Sprint 2

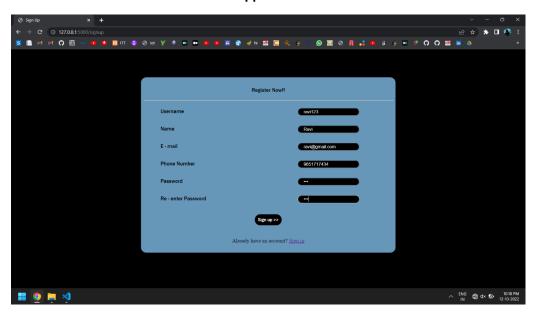
Team Mates:

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Sprint 2:

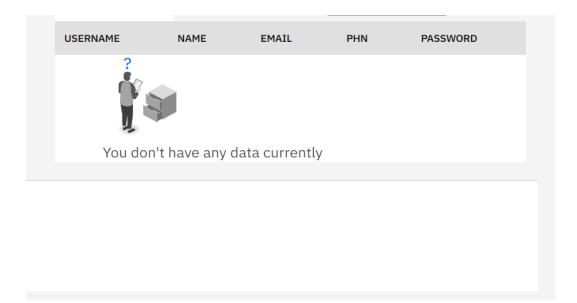
Completed Tasks:

- Login page
- Sign Up page
- Dashboard page
- Add tickets page
- 1. Create an UI to interact with Application

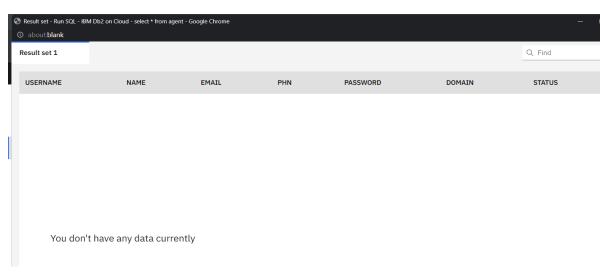


2. Connect with IBM DB2

Agent Table:



Customer Table:



Code:

App.py:

```
from flask import Flask, render_template, request, redirect, session
import ibm_db
import re

app = Flask(__name__)

# for connection

try:
    app.secret_key = 'a'
```

```
conn = ibm_db.connect("DATABASE=bludb; HOSTNAME=b70af05b-76e4-4bca-a1f5-
23dbb4c6a74e.clogj3sd0tgtu0lqde00.databases.appdomain.cloud;PORT=32716;SECURIT
Y=SSL;SSLServerCertificate=DigiCertGlobalRootCA.crt;UID=xyn12614;PWD=oXjOuam0A
OYeLVKq", '', '')
except:
    print("can't connect")
@app.route('/signup', methods=['GET', 'POST'])
def signup():
    global userid
    msg = ''
    if request.method == 'POST':
        username = request.form['username']
        name = request.form['name']
        email = request.form['email']
        phn = request.form['phn']
        password = request.form['pass']
        repass = request.form['repass']
        print("inside checking")
        print(name)
        if len(username) == 0 or len(name) == 0 or len(email) == 0 or len(phn)
== 0 or len(password) == 0 or len(repass) == 0:
            msg = "Form is not filled completely!!"
            print(msg)
            return render_template('signup.html', msg=msg)
        elif password != repass:
            msg = "Password is not matched"
            print(msg)
            return render_template('signup.html', msg=msg)
        elif not re.match(r'[a-z]+', username):
            msg = 'Username can contain only small letters and numbers'
            print(msg)
            return render_template('signup.html', msg=msg)
        elif not re.match(r'[^0]+0[^0]+\.[^0]+\.[^0]+, email):
            msg = 'Invalid email'
            print(msg)
            return render_template('signup.html', msg=msg)
        elif not re.match(r'[A-Za-z]+', name):
            msg = "Enter valid name"
            print(msg)
            return render_template('signup.html', msg=msg)
        elif not re.match(r'[0-9]+', phn):
            msg = "Enter valid phone number"
            print(msg)
            return render_template('signup.html', msg=msg)
        sql = "select * from users where username = ?"
        stmt = ibm db.prepare(conn, sql)
```

```
ibm_db.bind_param(stmt, 1, username)
        ibm db.execute(stmt)
        account = ibm db.fetch assoc(stmt)
        print(account)
        if account:
            msg = 'Acccount already exists'
        else:
            insert_sql = "insert into users values(?,?,?,?,?)"
            prep_stmt = ibm_db.prepare(conn, insert_sql)
            ibm_db.bind_param(prep_stmt, 1, username)
            ibm_db.bind_param(prep_stmt, 2, name)
            ibm db.bind param(prep stmt, 3, email)
            ibm_db.bind_param(prep_stmt, 4, phn)
            ibm_db.bind_param(prep_stmt, 5, password)
            ibm db.execute(prep stmt)
            print("successs")
            msg = "succesfully signed up"
        return render_template('dashboard.html', msg=msg, name=name)
    else:
        return render_template('signup.html')
@app.route('/dashboard')
def dashboard():
    return render_template('dashboard.html')
@app.route('/login', methods=["GET", "POST"])
def login():
    global userid
   msg = ''
    if request.method == 'POST':
        username = request.form['username']
        password = request.form['pass']
        sql = "select * from users where username = ? and password = ?"
        stmt = ibm db.prepare(conn, sql)
        ibm_db.bind_param(stmt, 1, username)
        ibm_db.bind_param(stmt, 2, password)
        ibm_db.execute(stmt)
        account = ibm_db.fetch_assoc(stmt)
        print(account)
        if account:
            session['Loggedin'] = True
            session['id'] = account['USERNAME']
            userid = account['USERNAME']
            session['username'] = account['USERNAME']
            msg = 'logged in successfully'
            return render_template('dashboard.html', name=account['name'])
        else:
```

```
msg = 'Incorrect user credentials'
    return render_template('dashboard.html', msg=msg)
else:
    return render_template('login.html')

@app.route('/admin')
def admin():
    return render_template('admin.html')

@app.route('/about')
def about():
    return render_template('about.html')

@app.route('/privacyterms')
def privacyterms():
    return render_template('privacyterms.html')

if __name__ == "__main__":
    app.run(debug=True)
```

