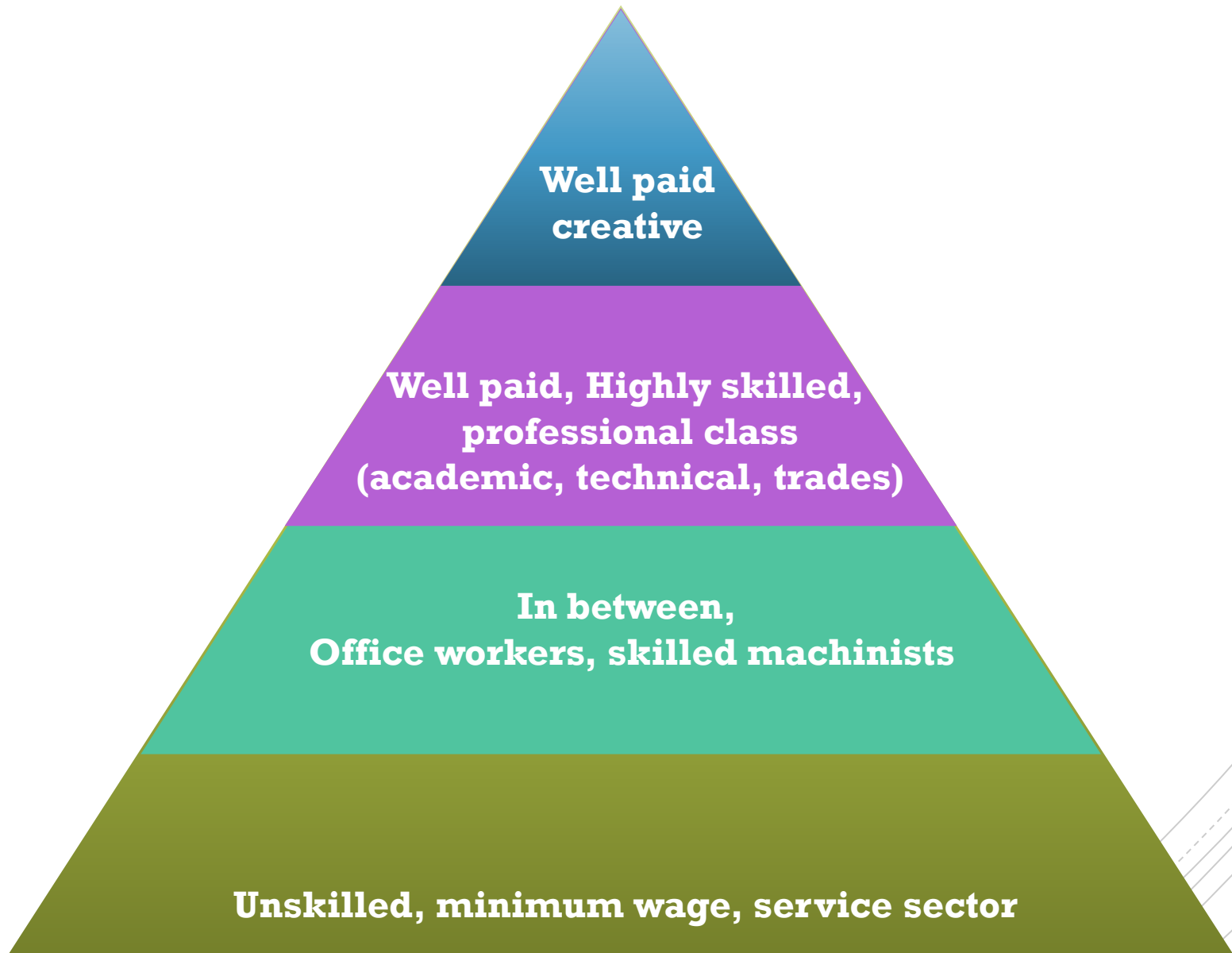
- Non - Repetitive
- Unlimited variations
- Innovation
- Creativity
- No 'select from list' solution
- Highly Skilled / Specialised
- Breakdown can cause very large problems

Jobs that are routine, even if skilled, can be easily automated

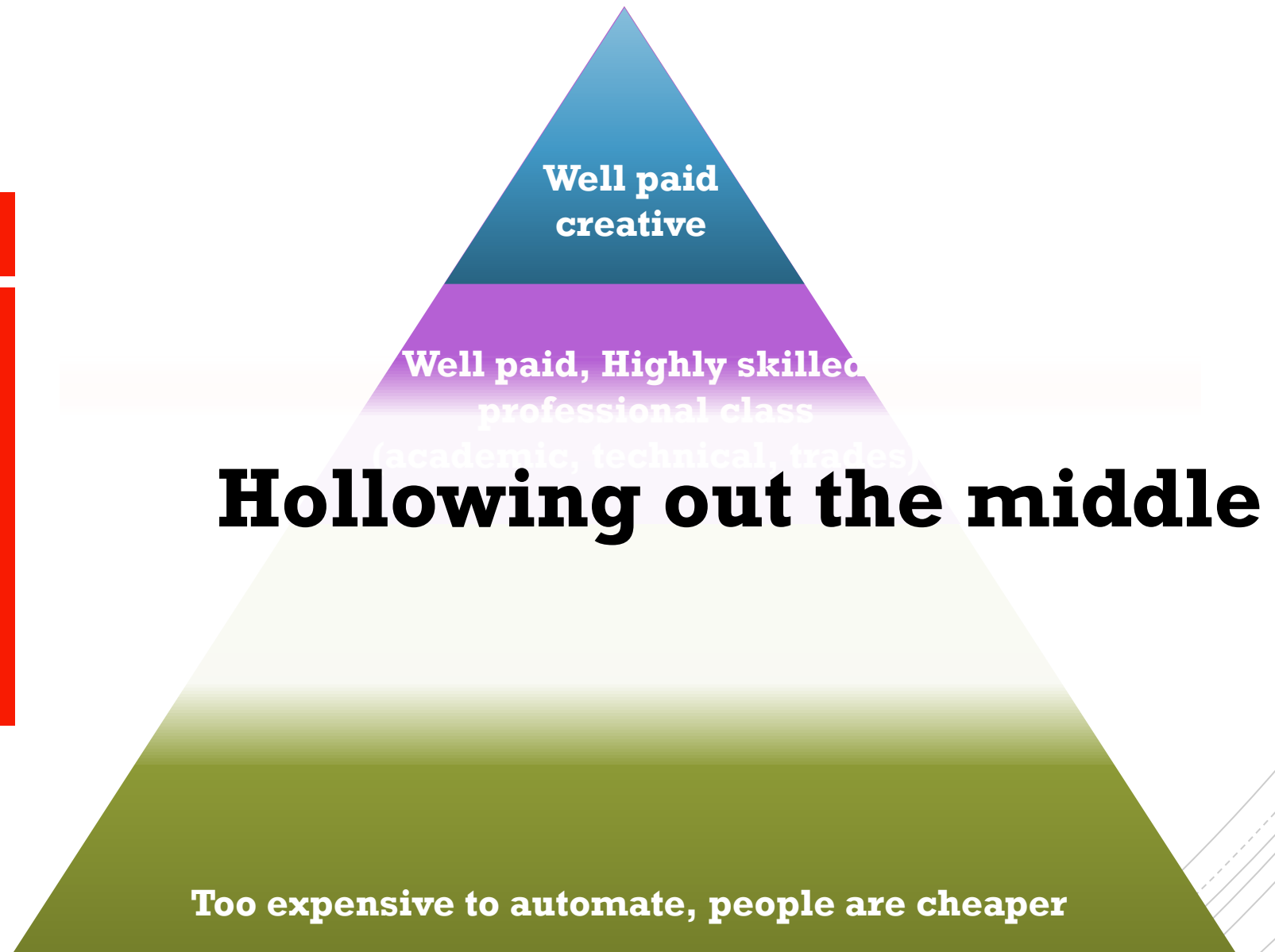
Jobs that are creative, dealing with people or nature, cannot be

The employment food chain

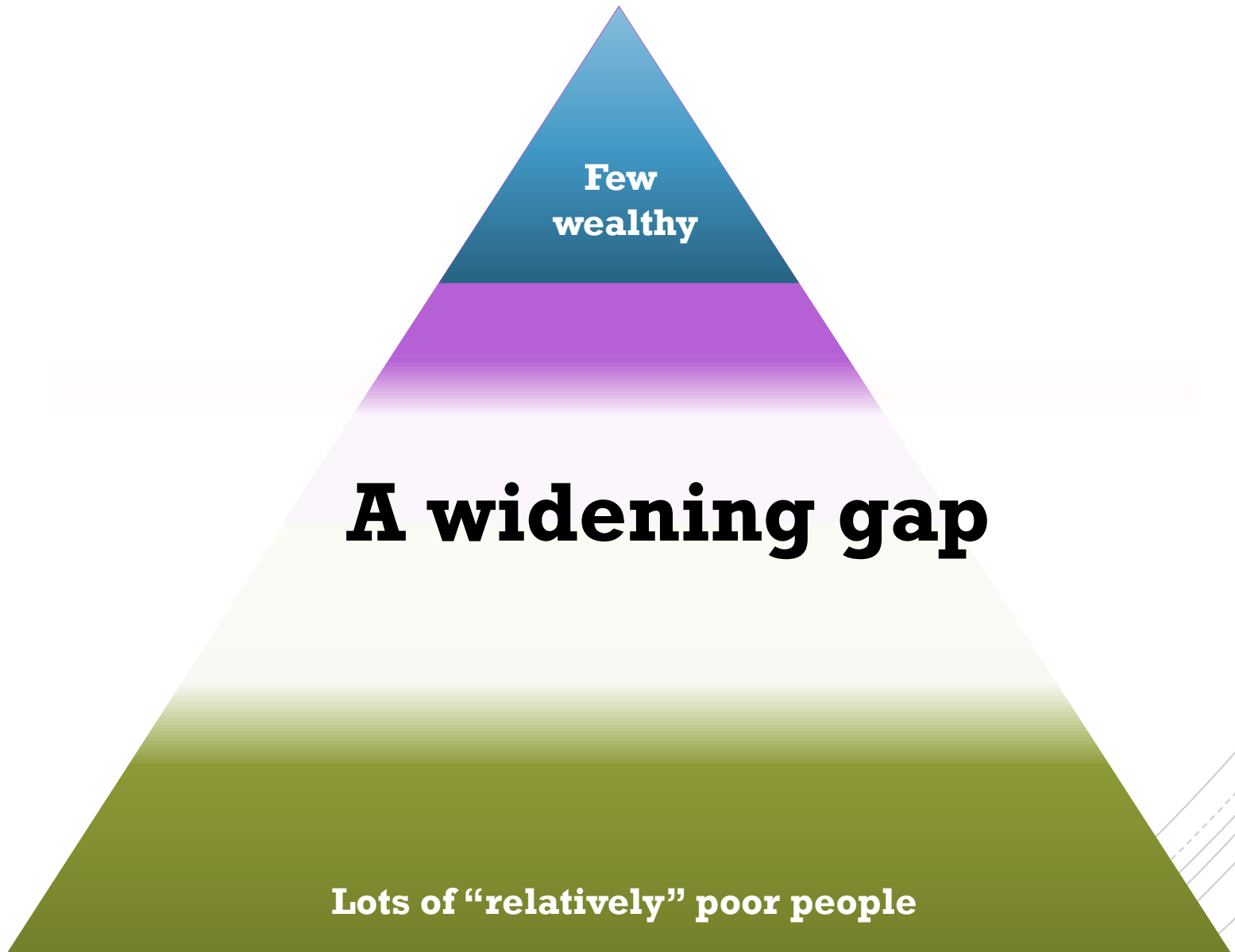
More jobs at the bottom than the top.



The Impact of Automation

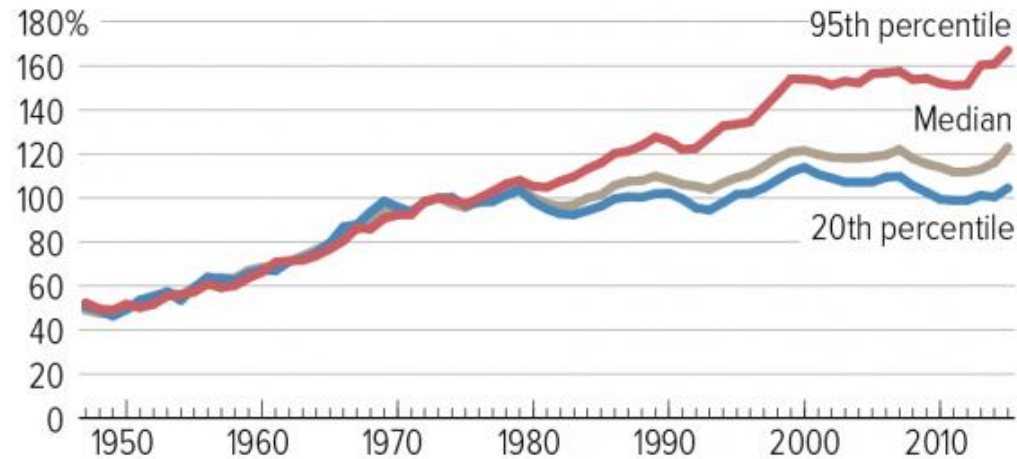


Social Inequality



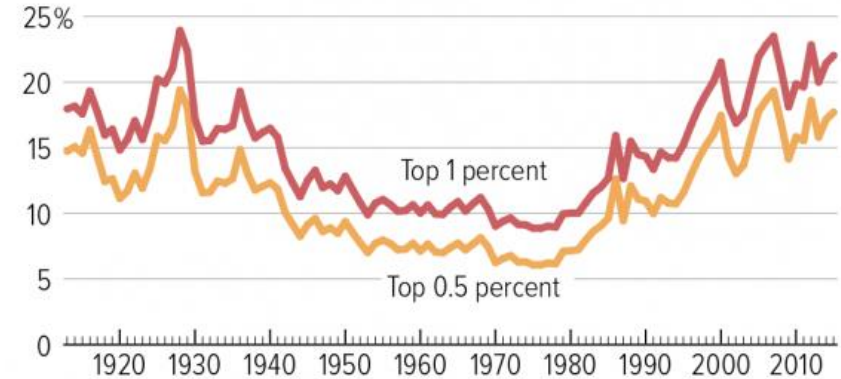
Income Gains Widely Shared in Early Postwar Decades — But Not Since Then

Real family income between 1947 and 2015, as a percentage of 1973 level



Income Concentration at the Top Has Risen Sharply Since the 1970s

Share of total before-tax income flowing to the highest income households (including capital gains), 1913-2015



Source: Emmanuel Saez, based on IRS data

CENTER ON BUDGET AND POLICY PRIORITIES | CBPP.ORG

- The computer era started in the 1970's
- Since then the US is rapidly regressing to Victorian/medieval income distributions
- Is it a co-incidence?

- In the US, most people did not see any “real” income increases in over 20 years and some not much in 40 years.
- Everything changed in the 70's

Extreme example



If a factory or
shop or office
were automated
fully

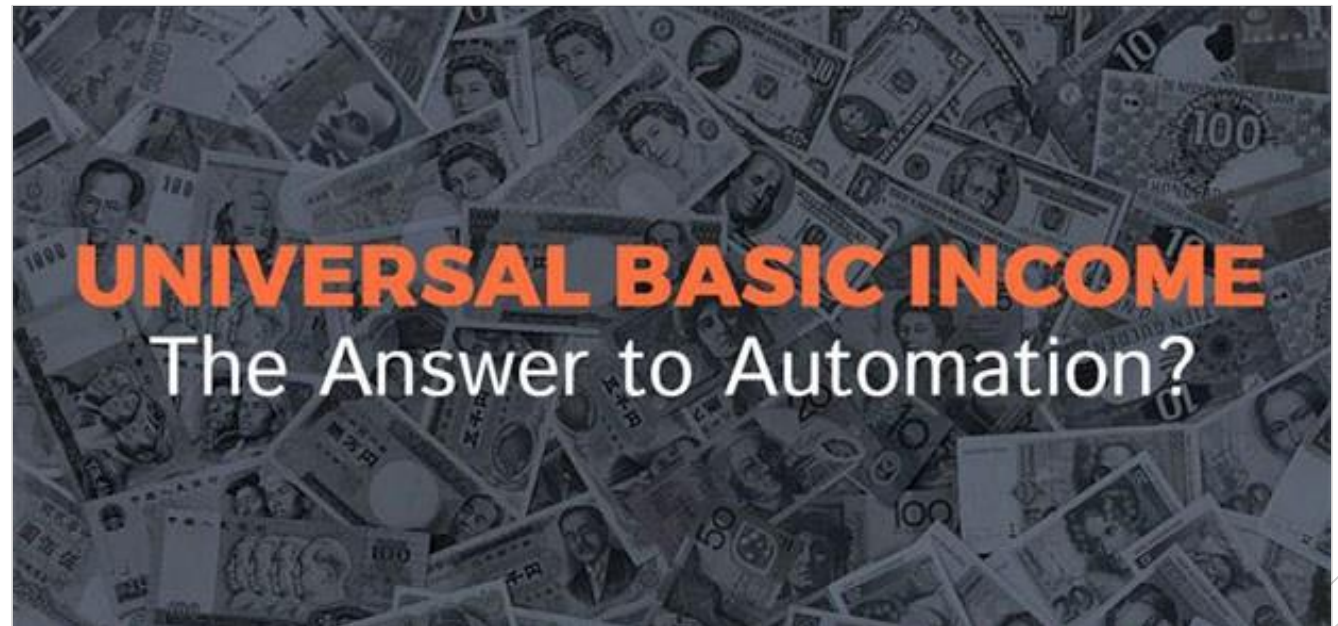
There would
be no
employees
The owners
would make
a fortune



If every shop, office,
factory, was automated
who'd have the money to
buy anything?

As a result...

- **It's a real problem, often explored in sci-fi novels**
- **Some interesting examples of how this could all go so very wrong**





- **Are we on the right path?**
- **What's your role in this future?**
- **Should we be “Luddites”?**