Signup.html:

```
<hr>
<form action="/signup" method="post">
    <div class="forform">
        <div class="textinformleft">
            Username
        </div>
        <div class="textinformright">
            <input type="name" name="username">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Name
        </div>
        <div class="textinformright">
            <input type="name" name="name">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            E - mail
        </div>
        <div class="textinformright">
            <input type="name" name="email">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Phone Number
        </div>
        <div class="textinformright">
            <input type="name" name="phn">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Password
        </div>
        <div class="textinformright">
            <input type="password" name="pass">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Re - enter Password
        </div>
        <div class="textinformright">
```

```
<input type="password" name="repass">
                    </div>
                </div>
                <div>
                    <button class="forbutton" type="submit"> Sign up
>></button>
                </div>
            </form>
            <br>
                {{msg}}
            </div>
            <br>
                Already have an account? <a href="/login">Sign in</a>
            </div>
            <br>
    </div>
{% endblock %}
```

Login.html:

```
Sign In
           <form action="/login" method="post">
               <div class="forform">
                   <div class="textinformleft">
                       Username
                   </div>
                   <div class="textinformright">
                       <input type="name" name="username">
                   </div>
               </div>
               <div class="forform">
                   <div class="textinformleft">
                       Password
                   </div>
                   <div class="textinformright">
                       <input type="password" name="pass">
                   </div>
               </div>
               <br>
               <div>
                   <button class="forbutton" type="submit"> Sign In
>></button>
               </div>
           </form>
           <br>
           <div>
               New user? <a href="/signup">Sign up</a>
           </div>
           <br>
       </div>
   </div>
</div>
{% endblock %}
```

Dashboard.html:

```
{% extends 'base.html' %}
```

```
{% block head %}
<title>
   Dashboard
</title>
{% endblock %}
{% block body %}
<!-- things
welcome jetson, sign out
your complaints status
add new complaint -->
<br>
<div class="fordashboardtop">
   <div class="fordashboardtopelements1">
       Welcome Ravi,
   <div class="fordashboardtopelements2">
       <a href="/login"><button class="forbutton">Sign out</button></a>
   </div>
</div>
<br>
<div class="outerofdashdetails">
   <div class="fordashboarddetails">
      <br>
       <!-- table of customers complaints -->
       <thead>
             Complaint Detail
             Assigned Agent
             Status
             More details
          </thead>
```

```
Network Issue
                Dr.Raj
                Not Completed
                <a href="">Click Here >></a>
                <div class="fordashboardtopelements2">
            <a href="/login"><button class="forbutton2">Add new complaint
+</button></a>
         </div>
   </div>
</div>
{% endblock %}
```

Base.html:

